



LOS ANGELES COUNTY  
**COMMISSION ON HIV**



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# Consumer Caucus "In-Person" Meeting

Thursday, April 11, 2024

2:30PM-4:00PM (PST) \*Note Updated Meeting Time

Meeting materials can be found at

<https://hiv.lacounty.gov/meetings> \*Other Meetings

***If you are a person living with or at risk of HIV,  
we invite you to be a part of a unified effort to help improve HIV prevention & care service  
delivery in Los Angeles County***

The Consumer Caucus meeting will be held in-person at:

**MLK Behavioral Health Center, Conference Rooms #1506-07**

12021 S. Wilmington Ave, Los Angeles, CA 90059

Parking: Lot B (located off Wilmington Road)

Click [HERE](#) for map/directions

*\*Visitors must enter through the gate adjacent to the main building entrance.*

*Security personnel will be stationed there to provide guidance and assistance in directing guests to the appropriate conference room.*

**\*\*Lunch Provided\*\***

## together.

WE CAN END HIV IN OUR COMMUNITIES ONCE & FOR ALL

Apply to become a Commission member at:

<https://www.surveymonkey.com/r/COHMembershipApp>

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## CONSUMER CAUCUS (CC)

### “IN-PERSON” MEETING AGENDA

Thursday, April 11, 2024 @ 2:30PM-4:00PM *\*Note updated time*

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- |   |                 |
|---|-----------------|
| 1. CO-CHAIR WELCOME, INTRODUCTIONS & HOUSE RULES  | 2:30PM – 2:35PM |
| 2. COH MEETING DEBRIEF ( <i>Opportunity to address specific items from the Commission meeting that directly impact consumers</i> )                      | 2:35PM – 2:45PM |
| 3. ED/STAFF REPORT  | 2:45PM – 2:50PM |
| • County/Commission Updates   |                 |
| 4. CO-CHAIRS REPORT   | 2:50PM – 2:55PM |
| • March 14, 2024 Meeting Recap  |                 |
| • 2024 Workplan Review (Ongoing)  |                 |
| 5. DISCUSSION   | 2:55PM – 3:45PM |
| • COH Housing Panel Discussion   Debrief & Next Steps (2:55PM-3:20PM)   |                 |
| • Letter Writing Campaign to Elected Officials Re: Housing Challenges for PLWH   Draft Letter (3:20-3:35PM)   |                 |
| • Priority Setting & Resource Allocation (PSRA) Process   Consumer Participation (3:35-3:45PM)  |                 |
| 6. OVERFLOW & PARKING LOT ( <i>Opportunity to continue discussions from previous agenda items or capture future discussion topics not agendaized.</i> ) | 3:45PM – 3:50PM |
| 7. ACTION ITEMS, CALLS TO ACTION & NEXT STEPS   | 3:50PM – 3:55PM |
| 8. AGENDA DEVELOPMENT FOR NEXT MEETING  | 3:55PM – 3:57PM |
| 9. PUBLIC COMMENTS & ANNOUNCEMENTS  | 3:57PM – 4:00PM |
| 10. ADJOURNMENT   | 4:00PM          |

#MIPA

Meaningful Involvement by People Living with HIV/AIDS



## CODE OF CONDUCT

The Commission on HIV welcomes commissioners, guests, and the public into a space where people of all opinions and backgrounds are able to contribute. In this space, we challenge ourselves to be self-reflective and committed to an ongoing understanding of each other and the complex intersectionality of the lives we live. We create a safe environment where we celebrate differences while striving for consensus in the fights against our common enemies: HIV and STDs. We build trust in each other by having honest, respectful, and productive conversations. As a result, the Commission has adopted and is consistently committed to implementing the following guidelines for Commission, committee, and associated meetings.

**All participants and stakeholders should adhere to the following:**

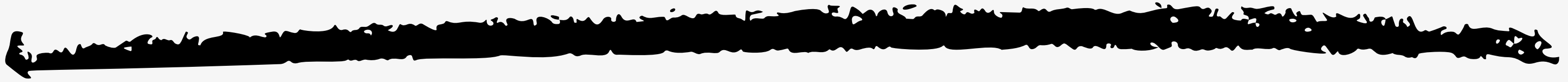
- 1) We approach all our interactions with compassion, respect, and transparency.**
- 2) We respect others' time by starting and ending meetings on time, being punctual, and staying present.**
- 3) We listen with intent, avoid interrupting others, and elevate each other's voices.**
- 4) We encourage all to bring forth ideas for discussion, community planning, and consensus.**
- 5) We focus on the issue, not the person raising the issue.**
- 6) Be flexible, open-minded, and solution-focused.**
- 7) We give and accept respectful and constructive feedback.**
- 8) We keep all issues on the table (no "hidden agendas"), avoid monopolizing discussions and minimize side conversations.**
- 9) We have no place in our deliberations for racist, sexist, homophobic, transphobic, and other discriminatory statements, and "-isms" including misogyny, ableism, and ageism.**
- 10) We give ourselves permission to learn from our mistakes.**

In response to violation of the Code of Conduct which results in meeting disruption, Include provisions of SB 1100 which states in part, ". . . authorize the presiding member of the legislative body conducting a meeting or their designee to remove, or cause the removal of, an individual for disrupting the meeting . . . . Removal to be preceded by a warning to the individual by the presiding member of the legislative body or their designee that the individual's behavior is disrupting the meeting and that the individual's failure to cease their behavior may result in their removal." Complaints related to internal Commission matters such as alleged violation of the Code of Conduct or other disputes among members are addressed and resolved in adherence to Policy/Procedure #08.3302." (Commission Bylaws, Article VII, Section 4.)



# HOUSE RULES

## Consumer Caucus Meetings



1. **Active Listening:** Practice active listening during discussions. Allow each member to express their thoughts without interruption and try to understand their perspective before responding.
2. **Stay On Topic:** Keep discussions focused on the agenda and relevant issues. Avoid veering off into unrelated topics to make the most of everyone's time and energy.
3. **One Person, One Voice:** Give everyone an opportunity to speak before allowing individuals to speak again. This ensures that multiple perspectives are considered and prevents domination of the conversation by a few individuals.
4. **ELMO Principle:** A acronym for "Enough, Let's Move On." When a topic has been thoroughly discussed, respectfully say "ELMO", signaling the need to transition to the next agenda item.
5. **"Vegas" Rule:** "What's discussed in the Caucus, stays in the Caucus." Respect the confidentiality of sensitive information shared within the Caucus unless there is explicit permission to share.
6. **Respect Diversity & Use Inclusive Language:** Embrace diversity of opinions, backgrounds, and experiences. Be open to different viewpoints and avoid making assumptions about others based on their beliefs. Be mindful of the language you use and strive to be inclusive and respectful. Avoid offensive or discriminatory language.
7. **Use Parking Lot:** Utilize the "parking lot" to capture ideas, questions, or discussions not directly related to the current agenda item to address later or offline with staff and/or leadership.





## March 14, 2024 CONSUMER CAUCUS (CC) Meeting Summary

Meeting packet available [HERE](#)

**CO-CHAIR WELCOME & INTRODUCTIONS.** Co-chairs Lilieth Conolly and Damone Thomas opened the meeting, led introductions, and reviewed “house rules”.

**COH MEETING DEBRIEF.** A summary of Caucus feedback provided as follows:

- With respect to the HOPWA presentation, Daryl Russell pointed out Housing Opportunities for People Living With HIV (HOPWA) and Section 8 are two different and separate entities. D. Russell also clarified that the letter the Caucus is interested in writing should be written to congressmen, not the U.S. Department of Housing and Urban Development (HUD).
- Former COH Co-chair, Carla Bailey, expressed the importance of letter campaigns and provided testimony for a campaign in 2002 concerning legislation for a name-based HIV reporting system.
- Lambert Talley echoed the importance of writing letters and gave personal testimony.
- Joe Green requested a presentation from the Division of HIV and STDs (DHSP) on their website Positive LA. C. Barrit informed the Caucus that the website can be accessed via Get Protected L.A.: <https://getprotectedla.com/impositivela/>.
- Maureen (“Mo”) Bradley, manager of DHSP Customer Service Support Line, appreciated HOPWA’s presentation and recommended a step-by-step presentation of the various programs available and how to navigate through those steps (ex: potential client simulation).
- Miguel Alvarez commented that there was a lot of numbers and data presented during the HOPWA presentation, which points to what was said by Mario Perez, Director of DHSP, with respect to lack of staff availability to fully support HOPWA functions.
- L. Conolly expanded upon the comments made by M. Perez, in that the consumer side of care is always mentioned, however there is a lack of recognition and support for provider and/or worker burnout.

**ED/STAFF REPORT.** Cheryl Barrit, Executive Director, informed the Caucus that commissioners are being encouraged and recruited to make public comments at the Board of Supervisors (BOS) meetings. Talking points are available and public comments can be done by phone or written submission; C.

Barrit relayed that there are important issues surfacing on Federal and local levels that require attention. C. Barrit requested that anyone who is interested to notify staff.

### **CO-CHAIRS REPORT.**

February 8, 2024, Meeting Recap. The Caucus Co-Chairs briefly reviewed the meeting summary located in the meeting packet. Housing was mentioned as big need.

2024 Workplan Review (Ongoing). The Caucus Co-Chairs referred the attendees to the 2024 workplan in the packet and informed everyone that the workplan is ongoing and additional items can be added as needed.

- Lee Kochems, Public Policy Committee (PPC) Co-chair, was asked if any letters were being drafted by PPC in support of specific bills. L. Kochems informed the Caucus that PPC will review relevant legislation at April's PPC meeting, and the Committee will determine whether to support specific legislation. L. Kochems added that PPC tries to align their support with legislation that emphasizes the three priorities: (1) housing, (2) STIs, and (3) substance abuse. C. Barrit added that this is the first round of bill review as legislation is being introduced to PPC and the Committee will decide which bills need to be supported at future meetings.
- Kevin Donnelly, Planning, Priorities & Allocations (PP&A) Committee Co-chair, reported that PP&A spearheads the Priority Setting and Resource Allocation (PSRA) process and will solicit engagement, participation, and feedback from the Consumer Caucus. PP&A receives utilization reports highlighting how the dollars were spent and the reports for various DHSP-funded service categories were received except for the Linkage Reengagement Programs. DHSP has not provided a timeframe of when to expect the report. K. Donnelly requested approximately 15 minutes on the next agenda to prepare the Caucus for this report and to explain what is expected of the Caucus in the PSRA process. He reminded the Caucus that the PSRA used to be completed yearly but is now on a three-year cycle.

