



COUNTY OF LOS ANGELES OFFICE OF CHILD PROTECTION

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September 25, 2018

To: Supervisor Sheila Kuehl, Chair
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From: Judge Michael Nash (Ret.) 
Executive Director, Office of Child Protection

IMPLEMENTATION OF THE COMMUNITY PREVENTION LINKAGES PROGRAM AT THE DCFS CHILD PROTECTION HOTLINE

Introduction to the Prevention and Aftercare Networks

On February 26, 2008, the Los Angeles County Board of Supervisors approved the Prevention Initiative Demonstration Project (PIDP) and directed the Department of Children and Family Services (DCFS) to establish community-based networks to implement the Strengthening Families Approach in each of the County's eight geographic Service Planning Areas (SPAs).

Each of the eight networks was designed to include a broad range of public, private, and faith-based partners (funded and unfunded) working toward a shared goal of preventing child abuse and neglect through three "braided" strategies:

- Building social connections by using community organizing approaches
- Increasing economic opportunities and development
- Increasing access to and the utilization of beneficial services, activities, and resources

In 2015, based on promising evaluation results, DCFS created an ongoing contract program that called for ten Prevention and Aftercare (P&A) networks.¹ Based on lessons learned through PIDP, these P&A networks work somewhat differently than traditional contracted services.²

¹ One in each of the eight geographic SPAs plus two additional networks designed to meet the cultural needs of American Indian and Asian/Pacific Islander communities throughout the county

² Please see Appendix 1—What Do Prevention and Aftercare (P&A) Networks Do?

The P&A organizations are part of a critical web of providers across the county that effectively reach out to and engage parents, assisting them as they navigate often-complex systems of services. In doing so, providers develop relationships with these parents, building upon their natural assets through the Strengthening Families Approach. These relationships in turn create trusting environments that encourage parents to disclose family needs and access appropriate services earlier, as family stressors occur.³

P&As engage with families who have no connection to DCFS—as well as those referred by the Child Protection Hotline (Hotline) and/or DCFS regional offices—in community-friendly environments that are easily accessible, culturally appropriate, and welcoming to all.

During the last year, leaders at the Hotline have been working with the Office of Child Protection (OCP) to increase the availability of voluntary supports and services by strengthening connections to the P&As through a new approach called the Community Prevention Linkages program. Although this program began only on July 1, 2018, initial indications are promising. This memo outlines the new referral process and operational improvements, as well as preliminary data on the first two months of operation.

Community Prevention Linkages (CPL) at the Child Protection Hotline

The protocol for determining which families might benefit from community-based services is:

- All calls to the Hotline are first assessed for reasonable suspicion of parental/caregiver abuse/neglect using the Structured Decision Making[®] (SDM) tool, policy, procedure, a review of referral history, consultation, and use of critical-thinking skills and experience.
- A Hotline determination of possible reasonable suspicion of parental/caregiver abuse/neglect results in a DCFS in-person Emergency Response investigation. If there is no need for a DCFS investigation, the family is then assessed for support and/or service needs.
- If it appears likely that the family is in need of support and/or services, the family is referred for P&A supports/services.
- A multidisciplinary team meeting (MDT) is held by the Hotline CPL team and staff from the appropriate P&A lead agency to discuss family composition, presenting issues, identified needs, and possible services.
- Staff at the P&A lead agency engage the family to offer free and appropriate supports/services in the family's own community.

³ Los Angeles County Office of Child Protection. (2017). *Paving the Road to Safety for Our Children: A Prevention Plan for Los Angeles County*. Page 7.

Please see Appendix 2—DCFS Hotline Community Prevention Linkages Checklist for further details.

Starting Up the New CPL Program

A process for Hotline referral to the P&As has been in place for some time, in line with processes established in 2015 for referrals by DCFS regional offices. However, teaming between the Hotline and P&A leaders has been limited and, perhaps as a result, the number of families referred by the Hotline to the P&As has been small.

Over the last few months, the project team has met regularly to plan program refinements and discuss ideas with the P&As and other County leaders. This has generated:

- A new and expedited MDT process that includes staff from the appropriate P&A from the start
- Discussions with P&As to assess what referrals are appropriate and how information should flow
- Regular referrals and information-sharing between the P&As and designated Hotline staff
- Training for all Hotline staff on what the P&As offer and how this program differs from previous practice
- The development of materials designed for quick reference on new program operations and what each P&A network offers (see Appendix 3—One-Page Summaries for P&As)
- Timely information-sharing on progress through the DCFS automated Family Centered Services portal
- Visits to the Hotline by P&A staff
- Planning for data-tracking and ongoing evaluation

In addition, the strengths, needs, and challenges facing each P&A network have been assessed to build the capacity of the networks and provide appropriate technical assistance.

At a recent meeting, the P&As reported that all this preparation for implementation appears to be paying off. There has not only been an increase in referrals, but early indications suggest that families are accepting support and services at a higher rate. Although small differences exist between the P&A networks in exactly how many attempts they make to engage families, most reported they make a first attempt to call families within two days, followed by two or more follow-up calls. A letter or e-mail is also sent subsequently to explain the supports and services available.

Data for the Initial Month of Program Operation, July 2018

Chart 1 provides an initial look at changes in the rate at which Hotline staff referred families to the P&A networks between June and July 2018. During the first full month of CPL program operation, calls flagged for referral to the P&As increased in number (from 141 in June to 209 in July), and a significant increase occurred in the number of families that accepted services occurred (from 19 in June to 47 in July).

