

IF YOU ARE A PERSON LIVING WITH OR AT RISK OF HIV, WE INVITE YOU TO BE A PART OF A UNIFIED EFFORT TO HELP IMPROVE HIV PREVENTION & CARE SERVICE DELIVERY IN LOS ANGELES COUNTY



RYAN WHITE PROGRAM MEDICAL CARE COORDINATION (MCC) SERVICES FOR PEOPLE LIVING WITH HIV

Do you use MCC services? Would you like to know more about MCC services? Would you like to share your experience with MCC services? Would you like to help improve MCC services?

DRAFT REVISED MCC SERVICE STANDARDS ARE AVAILABLE FOR PUBLIC COMMENT HERE

CONSUMER CAUCUS *HYBRID* MEETING THURSDAY, SEPTEMBER 14, 2023

2:00-3:30PM

REGISTRATION NOT REQUIRED | LUNCH PROVIDED

IN PERSON: 510 S. VERMONT AVENUE, 9TH FLR, TERRACE CONFERENCE ROOM, LA, CA 90020 *VALIDATED PARKING AVAILABLE @ 523 SHATTO PL, LA 90020

VIRTUAL: <u>HTTPS://TINYURL.COM/3HA2KVJS</u>



REGISTRATION NOT REQUIRED + SIMULTANEOUS TRANSLATION IN SPANISH AND OTHER LANGUAGES NOW AVAILABLE VIA CLOSED CAPTION FEATURE WHEN JOINING VIRTUALLY VIA WEBEX. CLICK HERE FOR MORE INFO.

CONSUMER CAUCUS (CC) **HYBRID** MEETING AGENDA

Thursday, September 14, 2023 @ 2:00-3:30PM *Time Change

"Vermont Corridor"
510 S. Vermont Ave, 9th Flr, Terrace Conference Room Validated Parking @ 523 Shatto Pl, LA 90020

TO JOIN VIRTUALLY BY COMPUTER:

 $\frac{https://lacountyboardofsupervisors.webex.com/lacountyboardofsupervisors/j.php?MTID=m772aec}{b8dcaa3bc3f9c79d61f424bfef}$

MEETING PASSWORD: CONSUMER

TO JOIN BY PHONE: +1-213-306-3065 **MEETING #/ACCESS CODE:** 2532 026 5228

CO-CHAIR WELCOME & INTRODUCTIONS
 PRESENTATION & DISCUSSION
 2:00PM - 2:05PM
 2:00PM - 3:00PM

- a. Medical Care Coordination (MCC) Service Standards
 - MCC Program Overview
 - Review Draft MCC Service Standards: Public Comment Period 8/29-9/26
 - Feedback Forum (Opportunity for consumers to share their experiences in using MCC services, share valuable feedback on whether the revised standards meet their needs and to bring awareness & education to those who do not currently use MCC services.)
- 3. COH MEETING DEBRIEF (*Opportunity to address specific items from the Commission meeting that directly impact consumers*) 3:00PM 3:05PM
- 4. ED/STAFF REPORT 3:05PM 3:10PM
 - a. County/Commission Operational Updates
 - b. November 9, 2023 Annual Conference Planning
- 5. CO CHAIR REPORT 3:10PM 3:20PM
 - a. Extend Standing Meeting Time | POLL
 - b. Creating a "Safe Space" for Caucus Discussion
 - c. 2023 Workplan & Meeting Schedule Review
 - 2023 Meeting Agenda Development
- 6. MEMBER REPORTS (Opportunity for COH Caucus members to 3:20PM 3:25PM provide updates from their assigned COH Committees **and** related conferences/events attended to better coordinate activities and harness feedback from a consumer perspective.)
 - a. United States Conference on HIV/AIDS (USCHA) | FOLLOW UP & FEEDBACK
 - b. Bylaws Review Taskforce (BRT) Updates