### **DISCUSSION TOPIC**

- Consumer Housing Taskforce Formation Planning
  - What is the purpose?
    - Caucus Co-chair, D. Thomas, relayed that the genesis of the Housing Taskforce stemmed from challenges experienced in accessing housing expressed during meetings and the need for a uniformed voice in magnifying power when addressing housing issues and concerns.
  - What are the desired outcomes?
    - To ensure that people living with HIV (PLWH) have access not only to permanent housing but stable, affordable, safe, and healthy housing that is properly maintained.

- Arlene Frames added she would like to see housing for people aged 50 and over, that is suitable for conditions aging people experience (i.e., disabled-friendly); and reiterated the importance of letter writing.
  - L. Conolly identified HOPWA as a source to find locations specifically for PLWH, and emphasized making sure people show up and be heard at housing meetings.
  - K. Donnelly added that with respect to identifying buildings that HOPWA has permanent supportive housing options.
  - D. Russell offered the idea of expanding the view beyond buildings for PLWH as he desires to live within a community/population.
  - In living amongst a community, cautions and concerns were expressed about not singling out or “outing” people in these particular spaces due to tagging buildings or marking units for PLWH, as in what happens with low-income units.
  - Alasdair Burton recommended educating people on how to deal with bureaucracies and listing resources with contact names within the bureaucracies who know how to access and navigate various housing resources. He expressed that there is not necessarily a lack of housing, the issue is how to navigate the bureaucracy.
  - C. Bailey added there should be tools and resources available to help people advocate for themselves.
  - L. Talley informed the Caucus that long-term survivors are eligible to receive disabled services under the federal programs.
  - Shelly Jones hared challenges she experiences in helping undocumented clients to find housing and hospice facilities and in reporting unhealthy living environments (ex: rats and roaches infestations), of which Section 8 and the Housing Authority do not deem as emergency conditions.
  - Leonardo Martinez-Real expressed there should be housing protections for undocumented individuals.
  - The consensus for the desired outcome were: (1) adequate housing for 50+, (2) disabled-friendly, and (3) identifying/accessing buildings that already exist and ensuring that new buildings set aside units for PLWH.
- Who needs/wants to be at the table?
    - Lilieth Conolly
    - Damone Thomas
    - Ish Herrera
    - Alasdair Burton
    - Nancy Jimenez (CHIRP LA)
    - Russell Ybarra
    - Mo Bradley
    - Carla Bailey
    - Leonardo Martinez-Real
    - Housing Authority, City of Los Angeles (HACLA) – Section 8 representative
    - Housing Opportunities for Persons With AIDS (HOPWA)
    - Los Angeles Housing Services Authority (LAHSA)
    - Alliance for Housing and Healing/APLA

- DPH/DHSP
  - Maxine Waters representative
  - Karen Bass representative
  - City representatives (ex: Long Beach and Pasadena)
  - Legal representation (Ayako Miyasshita Ochoa from UCLA, CHIPTS)
- What are the recommended solutions?
  - L. Kochems recommended the focus should be on the following consumer needs: (1) those already housed, (2) at risk, and (3) unhoused. L. Kochems pointed to the [HOPWA document](#) on page 72 of the Commission meeting packet, highlighting the overlap in each city which may be a cause of confusion and stated more information is needed across the board. For example, in fiscal year 2023-2024, Long Beach was funded \$1.5+ million dollars, only 15 people were served, \$232,000 was expended to date, which begs the question of what happened to the rest of the funding. He recommended: (1) finding out the numbers of PLWH in each category, (2) what each agency does, and (3) where the lack is. L. Kochems also pointed out the task force needs to decide if it wants to make a report and what needs to go in the report. For example, in the Long Beach case, which category the 15 people served were in (already housed, at risk, or unhoused), etc.
  - Additional consumer needs of addressing evictions and having multi-lingual providers was recommended.
  - There was a suggestion to present the data with solutions that do not assign blame.
- What is the timeline?
  - C. Barrit pointed out that the April Commission meeting will have resource experts pooled together from HOPWA, LAHSA, DHSP, and representatives from the LAC CEO's Homeless Initiative. It will be crucial for the Consumer Caucus to familiarize itself with these individuals to determine who should have a seat at the table.
  - D. Thomas will send out an e-mail blast for the first taskforce meeting after the Caucus Co-chairs meets with Commission staff.
- Priority Setting & Resource Allocation (PSRA) Process Review
  - K. Donnelly reported for the next 4-6 months, PP&A will be engaged in the PSRA process. This will be different from previous years as a result of the HRSA site visit and the changes stemming from the visit (ex: stating conflicts of interest and DHSP holding seats but not voting). K. Donnelly reviewed the steps in process as follows:
    - Review core medical and support service categories, including HRSA service definitions.
    - Review data and information from DHSP and Commission caucuses
    - Agree on how decisions will be made and what values will be used to drive the decision-making process.



- Rank services by priority; this will include prevention service categories. PP&A cannot allocate funding for the prevention categories but will list them in priority setting.
  - Allocate funding sources to service categories by percentage; this is the resource allocation portion.
  - Draft directives providing instructions to DHSP on how to best to meet the priorities.
  - Reallocation of funds across service categories, as needed throughout the funding cycle.
- K. Donnelly instructed the Caucus to review Policy/Procedure #09.5203 Priority Setting and Resource Allocations (PSRA) Framework and Process and informed the Caucus that PP&A is waiting to receive feedback on the document from HRSA.

#### **OVERFLOW & PARKING LOT**

- J. Green requested an explanation of the checkbook in the PSRA process.
- K. Donnelly suggested using “put it in the garden” versus parking lot, as nothing grows in a parking lot.

#### **ACTION ITEMS, CALLS TO ACTION & NEXT STEPS**

A recommendation was made to mobilize the community to speak about their challenges with housing during the public comment period at the next Commission meeting.

#### **AGENDA DEVELOPMENT FOR NEXT MEETING**

- The agenda will be developed at the next Consumer Caucus Co-chairs meeting.
- A suggestion was made to develop a plan for the housing representatives who will be presenting at April’s Commission meeting.

#### **PUBLIC COMMENTS & ANNOUNCEMENTS**

Staff member, Jose Rangel-Garibay, directed the Caucus to the Prevention Standards provided in the Commission meeting packet and requested that members review and provide feedback to the Standards and Best Practices (SBP) Committee.

#### **ADJOURNMENT**

Meeting adjourned at 3:31PM.

## Consumer Caucus Workplan 2024

**PURPOSE OF THIS DOCUMENT:** To identify activities and priorities the Consumer Caucus will lead and advance throughout 2024.

**CRITERIA:** Select activities that 1) represent the core functions of the COH and Caucus, 2) advance the goals of the 2023 Comprehensive HIV Plan (CHP), and 3) align with COH staff and member capacities and time commitment.

**CAUCUS RESPONSIBILITIES:** 1) Facilitate dialogue among caucus members, 2) develop caucus voice at the Commission and in the community, 3) provide the caucus perspective on various Commission issues, and 4) cultivate leadership within the caucus membership and consumer community.

#	GOAL/ACTIVITY	ACTION STEPS/TASKS	TIMELINE/DUE DATE	STATUS/COMMENTS
1	<b>Create a safe environment for consumers</b> ( <i>people in need of HIV care and prevention services</i> )	Increase awareness of the caucus in the community. Create consumer-only spaces as part of meetings; address topics that are consumer-focused; provide educational and capacity building opportunities.	Ongoing	Increase participation in the Caucus is encouraged, emphasizing the significance of sharing opinions and feedback. Individual experiences can make a meaningful impact on others attending, fostering a sense of community support.
2	<b>Address topics important to consumers that improve quality of life</b>	Create a list of topics relevant to consumers' needs and concerns	Ongoing	Housing, EFA, mental health, RWP services, social engagement, advocacy, estate planning, general HIV education, stigma, SUD, 50+, exercise, support programs, i.e., buddy, animals, etc., service coordination <u>Proposed Meeting Schedule:</u> February=Housing; March=Housing, Mental Health; April=Housing, I'm+LA Website, RWP Services; May=Life Insurance, Estate Planning; June=Self Advocacy, Support Groups
3	<b>MIPA. Meaningful Involvement by People Living with HIV/AIDS.</b>	Ensure that the communities most affected by HIV are involved in decision-making, at every level of the response	Ongoing	Plan an all-consumer led event; cross collaborate w/ other Caucuses.
4	<b>Leadership and Capacity Building Training:</b> <i>Identify training opportunities that foster and nurture (PLWH &amp; HIV-neg) consumer leadership and empowerment in COH and community.</i>	Continue soliciting ideas from consumers for training topics	Ongoing	<a href="#">Refer to 2024 Training schedule.</a> Access DHSP provider trainings – TBD. Establish a Speaker Series.

5	<p><b>Consumer Recruitment &amp; Participation in COH:</b> <i>Identify activities to increase consumer participation at Consumer Caucus/COH meetings, especially individuals from the Black/African American, Latinx, youth, and indigenous communities.</i></p>	<ul style="list-style-type: none"> <li>-Identify mechanism for retaining Caucus members</li> <li>-Recruit members that are not part of Ryan White contracted agencies or consumers of Ryan White services</li> <li>-Recruit members that need HIV care and prevention services</li> <li>-Develop an award ceremony to recognize individuals that volunteer their time to serve/participate in the Caucus</li> </ul>	Ongoing	<p><b>Question:</b></p> <ul style="list-style-type: none"> <li>-Why would anyone come to Caucus meetings?</li> <li>-Why won't providers recruit?</li> <li>-How can we get providers to encourage their clients/patients to attend?</li> <li>-What is the incentive for unaffiliated consumers to attend meetings?</li> </ul>
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# RESOURCES



# We're Listening

*share your concerns with us.*

**HIV + STD Services  
Customer Support Line**

**(800) 260-8787**

## **Why should I call?**

The Customer Support Line can assist you with accessing HIV or STD services and addressing concerns about the quality of services you have received.

## **Will I be denied services for reporting a problem?**

No. You will not be denied services. Your name and personal information can be kept confidential.

## **Can I call anonymously?**

Yes.

## **Can I contact you through other ways?**

Yes.

By Email:

[dhspsupport@ph.lacounty.gov](mailto:dhspsupport@ph.lacounty.gov)

On the web:

<http://publichealth.lacounty.gov/dhsp/QuestionServices.htm>





# Estamos Escuchando



*Comparta sus inquietudes con nosotros.*

**Servicios de VIH + ETS  
Línea de Atención al Cliente**

**(800) 260-8787**

## ¿Por qué debería llamar?

La Línea de Atención al Cliente puede ayudarlo a acceder a los servicios de VIH o ETS y abordar las inquietudes sobre la calidad de los servicios que ha recibido.

## ¿Se me negarán los servicios por informar de un problema?

No. No se le negarán los servicios. Su nombre e información personal pueden mantenerse confidenciales.