Chart 1. CPL Referral Highlights—June and July 2018

	June 2018	July 2018
Calls answered	14,590	13,937
Calls flagged	141	209
Families accepting services	19	47

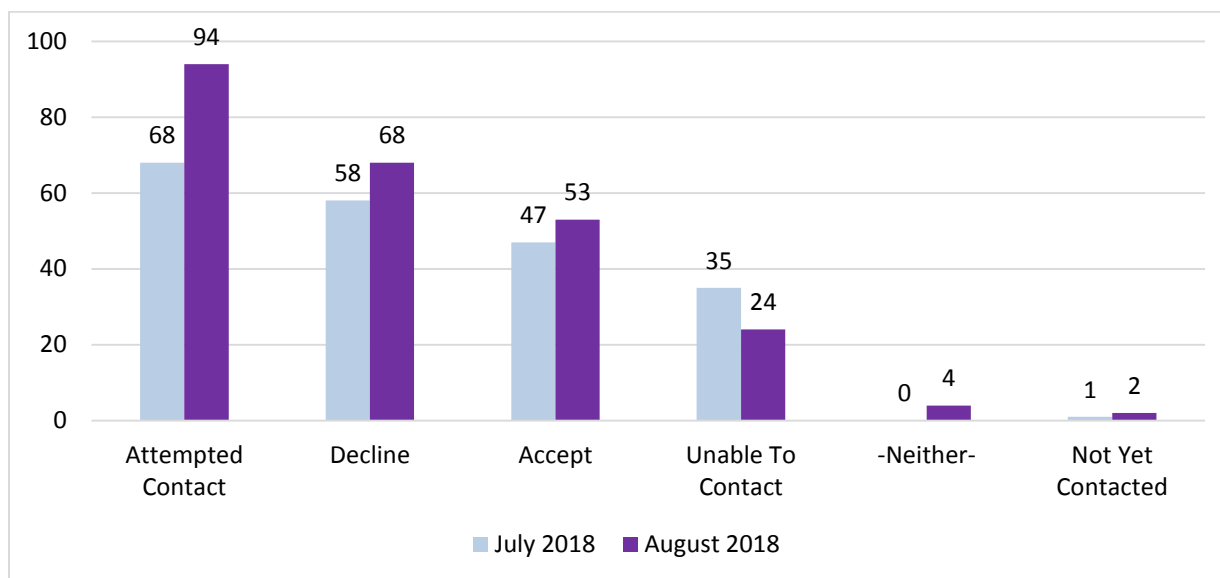
The working group will continue to meet regularly to track program implementation and assess needs for quality improvement. The group anticipates the development of a targeted program evaluation within the next few months to help partners understand the impact of program design and improvement efforts on outcomes for families and children.

Data for the First Two Months of Program Operation, July and August 2018

Information on contact status for all referrals in July and August (Chart 2 and Chart 3) suggests that the community-based agencies are working diligently and making multiple attempts to contact families.

More than 200 calls (n=209) were flagged for referral to the agencies in the months of July and August—209 in July and an additional 245 in August. Thus, **454 families** who were determined *not* to require protective-services investigations were connected with voluntary community-based options during the first two months of CPL program operation.

Chart 2. Graphed Contact Status for CPL Referrals—July and August 2018



Source: This chart is based on Family Centered Services data extracted on 9/14/2018.

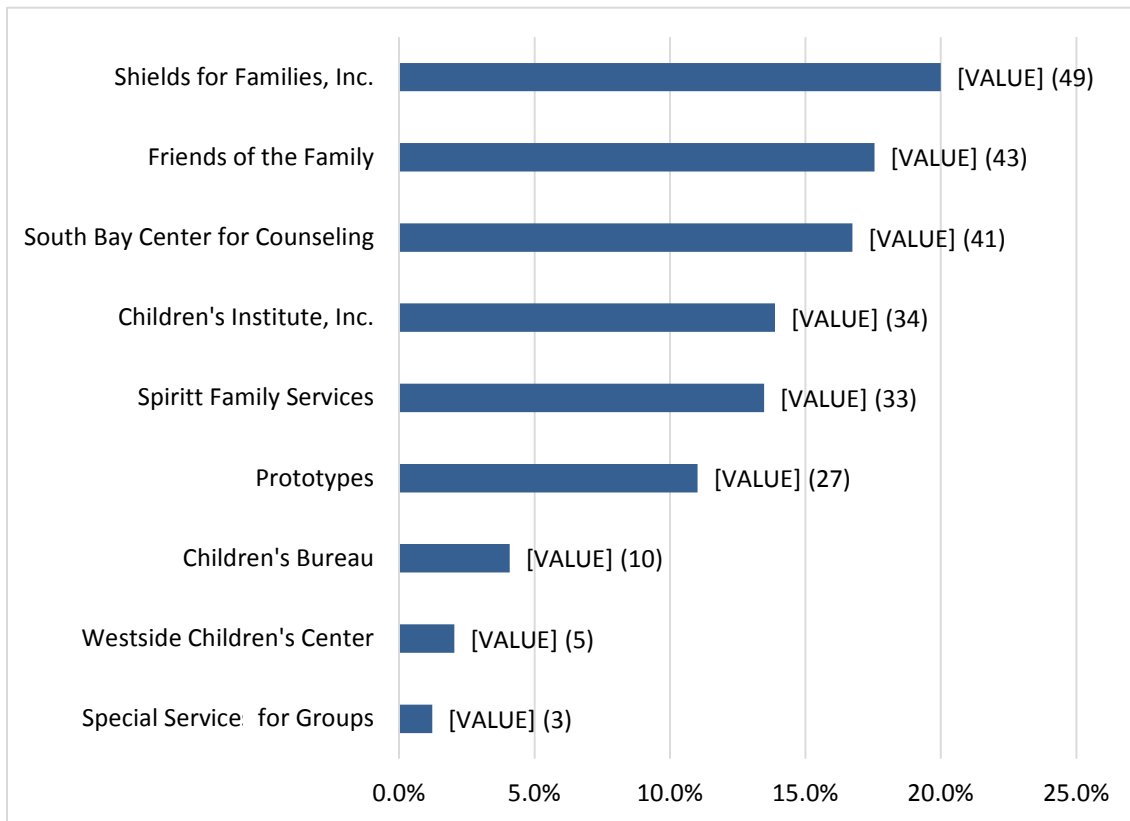
Chart 3. Contact Status for CPL Referrals, July and August 2018

