



Los Angeles County
Quality and Productivity Commission
NOTICE OF REGULAR MEETING

County of Los Angeles
Quality and Productivity
Commission

565 Kenneth Hahn
Hall of Administration
500 West Temple Street
Los Angeles, CA 90012

Telephone: (213) 974-1361
(213) 974-1390
(213) 893-0322

Website: qpc.lacounty.gov

Chair

William B. Parent

First Vice Chair

Will Wright

Second Vice Chair

Dion Rambo

Immediate Past Chair

Nichelle M. Henderson

Chairs Emeriti

Jacki Bacharach

Rodney C. Gibson, Ph.D.

J. Shawn Landres, Ph.D.

Edward T. McIntyre

Viggo Butler

Teresa Dreyfuss

Nancy G. Harris

Derek Hsieh

Huasha Liu

Marsha D. Mitchell

E. Scott Palmer

Jeffrey Jorge Penichet

Mark A. Waronek

Executive Director

Jackie T. Guevarra, CPA

Program Manager

Laura Perez

Program Support

Ruben Khosdikian

Executive Secretary

Betty Belavek

EXECUTIVE OFFICE



BOARD OF SUPERVISORS
COUNTY OF LOS ANGELES

"To enrich lives through
effective and caring service"

Monday, December 16, 2024, 10:00 a.m.

Kenneth Hahn Hall of Administration, Room 374A
500 West Temple Street, Los Angeles, CA 90012

Members of the public may participate remotely or listen to the meeting
via telephone at (REVISED):

Call in Number: (669) 900-9128

Meeting ID: 813 8835 4031

Passcode: 713079

Join Zoom Meeting

https://bos-lacounty-

gov.zoom.us/j/81388354031?pwd=RSNs4VgDTyaopbLVDbafmGsr2BOmP3.1

Written Public Comment may also be submitted to Jackie Guevarra by
Sunday, December 15, 2024 (received by 4:00 p.m.):

jguevarra@bos.lacounty.gov

*Any information received from the public by Sunday, December 15, 2024 at
4:00 p.m. will become part of the official meeting record.

MEETING AGENDA

- 1. Call to Order.....Commissioner Parent
2. Land Acknowledgment*.....Commissioner Parent
3. Assembly Bill 2449.....Commissioner Parent
4. Approval of the October 28, 2024 meeting minutes
5. Presentation of a Productivity Investment Fund (PIF) proposal, Fund
Balance Report as of Fiscal Year 2024-25, 2nd Quarter (for discussion and
possible action).....Commissioner Henderson

25.7 – Fire, Development & Rapid Operationalization of Prehospital
Blood – (LA-DROP), \$378,990 Grant. PIB recommends \$380,000
Grant. Commissioner McIntyre to present.

- 6. Chair’s Report: Administrative Items, Department Visits, Ad Hoc
Committee Status (5 minutes).....Commissioner Parent
7. Productivity Managers’ Network Chair’s Report: General Meeting and
Training (2 minutes).....Heidi Oliva
8. Executive Director’s Report: Commission Events Update, Calendar of
Events, Deadlines, Administrative Items (2 minutes).....Jackie Guevarra

9. Election of Commission Officers for 2025 and Nominating Ad Hoc Committee Report (10 minutes).....Commissioner Henderson
10. Department Visit Reports (*Receive and File*) (2 minutes).....Commissioner Wright
 - Medical Examiner (October 24, 2024)
11. 2022-2026 Strategic Plan Annual Update (2 minutes).....Commissioner Harris
12. Commissioner Announcements regarding conferences, meetings, and gatherings of interest to the Commission (2 minutes) – *For Discussion Only*
13. Commissioner Discussion on goals, ideas, future projects, and/or direction of the Commission (2 minutes) – *For Discussion Only*
14. Matters not on the Posted Agenda (3 minutes) – to be presented and placed on a future agenda. – *For Discussion Only*
15. Public Comment (3 minutes for each speaker)
16. The next full Commission meeting will be held on Monday, January 27, 2025, at 10:00 a.m.

LOBBYIST REGISTRATION

Any person who seeks support or endorsement from the Commission on any official action may be subject to the provisions of Los Angeles County Code, Chapter 2.160 relating to lobbyists. Violation of the lobbyist ordinance may result in a fine and other penalties. For more information, call (213) 974-1093.

ACCOMMODATIONS

Accommodations, American Sign Language (ASL) interpreters, or assisted listening devices are available with at least 3-business days notice before the meeting date. Agendas in Braille and/or alternate formats are available upon request. Please telephone (213) 974-1431 (voice) or (213) 974-1707 (TDD), from 8:00 a.m.-5:00 p.m., Monday through Friday.

SUPPORTING DOCUMENTATION

Supporting documentation can be obtained at the Quality and Productivity Commission Office, 565 Kenneth Hahn Hall of Administration, 500 West Temple Street, Los Angeles, CA 90012 or jguevarra@bos.lacounty.gov.

PUBLIC COMMENT

Commission meetings are open to the public. A member of the public may address the Commission on any Agenda item. In addition, during the General Public Comment item on the agenda, a member of the public has the right to address the Commission on items of interest that are not on the agenda but are within the subject matter jurisdiction of the Commission. A request to address the Commission must be submitted to Commission Staff prior to the item being called. Comments are limited to a total of six (6) minutes per speaker per meeting, at up to two (2) minutes per item. The Commission may further limit public input on any item, based on the number of people requesting to speak and the business of the Commission.