7.	OPPORTUNITIES TO IMPROVE CONSUMER ENGAGEMENT	3:25PM – 3:25PM
8.	AGENDA DEVELOPMENT FOR NEXT MEETING	3:25PM – 3:27PM
9.	PUBLIC COMMENTS & ANNOUNCEMENTS	3:27PM – 3:30PM
10.	. ADJOURNMENT	3:30PM

510 S. Vermont Ave 14th Floor • Los Angeles, CA 90020 • TEL (213) 738-2816 • FAX (213) 637-6748 HIVCOMM@LACHIV.ORG • http://hiv.lacounty.gov

CODE OF CONDUCT

The Commission on HIV welcomes commissioners, guests, and the public into a space where people of all opinions and backgrounds are able to contribute. In this space, we challenge ourselves to be self-reflective and committed to an ongoing understanding of each other and the complex intersectionality of the lives we live. We create a safe environment where we celebrate differences while striving for consensus in the fights against our common enemies: HIV and STDs. We build trust in each other by having honest, respectful, and productive conversations. As a result, the Commission has adopted and is consistently committed to implementing the following guidelines for Commission, committee, and associated meetings.

All participants and stakeholders should adhere to the following:

- 1) We approach all our interactions with compassion, respect, and transparency.
- 2) We respect others' time by starting and ending meetings on time, being punctual, and staying present.
- 3) We listen with intent, avoid interrupting others, and elevate each other's voices.
- 4) We encourage all to bring forth ideas for discussion, community planning, and consensus.
- 5) We focus on the issue, not the person raising the issue.
- Be flexible, open-minded, and solution-focused.
- 7) We give and accept respectful and constructive feedback.
- 8) We keep all issues on the table (no "hidden agendas"), avoid monopolizing discussions and minimize side conversations.
- 9) We have no place in our deliberations for racist, sexist, homophobic, transphobic, and other discriminatory statements, and "-isms" including misogyny, ableism, and ageism.
- 10) We give ourselves permission to learn from our mistakes.

In response to violation of the Code of Conduct which results in meeting disruption, Include provisions of SB 1100 which states in part, ". . . authorize the presiding member of the legislative body conducting a meeting or their designee to remove, or cause the removal of, an individual for disrupting the meeting Removal to be preceded by a warning to the individual by the presiding member of the legislative body or their designee that the individual's behavior is disrupting the meeting and that the individual's failure to cease their behavior may result in their removal." Complaints related to internal Commission matters such as alleged violation of the Code of Conduct or other disputes among members are addressed and resolved in adherence to Policy/Procedure #08.3302." (Commission Bylaws, Article VII, Section 4.)



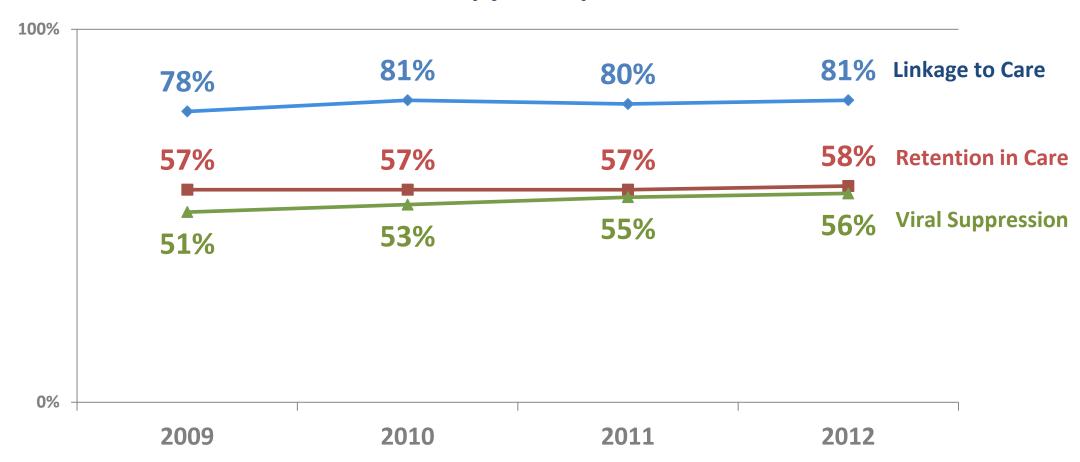
Overview of the Medical Care Coordination Program