Contact Status	July 2018		August 2018	
	Number	Percent	Number	Percent
Attempted Contact	68	32.5%	94	38.4%
Decline	58	27.8%	68	27.8%
Accept	47	22.5%	53	21.6%
Unable To Contact	35	16.7%	24	9.8%
-Neither-	0	0 %	4	1.6%
Not Yet Contacted	1	0.5%	2	0.8%
Total	209	100.0%	245	100.0%

Source: This chart is based on Family Centered Services data extracted on 9/14/2018.

As expected, the P&A networks are receiving referrals at different rates (Chart 4), but the need for support and services appears to be countywide.

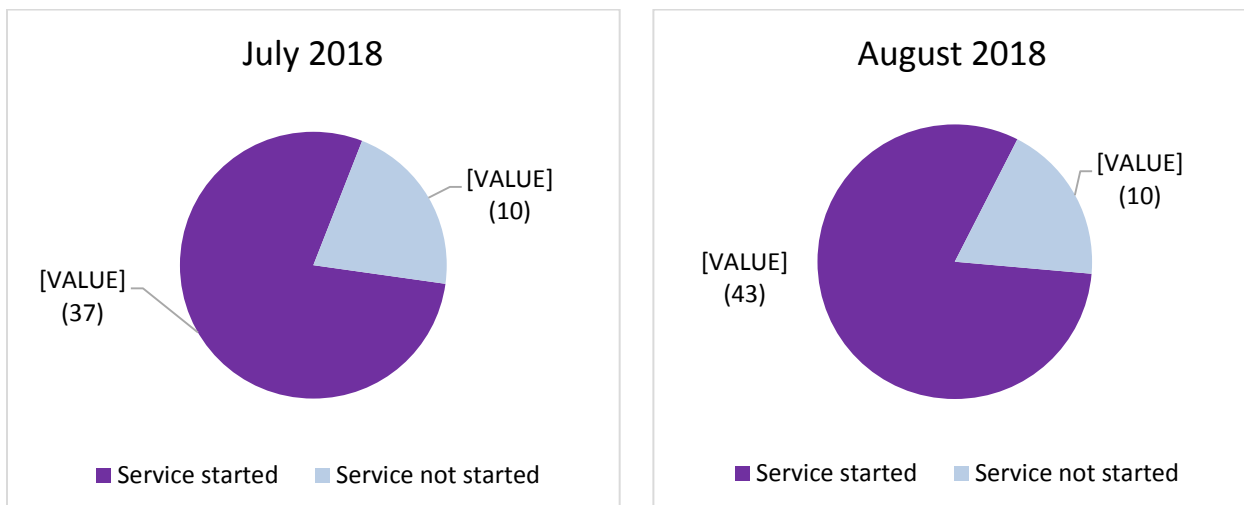
Chart 4. CPL Referrals by Agency, August 2018



Source: Data extracted from the Family Centered Services database

Initial data suggest that supports and services are starting in a timely manner (Chart 5).

Chart 5. Service Status for Those Who Accepted Services—July and August 2018



Source: Data extracted from the Family Centered Services database

Conclusion

Leadership and staff at the Hotline and the P&As are excited about the CPL program and look forward to systematic tracking, monitoring, and quality improvement over the next few months, along with the regular evaluation and analysis of findings as the program unfolds.

The project team has discussed several key elements believed to have laid the ground-work for success in the startup of the CPL program:

- Training the Hotline staff on what P&As have to offer and how they differ from other contracted-service programs
- Familiarizing P&A direct-service staff with the operations of the Hotline through visits and regular meetings
- Information-sharing between Hotline and P&A staff during the initial MDTs, follow-up as needed by P&A direct-service staff as they reach out to families, and the consistent availability of designated Hotline staff to answer questions and share information
- The experience and skill of P&A staff in engaging families in local community settings, providing a warm introduction to selected activities and resources that may be helpful to them and their children (honoring the social-work precept of “starting where the family is”) and providing opportunities for deeper engagement as needed
- Starting as quickly as possible to connect families who are determined *not* to require protective-services investigations into a voluntary community-based option geared to introducing them to local resources, activities, and supports

If you have any questions, please contact me at (213) 893-1152 or by email at mnash@ocp.lacounty.gov, or your staff may contact Carrie Miller at (213) 893-0862 or by email at cmiller@ocp.lacounty.gov.

MN:CDM:JM:eih

Attachments (3)

c: Chief Executive Office
Executive Office, Board of Supervisors
Children and Family Services
Mental Health
First 5 LA
P&A Lead Agencies
Casey Family Programs
OCP Prevention Implementation Workgroup

What Do Prevention and Aftercare (P&A) Networks Do?