***LAND ACKNOWLEDGEMENT**

ON NOVEMBER 1, 2022, THE BOARD OF SUPERVISORS ADOPTED A FORMAL LAND ACKNOWLEDGMENT FOR THE COUNTY. ([STATEMENT OF PROCEEDINGS](#))

“The County of Los Angeles recognizes that we occupy land originally and still inhabited and cared for by the Tongva, Tataviam, Serrano, Kizh, and Chumash Peoples. We honor and pay respect to their elders and descendants -- past, present, and emerging -- as they continue their stewardship of these lands and waters. We acknowledge that settler colonization resulted in land seizure, disease, subjugation, slavery, relocation, broken promises, genocide, and multigenerational trauma. This acknowledgment demonstrates our responsibility and commitment to truth, healing, and reconciliation and to elevating the stories, culture, and community of the original inhabitants of Los Angeles County. We are grateful to have the opportunity to live and work on these ancestral lands. We are dedicated to growing and sustaining relationships with Native peoples and local tribal governments, including (in no particular order) the: Fernandeano Tataviam Band of Mission Indians, Gabrielino Tongva Indians of California Tribal Council, Gabrieleno/Tongva San Gabriel Band of Mission Indians, Gabrieleño Band of Mission Indians - Kizh Nation, San Manuel Band of Mission Indians, San Fernando Band of Mission Indians. To learn more about the First Peoples of Los Angeles County, please visit the Los Angeles City/County Native American Indian Commission website <https://lanaic.lacounty.gov/>.”



Los Angeles County
QUALITY AND PRODUCTIVITY COMMISSION
MINUTES OF THE MEETING OF
October 28, 2024, at 10:00 a.m.
Kenneth Hahn Hall of Administration, Room 374A
500 West Temple Street, Los Angeles, CA 90012

County of Los Angeles
Quality and Productivity
Commission

565 Kenneth Hahn
Hall of Administration
500 West Temple Street
Los Angeles, CA 90012

Telephone: (213) 974-1361
(213) 974-1390
(213) 893-0322

Website: qpc.lacounty.gov

Chair
William B. Parent

First Vice Chair
Will Wright

Second Vice Chair
Dion Rambo

Immediate Past Chair
Nichelle M. Henderson

Chairs Emeriti
Jacki Bacharach
Rodney C. Gibson, Ph.D.
J. Shawn Landres, Ph.D.
Edward T. McIntyre

Viggo Butler
Teresa Dreyfuss
Nancy G. Harris
Derek Hsieh
Huasha Liu
Marsha D. Mitchell
E. Scott Palmer
Jeffrey Jorge Penichet
Mark A. Waronek

Executive Director
Jackie T. Guevarra, CPA

Program Manager
Laura Perez

Program Support
Ruben Khosdikian

Executive Secretary
Betty Belavek

EXECUTIVE OFFICE



BOARD OF SUPERVISORS
COUNTY OF LOS ANGELES

"To enrich lives through
effective and caring service"

Members of the public may participate remotely or listen to the meeting via
telephone at:

Virtual Meeting

Call in Number: (669) 900-9128

Meeting ID: 815 3993 8656

Passcode: 221681

https://bos-lacounty-

gov.zoom.us/j/81539938656?pwd=5aQ6eewLB9jukPz0U2V1Nhh26swGWj.1

CALL TO ORDER

Commissioner Parent, Chair, called the meeting of the Quality and
Productivity Commission to order at 10:02 a.m.

THE FOLLOWING COMMISSIONERS WERE PRESENT (TAKEN BY
ROLL CALL):

Viggo Butler (Virtual) Huasha Liu (Virtual)
Teresa Dreyfuss Edward McIntyre
Rodney Gibson Marsha D. Mitchell
Nancy G. Harris E. Scott Palmer
Nichelle M. Henderson William B. Parent
Derek Hsieh Dion Rambo
J. Shawn Landres William R. Wright

ABSENT

Jacki Bacharach
Jeffrey Jorge Penichet
Mark A. Waronek

PRODUCTIVITY MANAGERS' NETWORK (PMN)

Heidi Oliva, Chair

OPENING REMARKS

Commissioner Parent welcomed everyone to the Commission's in-person
meeting, and noted the meeting is being recorded. He announced that
members of the public could send their questions or comments to Jackie
Guevarra during the meeting via email at jguevarra@bos.lacounty.gov or
via the chat feature. Please inform Jackie Guevarra via email or the chat
feature which item(s) you have a comment on. Any information received
will become part of the official meeting record.

Members of the public were also given the opportunity to send their
comments and questions to Jackie Guevarra by October 27, 2024, 4:00
p.m. No written comments were received.

He also announced that each Commissioner will have the opportunity to speak on any agenda item and vote on the items will be taken by roll call.

LAND ACKNOWLEDGEMENT (AGENDA #2)

On November 1, 2022, the Board of Supervisors adopted a formal Land Acknowledgement for the County. Commissions are to open their public meetings with a Land Acknowledgement, as follows below. Commissioner Parent announced that the Commission will start each Brown Act meeting by reading the Land Acknowledgement.

“The County of Los Angeles recognizes that we occupy land originally and still inhabited and cared for by the Tongva, Tataviam, Serrano, Kizh and Chumash Peoples. We honor and pay respect to their elders and descendants -- past, present, and emerging -- as they continue their stewardship of these lands and waters. We acknowledge that settler colonization resulted in land seizure, disease, subjugation, slavery, relocation, broken promises, genocide, and multigenerational trauma. This acknowledgment demonstrates our responsibility and commitment to truth, healing, and reconciliation and to elevating the stories, culture, and community of the original inhabitants of Los Angeles County. We are grateful to have the opportunity to live and work on these ancestral lands. We are dedicated to growing and sustaining relationships with Native peoples and local tribal governments, including (in no particular order) the: Fernandeano Tataviam Band of Mission Indians, Gabrielino Tongva Indians of California Tribal Council, Gabrieleno/Tongva San Gabriel Band of Mission Indians, Gabrieleño Band of Mission Indians - Kizh Nation, San Manuel Band of Mission Indians, San Fernando Band of Mission Indians. To learn more about the First Peoples of Los Angeles County, please visit the Los Angeles City/County Native American Indian Commission website lanaic.lacounty.gov

ASSEMBLY BILL 2449 (AGENDA #3)

Commissioner Parent announced that AB 2449 became effective on January 1, 2023. Provisions of this bill permit members of a legislative body of a local agency to participate remotely and to not identify their location.

Commissioner Parent announced that Commissioners Butler and Liu were attending the meeting remotely under AB2449 (for just cause). Commissioners Butler and Liu confirmed that no person over 18 years old were present as a member of the public at their respective locations.