Los Angeles County Department of Public Health Division of HIV and STD Programs

September 14, 2023
Consumer Caucus, Los Angeles County Commission on HIV



MCC was developed in 2012 to increase engagement in care and access and adherence to antiretroviral therapy to improve the HIV care continuum

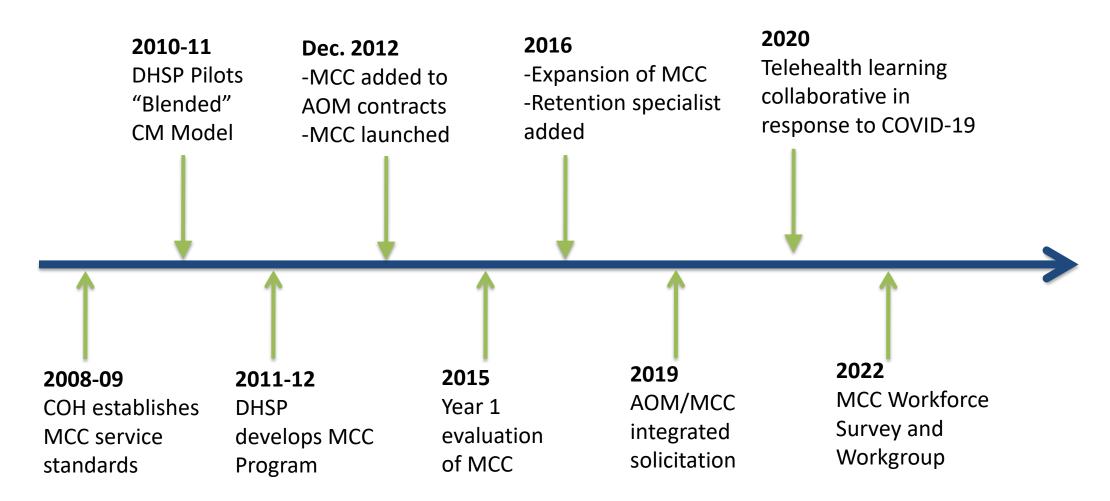


^{1.}Linkage to Care: Percentage of persons 18+ linked to care within 3 months of their HIV diagnosis among persons 18+ diagnosed with HIV in each calendar year and residing in Los Angeles County

^{2.}Retained in Care: Percentage of persons 18+ with >= 2 care visits at least 3 months apart among all 18+ persons living with HIV in each calendar year 3. Viral Suppression: Percentage of persons with HIV viral suppression (most recent viral load <= 200 copies/ml)in each calendar year Reported through 12/23/2013.



Medical Care Coordination Timeline





MCC: Integrated Support Services to Improve Health Outcomes

- MCC integrates medical and non-medical case management services to increase engagement in HIV care and improve health outcomes
 - Delivered by multidisciplinary teams (RN, Master's –level social worker, and Retention Outreach Specialist, and a Case Worker)
- The goals of MCC are to:
 - Increase access to care
 - Reduce HIV-related health disparities
- Co-located at Ambulatory Outpatient Medical clinicals by 25 agencies representing over 35 Ryan White HIV medical homes in LAC



Approach to MCC

Protocol

- Grounded in COH MCC Standards of Care
- Informed by evidence-based interventions and best practices
- Supports standardized service delivery

Assessment

- Surveyed validated tools to develop
- Measure patients' needs in an objective manner

Acuity

- Identified key questions in assessment related to level of need
- Assigned acuity level responses to those questions
- Guides service intensity and care planning

Service Need

- Brief interventions to address health behaviors
- Linked referrals to support services



Facilitated Discussion

Objective: Hear from people who are currently or have been in MCC regarding the following:

- 1. What are some positive or helpful aspects of being in the MCC program?
- 2. What are some challenges or negative aspects of being in the MCC program?
- 3. For people who have never been in MCC but have worked with case managers and social workers, what have been some successes and challenges in your experience receiving these services?