P&A networks focus on:

- Preventing child maltreatment
- Decreasing social isolation
- Decreasing poverty
- Increasing access to resources
- Strengthening family protective factors
- Improving collaboration between the County's public child-welfare system and community-based organizations

How Do They Do That?

By using three synergistic strategies:

- Building social networks using strengths-based and relationship-focused community organizing
- Enhancing community-based access to and use of trauma-informed services and beneficial activities, resources, and supports
- Developing skills and economic opportunities for families

Braiding these three strands into a welcoming, flexible, and accommodating neighborhood-based web means that families can choose to participate on their own terms. Personal relationships are nurtured through civic engagement and community-improvement projects, and network navigators help people who need additional assistance accessing effective, trauma-informed local services. Each network is community-specific, based on its demographic, social, and economic conditions, and increases the existing capacity of smaller community-based organizations, faith-based and grassroots community groups, and other local institutions.

Examples of P&A activities include:

- Parent and resident support groups
- Youth support groups
- Help with legal issues
- Yoga, mindfulness meditation, family gardening, fitness, arts and music, computer literacy
- Parent and child play groups
- Help with co-parenting issues
- VITA (Volunteer Income Tax Assistance) tax clinics
- Family recreation activities
- Connections to an array of services, activities, resources, and supports

Research shows:

- Increases in "social capital" (individuals, families, and communities feeling better about themselves) result from social connections, and network-building strengthens family systems.
- Relationship-based community organizing enhances a community's capacity for self-management and self-care.
- Enhancing the protective factors associated with strong families increases children's safety and ability to thrive (see reverse).

How Is This Approach Different?

The existing professionalized service delivery system tends to view “clients” as having problems that professionals assess and develop case plans to solve. Clients are then referred to services that may or may not be integrated, accessible, or affordable.

The P&A networks’ holistic approach adds new, positive layers to that model. In addition to linking families to specific services in a time of crisis or need, the P&A networks offer help with employment and family finances, with navigating the maze of community services and supports, and with engaging and empowering families to solve their own problems and work collaboratively with others in their community.

This “no wrong door” approach means that:

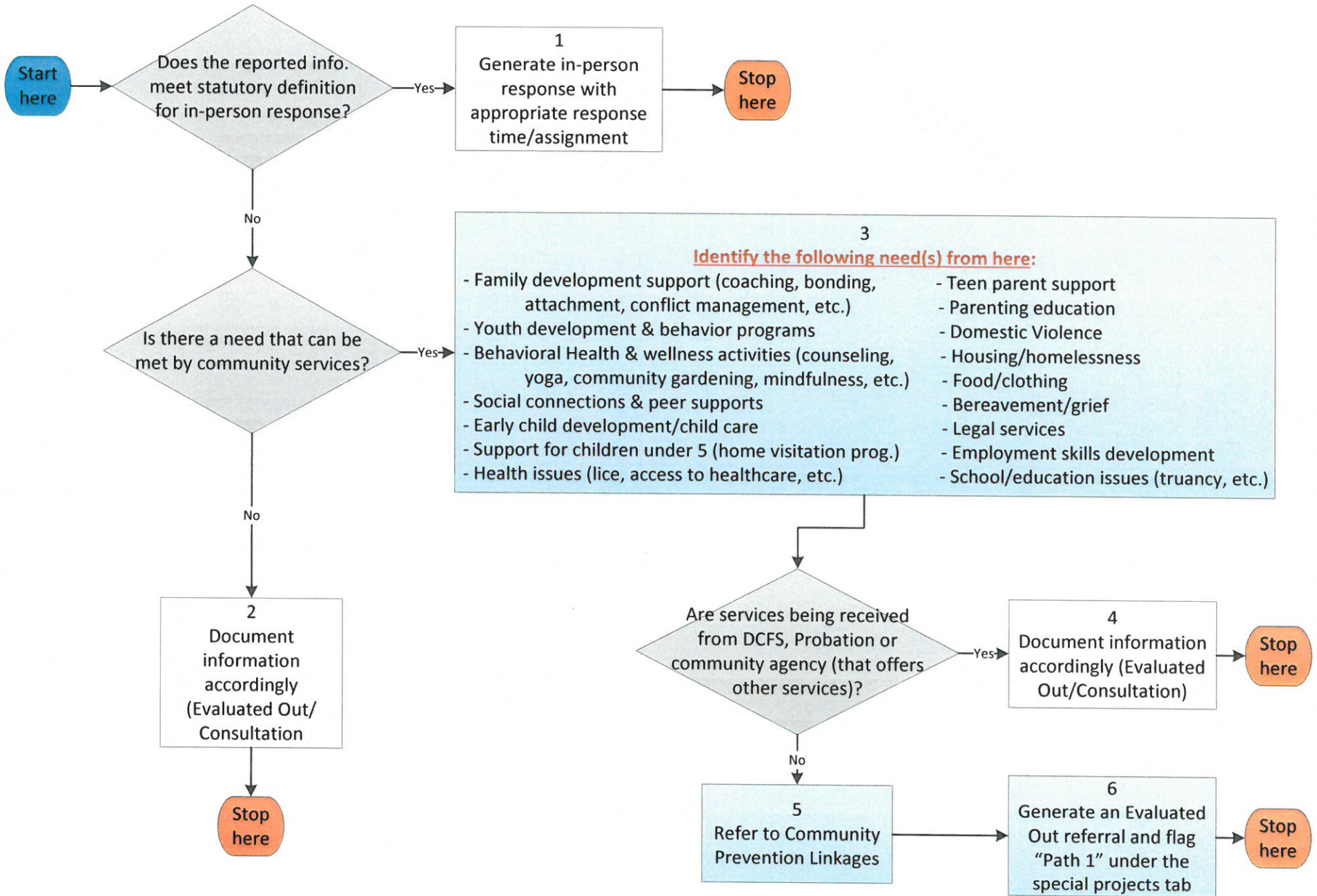
- Families find what they want and need when they want it
- DCFS workers find the right kinds of help for the families they serve
- Community organizations help families navigate a confusing array of programs and agencies

Service delivery is embedded in a public-health approach that strengthens the web of social connections in neighborhoods throughout the County.