APPROVAL OF THE AUGUST 26, 2024, MINUTES (AGENDA #4)

Commissioner McIntyre moved to approve the minutes of August 26, 2024, seconded by Commissioner Gibson. The minutes were approved by the following vote (taken by roll call):

Yes: Commissioners Butler, Dreyfuss, Gibson, Harris, Henderson, Landres, Liu, McIntyre, Mitchell, Parent, Rambo and Wright
No: None
Abstain: Commissioners Hsieh and Palmer

PRESENTATION AND UPDATE ON THE COUNTY'S PROCUREMENT MODERNIZATION AND TRANSFORMATION EFFORTS (AGENDA #5)

Commissioner Parent introduced and welcomed Lawrence Gann, General Manager, Purchasing & Contract Service, Internal Services Department. Mr. Gann gave a presentation on the County's ongoing Procurement Modernization efforts. Commissioners were briefed on the following topics (a PowerPoint accompanied the presentation):

- A summary of recommendations regarding the Commission's Report Back include: 1) create a clear central authority accountable to the Board of Supervisors; 2) modernize County policies and advocate for state and federal reform; 3) phase-in emerging technology
- Need for standardization, streamlining, and oversight
- A history of the Equity in County Contracting (ECC) Initiative
- e-Procurement Transformation/Solicitation status

PRESENTATION AND UPDATE ON COMMISSIONER TRAINING AND TALENTWORKS (AGENDA #6)

Commissioner Parent introduced and welcomed Luz Luna, Chief, and Luz Hernandez Assistant Chief, from the Executive Office of the Board of Supervisors, Human Resources Division; Bryan Ward, Department Information Security Officer, Information Resources Management; and Rodney Collins, Chief Deputy, Jim Johnson Principal Analyst, and Roozan Zarifian, Chief Information Officer, from the Department of Human Resources (DHR). The Executive Office of the Board presented on mandatory commissioner trainings, and the DHR presented on LA County TalentWorks training platform. Commissioners were briefed on the following topics (a PowerPoint accompanied the presentation):

- Commissioners are required to complete Annual, Biennial, and one-time trainings
- TalentWorks is a Cloud-based system accessible from anywhere
- Discussion on general minimum browser/hardware requirements
- Support recommendations for Commissioners including single sign on/passwords and use of non-County email addresses

After discussion, DHR staff will review and report back to the Commission, such as whether Commissioners can sign a waiver indicating they have completed training and how to make resetting passwords easier. Commissioners were also encouraged to take screen shots of trainings to show as proof as completion.

CHAIR'S REPORT: ADMINISTRATIVE ITEMS, DEPARTMENT VISITS, AD HOC COMMITTEE (AGENDA #7)

Commissioner Parent, reported the following:

- The next QPC meeting is December 16, 2024. There are possibly four Productivity Investment Fund (PIF) projects to review. The Commission will host a Holiday Reception immediately following the meeting.
- The Productivity Investment Board will next meet on November 18, 2024, to review the four PIF projects.
- The next biannual meeting with Fesia Davenport is on November 27, 2024, at 11:00 a.m.

- The Commission was approved/allocated a \$3 million budget for Fiscal Year (FY) 2024-2025. The Fund Balance after the 1st Quarter of FY 2024-2025 is approximately \$7 million, which includes a \$4 million carryover budget from FY 2023-2024.

PMN CHAIR'S REPORT: GENERAL MEETING AND TRAINING (AGENDA #8)

Heidi Oliva, Chair, reported the following:

- Productivity Managers enjoyed celebrating the 37th Annual Productivity and Quality Awards. PMN Executive Committee members actively assisted with the set up and registration
- The PMN Executive Committee met on October 2, 2024 to plan the November 6, 2024 PMN General Meeting and Training, as well as the PMN Holiday Reception on December 5, 2024. The November 6, 2024 meeting will be held virtually via Zoom. Training will include a refresher on Department Visits provided by Jackie Guevarra, to prepare Productivity Managers for the 2025 visits. Also, Cheri Todoroff, Executive Director, Homeless Initiative and Affordable Housing, will provide an update on the state of homelessness in Los Angeles County
- Maria Rivera (Public Social Services) was selected Chair of the PMN Nominating Committee (Committee), and asked Stanley Yen (Mental Health), Lana Ghil (Human Resources), and Sonia Santana (Public Social Services) to serve on the Committee. On October 2, 2024, the Committee compiled a slate of candidates for the 2025 PMN Executive Committee: Keisha Belmaster, Chair (Health Services-Harbor/UCLA); Heidi Oliva, 1st Vice-Chair (Fire), Arman Depanian, 2nd Vice-Chair (Children and Family Services); Patricia Soltero Sanchez, PQA Chair (Health Services-Rancho Los Amigos National Rehabilitation Center), and Connie Salgado-Sanchez, Training and Education Chair (Health Services-Administration). Jennifer Coultas (Child Support Services) will serve as Executive Advisor. The deadline to vote will be November 6, 2024 and the 2025 PMN Executive Committee will be announced at the PMN Holiday Reception on December 5, 2024
- The PMN Holiday Reception is scheduled for Wednesday, December 5, 2024, 11:30 a.m. at the Department of Public Works. All Commissioners are invited to attend
- There PMN Executive Committee voted to host all PMN meetings in-person in 2025
- A New Managers Orientation will be scheduled shortly for the new Productivity Managers

EXECUTIVE DIRECTOR'S REPORT: COMMISSION EVENTS UPDATE, CALENDAR OF EVENTS, DEADLINES, ADMINISTRATIVE ITEMS (AGENDA #9)

Jackie Guevarra, Executive Director, reported the following:

- Staff have been working on and/or preparing for various meetings:
 - The Winter 2024 Quarterly Newsletter. It is due out by December 31, 2024 and will feature the 37th Annual PQA
 - 2024 Annual Report – start working on it this month
 - Possible speaker for the January 27, 2025 QPC Meeting
 - Tiara Summers, Youth Commission (confirmed)
 - Tamara Hunter, Interim Executive Director, Prevention & Promotion Systems Governing Committee
- 37th Annual PQA

