

Quality and Productivity Commission
37th Annual Productivity and Quality Awards Program
"Commitment to Serving People and Solving Problems"
WINNER'S LIST

TITLE OF PROGRAM OR PROJECT

DEPARTMENT WITH COLLABORATING AGENCIES

TOP TEN AWARDS

2024 TOP TEN AWARDS

LA vs Hate, Addressing Bias & Hate	Executive Office of the Board of Supervisors (Human Relations Commission) with 211 LA, Special Service for Groups, Inc., and TaskForce
Paving a Bright Future for Nursing	Health Services (LA General Medical Center Nursing Education and Human Resources) with Human Resources
Safer@Home	Health Services (LA General Medical Center, Harbor-UCLA Medical Center, and Rancho Los Amigos National Rehabilitation Center) and CalOx
Diaper & Hygiene Kits: Supporting Families in Need	LA County Library with First Supervisorial District and Chief Executive Office
Homeless Outreach and Mobile Engagement (HOME)	Mental Health
Mental Health Housing Court & Diversion Program	Probation with District Attorney, Health Services (Office of Diversion and Re-Entry), Los Angeles County Superior Court, and Public Defender
The Neurocognitive Disorders Team	Public Defender with Probation, Southern California Health & Rehabilitation Program, South Central Los Angeles Regional Center, UCLA-Social Justice in Criminal Neuropsychology, and Clinical Psychology Department at The Chicago School, Los Angeles
Reducing Barriers to Attain Child Care for All	Public Health with Fire, Public Works, Regional Planning, California Department of Social Services, Community Care Licensing Division, Conrad N. Hilton Foundation, and Public Counsel
Student Wellbeing Centers: Services Right On Site!	Public Health with LA County Office of Education, Azusa, Bassett, Los Angeles, Lynwood, Norwalk-La Mirada, and Rowland Unified School Districts; Bell, Chatsworth Charter, Alexander Hamilton, Augustus Hawkins, Lynwood, Maywood Academy, Panorama, University Charter, and Pasadena High Schools; Roybal Learning Center, Contreras Learning Complex, Cortines School of Visual and Performing Arts, Torres Renaissance Academy, The Palmdale Aerospace Academy, and Planned Parenthood Los Angeles
DYD Credible Messenger Mentorship Pilot	Youth Development with Anti-Recidivism Coalition, Healing Dialogue and Action, and Young Women's Freedom Center

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COMMISSION SPECIALS AWARDS

2024 COMMISSION SPECIAL AWARDS

COMMISSION SPECIALS AWARDS	
Changemaker Award "We Are Still Here," A Report on Harms	Arts and Culture with First Supervisorial District
Community Equity and Inclusion Award The ABC's of Gender Health - Affirming Better Care	Health Services (Administration) with First Supervisorial District, Children and Family Services, Mental Health, and Public Health
County Image Enhancement Award Safer@Home	Health Services (LA General Medical Center)
Customer Service Award "EPIC-LA": An Extraordinary Journey	Regional Planning with Chief Executive Office, Fire, Parks and Recreation, Public Health, and Public Works
Mega Million Dollar Award Lead Free Homes LA: Paint Remediation Revolution	Public Health with Los Angeles County Development Authority
Outstanding Teamwork Award Saving Lives Through Hands-Only CPR	Public Health with Beaches and Harbors, Chief Executive Office, Child Support Services, Children and Family Services, County Counsel, Fire, Health Services, Internal Services Department, Parks and Recreation, Public Social Services, Public Works, Registrar-Recorder/County Clerk, Sheriff's Department, Treasurer and Tax Collector, American Red Cross, University of Southern California, LA County Office of Education, LA City Fire, and American Heart Association
Performance Measurement Award Rabid Guard	Internal Services Department with Animal Care and Control
Process Improvement Award Strengthening Child Assessment Partnerships	Children and Family Services
Commissioners' Legacy Award Breaking Down Language Barriers with a HIT	Public Health with Little Tokyo Service Center, Thai Community Development Center, Asian Pacific Islander Forward Movement, South Asian Network, Access to Prevention Advocacy Intervention & Treatment, Pals for Health, Greater Los Angeles Agency on Deafness, African Coalition, Southern California Pacific Islander Community Response Team, and So'oh-Shinálí Sister Project

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SPECIAL MERIT PLAQUE AWARDS

(Recognizes meritorious accomplishment of special projects or programs that successfully fulfill departmental and County objectives)