Consumer Caucus Workplan 2023 *Adopted 1/12/23*

PURPOSE OF THIS DOCUMENT: To identify activities and priorities the Consumer Caucus will lead and advance throughout 2023.

CRITERIA: Select activities that 1) represent the core functions of the COH and Caucus, 2) advance the goals of the 2023 Comprehensive HIV Plan (CHP), and 3) align with COH staff and member capacities and time commitment.

CAUCUS RESPONSIBILITIES: 1) Facilitate dialogue among caucus members, 2) develop caucus voice at the Commission and in the community, 3) provide the caucus perspective on various Commission issues, and 4) cultivate leadership within the caucus membership and consumer community.

#	GOAL/ACTIVITY	ACTION STEPS/TASKS	TIMELINE/ DUE DATE	STATUS/COMMENTS
1	Create a safe environment for consumers (people in need of HIV care and prevention services)	Motivate members to challenge their environment Increase awareness of the caucus in the community	Ongoing	Develop a meeting schedule for 2023 inclusive of community engagement activities, evaluating HIV-related programs and services, educational presentations, and capacity building activities; refer to Co-Chairs for recommendations.
2	Advocacy: Work with the Public Policy Committee to identify opportunities for consumer involvement to support HIV-related legislation	Advocate for items the Caucus prioritizes	Ongoing	Suggestion: In response to DHSP's request to reassess COH activities to be more responsive and action oriented in meeting the needs of the community, coordinate a series of listening sessions as part of the CC meetings to evaluate and provide feedback on RWP services. Invite topical SMEs to present. Draft letter to HRSA based on closed listening session outcome.
3	Comprehensive HIV Plan (CHP): Participate in advancing the goals of the CHP to ensure the consumer voice is prioritized	Participation in CHP implementation	Ongoing	
4	Leadership and Capacity Building Training: Identify training opportunities that foster and nurture (PLWH & HIV-neg) consumer leadership and empowerment in COH and community.	Continue soliciting ideas from consumers for training topics	Ongoing	CC was invited to participate in the January 23 OPS Committee meeting discussion re: the development of the 2023 training plan. The plan will be finalized for presentation at the February 23 OPS meeting and will be made available to the CC and entire membership. The 2023 Training Schedule has been finalized and is now available on the COH's website; click here to access.

5	Consumer Recruitment & Participation in COH: Identify activities to increase consumer participation at Consumer Caucus/COH meetings, especially individuals from the Black/African American, Latinx, youth, and indigenous communities.	-Identify mechanism for retaining Caucus members -Recruit members that are not part of Ryan White contracted agencies or consumers of Ryan White services -Recruit members that need HIV care and prevention services -Develop an award ceremony to recognize individuals that volunteer their time to serve/participate in the Caucus	Ongoing	Question: -Why would anyone come to Caucus meetings? -Why won't providers recruit? -How can we get providers to encourage their clients/patients to attend? -What is the incentive for unaffiliated consumers to attend meetings?
---	---	--	---------	---





DRAFT FOR PLANNING AND DISCUSSION PURPOSES ONLY

ANNUAL CONFERENCE AGENDA OUTLINE NOVEMBER 9, 2023

Vermont Corridor Terrace Level (510 S. Vermont Ave, LA CA 90020)