- Commission staff are working on Thank You letters
- Uploading photos, Board Presentation video, applications to website
- Department Visits
 - Commission staff will be starting the 2025 Department Visit cycle in November.
 - We have approximately 21 Department Visits for 2025 including first visits with the Department of Youth Development and Justice Care & Opportunities Department
- 2025 Committee Assignments
 - Jackie Guevarra will send a request for Committee assignments in November 2024
- Review Commission website for changes and enhancement; staff are looking at other websites for ideas
- Ed Eng, Executive Director, Citizens' Economy & Efficiency Commission is retiring November/December 2024
- Recruitment/Commission Staff Update:
 - Betty Belavek, Executive Secretary, was reassigned to the Commission effective October 15, 2024; Jackie Guevarra is working on redistribution of staff assignments
 - Recruitment for the Sr. Staff Analyst vacancy is in progress

DEPARTMENT VISIT REPORTS (AGENDA #10)

Will Wright, Chair, reported the following:

- The following Department Visit reports are on the agenda to be received and filed:
 - Military and Veterans Affairs (July 29, 2024)
 - Los Angeles County Development Authority (July 31, 2024)
- The last Department Visit of the year was with the Medical Examiner on October 24, 2024
- Commissioner Wright thanked all the Commissioners for participating in the 2024 visits

PRODUCTIVITY AND QUALITY AWARDS (PQA) PROGRAM (AGENDA #11)

Bill Parent, reported the following, on behalf of Jacki Bacharach, Chair, PQA ad hoc Committee:

- Event took place on Wednesday, October 16, 2024, 11:30 am - 2:00 pm at the Music Center
- Four Supervisors attended, Hilda Solis (1st District), Holly Mitchell (2nd District), Lindsey Horvath (3rd District) and Kathryn Barger (5th District)
- 450 guests attended
- Cher Calvin, KTLA 5, was the Master of Ceremonies (MC)
- A summary video of the PQA was played at the Board Meeting on October 22, 2024
- Skye Patrick, County Librarian and CEO, LA County Library received the Chair Leadership Award
- Greg Melendez, Productivity Manager, CEO-Chief Information Office received the Productivity Manager of the Year Award
- For a list of all winners, please visit the Commission website at gpc.lacounty.gov
- Commissioner Parent thanked the ad hoc Committee members: Jacki Bacharach (Chair), Jeff Penichet (Vice Chair), Nancy Harris, Huasha Liu, Ed McIntyre, Bill Parent, Mark Waronek and Pattie Soltero Sanchez, Productivity Manager, Health Services
- Commissioners provided feedback from the MC, venue, food and awards

NOMINATING COMMITTEE REPORT (AGENDA #12)

Nichelle Henderson, Chair, reported the following:

- Ad Hoc Committee members include Jacki Bacharach and Huasha Liu.
- Initial nominations to the ad hoc Committee were due October 18, 2024, and only 6 Commissioners submitted nominations
- The next ad hoc Committee meeting is on Thursday, October 31, 2024, to review the nominations and compile a preliminary slate
- The ad hoc Committee will meet again on November 20, 2024, to finalize the slate for vote at the December 16, 2024, full Commission meeting

COUNTYWIDE CRIMINAL JUSTICE COORDINATION COMMITTEE (CCJCC) UPDATE (AGENDA #13)

Ed McIntyre reported the following:

- Meeting report from September 11, 2024
 - III. Enhancing Services for Justice-Involved Veterans
 - Overview of Board of Supervisors actions and Department of Military and Veterans Affairs (MVA) efforts to promote services for justice-involved veterans
 - Motion to establish a standing CCJCC subcommittee to coordinate services for justice-involved veterans
 - IV. Psychiatric Social Worker Program
 - Annual update on the Psychiatric Social Worker Program in the Alternate Public Defender and Public Defender offices
 - V. Federal and State Legislative Update
 - Overview of justice-related legislation in the 2024 legislative session and Proposition 36
- Meeting report from October 9, 2024
 - IV. Alternative Crisis Response
 - Report back on best practices related to mental health crisis response and coordination among law enforcement agencies and clinical response teams
 - V. Systems Navigation Services
 - Overview of the Department of Public Health's CalCRG systems navigation services resource for referral and connection to services

COMMISSIONER ANNOUNCEMENTS REGARDING CONFERENCES, MEETINGS, AND GATHERINGS OF INTEREST TO THE COMMISSION (AGENDA#15) – FOR DISCUSSION ONLY (AGENDA #14)

None

COMMISSIONER DISCUSSION ON GOALS, IDEAS, FUTURE PROJECTS, AND/OR DIRECTION OF THE COMMISSION (AGENDA #15) – FOR DISCUSSION ONLY

None

MATTERS NOT ON THE POSTED AGENDA TO BE PRESENTED AND PLACE ON A FUTURE AGENDA (AGENDA #16) – FOR DISCUSSION ONLY

None

PUBLIC COMMENT (AGENDA #17)

None

ADJOURNMENT

Commissioner Wright moved to adjourn the meeting, seconded by Commissioner Henderson. The meeting adjourned at 12:50 p.m. The next full Commission meeting will be on Monday, December 16, 2024, at 10:00 a.m.



ANTHONY C. MARRONE
FIRE CHIEF
FORESTER & FIRE WARDEN

*"Proud Protectors of Life,
the Environment, and Property"*

COUNTY OF LOS ANGELES FIRE DEPARTMENT

1320 NORTH EASTERN AVENUE
LOS ANGELES, CALIFORNIA 90063-3294
(323) 881-2401
www.fire.lacounty.gov



BOARD OF SUPERVISORS
LINDSEY P. HORVATH, CHAIR
THIRD DISTRICT

HILDA L. SOLIS FIRST DISTRICT	HOLLY J. MITCHELL SECOND DISTRICT
JANICE HAHN FOURTH DISTRICT	KATHRYN BARGER FIFTH DISTRICT

October 7, 2024

Commissioner William B. Parent, Chair
Productivity Investment Board
Quality and Productivity Commission
Kenneth Hahn Hall of Administration
500 West Temple Street, Room 565
Los Angeles, CA 90012

Dear Commissioner Parent:

PRODUCTIVITY INVESTMENT FUND PROPOSAL

The County of Los Angeles Fire Department is pleased to submit the enclosed Productivity Investment Fund (PIF) proposal to secure \$378,990 for the Development and Rapid Operationalization of Prehospital Blood (LA-DROP) pilot project. If awarded, the PIF grant funding would be utilized to purchase the equipment and blood products necessary to launch LA-DROP, the first prehospital blood transfusion program in California to save the lives of hemorrhaging patients in the field.