## ¿Puedo llamar de forma anónima?

Si.

## ¿Puedo ponerme en contacto con usted a través de otras formas?

Si.

Por correo electrónico:  
[dhspsupport@ph.lacounty.gov](mailto:dhspsupport@ph.lacounty.gov)

En el sitio web:  
<http://publichealth.lacounty.gov/dhsp/QuestionServices.htm>





Ending  
the  
HIV  
Epidemic

**LOS ANGELES COUNTY  
RYAN WHITE HIV/AIDS PROGRAM:  
MEDICAL & SUPPORTIVE SERVICES FACT SHEETS**

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# Ryan White HIV/AIDS Program

## Free or Low-Cost Services for People with HIV

### What is the Ryan White HIV/AIDS Program?

The Ryan White HIV/AIDS Program (RWHAP) is a federal program under the Health Resources & Services Administration (HRSA) that supports a variety of free or low-cost services for people with HIV (PWH) in the United States. Eligible PLWH are able to receive medical care, HIV medications, and other support services to help them remain in care and achieve viral suppression. RWHAP services are available to anyone with HIV regardless of insurance, citizenship, and immigration status.

### What are the goals of the RWHAP?

- Provide HIV medical care, treatment, and support services for PWH
- Help clients achieve viral suppression
- Reduce or eliminate HIV transmission

### What medical and supportive services can I access through the RWHAP?

Medical Services	Description
Ambulatory Outpatient Medical (AOM) Services	HIV medical care accessed through a medical provider
Home-Based Case Management	Specialized home care for homebound clients
Medical Care Coordination (MCC)	HIV care coordination through a team of health providers to improve quality of life
Medical Specialty Services	Medical care referrals for complex and specialized cases
Mental Health Services	Psychiatry, psychotherapy, and counseling services
Oral Health Services (General & Specialty)	General and specialty dental care services

Supportive Services	Description
Benefits Specialty Services (BSS)	Assistance navigating public and/or private benefits and programs (health, disability, etc.)
Language Services	Translation and interpretation services for non-English speakers and deaf and/or hard of hearing individuals
Legal Services	Legal information, representation, advice, and services
Nutrition Support Services	Home-delivered meals, food banks, and pantry services
Residential Care Facility for the Chronically Ill (RCFCI)	Home-like housing that provides 24-hour care
Substance Use Disorder Transitional Housing (SUDTH)	Housing services for clients in recovery from drug or alcohol use disorders
Transitional Case Management	Support for incarcerated individuals transitioning from County jails back to the community
Transitional Residential Care Facility (TRCF)	Short-term housing that provides 24-hour assistance to clients with independent living skills
Transportation Services	Ride services to medical and social services appointments





# Ryan White HIV/AIDS Program

## Free or Low-Cost Services for People with HIV

### How do I access these services?

If you are interested in any of these services, please refer to the corresponding fact sheet for a list of providers. If you are not already receiving any of these services, our RWHAP agencies can help you confirm if you are eligible. They may ask you to provide documentation for the following:

- HIV diagnosis;
- Current income (if any and below the 500% Federal Poverty Level (FPL) for one person);
  - *500% FPL 2022 \$67,950 – Please note this amount is adjusted every year.*
- Health insurance (if any) – If you do not have health insurance or have insurance and are responsible for out-of-pocket costs, including medication co-pays or coinsurance for office visits; and
- Live in Los Angeles County

**RWHAP services are not included under public charge and are available to anyone with HIV, regardless of insurance, citizenship, and immigration status.**





# Programa Ryan White de VIH/SIDA

## Servicios gratis o de bajo costo para Personas con VIH

### ¿Qué es el Programa Ryan White de VIH/SIDA?

El Programa Ryan White de VIH/SIDA (RWHAP) es un programa federal bajo la Administración de Recursos y Servicios de Salud (HRSA) que apoya una variedad de servicios gratis o de bajo costo para personas con VIH (PWH) en los Estados Unidos. Las PWH elegibles pueden recibir atención médica, medicamentos contra el VIH y otros servicios de apoyo para ayudarlas a que permanezcan en cuidado médico y así lograr la supresión viral. Los servicios de RWHAP están disponibles para cualquier persona con VIH, independientemente de su estado legal, o si tiene o no seguro médico.

### ¿Cuáles son los objetivos del RWHAP?

- Proporcionar atención médica, tratamiento y servicios de apoyo para las PWH
- Ayudar a los clientes a lograr la supresión viral
- Reducir o eliminar la transmisión del VIH

### ¿Cuáles son los servicios médicos y de apoyo que puedo acceder a través del RWHAP?

Servicios Médicos	Descripción
Servicios Médicos Ambulatorios para Pacientes Ambulatorios (AOM)	Atención médica especializada para el VIH
Manejo de Casos en el Hogar	Atención a domicilio especializada para clientes que no pueden salir de casa
Coordinación de Atención Médica (MCC)	Coordinación para el manejo de casos a través de un equipo de proveedores de salud que trabaja junto con su médico
Servicios de Especialidad Médica	Referencias de atención médica para casos complejos y especializados (cardiología, neurología, etc.)
Servicios de Salud Mental	Servicios de psiquiatría, psicoterapia y consejería.
Servicios de Salud Oral (General y Especialidad)	Servicios de atención dental general y especializada. Esto puede incluir limpieza, extracción, o implantes.

Servicios de Apoyo	Descripción
Servicios de Especialidad en Beneficios (BSS)	Asistencia para navegar beneficios y programas públicos y/o privados (salud, discapacidad, etc.).
Servicios de Traducción o Interpretación	Servicios de interpretación o traducción para personas que no hablan inglés y personas sordas y/o con problemas de audición
Servicios Legales	Información legal, asesoramiento y representación legal
Servicios de Apoyo Nutricional	Servicio de comidas a domicilio, bancos de comida y despensa
Centro de Atención Residencial para Personas con Enfermedades Crónicas (RCFCI)	Vivienda tipo hogar que brinda atención las 24 horas
Vivienda Transitoria para el Trastorno por Uso de Sustancias (SUDTH)	Servicios de vivienda temporal tipo hogar para clientes con historia de consumo de drogas o alcohol
Manejo de Casos Transitorios en la Cárcel	Apoyo a las personas que están en la cárcel para ayudarles con la transición a la comunidad
Centro de Atención Residencial de Transición (TRCF)	Servicios de vivienda temporal tipo hogar para clientes mientras identifican vivienda permanente
Servicios de Transporte	Servicios de transporte a citas de servicios médicos y sociales





# Programa Ryan White de VIH/SIDA

## Servicios gratis o de bajo costo para Personas con VIH

### ¿Cómo accedo a estos servicios?

Si está interesado en alguno de estos servicios, consulte la hoja informativa correspondiente para obtener una lista de proveedores. Si aún no está recibiendo ninguno de estos servicios, nuestras agencias por RWHAP pueden ayudarle a confirmar si es elegible. Es posible que le pidan que proporcione documentación para lo siguiente:

- Diagnóstico de VIH;
- Ingreso actual (por debajo del Nivel Federal de Pobreza (FPL) del 500 % para una persona);
  - *500% FPL 2022 es \$67,950 anual – Tenga en cuenta que esta cantidad se ajusta cada año.*
- Seguro médico (si lo hay) – Si no tiene seguro médico o si tiene seguro y es responsable de los gastos de bolsillo, incluidos los copagos de medicamentos o a citas al consultorio; y
- Que vive en el Condado de Los Ángeles.

**Los servicios de RWHAP no están incluidos bajo carga pública y están disponibles para cualquier persona con VIH, independientemente del seguro, la ciudadanía y el estado migratorio.**





# Ambulatory Outpatient Medical Services

## for People with HIV

### What are Ambulatory Outpatient Medical (AOM) Services?

Ambulatory Outpatient Medical (AOM) Services is a program that provides HIV specialty medical services for people with HIV (PWH). These services are provided by licensed health care professionals who have received advanced training in the management of HIV/AIDS.

### What are the goals of the AOM Services program?

- To connect you to high-quality care and medication even if you do not have health insurance
- Help you achieve low/undetectable viral load to improve your health and prevent HIV transmission ([Undetectable=Untransmittable](#))
- Prevent and treat opportunistic infections
- Provide education and support with risk reduction strategies

### What services can I access through the AOM Services program?

The AOM Services program offers a variety of services which include medical exams and treatment, laboratory testing, nutrition education support, and sexually transmitted infection (STI) prevention and screening.

### How do I access these services?

You can access these services by contacting any of the providers listed on the next page. If you are not already receiving services at one of the listed providers, you may need to confirm that you are eligible for the Ryan White HIV/AIDS Program (RWHAP). They may ask you to provide documentation confirming your HIV diagnosis, current income (if any), health insurance (if any), and that you live in Los Angeles County. AOM services are free for those with a qualifying income regardless of immigration status.