Vermont Corridor Terrace Level (510 S. Vermont Ave, LA CA 90020)				
AGENDA ITEM	WHO/TOPIC			
Call to Order and Roll Call (9:00-9:15)	Co-Chairs and Executive Director			
Welcome, Opening Remarks, Meeting	Co-Chairs			
Objectives, and				
Recognition of Service				
9:15-9:30am				
Los Angeles County State	Mario Pérez and DHSP staff (Confirmed)			
of HIV/STDs	• Successes			
9:30-10:30am	 Challenges At the end of the session, attendees will be asked to write down at least 3 community call to action ideas focusing on what the Commission can do to address or support DHSP's efforts to address HIV/STDs in the County. 			
The County's Response to the Intersection of HIV and Substance Use Harm Reduction and Other Services, DPH, Substance Abuse Prevention and Control (SAPC) 10:30am-11:15am	 Dr. Sid Puri, Associate Medical Director of Prevention, SAPC (Confirmed) At the end of the session, attendees will be asked to write down at least 3 community call to action ideas focusing on what the Commission can do to address or support substance use/harm reduction efforts in the County. 			
BREAK				
11:15-11:30am				
PrEP, Long-acting PrEP, Doxy PEP Strategies for Increasing Access and Utilization among Priority Populations 11:30 – 12:30pm	 Ardis Moe – (Confirmed) At the end of the session, attendees will be asked to write down at least 3 community call to action ideas focusing on what the Commission can do to address or support increasing access and utilization of PrEP, LAI PrEP, and Doxy PEP in the County. 			
LUNCH w/ Speakers Housing and People Living with HIV 12:30 – 1:30pm	Supervisor Lindsey Horvath, Third District and LAHSA Commission Chair (Invited, awaiting response) Dr. Va Lecia Adams Kellum, CEO Los Angeles Homeless Services Authority (Invited, awaiting response)			
	, , , , , , , , , , , , , , , , , , ,			

	At the end of the session, attendees will be asked to write down at least 3 community call to action ideas focusing on what the Commission can do to help address or support affordable housing for PLWH and priority populations.
Then & Now: Where We Were & Where We Are Now Community Discussion Intergenerational Perspectives on Community Building and Resilience 1:30-2:30pm	 Facilitated session with audience participation Address topics such as stigma, fear, life expectancy, stigma, PrEP/PEP & U=U, and community support Voices/Representation: Folx of varying generations, ranging from youth/young adults to LTS (20-30 years living with HIV) 2-3 Youth/Young Adults & 2-3 Older Adults Include HIV negative folx Provide historical context Elicit stories of strength & resilience Include a Call to Action, i.e., provide tools on building intergenerational relationships Encourage folx to interact with each other; create an interactive, fun and engaging presentation/conversation At the end of the session, attendees will be asked to write down at least 3 community call to action ideas focusing on what the Commission can do to help build a united community across generations to end HIV.
	BREAK 2:30-2:45pm
Enhancing Access to Mental Health Services for PLWH 2:45-3:30pm	 Dr. Curley Bonds, Chief Medical Officer, Los Angeles County Department of Mental Health (Confirmed) At the end of the session, attendees will be asked to write down at least 3 community call to action ideas focusing on what the Commission can do to address or support mental health services for PLWH and priority populations.
	Public Comments 3:30 pm to 3:45pm
RECEPTION	Closing remarks and by co-chairs/Adjourn 3:45-4pm I, AWARDS/RECOGNITIIONS, NETWORKING, RAFFLE PRIZES
	4pm to 5pm



Sent on behalf of the Division of HIV and STD Programs (DHSP)

September 2023

UPCOMING EHE TOWN HALL



Wednesday, September 20, 2023 10:30 AM – 12:00 PM (PDT) via Microsoft Teams





EHE in LA County Virtual Town Hall: Treatment & Respond

Wednesday, September 20, 2023 10:30 AM to 12:00 PM (PDT)

Register here to participate via Microsoft Teams. Click here to view the flyer.

Learn about new and existing strategies, interventions and resources related to the Treatment and Respond Pillars for Los Angeles County providers and residents.

NEW Spanish Language Mental Health Program



NEW Spanish Language Mental Health Program In collaboration with Access to Prevention Advocacy Intervention & Treatment (APAiT), free mental health services are available in Spanish for people who are living with or affected by HIV. To learn more or get connected, see flyer.