Currently, the only infusion that paramedics can give to hemorrhaging patients in the field is salt water, but patients do not bleed salt water. They bleed red blood cells, plasma, and platelets. Blood transfusions have been the standard of care for patients in hemorrhagic shock in the hospitals for nearly 100 years, but the technology to bring this lifesaving treatment to civilian, prehospital settings has only existed for the last five to ten years. Since San Antonio Fire Department pioneered the use of prehospital whole blood, more than 150 large emergency medical services (EMS) provider agencies have incorporated prehospital blood transfusion (PHBT) into their protocols. However, no civilian EMS provider agencies in California have launched. The Fire Department aims to partner with the Department of Health Services, at Harbor-UCLA Medical Center, to launch California's first PHBT program with paramedic units in three battalions.

SERVING THE UNINCORPORATED AREAS OF LOS ANGELES COUNTY AND THE CITIES OF:

- | | | | | | | |
|--------------|-------------|------------------|----------------------|----------------------|-----------------------|------------------|
| AGOURA HILLS | CARSON | EL MONTE | INGLEWOOD | LAWNDALE | PICO RIVERA | SIGNAL HILL |
| ARTESIA | CERRITOS | GARDENA | IRWINDALE | LOMITA | POMONA | SOUTH EL MONTE |
| AZUSA | CLAREMONT | GLENDORA | LA CANADA-FLINTRIDGE | LYNWOOD | RANCHO PALOS VERDES | SOUTH GATE |
| BALDWIN PARK | COMMERCE | HAWAIIAN GARDENS | LA HABRA | MALIBU | ROLLING HILLS | TEMPLE CITY |
| BELL | COVINA | HAWTHORNE | LA MIRADA | MAYWOOD | ROLLING HILLS ESTATES | VERNON |
| BELL GARDENS | CUDAHY | HERMOSA BEACH | LA PUENTE | NORWALK | ROSEMEAD | WALNUT |
| BELLFLOWER | DIAMOND BAR | HIDDEN HILLS | LAKEWOOD | PALMDALE | SAN DIMAS | WEST HOLLYWOOD |
| BRADBURY | DUARTE | HUNTINGTON PARK | LANCASTER | PALOS VERDES ESTATES | SANTA CLARITA | WESTLAKE VILLAGE |
| CALABASAS | | INDUSTRY | | PARAMOUNT | | WHITTIER |

Commissioner William B. Parent, Chair
October 7, 2024
Page 2

While trauma affects everyone, statistically, severe trauma and postpartum hemorrhage disproportionately affects underserved, low income, and minority communities. This is especially true of penetrating trauma. So, while a prehospital blood transfusion program can and will impact everyone, those at greatest risk, who stand to benefit the most from such a program, will be socioeconomically disadvantaged and minority communities.

Prehospital blood transfusion programs have sprung up in 150 municipalities across the United States but none in California. Until September 17, 2024, when we were granted local optional scope of practice, initiating blood transfusion was not allowed for paramedics in California. Given the success of similar programs elsewhere, we are striving to replicate their success in improving outcomes with minimal wastage of blood products.

Every EMS system is different, and we need to learn the necessary choreography of receiving blood products, storing them properly, and then using them or rotating them back to hospital partners for use in hospitalized patients. We are extremely hopeful to learn these lessons rapidly and then scale this program across Los Angeles County. The EMS system in Los Angeles County is simply too large to launch such a complex program at scale.

The Fire Department is fully committed to the success of this important pilot project. If funded, Dr. Clayton Kazan, Medical Director, Training and Emergency Medical Services Bureau, will ensure a smooth, efficient, and on-time implementation of this important project.

Thank you for your consideration of this PIF grant proposal. The Fire Department greatly appreciates the support of the Quality and Productivity Commission.

If you have any questions regarding our proposal, please contact me at (323) 881-6180 or via email at Anthony.Marrone@fire.lacounty.gov; or Heidi Oliva, Fire Department Quality and Productivity Manager, at (323) 881-6109 or via email at Heidi.Oliva@fire.lacounty.gov.

Very truly yours,



ANTHONY C. MARRONE, FIRE CHIEF

ACM:heo

Enclosure

c: Nichelle M. Henderson, Chair, Productivity Investment Board

County of Los Angeles Quality and Productivity Commission
PRODUCTIVITY INVESTMENT FUND PROPOSAL
(Please submit the proposal with a cover letter signed by the department head)

Last Updated: 7/23/2024

Department: Fire

Date: 10/03/2024

Project Name: Development & Rapid Operationalization of Prehospital Blood (LA-DROP)

PURPOSE OF FUNDING (50 words). Describe how the PIF funding will be used.

The purpose of the funding is to allow Fire to purchase the equipment and blood products necessary to launch the first prehospital blood transfusion program in California to save the lives of hemorrhaging patients in the field.

SUMMARY OF PROJECT, INCLUDING BENEFITS (300 words). Describe benefits and potential multi-departmental or countywide adaptation.

Currently, the only infusion that paramedics can give to hemorrhaging patients in the field is salt water, but patients don't bleed salt water. They bleed red blood cells, plasma, and platelets. Blood transfusions have been the standard of care for patients in hemorrhagic shock in the hospitals for nearly 100 years, but the technology to bring this lifesaving treatment to civilian, prehospital settings has only existed for the last five to ten years. Since San Antonio Fire Department pioneered the use of prehospital whole blood, more than 150 large emergency medical services (EMS) provider agencies have incorporated prehospital blood transfusion (PHBT) into their protocols. However, no civilian EMS provider agencies in California have launched. Fire aims to partner with the Department of Health Services (DHS), at Harbor-UCLA Medical Center, to launch California's first PHBT program with paramedic units in three battalions.

EVALUATION/PERFORMANCE MEASURES. (300 words) Describe what specific outcomes are to be achieved and how the project will enhance quality and/or productivity.

