

County of Los Angeles Productivity Managers' Network

General Meeting and Training
LAC+USC Medical Center – Conference Room B (C2J104)
November 6, 2019



The Productivity Managers' Network (PMN) General Meeting and Training was held on November 6, 2019 at LAC+USC Medical Center. Over 30 Productivity Managers, Commissioner E. Scott Palmer, Liaison to the PMN, and Quality and Productivity Commission staff attended the quarterly meeting. **Catherine Mak**, Public Health and **Hsiao-Ching Chen**, Regional Planning, 1st and 2nd Vice Chairs of the PMN, respectively, welcomed

Managers to the PMN General Meeting and Training.

Commissioner E. Scott Palmer, QPC/PMN Liaison, gave welcoming remarks. As Liaison to the PMN this year, he learned a lot about the various County Departments and QPC programs. He also enjoyed meeting many of the Productivity Managers who play an integral role in advancing the Commission's mission and programs.

Meeting Agenda

Team Building Event

Keisha Belmaster, Productivity and Quality Awards Co-Chair, Health Services, Harbor-UCLA, led Managers in a PMN Bingo teambuilding event. Managers broke into teams and used the Bingo cards to discover what they have in common. Any space where two or more team members said yes was marked with an X. The first team to get Bingo won a prize. Each team was asked to share the most interesting commonality they discovered. It was a great opportunity for Managers to get to know one another.





Bingo Fun!

Election of 2020 PMN Executive Officers

Elisa Vasquez, Productivity Manager, Los Angeles County Development Authority, and Chair of the PMN 2019 Nominating Committee, informed Managers of the election process for the 2020 PMN Executive Committee. Ballots went out several weeks ago and each Manager was allowed to vote ahead of today's meeting via email. The final day to vote is today.

She thanked her fellow colleagues Hsiao-Ching Chen, Productivity Manager, Regional Planning, Kumar Menon, Department of Mental Health, and Kirk Shelton, Chief Executive Office on the Nominating Committee for their assistance in determining this year's slate.



The 2020 PMN Executive Committee will be announced at the PMN Holiday Reception on December 12, 2019.

Productivity Investment Fund Presentation



Arman Dejanian, PIB Advisory Committee Co-Chair and Productivity Manager, Department of Children and Family Services, gave an outstanding presentation on the Productivity Investment Fund (PIF) process. Productivity Managers were able to benefit from the presentation on the PIF process, and more importantly, to learn more about the changes made to the PIF guidelines and application in May 2019. His presentation was very informative and contained information that will assist managers when submitting PIF proposals.

[Power Point Presentation](#)

Department Visit Presentation

Jackie Guevarra, Executive Director, Quality and Productivity Commission, provided an informative presentation to assist Managers as they prepare for their department visits in the new year. Managers paid close attention as she explained what it takes to have a successful Department Visit. Her Powerpoint presentation provided a clear roadmap of the process, which will be invaluable to Productivity Managers who have not yet been through a department visit.



[Power Point Presentation](#)



Team Building Event

Commissioner Palmer, PMN Liaison, assisted with the team building event. The four winners were Sammy Skinner from LA County Library, Lisa Lopez from County Counsel, Lara Sarff, from LAC+USC Medical Center and Elaine Waldman from Mental Health. Congratulations!



A Special "Thank You" to Laura Sarff, Productivity Manager, LAC+USC Medical Center and her wonderful staff for all of their assistance in making the PMN meeting a success!

A Tour of LAC+USC Medical Center and General Hospital followed the PMN General Meeting and Training. The tour was graciously led by Gabriela Hernandez-Gonzalez, who provided an informative tour of LAC+USC Medical Center and General Hospital. Managers truly enjoyed learning about the history of these remarkable hospitals and the diverse community of patients, volunteers, staff and residents who arrive through their doors.