The Seven Protective Factors

1. **Parental Resilience** *The ability to manage and bounce back from all types of challenges that emerge in every family’s life*
2. **Social Connections** *Connections to networks of support essential to parents*
3. **Concrete Support in Times of Need** *Connecting to services to meet basic needs, as well as to address crises that may emerge*
4. **Knowledge of Parenting and Child Development** *Accurate information about child development and appropriate expectations for children’s behavior*
5. **Social and Emotional Competence of Children** *A child’s ability to interact positively with others, self-regulate, and communicate effectively*
6. **Social and Emotional Competence of Adults** *A capacity for self-regulation, authentic emotional availability, and the ability to connect and foster nurturing relationships*
7. **Family Economic Opportunity, Stability, and Security** *The capacity to meet shelter, healthy food, transportation, child-rearing, and leisure needs without daily stress; adequate money to meet all needs and some wants; adequate money to meet emergency requirements as they occur*

Pilot Process





CHILDREN'S BUREAU

OFFERS INNOVATIVE, QUALITY CHILD ABUSE PREVENTION SERVICES AND PROGRAMS DESIGNED TO NURTURE THE CHILD, STRENGTHEN THE FAMILY AND BUILD CARING COMMUNITIES

SPECIAL NEEDS

A&M Hearing Services
 AV Autism Support Group
 Discovery Resource Center
 Antelope Valley Foundation for
 the Developmentally Disabled
 Connections for Care
 Family Focus Resources Center
 Life Steps Foundation

EARLY CARE & EDUCATION

Head Start
 WIC
 Child Care Resource Center
 Library-Lancaster
 Library-Palmdale
 First 5
 Healthy Homes

WORK SOURCE

South Valley Work Source
 Paving the Way Foundation
 Job Corp
 Employment Development
 Department
 Work Source AV One-Stop
 Career Center

EMERGENCY ASSISTANCE

Catalyst Foundation
 Lancaster United Methodist Church
 Light House Fellowship
 Salvation Army
 Two Lifestyles

MENTAL HEALTH

Department of Mental Health
 Children's Bureau
 Children's Center of the Ant. Valley
 Child and Family Guidance Center
 MASADA Homes
 Hathaway Sycamore
 OUTreach Center (LGBT)
 Mental Health America
 AV Mental Health

WELLNESS & COMMUNITY HOMES

Puite Wellness Home
 Puite Community Home
 Desert View Wellness Home
 Dessert View Community
 Mariposa Wellness Home

LEGAL SERVICES

Neighborhood Legal Services
 Center for Alternative Law
 Palmdale City Library
 Greater Valley Immigration Services
 Hermandad Mexicana

El Dorado
 Tarzana Treatment Center
 Optimist Youth
 NAMI
 Paving the Way Foundation
 Kayla's Place
 Sexual Assault Response Services
 Penny Lane
 Torrez Martinez Tribal TANF

Mariposa Community Home
 Linda Verde Wellness Home
 Linda Verde Community Home
 Joshua Wellness Home
 Joshua Community Home



CHILDREN'S INSTITUTE INC.

offers readily accessible, family driven, culturally respectful, evidence-based, well-coordinated prevention, intervention and treatment services for children and families who reside in high-need, low-resource communities.

FAMILY SUPPORT SERVICES

Family Economic Success & Stability
Parenting & Support Groups
Health and Wellness
Special Family Events
Resource and Referral Services

EARLY CARE & EDUCATION

Center-Based Programs
Home-Based Programs
Family Child Care
Early Childhood Mental Health

CHILD WELFARE SERVICES

Family Preservation
Kin Care
Project Fatherhood
Parent Education
Partners Foster Care & Adoption
Intensive Treatment Foster Care (ITFC)
Intensive Family-Based Mental Health
Multi-Dimensional Treatment Foster Care

YOUTH DEVELOPMENT SERVICES

Creative Arts
Literacy and Education
Health and Wellness
Life Skills

MENTAL HEALTH ASSESSMENT

Child and Family Assessment Center
Multi-disciplinary Assessment Teams (MAT)
Harbor-UCLA Medical Assessment Hub

INDIVIDUAL AND FAMILY TREATMENT PROGRAMS

Trauma-Focused Cognitive Behavioral Therapy (TF-CBT)
Functional Family Therapy (FFT)
Managing and Adapting Practice (MAP)

EARLY CHILDHOOD TREATMENTS

Parent-Child Interaction Therapy (PCIT)
Child Parent Psychotherapy (CPP)
Therapeutic Preschool

SPECIALIZED TREATMENT GROUPS

Child Sexual Abuse	Teen Substance Abuse
Domestic Violence	Youth with Sexual Behavior Problems
Incredible Years Parenting Program (IY)	
Cognitive Behavioral Intervention for Trauma in Schools (CBITS)	

INTENSIVE HOME-BASED SERVICES

Field Capable Clinical Services (FCCS)
Full Service Partnership (FSP)
Wraparound Services



FOF

FRIENDS OF THE FAMILY

Friends of the Family is guided by a tenacious vision of vibrant communities where children and families thrive and succeed, where parents are equipped to be advocates, mentors, champions, and cheerleaders for their children, and where each child realizes their unique potential of mind, body, and spirit. FOF works to lift children and families out of poverty, protect them from abuse & neglect and ensure their access to healthcare, quality education and supportive, resourced communities.