Fire and DHS will be looking at several outcomes. First, we will be examining the logistics to ensure that we can receive blood into paramedic units, maintain its temperature, and if it is unused, successfully rotate it to the Harbor-UCLA Blood Bank in a manner that allows the blood to be used on a hospital patient and not wasted. Second, Fire's EMS Quality Improvement Section will ensure that Fire's paramedics successfully identify the indications and contraindications and administer blood transfusions appropriately. Third, Fire will be working with the Los Angeles County EMS Agency and Harbor-UCLA Departments of Emergency Medicine and Trauma Surgery to determine whether prehospital blood transfusion is improving patient-centered outcomes, including mortality. Fourth, we will seek to replicate the success of the Heroes in Arms program from South Texas by increasing the total blood supply available in the community, and this will be measured by the number of blood donations from within the Los Angeles County Fire Department. Since Los Angeles County is the second largest EMS system in the United States, Fire will work with the EMS Agency and Harbor-UCLA to publish our experience in peer-reviewed medical journals, as we have with other pilot projects.

County of Los Angeles Quality and Productivity Commission
PRODUCTIVITY INVESTMENT FUND PROPOSAL
 (Please submit the proposal with a cover letter signed by the department head)

Last Updated: 7/23/2024

Is this an Information Technology (IT) project?

Yes
 No
 N/A

If you answered yes, please obtain endorsement and sign off from your department's CIO/IT manager and answer question 5 on page 3 below. In addition, you must apply for Information Technology Funds (ITF) with the Chief Executive Office (CEO), Chief Information Office (CIO) first before applying for Productivity Investment Funding (PIF). If your IT project was not approved by the CEO-CIO, please indicate the reason it was not approved and/or the status of your project below:

Amount Requested: Loan _____ Grant **\$378,990** Total **\$378,990**

Cost Analysis Summary. Attach detail for A and B, including staff, equipment, supplies, etc.

	Implementation Period	Project Year 1	Project Year 2	Project Year 3
A. Annual Cost of Current Process:	N/A	N/A	N/A	N/A
B. Estimated Annual Cost of Proposal:	\$326,490	\$326,490	\$52,500	\$0
C. Savings (B minus A)	N/A	\$0	\$0	\$0

Funds Flow Summary: Indicate the amount of funds needed during implementation by period (fiscal year and quarter)

The grant funding will be spent to buy the necessary equipment to store and maintain blood products in the field, as well as to maintain and record temperature data. This will allow any unused blood products to be returned to the distributor for re-distribution to other facilities to prevent any wastage. This up-front cost in Quarter 3 of Fiscal Year 2024-25 of \$326,490 will allow the program to be established.

In addition, in Quarter 3 of Fiscal Year 2025-26, we are requesting \$52,500 which will allow us to purchase up to 100 units of low-titer O-positive whole blood from the San Diego Blood Bank. Utilization rates of the blood have, thus far, only been forecasted, and we need the ability to purchase the blood to have the units in place on the paramedic squads.

Quality and Productivity Manager (Print and Sign)

Heidi Oliva (Luna)

Heidi Oliva (Luna)

Telephone Number
(323) 881-6109

E-mail

Heidi.Oliva@fire.lacounty.gov

Project Manager (Print and Sign)

Clayton Kazan, MD

Clayton Kazan

Telephone Number
(323) 267-7169

E-mail

Clayton.Kazan@fire.lacounty.gov

Department CIO/IT Manager (Print and Sign)

Vanessa Lam

Telephone Number _____ *Vanessa Lam*
(323) 890-4315 [Vanessa Lam \(Oct 4, 2024 13:23 PDT\)](#)

E-mail

Vanessa.Lam@fire.lacounty.gov

Budget/Finance Manager (Print and Sign)

Adrian Li


Telephone Number _____ *Adrian Li*
(323) 838-2301

E-mail

Adrian.Li@fire.lacounty.gov

County of Los Angeles Quality and Productivity Commission
PRODUCTIVITY INVESTMENT FUND PROPOSAL
(Please submit the proposal with a cover letter signed by the department head)

Last Updated: 7/23/2024

Department Head (Print and Sign)
Fire Chief Anthony C. Marrone

E-mail
Anthony.Marrone@fire.lacounty.gov

Telephone Number
(323) 881-6180

**** Electronic, Original, or Scanned Signatures Are Accepted ****

County of Los Angeles Quality and Productivity Commission
PRODUCTIVITY INVESTMENT FUND PROPOSAL

QUESTIONS

1. Has this proposal been submitted before for a Productivity Investment Fund loan or grant? Yes _____ No X

If so, when (date)?

2. Was this proposal included in the department's current budget request?

Yes _____ No X If no, why not?

Fire does not currently have adequate discretionary funding to support this innovative project.

3. How many years will it take for the loan to be paid back (3 years maximum without special approval)? Where will the funds come from to repay the loan?

Hard Dollar Savings

Cost Avoidance

Revenue Generation

Other (please explain)

Not applicable

4. Discuss potential for revenue increase, service enhancement, future cost avoidance and/or cost savings. Does it reduce net County cost?

LA-DROP represents a service enhancement. LA-DROP, if successful, will become an ongoing cost as a part of the Emergency Medical Services (EMS) mission of the Fire Department.

5. (300 words) How does this proposal extend, amplify, or complement existing cross-County best and shared practices (including, if applicable, technology or sustainability practices, and equity impact – whom does this benefit and/or burden); describe the proposed solution in terms of its innovative use of technologies to achieve desired business outcomes, and/or Department strategic goals and objectives?

Emergency Medical Services (EMS) is already a highly collaborative enterprise between prehospital and in-hospital services. For our sickest hemorrhaging

County of Los Angeles Quality and Productivity Commission
PRODUCTIVITY INVESTMENT FUND PROPOSAL

patients, EMS represents an extension of critical hospital-based medical specialties (Emergency Medicine, Trauma Surgery, Obstetrics & Gynecology) into the prehospital setting. Until now, EMS has had nothing to offer patients in hemorrhagic shock apart from a saline infusion and rapid transport to an appropriate hospital. However fast EMS may be, some patients simply cannot survive to reach the hospital and exsanguinate. Blood transfusion has been the standard of care for patients in hemorrhagic shock for generations, but the technology did not exist to allow for proper storage, maintenance, and rewarming in the prehospital setting. Following the wars in Afghanistan and Iraq, in which field hospitals needed to maintain blood products on hand in austere environments, the technology developed to achieve this has been civilianized and applied in American EMS provider agencies successfully for more than five years. Maintaining blood products in the EMS setting will require another level of collaboration between hospital blood banks and EMS to assure that unused blood products can be cycled back to hospital partners with sufficient accountability and time to assure their usage in hospital patients before expiration to prevent wastage. In addition, EMS will represent a reservoir of available blood products in the event of a mass casualty incident that can be shared with affected hospitals.