Continue to next page





# Ambulatory Outpatient Medical Services

for People with HIV

Agency	Contact	Phone Number	Email Address/Webpage
AIDS Healthcare Foundation	Practice Managers	(888) 243-727	<a href="http://www.hivcare.org/contact-ahf/">www.hivcare.org/contact-ahf/</a>
AltaMed Health Services	Ernesto Vicencio	(323) 803-8425	<a href="mailto:giovhernandez@altamed.org">giovhernandez@altamed.org</a>
APLA Health & Wellness	Dr. Jerome de Vente (Long Beach) Dr. Kevin Tangonan (La Brea) Dr. Jay Gladstein (Olympic)	(562) 247-7740 (323) 239-9900 (323) 215-1725	<a href="mailto:info@apla.org">info@apla.org</a>
Children's Hospital Los Angeles	Mark Casas, MSW	(323) 361-3028	<a href="mailto:mcasas@chla.usc.edu">mcasas@chla.usc.edu</a>
East Valley Community Health Center	Deborah Lara Rivera	(909) 620-8088 x3200	<a href="mailto:dlara@evchc.org">dlara@evchc.org</a>
El Proyecto del Barrio	Leopoldo Cabral Sandra Salazar	(818) 830-7181	<a href="mailto:lcabral@elproyecto.us">lcabral@elproyecto.us</a> <a href="mailto:ssalazar@elproyecto.us">ssalazar@elproyecto.us</a>
JWCH Institute, Inc.	Call Center	(866) 733-5924	
Long Beach, Department of Health and Human Services	Rosie Tufuga Stephanie Silva	(562) 570-4316 (562) 570-4317	<a href="mailto:rosie.tufuga@longbeach.gov">rosie.tufuga@longbeach.gov</a> <a href="mailto:stephanie.silva@longbeach.gov">stephanie.silva@longbeach.gov</a>
Los Angeles LGBT Center	Joseph Martinez	(323) 993-7495	<a href="mailto:jmartinez@lalgbtcenter.org">jmartinez@lalgbtcenter.org</a>
Men's Health Foundation	Virginia Cabrera	(310) 550-1010	<a href="mailto:virginia.cabrera@menshealthfound.org">virginia.cabrera@menshealthfound.org</a>
Northeast Valley Health Corporation	Andrew Braga, RN	(818) 988-6335	<a href="mailto:andrewbraga@nevhc.org">andrewbraga@nevhc.org</a>
St. John's Community Center	Xavier Laporte	(323) 541-1600 x1079	<a href="mailto:xsanchez@wellchild.org">xsanchez@wellchild.org</a>
St. Mary Medical Center	Eddie Felix	(562) 624-4999	<a href="mailto:careprogram@dignityhealth.org">careprogram@dignityhealth.org</a>
Tarzana Treatment Centers	Christian Espinoza	(818) 432-5897 x2170	<a href="mailto:cespinoza@tarzanatc.org">cespinoza@tarzanatc.org</a>
T.H.E. Health & Wellness Centers	Tracy Horn Clinic General Line	(323) 730-1920 x3225 (323) 730-1920	<a href="mailto:thorn@tohelpeveryone.org">thorn@tohelpeveryone.org</a>
The Regents of the University of California (UCLA)	Rosa Ramos	(310) 557-2273; #3	<a href="mailto:AOM.carecenter@mednet.ucla.edu">AOM.carecenter@mednet.ucla.edu</a>
Venice Family Clinic	Julie Garcia Joslynn Cerrato	(310) 382-6041 (310) 664-7994	<a href="mailto:juliegarcia@mednet.ucla.edu">juliegarcia@mednet.ucla.edu</a> <a href="mailto:jcerratto@mednet.ucla.edu">jcerratto@mednet.ucla.edu</a>
Watts Healthcare Corporation	Anthony Corona Alicia Chavez	(323) 564-4331	<a href="mailto:anthony.corona@wattshealth.org">anthony.corona@wattshealth.org</a> <a href="mailto:alicia.chavez@wattshealth.org">alicia.chavez@wattshealth.org</a>





# Servicios Médicos Ambulatorios para Pacientes Ambulatorios para Personas con VIH

## ¿Qué son los Servicios Médicos Ambulatorios para Pacientes Ambulatorios (AOM)?

Servicios Médicos Ambulatorios para Pacientes Ambulatorios (AOM) es un programa que proporciona servicios médicos especializados para personas con VIH (PWH). Estos servicios son proporcionados por profesionales de la salud que han recibido capacitación avanzada en el manejo del VIH/SIDA.

## ¿Cuáles son los objetivos del programa AOM?

- Conectar personas con atención y medicamentos de alta calidad, incluso si no tiene seguro médico
- Ayudarle a lograr una carga viral baja/indetectable para mejorar su salud y prevenir la transmisión del VIH ([Indetectable=Intransmisible](#))
- Prevenir y tratar infecciones oportunistas
- Proporcionar educación y apoyo con estrategias de reducción de riesgos

## ¿Qué servicios puedo acceder a través del programa AOM?

El programa ofrece una variedad de servicios que incluyen exámenes y tratamientos médicos, pruebas de laboratorio, apoyo de educación nutricional, y prevención y detección de infecciones de transmisión sexual (ITS).

## ¿Cómo puedo acceder estos servicios?

Puede acceder estos servicios poniéndose en contacto con cualquiera de los proveedores enumerados en la próxima página. Si aún no está recibiendo servicios con uno de los proveedores enumerados, es posible que deba confirmar que es elegible para el Programa Ryan White de VIH/SIDA (RWHAP). Es posible que le pidan que proporcione documentación que confirme su diagnóstico de VIH, ingresos actuales (si los hay), seguro de salud (si corresponde) y que vive en el condado de Los Ángeles. Los servicios de AOM son gratuitos para aquellos con un ingreso calificado independientemente de su estado migratorio.

Continuar a la página siguiente





# Servicios Médicos Ambulatorios para Pacientes Ambulatorios para Personas con VIH

Agencia	Contacto	Número de teléfono	Correo electrónico/ página web
AIDS Healthcare Foundation	Gerentes de Práctica	(888) 243-727	<a href="http://www.hivcare.org/contact-ahf/">www.hivcare.org/contact-ahf/</a>
AltaMed Health Services	Ernesto Vicencio	(323) 803-8425	<a href="mailto:giovhernandez@altamed.org">giovhernandez@altamed.org</a>
APLA Health & Wellness	Dr. Jerome de Vente (Long Beach) Dr. Kevin Tangonan (La Brea) Dr. Jay Gladstein (Olympic)	(562) 247-7740 (323) 239-9900 (323) 215-1725	<a href="mailto:info@apla.org">info@apla.org</a>
Children's Hospital Los Angeles	Mark Casas, MSW	(323) 361-3028	<a href="mailto:mcasas@chla.usc.edu">mcasas@chla.usc.edu</a>
East Valley Community Health Center	Deborah Lara Rivera	(909) 620-8088 x3200	<a href="mailto:dlara@evchc.org">dlara@evchc.org</a>
El Proyecto del Barrio	Leopoldo Cabral Sandra Salazar	(818) 830-7181	<a href="mailto:lcabral@elproyecto.us">lcabral@elproyecto.us</a> <a href="mailto:ssalazar@elproyecto.us">ssalazar@elproyecto.us</a>
JWCH Institute, Inc.	Centro de Llamadas	(866) 733-5924	
Long Beach, Department of Health and Human Services	Rosie Tufuga Stephanie Silva	(562) 570-4316 (562) 570-4317	<a href="mailto:rosie.tufuga@longbeach.gov">rosie.tufuga@longbeach.gov</a> <a href="mailto:stephanie.silva@longbeach.gov">stephanie.silva@longbeach.gov</a>
Los Angeles LGBT Center	Joseph Martinez	(323) 993-7495	<a href="mailto:jmartinez@lalgbtcenter.org">jmartinez@lalgbtcenter.org</a>
Men's Health Foundation	Virginia Cabrera	(310) 550-1010	<a href="mailto:virginia.cabrera@menshealthfound.org">virginia.cabrera@menshealthfound.org</a>
Northeast Valley Health Corporation	Andrew Braga, RN	(818) 988-6335	<a href="mailto:andrewbraga@nevhc.org">andrewbraga@nevhc.org</a>
St. John's Community Center	Xavier Laporte	(323) 541-1600 x1079	<a href="mailto:xsanchez@wellchild.org">xsanchez@wellchild.org</a>
St. Mary Medical Center	Eddie Felix	(562) 624-4999	<a href="mailto:careprogram@dignityhealth.org">careprogram@dignityhealth.org</a>
Tarzana Treatment Centers	Christian Espinoza	(818) 432-5897 x2170	<a href="mailto:cespinoza@tarzanatc.org">cespinoza@tarzanatc.org</a>
T.H.E. Health & Wellness Centers	Tracy Horn Clínica Línea General	(323) 730-1920 x3225 (323) 730-1920	<a href="mailto:thorn@tohelpeveryone.org">thorn@tohelpeveryone.org</a>
The Regents of the University of California (UCLA)	Rosa Ramos	(310) 557-2273; #3	<a href="mailto:AOM.carecenter@mednet.ucla.edu">AOM.carecenter@mednet.ucla.edu</a>
Venice Family Clinic	Julie Garcia Joslynn Cerrato	(310) 382-6041 (310) 664-7994	<a href="mailto:juliegarcia@mednet.ucla.edu">juliegarcia@mednet.ucla.edu</a> <a href="mailto:jcerrato@mednet.ucla.edu">jcerrato@mednet.ucla.edu</a>
Watts Healthcare Corporation	Anthony Corona Alicia Chavez	(323) 564-4331	<a href="mailto:anthony.corona@wattshealth.org">anthony.corona@wattshealth.org</a> <a href="mailto:alicia.chavez@wattshealth.org">alicia.chavez@wattshealth.org</a>







# Benefits Specialty Services

## for People with HIV

### What are Benefits Specialty Services (BSS)?

Benefits Specialty Services (BSS) is a program that helps people with HIV (PWH) access public and/or private health and disability benefits and programs. Benefits Specialists can assist in making sure you are getting all available health and disability benefits at no cost to you.

### What is the goal of the BSS program?

BSS helps you learn and enroll in different public and private benefit and entitlement programs (CalFresh; Medicaid/Medi-Cal; Medicare; Social Security; Women, Infants, Children (WIC); and many more) for which you may be eligible.

### What services can I access through the BSS program?

BSS program offers a variety of services that may include checking your benefit need and eligibility, helping you complete any applications and/or paperwork, and managing your benefits.

### Where can I access these services?

Agency	Contact	Phone Number	Email Address
AIDS Healthcare Foundation	Nubia Treminio	(310) 657-9353	nubia.treminio@aidhealth.org
AltaMed Health Services	Francisco Valdes	(323) 869-5414	fvaldes@altamed.org
APLA Health & Wellness	BSS Appointment Line	(213) 201-1615	tmonteilh@apla.org
East Valley Community Health Center	Marta Melendez	(909) 620-8088 x3202	ammelendez@evchc.org
JWCH Institute, Inc.	Heshan Wijegunaratne	(626) 744-6140 x5220	hwijegunaratne@jwch.org
Long Beach, Department of Health and Human Services	Rosario (Rosie) Gutierrez-Tufuga	(562) 570-4316	rosie.tufuga@longbeach.gov
Minority AIDS Project	Juan Soto	(323) 936-4949 x203	jsoto@minorityaidsproject.org
Northeast Valley Healthcare Corporation	Yusseth Sanchez	(818) 988-6335 x50745	yussethsanchez@nevhc.org
St. Mary's Medical Center	Randy Hope	(562) 624-4934	randy.hope@dignityhealth.org
Tarzana Treatment Centers	Rudolph O'Murray Danielle Barron-Pena	(818) 996-1051 x1285 (818) 342-5897 x2153	romurray@tarzanatc.org dbarron@tarzanatc.org
Venice Family Clinic	Bonnie Smullin	(310) 664-7797	bsmullin@mednet.ucla.edu

### How do I access these services?

You can access these services by contacting any of the providers listed above. If you are not already receiving services at one of the listed providers, you may need to confirm that you are eligible for the Ryan White HIV/AIDS Program (RWHAP). They may ask you to provide documentation confirming your HIV diagnosis, current income (if any), health insurance (if any), and that you live in Los Angeles County. BSS are free for those with a qualifying income regardless of immigration status.