EMERGENCY ASSISTANCE

FOF Family Self-Sufficiency Program
FOF Clothes Closet
Food Pantry
Baby 2 Baby
MEND

EARLY CARE & EDUCATION

FOF Early Learning Lab
Child Care Resource Center
CCRC Headstart
VOALA Headstart
UCLA Early Headstart

YOUTH DEVELOPMENT

Youth Speak Collective
We Lift LA (TAY)
New Directions for Youth
Heroes of Life
Tia Chucha's Cultural Center

LEGAL SERVICES

Neighborhood Legal Services
Victims of Crime-DA
Public Counsel
Bet Tzedek
FOF Safe Child Custody Exchange

MENTAL HEALTH

FOF Family Counseling	El Nido Family Centers
Child & Family Guidance	Hathaway-Sycamores
SFV Community Mental Health Center	NAMI-SFV
Tarzana Treatment Centers	Valley Family Center
The Village Family Services	Now I See a Person Institute
Special Services for Groups	Counseling 4 Kids

ACTIVITIES

Case Navigation: Family Needs Assessment & Individualized Service Plans
Bullying Awareness & Prevention
Parent Trainings
Provider & Resident Network Meetings
Building Protective Factors Training
Family Wellness Institute: yoga, gardening, Homework Club, music & art, mindfulness meditation
Community Action Groups
Domestic Violence: From Victim to Survivor to Thriver, Windows Between Worlds
Family Economic Stability
Adolescent Parenting Support
Fatherhood Involvement/Evolvement

HOME VISITING

FOF Parents As Teachers
El Nido Parents As Teachers
CCRC Parents as Teachers
FOF Family Support

FAITH COMMUNITIES

St. Paul's United Methodist
St. Simons Episcopal
Real Life Church of Santa Clarita
Victory Outreach

FINANCIAL/ECONOMIC PARTNERS

VITA Clinics at FOF	LA Family Housing
Chrysalis	SFV Rescue Mission
CSUN VITA	
LA Family Housing	



PT

PROTOTYPES

mission is to rebuild the lives of individuals, children, and communities impacted by substance use, mental illness and domestic violence. They promote self-sufficiency while ensuring safety and shelter for all in need.

ACTIVITIES

Case Navigation
Parent Advocate
Cultural Broker-Glendora and Pomona
Community Outreach
Resource Fairs

SCHOOLS

Pomona Unified
Pasadena Unified
Bonita Unified
La Puente Unified
Azusa Unified
Covina Unified
Roland Unified
West Covina
Citrus College
Azusa Pacific
Pasadena City College

DCFS PARTNERS

5 Acres
Foothill Family Services
Hillsides
Santa Anita
East Valley Boys and Girls
DPSS
Gain

HEALTH/PARENTING/EDUCATION PROGRAMS

Strengthening Families Curriculum (evidence-based parent skills group)
Project SOAR (self-esteem group)
Financial Literacy Workshop
Domestic Violence Group
Asian American Family Enhancement Network
CLL Project Fatherhood Curriculum
Parent Mutual Support

CAPACITY BUILDING

Community Collaborative Meeting
Safe Children Strong Families (SCSF)
Carino Partnership for Families (PFF) Collaborative
Eastside (San Gabriel Valley) Child Abuse Prevention Council
San Gabriel Valley Best Babies Collaborative
Pomona Homelessness Continuity of Care
Pomona Valley Children and Family Community Council

OTHER PARTNERS

Parents Anonymous	La Puente Advocate Azusa Foursquare Church
Bienvenidos	Covina Community Church
Pomona Valley Youth Employment	All Saints Church
D'Veal Family and Youth Services	Vineyard Church Glendora
SPIRITT Family Services	APU
Pacific Clinics	Knight of Columbus
Project Caring and Sharing	Citrus and Pasadena City College
PIPS	Kinship Training
Cultural Brokers	MAPP
Parent Advocate Azusa Foursquare Church	



SHIELDS FOR FAMILIES

Develops, delivers and evaluates culturally sensitive, comprehensive service models that empower and advocate for high-risk families in South Los Angeles.

FAMILY SERVICES

Welcome Baby
Home Visitation
Healthy Start
Child Development Centers

YOUTH SERVICES

Heros and Sheros
College Bridge Academy
Camp Mariposa

ADULT VOCATIONAL

Jericho Vocational Services Center

RE-ENTRY SERVICES

Back on Track
Probation System Navigation

HOUSING SERVICES

Homeless Family Solution System
Rapid Re-Housing

MENTAL HEALTH SERVICES

Adult Programs
Youth Programs

Children's Programs
Juvenile Justice Programs

CHILD WELFARE SERVICES

Achieving Change Together/Partnerships for Families (ACT/PFF)
Adoption Promotion and Support Services (APPS)
Prevention and Aftercare (ASK/PAS)
Family Preservation
Multi-disciplinary Assessment Team (MAT)
Point of Engagement/Up-Front Assessments (POE/UFA)

SUBSTANCE USE

Perinatal Genesis Program
Outpatient Ark Program
Residential Mount Carmel
Youth Revelation Program
Co-Occurring Revelation Program

ASSESSMENT SERVICES

Community Assessment Services Center (CASC)
Multidisciplinary Assessment Team (MAT)
Co-located Assessment Services

CRIMINAL JUSTICE PROGRAMS

Drug Court
Community Collaborative Court
Place of Family Program



SOUTH BAY CENTER FOR COUNSELING

working together to create and sustain systems that support and empower individuals, families and communities.