While trauma affects everyone, statistically, severe trauma and postpartum hemorrhage disproportionately affect underserved, low income, and minority communities. This is especially true of penetrating trauma. So, while a prehospital blood transfusion program can and will impact everyone, those at greatest risk, who stand to benefit the most from such a program, will be socioeconomically disadvantaged and minority communities.

6. (150 words) Is the proposal a pilot project? What, if any, are the programmatic and fiscal sustainability measures of success, and/or learning objectives for the project? What would be the conditions for further expansion or development?

Yes, LA DROP is a pilot project. Prehospital blood transfusion programs have sprung up in 150 municipalities across the United States but none in California. Until 9/17/24, when we were granted local optional scope of practice (LOSOP), initiating blood transfusion was not allowed for paramedics in California. Given the success of similar programs elsewhere, we are striving to replicate their success in improving outcomes with minimal wastage of blood products. Every EMS system is different, and we need to learn the necessary choreography of receiving blood products, storing them properly, and then using them or rotating them back to hospital partners for use in hospitalized patients. We are extremely hopeful to learn these lessons rapidly and then scale this program across Los Angeles County. The EMS system in Los Angeles County is simply too large to launch such a complex program at scale.

County of Los Angeles Quality and Productivity Commission
PRODUCTIVITY INVESTMENT FUND PROPOSAL

7. (300 words) What current County processes or functions will be eliminated or streamlined via this productivity enhancement(s) and/or quality improvement(s)?
Not Applicable.

8. (300 words) Does this proposal relate to a specific Countywide Strategic Plan North Stars and Board-Directed priorities? (To view the County's strategic plan, click here: [LA County Strategic Plan 2024-2030 – Los Angeles County](#). To view the Board-Directed priorities, click here: ([Chief Executive Office | County of Los Angeles \(lacounty.gov\)](#)).

[C:\Users\le443533\AppData\Local\Microsoft\Windows\NetCache\Content.Outlook\S
KLI2KCF\Board Priorities](#)If yes, please explain.

LA-DROP specifically relates to the North Star of "Making Investments that Transform Lives." There is nothing more transforming to families and communities than saving lives that would otherwise be lost. In particular, under that North Star, LA-DROP supports Healthy Individuals & Families and Supports Vulnerable Populations, as the vulnerable populations are those disproportionately affected by penetrating trauma and post-partum hemorrhage.

LA-DROP aligns with the Board's Racial Equity Principles by supporting equitable outcomes for racial minority patients that are disproportionately affected by major trauma and postpartum hemorrhage.

9. (150 words) Does this proposal enhance the County image and/or improve relationships with the County's constituents? Please explain.

The LA-DROP program enhances the County image by blazing the trail for other prehospital blood transfusion programs in California. Since launching this effort, Fire has been joined by the Compton Fire Department, Ventura County Fire Department, and Sacramento Metro Fire Department as a coalition to make prehospital blood transfusion a reality in California. The creation of this coalition has strengthened relationships between Fire and DHS, as well as fire departments and County EMS Agencies across California.

10. (150 words) How might this proposal promote interdepartmental cooperation including, if applicable, data sharing and program design?

The LA-DROP program will be a collaboration between Fire, Harbor-UCLA Medical Center (Blood Bank, Emergency Department, and Trauma Surgery), the Compton Fire Department, and the Los Angeles County EMS Agency. The data collection will

County of Los Angeles Quality and Productivity Commission
PRODUCTIVITY INVESTMENT FUND PROPOSAL

be performed by Harbor-UCLA Medical Center and the fire departments and tabulated by the EMS Agency. The agencies have worked together before on multiple research projects, including publication in peer-reviewed medical journals.

11. (150 words) Where did the original idea for this project come from?

The original ideal for this project came from the San Antonio Fire Department. Along with the South Texas Regional Advisory Council (STRAC), they have created the gold standard that we hope to emulate. We have worked closely with them in designing our pilot project, and we are confident that the model is scalable. In addition, we have joined the national prehospital whole blood coalition, which seeks to launch similar models in municipalities across the United States.

12. When will the funds be needed? Please indicate the amount needed by fiscal year and quarter:

2023-24

1st Quarter \$ _____

2nd Quarter \$ _____

3rd Quarter \$ _____

4th Quarter \$ _____

2024-25

1st Quarter \$ _____

2nd Quarter \$ _____

3rd Quarter \$ 326,490

4th Quarter \$ _____

2025-26

1st Quarter \$ _____

2nd Quarter \$ _____

3rd Quarter \$ 52,500

4th Quarter \$ _____

2026-27

1st Quarter \$ _____

2nd Quarter \$ _____

3rd Quarter \$ _____

4th Quarter \$ _____

County of Los Angeles Quality and Productivity Commission
PRODUCTIVITY INVESTMENT FUND PROPOSAL

IMPLEMENTATION PLAN

<u>KEY MILESTONES</u>	<u>START DATE</u>	<u>FUNDS NEEDED</u>	<u>FUNDS REPAID</u>
(Major steps in the project development)	(Estimated date for each project step)	(Amount and quarter funds will be needed)	(Amount and quarter funds will be repaid)
Equipment Acquisition	Complete by 4/1/25	\$273,990	N/A
Community Engagement Meetings	Beginning 1/25		
Training and Drills on Blood Supply Management	Beginning 2/1/25		
Training on Blood Transfusions Indications, Contraindications	Beginning 2/1/25		
Blood Acquisition	Beginning 3/1/25	\$105,000	N/A
Quality Assurance and Data Collection	Beginning 4/1/25		

County of Los Angeles Quality and Productivity Commission
PRODUCTIVITY INVESTMENT FUND PROPOSAL

LINE ITEM BUDGET DETAIL

(Work with your Budget Analyst)

Services and Supplies

List all services and supplies here

(a) Total services and supplies **\$130,666.20**

Other Charges

List all other charges here

(b) Total other charges **\$0**

Fixed Assets

List all equipments and other fixed assets here

(c) Total fixed assets **\$248,323.80**

TOTAL COSTS (a+b+c) **\$378,990.00**



QUALITY AND PRODUCTIVITY COMMISSION
December 16, 2024 Meeting

Nominees for
2025 Commission Officers

QPC Office	Nominee(s)	Accept Nominee (Y/N)
CHAIR	Bill Parent	
<i>Write-in Nominee</i>		
FIRST VICE CHAIR	Will Wright	
<i>Write-in Nominee</i>		
SECOND VICE CHAIR	Marsha Mitchell	
<i>Write-in Nominee</i>		

Check here to accept the full slate of Officers (as shown above).