NUEVO Programa de Salud Mental en Español

En colaboración con Access to Prevention Advocacy Intervention & Treatment (APAiT), hay servicios gratuitos de salud mental disponibles en español para personas que viven con el VIH o están afectadas por él.. Para mas información, consulte el folleto.

For more information, visit our EHE website: www.LACounty.HIV
For questions or to edit subscription status, email EHEInitiative@ph.lacounty.gov





Update your subscriptions, modify your password or email address, or stop subscriptions at any time on your <u>Subscriber Preferences Page</u>. You will need to use your email address to log in. If you have questions or problems with the subscription service, please visit <u>subscriberhelp.govdelivery.com</u>.

This service is provided to you at no charge by County of Los Angeles.

This email was sent using GovDelivery Communications Cloud to jtolentino@ph.lacounty.gov on behalf of: County of Los Angeles, California · 500 W. Temple St. · Los Angeles 90012

NECESITAS ALGUIEN CON QUIEN HABLAR?

Hay servicios Gratuitos de salud mental disponibles para quienes hablan español

DO YOU NEED SOMEONE TO TALK TO?

FREE mental health services are available!



www.apaitonline.org





Marcus Mendez (213) 375-3830 Ext: 1842



3055 Wilshire Blvd., Suite 300, Los Angeles, CA 90010

¡ESTÁ BIEN PEDIR AYUDA!

APAIT apoya a los adultos (mayores de 18 años) que viven con el VIH o se ven afectados por él VIH en Los Ángeles en estas poblaciones: hombres que tienen sexo con hombres, mujeres cisgénero, mujeres transgénero y personas que consumen sustancias. Ayudamos a las personas a afrontar los factores estresantes de la vida y las condiciones de salud mental brindándoles asesoramiento individualizado y culturalmente apropiado en español, en persona o en línea (telesalud), de forma gratuita.

WE ARE HERE TO HELP!

APAIT supports adults (18+) living with or impacted by HIV in Los Angeles in these populations: men who have sex with men, cisgender women, transgender women, and people who use substances. We help individuals cope with life stressors and mental health conditions by providing free Spanish in-person or online (telehealth) culturally appropriate one-on-one counseling.

NUESTROS SERVICIOS

- Terapia Individual
- Servicios Psiquiátricos
- Administración de Casos
- Servicios de uso de Sustancias
- Referencias de Vivienda
- Pruebas de VIH e ITS y clases de educación
- Grupos de apoyo social

OUR SERVICES

- Individual Therapy
- Psychiatric Services
- Case Management
 Substance Use Services
 Housing Referrals
 HIV & STI Testing
 HIV Education Classes

- HIV+ Social Support Groups













Funding by the Health Resources & Services Administration (HRSA) Ending the HIV Epidemic Grant and the County of Los Angeles, Department of Public Health, Division of HIV and STD Programs.

Let's Talk About Sex

AN EDUCATIONAL EVENT FOR SERVICE PROVIDERS TO PROMOTE SEXUAL HEALTH IN OLDER ADULTS









Raffles Prizes Fun Activities Networking

SEPTEMBER 22, 2023 | 9:30AM-2:00PM

510 S. VERMONT AVENUE TERRACE LEVEL (9TH FLOOR), LOS ANGELES, CA 90020 FREE VALIDATED PARKING AT 523 SHATTO PLACE, LA 90020

REGISTRATION @ HTTPS://WWW.SURVEYMONKEY.COM/R/QYBBPB8 OR SCAN OR

CODE











Save The Date November 2, 2023 8 AM - 4 PM

Increasing awareness of the health disparities and strategies surrounding Transgender, Gender-Nonconforming, and Intersex (TGI) communities. This Summit will support to mobilize information about community resources available, improving knowledge and awareness of HIV care and prevention services in LA, and offer community building initiatives centering healing for TGI Populations.

Village At Ed Gould Plaza

1125 N McCadden Pl, Los Angeles, CA 90038

REGISTRATION COMING SOON









Keck School of Medicine of USC