CHILD DEVELOPMENT & EARLY EDUCATION

Preschool Without Walls
After School Tutoring
Bring Me a Book
Mentoring
WIC
Burnett Library
Michelle Obama Library
Mark Twain Library
Long Beach Main Library
Lawndale Library
Wilmington Library

YOUTH DEVELOPMENT

iHeart Wilmington Youth
Urban Arts Crew
Streetcraft LA
Career Fair

EMERGENCY ASSISTANCE

Rental Assistance
Utility Assistance
Baby 2 Baby
Concrete Goods (Diapers, Wipes)
Grocery Assistance
Food Pantry Referrals
Del Aire Baptist Church

FAMILY WELLBEING

Counseling Services - Individual, Group, Couples and Children
The Guidance Center
South Bay Children's Health Center
Parenting Support Group
Family Development Coaching
Relative Support Services for Relative Caregivers and Non-related Extended Family Members
Dance Therapy
Yoga & Zumba
English as a Second Language (ESL) Classes
Dental Program
NAMI Mental Health Support Group

RELATIONSHIP-BASED COMMUNITY ORGANIZING

iHeart Wilmington Community Garden	Voter Registration Initiative
Connected Families Stronger Kids	Carson Community Garden
Neighborhood Action Councils	Long Beach Community Garden
Countywide iHeart Initiatives	Clean Wilmington

PATHWAYS TO SELF-SUFFICIENCY FOR YOUTH & ADULTS

Urban Arts	Tax Preparation (EITC)
StreetCraft LA	Financial Counseling
English as a Second Language (ESL)	
Don Knabe Energy Pathway Program	

COMMUNITY CAPACITY BUILDING

SPA 8 Prevention and Aftercare Collaboration
SPA 8 Relative Support Services Collaboration
Torrance DCFS Regional Community Alliance
South County DCFS Faith Based Strengthening Families Collaborative

LEGAL ASSISTANCE

Resource and Referrals
Immigration Assistance
Family Law
Expungement

INNOVATIVE ECONOMIC INITIATIVES

Lending Circles
Expungement
Artisan Collective
Community Co-ops
Employment Development Department (EDD)

Credit Repair
Computer Classes
Community Café

INNOVATIVE ECONOMIC INITIATIVES

Lending Circles
Credit Repair
Expungement
Computer Classes
Employment Development
Department (EDD)



SPECIAL SERVICE FOR GROUPS ASIAN PACIFIC COUNSELING & TREATMENT CENTERS

dedicated to provide community-based solutions with maximum efficiency and impact to the social and economic issues diverse groups face.

FOSTER CARE RECRUITMENT

Asian Pacific Islander (API)
Korean Family Services (KFAM)
Asian Pacific Family Center (APFC)
Cambodian Association of America (CAA)
Deaf

YOUTH DEVELOPMENT

Chinatown Service Center (CSC)
KFAM
Search to Involve Pilipino Americans (SIPA)
APFC

LEGAL

Public Counsel
Levitt & Quinn Family Law Center
Legal Aid Foundation Los Angeles

FAITH PARTNERSHIPS

OMC (Koreatown)
Chan's Church (Chino Hills)
YNCC (Chinatown)
New Hope Community Church (Deaf Ministry)
Community Healers

MENTAL HEALTH

Department of Mental Health (DMH)
National Alliance on Mental Illness (NAMI)
Department of Children and Family Services (DCFS) Co-located Staff
United American Indian Involvement (UAI)
Korean Family Services (KFAM)
Asian Pacific Family Center (APFC)
Cambodian Association of America (CAA)

SUBSTANCE USE TREATMENT

Community Assessment Services Center (CASC)
United American Indian Involvement (UAI)
Chinatown Service Center (CSC)
Asian American Alcohol & Drug Program (AADAP)

DOMESTIC VIOLENCE

Center for the Pacific Asian Family
Asian Pacific Women's Center

ECONOMIC DEVELOPMENT

United American Indian Involvement
Volunteer Income Tax Assistance (VITA)
Koreatown Youth & Community Center (KYCC)
Southern California Indian Center (SCIC)
Chinatown Service Center Job Placement, Small Business Development

OTHER COMMUNITY PARTNERSHIPS

El Monte Community Alliance
Big Heart Ranch (UAI Partner)
Red Circle Project ((HIV Prevention/LGBT)

Regional Center
Salvation Army

SPIRITT

SPIRITT

provides crisis intervention, life skills and hope for a stable, nurturing and healthy family for families in eastern Los Angeles County. SPIRITT utilizes evidence-based practices to increase the protective factors as a means to help families thrive.