# Servicios de Especialidad en Beneficios

## para Personas con VIH

### ¿Qué son los Servicios de Especialidad en Beneficios (BSS)?

Servicios de Especialidad en Beneficios (BSS) es un programa que ayuda a las personas con VIH (PWH) a tener acceso a los beneficios y programas públicos y/o privados de salud y discapacidad. Los Especialistas en Beneficios pueden ayudarle a asegurarse de que usted esté recibiendo todos los beneficios de salud y discapacidad disponibles sin ningún costo.

### ¿Cuál es el objetivo del programa BSS?

BSS le ayuda a conocer e inscribirse en diferentes programas públicos y privados de beneficios para los cuales usted puede ser elegible (CalFresh; Medicaid/Medi-Cal; Medicare; Seguro Social; Mujeres, Infantes, Niños (WIC); y muchos más).

### ¿A qué servicios puedo acceder a través del programa BSS?

BSS ofrece una variedad de servicios que pueden incluir verificar su necesidad y elegibilidad de beneficios, ayudarlo a completar cualquier solicitud y/o papeleo, y administrar sus beneficios.

### ¿Dónde puedo acceder a estos servicios?

Agencia	Contacto	Número de teléfono	Correo electrónico
AIDS Healthcare Foundation	Nubia Treminio	(310) 657-9353	nubia.treminio@aidshhealth.org
AltaMed Health Services	Francisco Valdes	(323) 869-5414	fvaldes@altamed.org
APLA Health & Wellness	Línea de citas de BSS	(213) 201-1615	tmonteilh@apla.org
East Valley Community Health Center	Marta Melendez	(909) 620-8088 x3202	ammelendez@evchc.org
JWCH Institute, Inc.	Heshan Wijegunaratne	(626) 744-6140 x5220	hwijegunaratne@jwch.org
Long Beach, Department of Health and Human Services	Rosario (Rosie) Gutierrez-Tufuga	(562) 570-4316	rosie.tufuga@longbeach.gov
Minority AIDS Project	Juan Soto	(323) 936-4949 x203	jsoto@minorityaidsproject.org
Northeast Valley Healthcare Corporation	Yusseth Sanchez	(818) 988-6335 x50745	yussethsanchez@nevhc.org
St. Mary's Medical Center	Randy Hope	(562) 624-4934	randy.hope@dignityhealth.org
Tarzana Treatment Centers	Rudolph O'Murray Danielle Barron-Pena	(818) 996-1051 x1285 (818) 342-5897 x2153	romurray@Tarzanatc.org dbarron@tarzanatc.org
Venice Family Clinic	Bonnie Smullin	(310) 664-7797	bsmullin@mednet.ucla.edu

### ¿Cómo accedo a estos servicios?

Puede acceder a estos servicios poniéndose en contacto con cualquiera de los proveedores enumerados anteriormente. Si aún no está recibiendo servicios en uno de los proveedores enumerados, es posible que deba confirmar que es elegible para el Programa Ryan White de VIH/SIDA (RWHAP). Es posible que le pidan que proporcione documentación que confirme su diagnóstico de VIH, ingresos actuales (si los hay), seguro de salud (si corresponde) y que vive en el condado de Los Ángeles. BSS es gratis para cualquier persona con un ingreso calificado, independientemente de su estado migratorio.





# Home-Based Case Management for People with HIV

## What is Home-Based Case Management?

Home-Based Case Management is a program that focuses on specialized home and/or community-based care for people with HIV (PWH) who may have medical or physical needs that keep them from seeing their HIV care providers in person. Services are provided to you by certified Registered Nurse (RN) case managers and social workers in your home. They evaluate, educate, counsel, and work with you to achieve the best possible health outcomes.

## What are the goals of the Home-Based Case Management program?

- Assess and manage in-home services
- Help you develop self-management skills and support your independence
- Support you to continue your medical care and treatment
- Connect you with health care and supportive services
- Help you manage your medical needs
- Educate you on how to reduce HIV transmission

## What services can I access through the Home-Based Case Management program?

The Home-Based Case Management program includes medical assessments, service planning, attendant care (like accompanying you to your medical appointments, going to the market, etc.), homemaker services (helping you with cooking and cleaning), and mental health therapy.

## Where can I access these services?

Agency	Contact	Phone Number	Email Address
AltaMed Health Services	TBD	(323) 869-5408	
APLA Health & Wellness	Scott Blackburn	(213) 201-1422	sblackburn@apla.org
Minority AIDS Project	Dr. Robert J. Olivo	(323) 936-4949	rob@minorityaidsproject.org
Tarzana Treatment Centers	Sindy Membreno	(818) 342-5987 x2119	smembreno@tarzanatc.org
St. Mary Medical Center	Stephanie Glass	(562) 624-4935	stephanie.glass@dignityhealth.org

## How do I access these services?

Home-Based Case Management is available to eligible clients who are referred by their medical provider. If you are interested in learning more, please contact any of the providers listed above.





# Manejo de Casos en el Hogar

## para Personas con VIH

### ¿Qué es el Manejo de Casos en el Hogar?

El Manejo de Casos en el Hogar es un programa que se centra en la atención especializada en el hogar para las personas con VIH (PWH) que pueden tener necesidades médicas o físicas que les impiden ver a sus proveedores de atención del VIH en persona. Los servicios son proporcionados por enfermeras registradas (RN) y trabajadores sociales en su hogar. Evalúan, educan, aconsejan y trabajan con usted para lograr los mejores resultados de su salud posible.

### ¿Cuáles son los objetivos del programa de Manejo de Casos en el Hogar?

- Evaluación y administración de los servicios en el hogar
- Ayudarle a desarrollar habilidades de autogestión y apoyar su independencia
- Apoyarlo para continuar su atención médica y tratamiento
- Conectarlo con atención médica y servicios de apoyo
- Ayudarle a manejar sus necesidades médicas
- Educarlo sobre cómo reducir la transmisión del VIH

### ¿A qué servicios puedo acceder a través del programa de Manejo de Casos en el Hogar?

El programa de Manejo de Casos en el Hogar incluye evaluaciones médicas, planificación de servicios, atención de asistentes (como acompañarlo a sus citas médicas, ir al mercado, etc.), servicios de ama de casa (ayudarlo con la cocina y la limpieza) y terapia de salud mental.

### ¿Dónde puedo acceder a estos servicios?

Agencia	Contacto	Número de teléfono	Correo electrónico
AltaMed Health Services	<i>por determinar</i>	(323) 869-5408	
APLA Health & Wellness	Scott Blackburn	(213) 201-1422	sblackburn@apla.org
Minority AIDS Project	Dr. Robert J. Olivo	(323) 936-4949	rob@minorityaidsproject.org
Tarzana Treatment Centers	Sindy Membreno	(818) 342-5987 x2119	smembreno@tarzanatc.org
St. Mary Medical Center	Stephanie Glass	(562) 624-4935	stephanie.glass@dignityhealth.org

### ¿Cómo accedo a estos servicios?

El programa de Manejo de Casos en el Hogar está disponible para clientes elegibles que son referidos por su proveedor médico. Si está interesado en obtener más información, comuníquese con cualquiera de los proveedores enumerados anteriormente.





# Medical Care Coordination

## for People with HIV

### What is Medical Care Coordination (MCC)?

Medical Care Coordination (MCC) is a program that helps people with HIV (PWH) improve their health status, receive, and stay in care, and take their HIV medications. MCC services connect you with a team that works with your HIV medical provider (e.g., a doctor) to help you improve your quality of life and achieve your full health potential. The MCC team includes a Medical Care Manager, Patient Care Manager, Case Worker, and a Retention Outreach Specialist.

### What are the goals of the MCC program?

- Help you access the HIV care services you may need and stay in HIV care
- Provide education and support you in taking your HIV medication in order to reach and maintain a low HIV viral load ([Undetectable=Untransmittable](#))
- Connect you to any needed mental health, substance use, housing support, and other supportive services
- Help you prevent transmission of HIV and sexually transmitted infections (STIs) to partners through education and counseling (if needed)

### What services can I access through the MCC program?

The MCC program offers a variety of services, including case management, health education, linkage to mental health services, substance use treatment, financial assistance, housing assistance, legal services, transportation, and individual counseling sessions.

### How do I access these services?

You can access MCC services by contacting any of the providers listed on the next page. Your HIV doctor or another social service provider can also refer you to the MCC program. If you are not already receiving services at one of the listed providers, you may need to confirm that you are eligible for the Ryan White HIV/AIDS Program (RWHAP). They may ask you to provide documentation confirming your HIV diagnosis, current income (if any), health insurance (if any), and that you live in Los Angeles County. MCC services are for PWH regardless of insurance and immigration status and are likely free of charge.

Continue to next page





# Medical Care Coordination

## for People with HIV

Agency	Contact	Phone Number	Email Address
AIDS Healthcare Foundation	Amy Croft	(323) 793-5275	amy.croft@ahf.org
AltaMed Health Services	Giovan Hernandez	(323) 247-3155	giovhernandez@altamed.org
APLA Health & Wellness	Scott Blackburn	(213) 201-1422	sblackburn@apla.org
Children's Hospital Los Angeles	Miguel Martinez	(323) 361-3908	mimartinez@chla.usc.edu
East Valley Community Health Center	Debbie Lara Rivera	(909) 620-8088 x3202	dlara@evchc.org
El Proyecto del Barrio	Leopoldo Cabral	(818) 830-7181	lcabral@elproyecto.us
JWCH Institute, Inc.	James Cook	(626) 744-6140	jcook@jwch.org
Long Beach, Department of Health and Human Services	Marina Ohlson-Smorick Iris Gibbs	(562) 570-4329 (562) 570-4544	marina.ohlson-smorick@longbeach.gov iris.gibbs@longbeach.gov
Los Angeles LGBT Center	MCC Direct Line	(323) 993-7414	MCC_Programs@lalgbtcenter.org
Men's Health Foundation	Rob Lester	(310) 550-1010 x3466	rob.lester@menshealthfound.org
Northeast Valley Healthcare Corporation	Andrew Braga	(818) 988-6335	andrewbraga@nevhc.org
St. John's Community Center	Elena Fernandez	(323) 541-1600 x1079	efernandez@wellchild.org
St. Mary Medical Center	Randy Hope	(562) 624-4934	randy.hope@dignityhealth.org
T.H.E. Health & Wellness Centers	Tracy Horn	(323) 730-1920 x3225	thorn@tohelpeveryone.org
Tarzana Treatment Centers	Olivia Lawlor Gina Larco	(661) 729-9000 x4366 (818) 342-5897 x2203	olawlor@tarzanatc.org glarco@tarzanatc.org
University of California, Los Angeles (UCLA)	Jeannie Acdan	(310) 843-2014	jacdan@mednet.ucla.edu
Venice Family Clinic	Julie Garcia	(310) 664-7613	juliegarcia@mednet.ucla.edu
Watts Healthcare Corporation	Rosalynd Williams	(323) 564-4331 x3324	rosalynd.williams@wattshealth.org





# Coordinación de Atención Médica para Personas con VIH

## ¿Qué es la Coordinación de Atención Médica (MCC)?

Coordinación de Atención Médica (MCC) es un programa que ayuda a las personas con VIH (PWH) a mejorar su estado de salud, recibir y permanecer en cuidado médico, y tomar sus medicamentos contra el VIH. Los servicios de MCC le conectan con un equipo que trabaja con su proveedor médico de VIH para ayudarle a mejorar su calidad de vida y alcanzar su máximo potencial de salud. El equipo de MCC incluye un Gerente de Atención Médica, Gerente de Atención al Paciente, Trabajador Social y un Especialista en Retención.

