

PRESS RELEASE

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L.A. County Celebrates Departments, Community Partners for Public Service Programs

***“Resilient Today, Tomorrow, Together” Recognizes Over \$147 Million
In Savings and Benefits to Los Angeles County***

LOS ANGELES — The Los Angeles County Quality and Productivity Commission honored several departmental project teams today for their work in demonstrating excellence, efficiency, effectiveness, and inclusion in County government at the 38th Annual Productivity and Quality Awards Ceremony.

Among the 107 projects from 35 participating departments, three projects were awarded top honors as Gold, Silver, and Bronze Eagle recipients. The Gold Eagle was awarded to State-of-the-Art Ballot Processing Center, a project that created to establish an innovative, secure, and consolidated hub for election operations. *JCOD Los Angeles County Training Center (LACTC)* took the Silver Eagle award, which established a program to create career pipelines for justice-involved individuals and former foster youth in high-demand fields in an effort to reduce recidivism and strengthen communities. The Bronze Eagle was awarded to the Department of Health Services’ *Safety Matters: Decreasing Staff Assaults*, which was created to address workplace violence through staff training, the launch of a patient violence risk assessment tool, and available employee-centered services, leading to a 67% reduction in reported assaults within one year.

“Despite challenges from the federal government to pull back funding and the budget pressures we face locally, our departments continue to lead with creativity and dedication,” said **Hilda L. Solis, Los Angeles County Chair Pro Tem and First District Supervisor**. “The projects honored today are proof that innovation and determination thrives even in difficult times. I’m proud to stand with our County workforce as they work hard to serve our residents and build a stronger, more inclusive Los Angeles County.”

“The County serves as the provider of last resort for millions of residents—we could not do this work without our dedicated teams. In these unprecedented times, our departments remain committed to developing and implementing solutions that expand meaningful access to services and programs and help save lives. Congratulations to all the project teams for their innovative work in serving our residents,” said **Second District Supervisor Holly J. Mitchell**.

“Our Los Angeles County workforce continues to raise the bar on what it means to serve with purpose and creativity,” said **Third District Supervisor Lindsey P. Horvath**. “This year’s award-winning projects show how innovation and collaboration can make a real difference for residents across Los Angeles County. From enhancing public health to expanding access to vital community services, these efforts are delivering tangible results that improve lives. I proudly join in celebrating the teams whose leadership and dedication make Los Angeles County stronger, more resilient, and more connected.”

“LA County’s employees are our greatest asset, and these projects put the extraordinary innovation, care, and commitment that they bring to their work every day on full display,” said **Fourth District Supervisor Janice Hahn**. “These are just a few of the many examples of County employees rolling up their sleeves and getting the work done to keep LA County running. Congratulations to today’s winners.”

Master of Ceremonies and NBC 4 News Reporter Lolita Lopez announced the award recipients for the Commission’s “Top Ten” and Commission Special Awards. She stated that the projects resulted in a cumulative financial savings and benefits to the County of over \$147 million.

“Our 2025 theme, ‘*Resilient Today, Tomorrow, Together*’ acknowledges the ongoing creativity and persistence of the County leadership and workforce in a time of unprecedented challenge and change,” said **William B. Parent, Chair Commissioner for the Quality and Productivity Commission**. “I congratulate all the winners at this year’s Ceremony – it is through their determination and resilience that we meet our challenge and create a better future.”

“The Commission is proud to recognize the outstanding work of departments and employees throughout the County,” said **Jackie Guevarra, Executive Director for the Quality and Productivity Commission**. “We congratulate the project teams’ commitment to public service and helping the most vulnerable populations and communities in the County.”

Click here to find the [38th Annual Productivity and Quality Awards Ceremony Booklet and videos](#).

2025 Top Ten Award Winners:

1. **Gold Eagle Award Winner – State-of-the-Art Ballot Processing Center**
Registrar-Recorder/County Clerk with Chief Executive Office, Internal Services Department, Public Works, and Sheriff’s Department
2. **Silver Eagle Award Winner – JCOD Los Angeles Training Center (LACTC)**
Justice Care and Opportunities with Fire, Human Resources, Internal Services Department, and Public Defender
3. **Bronze Eagle Award Winner – Safety Matters: Decreasing Staff Assaults**
Health Services (Harbor-UCLA Medical Center – Department of Nursing)
4. **Vet @ ThePark**
Animal Care and Control
5. **Contract Monitoring and Reporting System (CMRS)**
Children and Family Services
6. **Reading for Resilience: Library Services for All**
LA County Library with Third Supervisorial District, Fourth Supervisorial District, LA County Office of Education, Probation, and Sheriff’s Department

7. Community Outreach Court

Public Defender with Alternate Public Defender, Consumer and Business Affairs (Office of Immigrant Affairs), Justice Care and Opportunities, Mental Health, Public Health, Registrar-Recorder/County Clerk, Los Angeles County Superior Court, Alcoholism Center for Women, Homeless Health Care Los Angeles, Los Angeles Homeless Services Authority, Mayor's Office of Community Safety, Office of the Los Angeles City Attorney, Partners for Justice, SGG/Project 180, The Skid Row ReFresh Spot, and Social Model Recovery Systems

8. Help in Any Language: On-Demand Interpretation

Public Health

9. Protecting and Saving Lives with Safety Locks

Public Health with Children and Family Services, Health Services, LA County Library, Parks and Recreation, Public Defender, Children's Hospital Los Angeles, Kaiser Permanente Baldwin Park Region, LA Care Health Partners, Pomona Valley Hospital Medical Center, and UCLA Resnick Neuropsychiatry Hospital

10. Streetlight Acquisition and LED Conversion Project

Public Works

2025 Commission Special Awards

1. **Changemaker Award** – *"Saving Time, Saving Lives... The 'IR' Way!"* Health Services (Harbor-UCLA Medical Center – Department of Interventional Radiology)
2. **Commissioners' Legacy Award** – *"Change Agents – The EHR Training Team,"* Executive Office of the Board of Supervisors (Human Relations Commission)
3. **Community Equity and Inclusion Award** – *"No Address, No Barrier to Public Health Services,"* Public Health with Beaches and Harbors, Chief Executive Office (Homeless Initiative), Health Services, LA County Library, Parks and Recreation, Los Angeles Homeless Services Authority, The People Concern, and St. Joseph's Center
4. **County Image Enhancement Award** – *"Community Brigade Pilot Program,"* Fire Department
5. **Customer Service Award** – *"In-Home Supportive Services Chatbot,"* Public Social Services
6. **Mega Million Dollar Award** – *"Enhancing the County's Benefits Advocacy Program,"* Health Services (Administration)
7. **Outstanding Teamwork Award** – *"Building Safety in LA Communities,"* Public Health with Executive Office of the Board of Supervisors (Human Relations Commission), Health Services, Justice Care and Opportunities, L.A. County Library, Parks and Recreation, Probation, Public Works, Sheriff's Department, and Youth Development
8. **Performance Measurement Award** – *"Saving Lives through Data Monitoring,"* Public Health with Chief Executive Office – Homeless Initiative, Health Services, Medical Examiner, and Mental Health
9. **Process Improvement Award** – *"Sick Leave Buyback Automation Just Makes 'Cents,'"* Auditor-Controller with Human Resources and Internal Services Department

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