MERIT PLAQUE AWARDS

Empowering Youth: Paper Checks to Prepaid Card	Auditor-Controller with Children and Family Services, Internal Services Department, and Treasurer and Tax Collector
Regional Center Empowerment	Children and Family Services
Ain't Easy Being Wheezy: Improving Asthma Care	Health Services (Edward R. Roybal Comprehensive Health Center)
Access Granted: Optimizing Specialty Care Delivery	Health Services (Administration)
Citizenship in a Bag: Empowering New Americans	LA County Library with First Supervisorial District
Holistic Opportunities for People to Excel (HOPE)	Public Defender
Rapid Diversion Program	Justice Care and Opportunities with District Attorney, Mental Health, and Public Defender

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<p>Empowering Communities: From Data to Action</p>	<p>Public Health with LA County Office of Education, Helpline Youth Counseling, AADAP, Inc., Avalon-Carver Community Center (Prevention), Cambodian Association of America, Change Lanes Youth Support Services, Child & Family Center, Children's Hospital Los Angeles, Day One, Prototypes Youth Prevention Department, Institute for Public Strategies, Korean American Family Services, Koreatown Youth and Community Center, National Council on Alcoholism and Drug Dependence of East San Gabriel and Pomona Valley, Inc., National Council on Alcoholism and Drug Dependence of San Fernando Valley, Inc., Pacific Clinics, Parents Anonymous, Inc., People Coordinated Services of Southern California, Inc., Phoenix House of Los Angeles, Pueblo y Salud, Inc., San Fernando Valley Partnership, Inc., Social Model Recovery Systems, South Central Prevention Coalition, The Wall - Las Memorias, Watts Healthcare Corporation, Special Service for Groups, Inc., Tarzana Treatment Centers, Inc., and Community Coalition</p>
<p>Youth Overdose Prevention</p>	<p>Public Health with LA County Office of Education and Student Support Services</p>
<p>Youth Diversion & Development Program Model</p>	<p>Youth Development with District Attorney</p>

TRADITIONAL PLAQUE AWARDS
 (Recognizes commendable achievements in public service)

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2024 TRADITIONAL PLAQUE AWARDS

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Time2Connect: A Family Time Tool	Children and Family Services
CA DASH (Cancer Diagnosis and Staging Help)	Health Services (Urgent Care/Complex Continuity Clinic/Transitions of Care)
Together We Screen	Health Services (LA General Medical Center - Primary Care)
Laptop & Hotspot Loans: Connecting the Community	LA County Library
Work Ready: Strengthening LA County's Jobseekers	LA County Library
Community Schools Initiative	Mental Health with Los Angeles County Office of Education
Probation and Rams NFL Community Outreach	Probation
Partners for Justice, Partners for Success	Public Defender
Healthy YOUth: Early Substance Use Interventions	Public Health with Azusa Pacific University School of Behavioral and Applied Sciences, Department of Psychology
Improving Food Security During the COVID-19 Crisis	Public Health with Antelope Valley Partners in Health, The Coalition for Humane Immigrant Rights, Chinatown Service Center, International Institute of Los Angeles, Maternal and Child Health Access, Meet Each Need with Dignity, Public Health Institute, South Asian Network, and Watts Labor Community Action Committee
Saving Pedestrian Lives "Step by Step"	Public Health with Public Works
Ladera Park Stormwater Improvements Project	Public Works with Parks and Recreation
Wellness Communities: Nourishing LA County	Public Health with Episcopal Diocese of Los Angeles-Seeds of Hope, Foodbank of Southern California, Los Angeles Regional Food Bank, and Social Justice Learning Institute

CERTIFICATES OF RECOGNITION
(Pays tribute to those programs deserving honorable mention)

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Specialized Investigation Team (SIT)	Public Health
DHS Abortion Safe Haven Project	Health Services (Women's Health Programs and Innovation)
SUD Workforce Tuition Incentive Program (TIP)	Public Health with Tarzana Treatment Centers College
Expanding Access to Rapid HIV Services	Public Health with Health Services, Cicatelli Associates, Inc., City of Long Beach Health Department, and Tarzana Treatment Centers, Inc.
Mitigating COVID-19: A Unique Approach	Public Health
Justice Care & Opportunities Dept Incubation Acad.	Justice Care and Opportunities
Integrated Care Services (ICS) Program	Aging and Disabilities
Illuminate LA	Arts and Culture with First Supervisorial District
Caring For Our People: From DMV To Caring For Me	Health Services
Improving Outpatient GI Endoscopy Access	Health Services (High Desert Regional Health Center)
LA CO Probation College Internship Program	Probation
Olive View Emergency Department Patient Flow Plan	Health Services (Olive View-UCLA Medical Center Emergency Medicine)
APS Home Safe Collaboration with DHS ERC Program	Aging and Disabilities with Health Services
Helping in Times of Need: DOPO	Assessor
Mission: Paperless	Chief Executive Office