## ¿Cuáles son los objetivos del programa de MCC?

- Ayudarle a acceder a los servicios de atención del VIH que pueda necesitar y permanecer en el cuidado médico para el VIH
- Brindarle educación y apoyo para que tome su medicamento contra el VIH a fin de alcanzar y mantener una carga viral del VIH baja ([Indetectable=Intransmisible](#))
- Conectarlo con servicios de salud mental, uso de sustancias, apoyo de vivienda y otros servicios necesarios
- Ayudarle a prevenir la transmisión del VIH y las infecciones de transmisión sexual (ITS) a sus parejas a través de la educación y el asesoramiento (si es necesario)

## ¿A qué servicios puedo acceder a través del programa de MCC?

El programa MCC ofrece una variedad de servicios, que incluyen administración de casos, educación para la salud, vinculación a servicios de salud mental, tratamiento para el uso de sustancias, asistencia financiera, asistencia para la vivienda, servicios legales, transporte y sesiones de consejería individuales.

## ¿Cómo accedo a estos servicios?

Puede acceder a estos servicios poniéndose en contacto con cualquiera de los proveedores enumerados en la próxima página. Si aún no está recibiendo servicios en uno de los proveedores enumerados, es posible que deba confirmar que es elegible para el Programa Ryan White de VIH/SIDA (RWHAP). Es posible que le pidan que proporcione documentación que confirme su diagnóstico de VIH, ingresos actuales (si los hay), seguro de salud (si corresponde) y que vive en el condado de Los Ángeles. Los servicios de MCC son para PWH independientemente del seguro y el estado migratorio y probablemente sean gratis.

**Continuar a la página siguiente**





# Coordinación de Atención Médica para Personas con VIH

Agencia	Contacto	Numero de teléfono	Correo electrónico
AIDS Healthcare Foundation	Amy Croft	(323) 793-5275	amy.croft@ahf.org
AltaMed Health Services	Giovan Hernandez	(323) 247-3155	giovhernandez@altamed.org
APLA Health & Wellness	Scott Blackburn	(213) 201-1422	sblackburn@apla.org
Children's Hospital Los Angeles	Miguel Martinez	(323) 361-3908	mimartinez@chla.usc.edu
East Valley Community Health Center	Debbie Lara Rivera	(909) 620-8088 x3202	dlara@evchc.org
El Proyecto del Barrio	Leopoldo Cabral	(818) 830-7181	lcabral@elproyecto.us
JWCH Institute, Inc.	James Cook	(626) 744-6140	jcook@jwch.org
Long Beach, Department of Health and Human Services	Marina Ohlson-Smorick Iris Gibbs	(562) 570-4329 (562) 570-4544	marina.ohlson-smorick@longbeach.gov iris.gibbs@longbeach.gov
Los Angeles LGBT Center	Línea directa MCC	(323) 993-7414	MCC_Programs@lalgbtcenter.org
Men's Health Foundation	Rob Lester	(310) 550-1010 x3466	rob.lester@menshealthfound.org
Northeast Valley Healthcare Corporation	Andrew Braga	(818) 988-6335	andrewbraga@nevhc.org
St. John's Community Center	Elena Fernandez	(323) 541-1600 x1079	efernandez@wellchild.org
St. Mary Medical Center	Randy Hope	(562) 624-4934	randy.hope@dignityhealth.org
T.H.E. Health & Wellness Centers	Tracy Horn	(323) 730-1920 x3225	thorn@tohelpeveryone.org
Tarzana Treatment Centers	Olivia Lawlor Gina Larco	(661) 729-9000 x4366 (818) 342-5897 x2203	olawlor@tarzanatc.org glarco@tarzanatc.org
University of California, Los Angeles (UCLA)	Jeannie Acdan	(310) 843-2014	jacdan@mednet.ucla.edu
Venice Family Clinic	Julie Garcia	(310) 664-7613	juliegarcia@mednet.ucla.edu
Watts Healthcare Corporation	Rosalynd Williams	(323) 564-4331 x3324	rosalynd.williams@wattshealth.org







# Mental Health Services

## for People with HIV

### What are Mental Health Services?

Mental Health Services is a program to help people with HIV (PWH) who are also experiencing mental health challenges that affect their everyday functioning and quality of life. These services are provided by a Mental Health provider who specializes in HIV.

### What is the goal of the Mental Health Services program?

The Mental Health Services program seeks to help improve your mental and physical health status by addressing mental health stressors and challenges.

### What services can I access through the Mental Health Services program?

- ✓ Individual Counseling
- ✓ Family Counseling
- ✓ Group Counseling
- ✓ Multi-Family Counseling
- ✓ Medical Management
- ✓ Crisis Intervention

### Where can I access these services?

Agency	Phone Number
AIDS Healthcare Foundation	(818) 380-2626 x5733
AltaMed Health Services	(323) 869-5408
Being Alive	(323) 874-4322
JWCH Institute, Inc.	(213) 475-7574
Northeast Valley Health Corporation	(818) 988-6335
Special Services for Groups	(213) 375-3830
St. John's Community Center	(323) 541-1411
Tarzana Treatment Centers	(818) 342-5897 x2195
Venice Family Clinic	(310) 664-7613

### How do I access these services?

You can access these services by contacting the providers listed above. It is important to note that you do not need to receive mental health services in the same clinic where you access your HIV medical care. If you are not already receiving services at one of the listed providers, they may need to confirm that you are eligible for the Ryan White HIV/AIDS Program (RWHAP). They may ask you to provide documentation confirming your HIV diagnosis, current income (if any), health insurance (if any), and that you live in Los Angeles County.





# Servicios de Salud Mental

## para Personas con VIH

### ¿Qué son los Servicios de Salud Mental?

Los Servicios de Salud Mental es un programa para ayudar a las personas que viven con el VIH (PLWH) que también están experimentando problemas de salud mental que afectan su funcionamiento diario y su calidad de vida. Estos servicios son proporcionados por un proveedor de salud mental que se especializa en el VIH.

### ¿Cuál es el objetivo del programa de Servicios de Salud Mental?

El programa de Servicios de Salud Mental busca ayudar a mejorar su estado de salud mental y física al abordar los factores estresantes y los desafíos de la salud mental.

### ¿A qué servicios puedo acceder a través del programa de Servicios de Salud Mental?

- ✓ Consejería Individual
- ✓ Consejería de La Familia
- ✓ Consejería de Grupo
- ✓ Consejería Multi-Familiar
- ✓ Gestión Médica
- ✓ Intervención de Crisis

### ¿Dónde puedo acceder a estos servicios?

Agencia	Número de teléfono
AIDS Healthcare Foundation	(818) 380-2626 x5733
AltaMed Health Services	(323) 869-5408
Being Alive	(323) 874-4322
JWCH Institute, Inc.	(213) 475-7574
Northeast Valley Health Corporation	(818) 988-6335
Special Services for Groups	(213) 375-3830
St. John's Community Center	(323) 541-1411
Tarzana Treatment Centers	(818) 342-5897 x2195
Venice Family Clinic	(310) 664-7613
County of Los Angeles: Department of Mental Health	(213) 738-4717
County of Los Angeles: LAC+USC Medical Center	(323) 409-8258

### ¿Cómo accedo a estos servicios?

Puede acceder a estos servicios poniéndose en contacto con los proveedores enumerados anteriormente. Es importante tener en cuenta que no necesita recibir servicios de salud mental en la misma clínica donde accede a su atención médica sobre el VIH. Si aún no está recibiendo servicios en uno de los proveedores enumerados, es posible que deba confirmar que es elegible para el Programa Ryan White de VIH/SIDA (RWHAP). Es posible que le pidan que proporcione documentación que confirme su diagnóstico de VIH, ingresos actuales (si los hay), seguro de salud (si corresponde) y que vive en el condado de Los Ángeles.



# Oral Health Services

## for People with HIV

### What are Oral Health Services?

Oral Health Services is a program that helps people with HIV (PWH) access free dental services. These services will be provided by dental professionals who have experience serving PWH.

### What are the goals of the Oral Health Services program?

- Promote dental health
- Improve the quality of life among PWH
- Provide reliable dental health services

### What services can I access through the Oral Health Services program?

General Dentistry: Regular dental checkups, X-rays, cleanings, fillings, and access to any necessary and related medication, treatment, or referrals to specialty dentistry services.

Specialty Dentistry Services: Additional procedures such as crowns, dentures, implants, and dental surgery. These services are to help you improve your dental health and function.

### Where can I access these services?

Agency	Phone Number	General	Specialty
AIDS Healthcare Foundation	(323) 744-1752	✓	
AltaMed Health Services	(323) 869-5459	✓	
APLA Health & Wellness	(213) 201-1541	✓	✓
East Valley Community Health Center	(909) 620-8088 x3200	✓	
El Proyecto del Barrio	(818) 221-4600	✓	
JWCH Institute, Inc.	(866) 733-5924	✓	
Northeast Valley Health Corporation	(818) 988-6335	✓	
St. John's Community Center	(323) 541-1411	✓	
St. Mary Medical Center	(562) 624-4949	✓	✓
UCLA School of Dentistry	(310) 794-4348	✓	✓
USC Herman Ostrow School of Dentistry	(213) 740-9626 (213) 740-9151	✓	✓
Watts Healthcare Foundation	(323) 564-4331 x3315	✓	

### How do I access these services?

You can access these services by contacting any of the providers listed above. If you are not already receiving services at one of the listed providers, you may need to confirm that you are eligible for the Ryan White HIV/AIDS Program (RWHAP.) They may ask you to provide documentation confirming your HIV diagnosis, current income (if any), health insurance (if any), and that you live in Los Angeles County.





# Servicios de Salud Oral

## para Personas con VIH

### ¿Qué son los Servicios de Salud Oral?

Los Servicios de Salud Oral es un programa que ayuda a las personas con VIH (PWH) a acceder a atención dental gratis. Estos servicios serán proporcionados por profesionales que tienen experiencia en el servicio de PWH.