COMMUNITY CAPACITY

8 Steps Liquor Store Community Framework
24/7 Drug Free Media Campaign
Youth Leadership (Theatre)

SUPPLEMENTAL SUPPORT

Parent Education Workshops
Community Partnerships and Collaborative

YOUTH DEVELOPMENT

School Based Substance Use Prevention Support and Educational Group (CLARO)
WINDOWS Family Communication
Choices Youth Conference

BEHAVIORAL HEALTH

0-5 Mental Health
Child/Youth Mental Health Psychotherapy
Youth Substance Treatment
Adult Substance Use and Co-Occurring Treatment
Counseling for Adults, Family, and Children
Drug Testing

CHILD WELFARE

Prevention and Aftercare Family Support
Case Navigation
Parent Support Group
Foster Youth Group
In Home Visitation 0-5
In Home Family Preservation Case Management

SUPPLEMENTAL SUPPORT

Parent Empowerment Group (PALS)
Parenting (Incredible Years)
Domestic Violence Support Group
Windows Between Worlds-Art Work
Supporting Fatherhood Involvement
Co-Parenting
Emergency Basic Support



UAI

UNITED AMERICAN INDIAN INVOLVEMENT

promote and support the physical, behavioral and spiritual well-being of American Indian/Alaska Natives in the LA area by providing comprehensive, integrated services that focus on all age groups and incorporate American Indian/ Alaska Native cultures and traditions.

HEALTH PROJECT

Senior Sewing Circle
Arts and Crafts Groups and Workshops
Field Trips / Social and Cultural Outings
Public Health Nursing
Health Education
Food and Nutrition Program
Transportation

HEALTH CLINIC

The clinic provides general health care services, diagnosis and treatment of uncomplicated diseases. Services include: physicals, immunizations, management of medication, lab screening, STD/STI screening. Women's health services include pap smears and follow-up, pregnancy testing, breast exams and contraception prescriptions.

YOUTH

Los Angeles American Indian Clubhouse
Robert Sundance Youth Summer Camp
Central High School UAI Branch

MENTAL HEALTH/PREVENTION & AFTERCARE

Seven Generations Child & Family Counseling Services
Department of Mental Health-Children
Department of Mental Health-Integrated Care Program
Domestic Violence/Sexual Assault
Child Abuse Treatment Program (CHAT)
Family Preservation Program
BH2I Behavioral Health Integration into the Health Clinic
Cultural Services and Activities: (Drum, Dance and Regalia program, beading classes, hand drum making, basket making)

SUBSTANCE USE/SOCIAL SERVICES

The Robert Sundance Family Wellness Center (RSFWC)
Individual Outpatient Substance Abuse Counseling
Referrals to Residential and Inpatient Treatment
Recovery Support Groups
Individualized Treatment Planning
Traditional Treatment (Talking Circle, Sweat Lodge, Pow Wows, Wellbriety)
Comprehensive Case Management
Workforce Development Services
Aftercare Alumni Group
WIND program: education and cultural activities for youth

OTHER

Family Emergency Preparedness Program



WESTSIDE CHILDREN'S CENTER

All children need a childhood. Westside Children's Center brings together and strengthens families, cultivating conditions for children to succeed in life.

PRIORITIES: DCFS-INVOLVED FAMILIES, FOSTER CHILDREN, HOMELESS FAMILIES, LOW-INCOME, & OTHER VULNERABLE POPULATIONS

COMPREHENSIVE EARLY EDUCATION & PARENT SUPPORTS

- Prenatal and child-development-focused early education services: home visiting (0-3), center-based and family childcare provider homes (preschool/daycare for children 0-5)
- Parenting skills classes; parenting support groups

Key Partners:

Network of licensed family child care homes	Inglewood Southside Christian Church
Stoner Elementary School	Braddock Elementary School
UCLA	Volunteers of America

CONCRETE SUPPORTS

- Clothing, diapers, child-focused necessities
- Homeless services (provided by St. Joseph's Center)
- Emergency support
- Food café (provided by St. Joseph's Center)
- Case management/case navigation

Key Partners:

Baby2Baby	California Community Fdn.
St. Joseph's Center	

FOSTER CARE/RELATIVE CARE

- Resource Family recruitment, training, certification and support
- Relative caregiver support groups
- Case navigation
- Regular events/activities
- Mental health services

Key Partners:

SBCC Thrive LA	Raise a Child
UCLA Ties for Families	Guardians of Love

HEALTH, MENTAL HEALTH & WELLNESS

- Disabilities screenings and advocacy (0-5)
- Early childhood/infant mental health (dyadic therapy)
- Counseling (substance abuse, individual, couples, etc.)
- Prenatal and LGBTQ Support Groups
- Dental screenings/services
- Case Navigation/Case Management (Prevention & Aftercare, Family Preservation)

Key Partners:

Children's Hospital Los Angeles	Open Paths
Venice Family Clinic	Didi Hirsch
HomeSAFE	Ness Counseling Center
Southern California Counseling Center	VFC Virtual Dental Home Center
CAPIT	LA Trust
Mama's Neighborhood	Regional Centers

FAMILY & COMMUNITY EVENTS

- Monthly family events (e.g. dances, movie nights, gardening)
- Resource fairs/Children's Arts Festival
- Community Leadership Groups; Community Collaborative

Key Partners:

SBCC Thrive LA	Latino Resource Organization
Windward School	Junior League of Los Angeles

YOUTH & FAMILY SOCIAL SUPPORT SERVICES

- Housing assistance; services for homeless youth
- Case management; Legal assistance
- Domestic violence supportive services
- Tutoring/career counseling; financial/educational workshops
- Residential treatment for pregnant & postpartum women
- Residential youth program

Key Partners:

Latino Resource Organization	Eggleston Youth Center
Clare Foundation	Safe Place for Youth
St. Joseph's Center	