2024 CERTIFICATES OF RECOGNITION

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The Next Day Clinic	Health Services (Olive View-UCLA Medical Center Department of Medicine)
Camps and Schools Program	Public Health
GIS for Equity HUB	Public Works with Chief Executive Office, Health Services, Internal Services Department, Public Health, and Regional Planning
The NP Will See You Now: Curing Provider Shortages	Health Services (Administration)
Language Access in Virtual Healthcare Program	Health Services (Office of Language Access and Inclusion)
Rebrand and Expand! - County Benefits Enrollment	Human Resources with Chief Executive Office
The Roads Project	Health Services (Rancho Los Amigos National Rehabilitation Center)
Fill-On-Demand/Return-to-Stock Reduction	Health Services (El Monte Comprehensive Health Center Pharmacy)
Food Assessment Surveillance Tactic	Health Services (Twin Towers Correctional Facility - Correctional Health Services)
Bird Flu Surveillance: One Health in Action	Public Health with Animal Care and Control, Beaches and Harbors, Parks and Recreation, Burbank Animal Shelter, California Wildlife Center, City of Los Angeles Department of Recreation and Parks, International Bird Rescue, Santa Monica Animal Control, California Department of Fish and Wildlife Avian Investigations, Manhattan Beach Police Department Animal Control, and Long Beach Animal Care Services
Tying Up Loose Ends: Improving PM330 Compliance	Health Services (Olive View-UCLA Medical Center - Quality Services)
Online Candidate Statements Web Portal Program	Registrar-Recorder/County Clerk
SMART Tool to Improve Efficiency and Care Quality	Health Services (Administration)

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COVID-19 Health and Wellness Program	Aging and Disabilities with Public Health
DHR Signature Dialogue Series	Human Resources
Office of the County Counsel's Hoteling Program	County Counsel
Emergency Hiring to Address the Homeless Crisis	Human Resources with Chief Executive Office and County Counsel
AskHR - LA County's First HR Policy Repository	Human Resources
Disaster Service Workers (DSW) Dashboard	Beaches and Harbors
Increasing Nutrition Care Via ORCHID Group Visits	Health Services (Olive View-UCLA Medical Center)
LA County Aging & Disability Resource Connection	Aging and Disabilities
Webforms for Return to Work	Health Services (LA General Medical Center-Information Systems, Application Development Team)
Information Technology Enterprise Command Center	Registrar-Recorder/County Clerk
SUD-Capacity Building and Incentives	Public Health with California Institute for Behavioral Health Solutions
Court Ordered Long-Acting Injectables	Health Services (Twin Towers Correctional Facility - Correctional Health Services) with Superior Court
Examining Homeownership-Assessor's Data Program	Assessor
Office of Immigrant Affairs Creative Strategist	Arts and Culture with First Supervisorial District and Consumer and Business Affairs
Operations Key Performance Indicator Dashboard	Internal Services Department

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Improved VBM and BMD Ballot Tracking	Registrar-Recorder/County Clerk
Wiser Dining	Aging and Disabilities
Story Map: A History Explorer	Regional Planning
Capacity Building with Cultural Communities	Mental Health
Let's Mix It Up!	Health Services (Rancho Los Amigos National Rehabilitation Center)
County Counsel Academy Writing Program	County Counsel
Making the Case for Case Management	Treasurer and Tax Collector
HybridEdge Resource Retention and Training Solution	Registrar-Recorder/County Clerk
Senior Congregate Meal Site Reopening Initiative	Aging and Disabilities
Breaking Barriers for Behavioral Health Equity	Health Services (LA General Medical Center Primary Care)
Nutritional Inspections for Title 15 Facilities	Public Health
Public Works Community Profiles	Public Works
Unifying Mobility: Introducing a Common Language	Health Services (7C Medical Surgical Unit)
Sharing the Message	Assessor