### ¿Cuáles son los objetivos del programa de Servicios de Salud Oral?

- Promover la salud dental
- Mejorar la calidad de vida de las PWH
- Proporcionar servicios confiables de salud dental

### ¿A qué servicios puedo acceder a través del programa de Servicios de Salud Oral?

Odontología General: Revisiones dentales periódicas, radiografías, limpiezas, empastes y acceso a cualquier medicamento, tratamiento o remisiones para servicios de odontología especializada.

Servicios de Odontología Especializada: Procedimientos adicionales como coronas, dentaduras postizas, implantes y cirugía dental. Estos pueden ser servicios que mejoran la salud dental y la función.

### ¿Dónde puedo acceder a estos servicios?

Agencia	Número de teléfono	General	Especialidad
AIDS Healthcare Foundation	(323) 744-1752	✓	
AltaMed Health Services	(323) 869-5459	✓	
APLA Health & Wellness	(213) 201-1541	✓	✓
East Valley Community Health Center	(909) 620-8088 x3200	✓	
El Proyecto del Barrio	(818) 221-4600	✓	
JWCH Institute, Inc.	(866) 733-5924	✓	
Northeast Valley Health Corporation	(818) 988-6335	✓	
St. John's Community Center	(323) 541-1411	✓	
St. Mary Medical Center	(562) 624-4949	✓	✓
UCLA School of Dentistry	(310) 794-4348	✓	✓
USC Herman Ostrow School of Dentistry	(213) 740-9626 (213) 740-9151	✓	✓
Watts Healthcare Foundation	(323) 564-4331 x3315	✓	

### ¿Cómo accedo a estos servicios?

Puede acceder a estos servicios poniéndose en contacto con cualquiera de los proveedores mencionados anteriormente. Si aún no está recibiendo servicios de uno de los proveedores enumerados, es posible que deba confirmar que es elegible para el Programa Ryan White de VIH/SIDA (RWHAP). Es posible que le pidan que proporcione documentación que confirme su diagnóstico de VIH, ingresos actuales (si los hay), seguro médico (si corresponde), y que vive en el condado de Los Ángeles.



# Residential Care Facility for the Chronically III

## for People with HIV

### What is a Residential Care Facility for the Chronically III (RCFCI)?

A Residential Care Facility for the Chronically III (RCFCI) is licensed to provide services in a non-institutional, home-like environment, which is maintained and operated to provide 24-hour care and supervision to the following people with HIV (PWH):

- Adults 18 years of age or older
- Emancipated minors
- People who are unable to work

### What is the goal of the RCFCI program?

The goal of the RCFCI program is to improve the health status of PWH who need to receive care, support, and supervision in a stable living environment to improve their health status.

### What services can I access through the RCFCI program?

The RCFCI program offers a variety of services that may include 24/7 care for PWH and who are facing mental health issues or other chronic or life-threatening illnesses. Additional services can include case management, counseling, nutrition, and consultative services regarding housing, health benefits, financial planning, and referrals to other community or public resources.

### Where can I access these services?

Agency	Contact	Phone Number	Email Address
Alliance for Housing and Healing	Christina Mancilla	(562) 594-4877	cmancilla@alliancehh.org
Project New Hope	Kerry Anderson	(213) 384-5031	kanderson@projectnewhope.org
	Savoy Toney	(657) 789-2691	stoney@projectnewhope.org
The Salvation Army	Ana Aguirre	(323) 454-4201	ana.aguirre@usw.salvationarmy.org

### How do I access these services?

You can access these services by contacting any of the providers listed above. If you are not already receiving services at one of the listed providers, you may need to confirm that you are eligible for the Ryan White HIV/AIDS Program (RWHAP). They may ask you to provide documentation confirming your HIV diagnosis, current income (if any), health insurance (if any), and that you live in Los Angeles County. RCFCI services are free for those with a qualifying income regardless of immigration status.





# Centro de Atención Residencial para Personas con Enfermedades Crónicas para Personas con VIH

## ¿Qué es un Centro de Atención Residencial para Personas con Enfermedades Crónicas (RCFCI)?

Un Centro de Atención Residencial para Personas con Enfermedades Crónicas (RCFCI) tiene licencia para proporcionar servicios en un entorno similar al hogar, que se mantiene y opera para proporcionar atención y supervisión las 24 horas para las siguientes personas con VIH (PWH):

- Adultos mayores de 18 años
- Menores emancipados
- Personas que no pueden trabajar

## ¿Cuál es el objetivo del programa RCFCI?

El objetivo del programa RCFCI es mejorar el estado de salud de las PWH que necesitan recibir atención, apoyo y supervisión en un entorno de vida estable para mejorar su estado de salud.

## ¿A qué servicios puedo acceder a través del programa RCFCI?

El programa RCFCI ofrece una variedad de servicios que pueden incluir atención 24/7 para PWH y que enfrentan problemas de salud mental u otras enfermedades crónicas o potencialmente mortales. Los servicios adicionales pueden incluir administración de casos, consejería, nutrición y servicios de consulta con respecto a vivienda, beneficios de salud, planificación financiera y referencias a otros recursos comunitarios o públicos.

## ¿Dónde puedo acceder a estos servicios?

Agencia	Contacto	Número de teléfono	Correo electrónico
Alliance for Housing and Healing	Christina Mancilla	(562) 594-4877	cmancilla@alliancehh.org
Project New Hope	Kerry Anderson Savvoy Toney	(213) 384-5031 (657) 789-2691	kanderson@projectnewhope.org stoney@projectnewhope.org
The Salvation Army	Ana Aguirre	(323) 454-4201	ana.aguirre@usw.salvationarmy.org

## ¿Cómo accedo a estos servicios?

Puede acceder a estos servicios poniéndose en contacto con cualquiera de los proveedores enumerados anteriormente. Si aún no está recibiendo servicios en uno de los proveedores enumerados, es posible que deba confirmar que es elegible para el Programa Ryan White de VIH/SIDA (RWHAP). Es posible que le pidan que proporcione documentación que confirme su diagnóstico de VIH, ingresos actuales (si los hay), seguro de salud (si corresponde) y que vive en el condado de Los Ángeles. RCFCI es gratis para cualquier persona con un ingreso calificado, independientemente de su estado migratorio.





# Transitional Residential Care Facility for People with HIV

## What is a Transitional Residential Care Facility (TRCF)?

A Transitional Residential Care Facility (TRCF) provides short-term housing with ongoing supervision and assistance with independent living skills for people with HIV (PWH) who may be at risk of becoming homeless. TRCFs are 24-hour alcohol/drug-free facilities that are secure and home-like.

## What is the goal of the TRCF program?

The goal of the TRCF program is to help you be safely housed while you find a more permanent, stable housing situation. This service focuses on removing housing-related barriers that negatively impact your ability to access and/or maintain HIV care or treatment.

## What services can I access through the TRCF program?

The TRCF program offers a variety of services that may include an assessment of your needs, individual and/or group counseling, and case management. Clients must have the ability to work to be eligible for TRCF services.

## Where can I access these services?

Agency	Contact	Phone Number	Email Address
Project New Hope	Kerry Anderson Savvoy Toney	(213) 384-5031 (657) 789-2691	kanderson@projectnewhope.org stoney@projectnewhope.org

## How do I access these services?

Project New Hope has multiple housing locations across Los Angeles County. You can access these services by contacting the provider listed above. If you are not already receiving services at the listed provider, you may need to confirm that you are eligible for the Ryan White HIV/AIDS Program (RWHAP). They may ask you to provide documentation confirming your HIV diagnosis, current income (if any), health insurance (if any), and that you live in Los Angeles County. TRCF services are free for those with a qualifying income regardless of immigration status.





# Centro de Atención Residencial de Transición

## para Personas con VIH

### ¿Qué es un Centro de Atención Residencial de Transición (TRCF)?

Un Centro de Atención Residencial de Transición proporciona vivienda a corto plazo con supervisión continua y asistencia para personas con VIH (PWH) que pueden estar en riesgo de quedarse sin hogar. Los TRCFs son instalaciones libres de alcohol/drogas de 24 horas que son seguras y hogareñas.

### ¿Cuál es el objetivo del programa TRCF?

El objetivo del programa TRCF es ayudarlo a estar alojado de forma segura mientras encuentra una situación de vivienda más estable y permanente. Este servicio se centra en eliminar las barreras relacionadas con la vivienda que afectan negativamente a su capacidad de acceder y/o mantener la atención o el tratamiento del VIH.

### ¿A qué servicios puedo acceder a través del programa TRCF?

El programa TRCF ofrece una variedad de servicios que pueden incluir una evaluación de sus necesidades, consejería individual o en grupo, y manejo de casos. Los clientes deben tener la capacidad de trabajar para ser elegibles para los servicios de TRCF.

### ¿Dónde puedo acceder a estos servicios?

Agencia	Contacto	Número de teléfono	Correo electrónico
Project New Hope	Kerry Anderson Savvoy Toney	(213) 384-5031 (657) 789-2691	kanderson@projectnewhope.org stoney@projectnewhope.org

### ¿Cómo accedo a estos servicios?

Project New Hope tiene múltiples ubicaciones de vivienda en todo el condado de Los Ángeles. Puede acceder a estos servicios poniéndose en contacto con el proveedor mencionado anteriormente. Si aún no está recibiendo servicios en uno de los proveedores enumerados, es posible que deba confirmar que es elegible para el Programa Ryan White de VIH/SIDA (RWHAP). Es posible que le pidan que proporcione documentación que confirme su diagnóstico de VIH, ingresos actuales (si los hay), seguro de salud (si corresponde) y que vive en el condado de Los Ángeles. Los servicios de TRCF son gratuitos para cualquier persona con un ingreso calificado, independientemente de su estado migratorio.







# Transportation Services

## for People with HIV

### What are Transportation Services?

Transportation Services is a program that is available to people with HIV (PWH) and their immediate family members (when they accompany the client to access services) who need transportation to medical and social services appointments.

### What is the goal of the Transportation program?

The goal of Transportation Services is to make sure that you are able to get to your primary health care and related social service provider appointments.

### What services can I access through the Transportation program?

The Transportation program offers eligible clients for the following services:

- Monthly bus or Metro passes
- Taxi services
- Ride share services (Uber, Lyft)
- Van transportation services

### How do I access these services?

You can access these services by contacting any of the providers listed on the next page. You can also access these services by contacting your Medical Care Coordination (MCC) team, HIV medical provider, or your Benefits Specialist.

Continue to next page 





# Transportation Services

## for People with HIV

Agency	Contact	Phone Number	Email Address
AIDS Healthcare Foundation	Nubia Treminio	(310) 657-9353	nubia.treminio@ahf.org
AltaMed Health Services	Francisco J. Valdes	(323) 869-5414	fvaldes@altamed.org
APLA Health & Wellness	Tiana Monteilh	(213) 201-1305	tmonteilh@apla.org
Bienestar Human Services	Brendan O'Connell	(866) 590-6411	boconnell@bienestar.org
Children's Hospital Los Angeles	Mark Casas, MSW	(323) 361-3028	mcasas@chla.usc.edu
El Proyecto del Barrio	Sandra Salazar	(818) 830-7182	ssalazar@elproyecto.us
JWCH Institute, Inc.	Heshan Wijegunaratne	(626) 744-6140 x5220	hwijegunaratne@jwch.org
	Kimberly Banuelos	(626) 744-6140 x5231	kbanuelos@jwch.org
	Rafael Santiago	(626) 744-6140 x5214	rsantiago@jwch.org
Long Beach, Department of Health and Human Services	Iris Gibbs	(562) 570-4544	iris.gibbs@longbeach.gov
	Elsa Orozco	(562) 570-4057	elsa.orozco@longbeach.gov
Los Angeles LGBT Center	Linda Santiman, Integrated Services Manager	(323) 993-7610	lsantiman@lalgbtcenter.org
Men's Health Foundation	Virginia Cabrera, Supportive Services Manager	(310) 550-1010 x344	virginia.cabrera@menshealthfound.org
Northeast Valley Health Corporation	Pedro Rodriguez	(818) 988-6335	pedrorodriguez@nevhc.org
	Aracely Diaz		aracelydiaz@nevhc.org
Project New Hope	Kerry Anderson		kanderson@projectnewhope.org
Special Service for Groups	Jean David, Case Manager	(213) 375-3830	jeand@apaitonline.org
St. John's Community Center	Xavier Laporte-Sanchez	(323) 944-3349	xsanchez@wellchild.org
St. Mary Medical Center	Randy Hope	(562) 624-4934	randy.hope@dignityhealth.org
	Stephanie Glass	(562) 625-4935	stephanie.glass@dignityhealth.org
Tarzana Treatment Centers	Karla Cordero (SPA 1)	(661) 723-4829 x4116	kcordero@tarzanatc.org
	Danielle Barron-Pena (SPA 2)	(818) 342-5897 x2153	dbarron@tarzanatc.org
T.H.E. Health & Wellness Centers	Tracy Horn	(323) 730-1920 x3225	thorn@tohelpeveryone.org
The Regents of the University of California (UCLA)	Rosa Ramos	(310) 916-7920	rllamos@mednet.ucla.edu
The Salvation Army	Ana Aguirre, Director	(323) 454-4201	ana.aguirre@usw.salvationarmy.org
	Raul Villalobos	(323) 454-4202	raul.villalobos@usw.salvationarmy.org
Watts Healthcare Corporation	Anthony Corona	(323) 564-4331 x3326	anthony.corona@wattshealth.org
	Stacey Foster		stacey.foster@wattshealth.org





# Servicios de Transporte

## para Personas con VIH

### ¿Qué son los Servicios de Transporte?

Servicios de transporte es un programa para personas con VIH (PWH) y sus familiares inmediatos (cuando acompañan al cliente a acceder a los servicios) que necesitan transporte a citas médicas y de servicios sociales.

### ¿Cuál es el objetivo del programa de Transporte?

El objetivo de los Servicios de Transporte es asegurarse de que pueda llegar a su atención primaria de salud y citas relacionadas con el proveedor de servicios sociales.

### ¿A qué servicios puedo acceder a través del programa de Transporte?

El programa de transporte ofrece clientes elegibles los siguientes servicios:

- Pases mensuales de autobús o metro
- Servicios de taxi
- Servicios de viaje compartido (Uber, Lyft)
- Servicios de transporte en furgoneta

### ¿Cómo accedo a estos servicios?

Puede acceder a estos servicios poniéndose en contacto con cualquiera de los proveedores enumerados en la próxima página. También puede acceder a estos servicios comunicándose con su equipo de Coordinación de Atención Médica (MCC), proveedor médico de VIH o su Especialista en Beneficios.

**Continuar a la página siguiente**





# Servicios de Transporte

## para Personas con VIH

Agencia	Contacto	Número de teléfono	Correo electrónico
AIDS Healthcare Foundation	Nubia Treminio	(310) 657-9353	nubia.treminio@ahf.org
AltaMed Health Services	Francisco J. Valdes	(323) 869-5414	fvaldes@altamed.org
APLA Health & Wellness	Tiana Monteilh	(213) 201-1305	tmonteilh@apla.org
Bienestar Human Services	Brendan O'Connell	(866) 590-6411	boconnell@bienestar.org
Children's Hospital Los Angeles	Mark Casas, MSW	(323) 361-3028	mcasas@chla.usc.edu
El Proyecto del Barrio	Sandra Salazar	(818) 830-7182	ssalazar@elproyecto.us
JWCH Institute, Inc.	Heshan Wijegunaratne	(626) 744-6140 x5220	hwijegunaratne@jwch.org
	Kimberly Banuelos	(626) 744-6140 x5231	kbanuelos@jwch.org
	Rafael Santiago	(626) 744-6140 x5214	rsantiago@jwch.org
Long Beach, Department of Health and Human Services	Iris Gibbs	(562) 570-4544	iris.gibbs@longbeach.gov
	Elsa Orozco	(562) 570-4057	elsa.orozco@longbeach.gov
Los Angeles LGBT Center	Linda Santiman, Gerente de Servicios Integrados	(323) 993-7610	lsantiman@lalgbtcenter.org
Men's Health Foundation	Virginia Cabrera, Gerente de servicios de apoyo	(310) 550-1010 x344	virginia.cabrera@menshealthfound.org
Northeast Valley Health Corporation	Pedro Rodriguez Aracely Diaz	(818) 988-6335	pedrorodriguez@nevhc.org aracelydiaz@nevhc.org
Project New Hope	Kerry Anderson		kanderson@projectnewhope.org
Special Service for Groups	Jean David, Gerente de casos	(213) 375-3830	jeand@apaitonline.org
St. John's Community Center	Xavier Laporte-Sanchez	(323) 944-3349	xsanchez@wellchild.org
St. Mary Medical Center	Randy Hope	(562) 624-4934	randy.hope@dignityhealth.org
	Stephanie Glass	(562) 625-4935	stephanie.glass@dignityhealth.org
Tarzana Treatment Centers	Karla Cordero (SPA 1)	(661) 723-4829 x4116	kcordero@tarzanatc.org
	Danielle Barron-Pena (SPA 2)	(818) 342-5897 x2153	dbarron@tarzanatc.org
T.H.E. Health & Wellness Centers	Tracy Horn	(323) 730-1920 x3225	thorn@tohelpeveryone.org
The Regents of the University of California (UCLA)	Rosa Ramos	(310) 916-7920	rllamos@mednet.ucla.edu
The Salvation Army	Ana Aguirre, Director	(323) 454-4201	ana.aguirre@usw.salvationarmy.org
	Raul Villalobos	(323) 454-4202	raul.villalobos@usw.salvationarmy.org
Watts Healthcare Corporation	Anthony Corona	(323) 564-4331 x3326	anthony.corona@wattshealth.org
	Stacey Foster		stacey.foster@wattshealth.org



# RESOURCES

LOS ANGELES COUNTY DEPARTMENT OF PUBLIC HEALTH, DIVISION OF HIV AND STD PROGRAMS

[www.publichealth.lacounty.gov/dhsp/](http://www.publichealth.lacounty.gov/dhsp/)

ENDING THE HIV EPIDEMIC IN LOS ANGELES COUNTY

[www.LACounty.HIV](http://www.LACounty.HIV)

GETPROTECTEDLA

[www.GetProtectedLA.com](http://www.GetProtectedLA.com)



# Los Angeles County HOPWA Program

Housing Opportunities For Persons with HIV/AIDS (HOPWA) is a federally-funded program that provides assistance with housing and supportive services for low-income persons living with HIV/AIDS and their families. The program goals are to maintain stable housing, reduce the risk of homelessness, and increase access to care. Services are provided countywide.

**Housing Information and Referral** – Locates vacant units within the County of Los Angeles and maintains a user-friendly website that includes rental listings, housing resources, and additional community resources.

**Housing Specialist/Crisis Housing** – Performs comprehensive assessments and housing plan to address barriers to finding and sustain stable housing. Emergency and transitional housing for clients homeless or at-risk of homelessness.

**Short Term Financial Assistance** – Short-Term Rent, Mortgage, and Utility (STRMU) program provide short term financial assistance to maintain housing and Permanent Housing Placement (PHP) provides move-in grant to help households with first month's rent, security deposits and utility switch on fees.

**Tenant Based Rental Assistance (TBRA)** – Funded through four housing authorities, operates similarly to a Section-8 voucher program. Households who remain eligible after 12 months may convert to the Section-8 program.

**Scattered Site Master Leasing** – Households living in units leased by a non-profit agency scattered throughout multiple buildings and receive supportive services.

**Residential Service Coordination** – Households living in affordable permanent housing (PH) receive supportive services and linkages to other community resources.

**Legal Services** – Assists with evictions, issues related to eligibility for public benefits, and informs tenants of rights regarding fair housing laws.

**Animal Advocacy** – Teaches tenants' rights regarding service animals for emotional support as well as supportive services for animals.



### **HOUSING SPECIALIST, CRISIS HOUSING OR FINANCIAL ASSISTANCE**

- Antelope Valley (SPA 1) – Tarzana Treatment Center (661) 948-8559
- San Fernando Valley (SPA 2) – Tarzana Treatment Center (818) 342-5897
- San Gabriel Valley/Pasadena (SPA 3) – Foothill AIDS Project (909) 482-2066
- Hollywood/ Metro/Westside (SPA 4/5) – Alliance for Housing and Healing (323) 656-1107
- Downtown Los Angeles (SPA 4) – JWCH Institute Inc. (Wesley Health Centers) (213) 285-4260
- South Los Angeles Area (SPA 6) – APLA Health (213) 201-1637
- East LA/Great Whittier Area (SPA 7) – Foothill AIDS Project (909) 482-2066
- Greater Long Beach area (SPA 8) – Alliance for Housing and Healing (562) 294-5500

### **LEGAL SERVICES**

- Inner City Law Center (213) 891-2880

### **ANIMAL ADVOCACY & SUPPORT**

- PAWS/LA (213) 741-1950

For more information please contact, **CHIRPLA** at **(877) 724-4775** or visit their website at [www.chirpla.org](http://www.chirpla.org).

You may also contact the **HOPWA Hotline** at **(213) 808-8805** or via e-mail at [lahd-hopwa@lacity.org](mailto:lahd-hopwa@lacity.org).