 Please Print Your Name (*Your name will be kept confidential*)

 Date



**County of Los Angeles
Quality and Productivity
Commission**

565 Kenneth Hahn
Hall of Administration
500 West Temple Street
Los Angeles, CA 90012

Telephone: (213) 974-1361
(213) 974-1390
(213) 893-0322

Website: qpc.lacounty.gov

Chair

William B. Parent

First Vice Chair

Will Wright

Second Vice Chair

Dion Rambo

Immediate Past Chair

Nichelle M. Henderson

Chairs Emeriti

Jacki Bacharach

Rodney C. Gibson, Ph.D.

J. Shawn Landres, Ph.D.

Edward T. McIntyre

Viggo Butler

Teresa Dreyfuss

Nancy G. Harris

Derek Hsieh

Huasha Liu

Marsha D. Mitchell

E. Scott Palmer

Jeffrey Jorge Penichet

Mark A. Waronek

Executive Director

Jackie T. Guevarra, CPA

Program Manager

Laura Perez

Program Support

Ruben Khosdikian

Executive Secretary

Betty Belavek

EXECUTIVE OFFICE



**BOARD OF SUPERVISORS
COUNTY OF LOS ANGELES**

*"To enrich lives through
Effective and caring service"*

December 6, 2024

Dr. Odey Ukpo
Chief Medical Examiner
Medical Examiner
1102 N. Mission Road
Los Angeles, CA 90033

Dear Dr. Ukpo:

Thank you for a very informative visit on October 24, 2024. Commissioners congratulate the Department's success in attaining a five-year re-accreditation from the National Association of Medical Examiners (NAME) accrediting body. As part of the new annual NAME maintenance requirements, the Department successfully submitted its annual mandatory self-inspection report.

The Department's laboratory has also been accredited by the American Society of Crime Laboratory Directors (ASCLD) since the early 1990s. The Department has maintained this full accreditation status for almost 30 years. The labs perform tests—99% are completed within 90 days—including Controlled Substance, General Chemistry Testing, Human Performance Forensic Toxicology, Postmortem Forensic Toxicology, Gunshot Residue, Impression Evidence, and Toolmark Analysis.

Commissioners appreciated the update on the CT Scan Project. The integration of CT scanners into autopsy settings has allowed the Department numerous advances in forensic pathology, including significant reductions in the time and expense of each autopsy. Other benefits include:

- Multiple national publications and presentations regarding the use of CT in the evaluation of lethal neck trauma
- Improving the quality of pathology findings, especially in homicides, drownings, and bone injuries
- Avoiding the need for autopsies not only due to religious objections but also in situations such as COVID-19 cases during the height of the pandemic, as well as in the handling of traffic accident fatalities

The Department also provided an update on the Laboratory Information Management System (LIMS), a Productivity investment Fund (PIF) project. LIMS provides a laboratory-wide data management solution that will manage evidence samples in the laboratory. LIMS will expedite processing, minimize manual data entry time and time to retrieve data for analytical review and reporting, and allow controlled access of data in one system.

Commissioners commend your initiatives to improve productivity and efficiency throughout the Department, including the following areas:

- Hiring an Epidemiologist to identify emerging public health or safety issues—such as teen suicides and the opioid epidemic—and share relevant death data with partner agencies and the public

- Implementing the Workstation on Wheels (WOW), also a PIF project, in the examination rooms to view imaging studies, such as CT and x-rays to improve the turnaround time of a case allowing the Department to immediately complete a case after the examination; the reduction in time contributes to processing and completing more cases which enables the Department to meet the criteria for NAME accreditation
- Implementing the Informational Videos Project, another PIF project, intended to produce informational videos for grieving families with essential Department information in the County's top seven languages, as well as in American Sign Language
- Launching a pilot program in March 2024 to waive the \$400 transportation and storage fees for a 180-day period after receiving unanimous approval from the Board of Supervisors; the Department will collect data related to this pilot program and report back to the Board with its findings and will work with the County Chief Executive Officer to identify a funding source to continue this new program
- Expanding employee wellness and wellbeing activities to improve health and mental health, growth and development, and engagement

We look forward to working with you as you address challenges that may require other operational enhancements, including:

- Anticipating and responding to a nationwide shortage of incoming forensic pathologists which could lead to higher caseloads and time delays
- Identifying funding through public private partnerships to do a feasibility study for a new facility that can meet the Department's physical capacity needs
- Pursuing information technologies that could improve the efficiency and effectiveness of operations, such as a new case management system; improved remote tools for Field Investigators, and additional laboratory equipment, including DNA profiling, that would decrease processing time
- Expanding the Department's Genetic Genealogy Program to identify 5- to 6-degree relatives

Thank you for a productive meeting. We will continue to work closely with your Productivity Managers, Diane Park and Dr. Nichelle Shaw. Please contact Jackie Guevarra, Executive Director, at jguevarra@bos.lacounty.gov for additional information.

Sincerely,



WILLIAM B. PARENT
Chair

WBP:JG:RK

c: Fesia Davenport, Chief Executive Officer
Joseph Nicchitta, Chief Deputy, Chief Executive Office
Edward Yen, Executive Officer, Board of Supervisors
Steven Hernandez, Chief Deputy, Executive Office of the Board of Supervisors
Commissioner Viggo Butler
Commissioner Teresa Dreyfuss
Commissioner Nancy Harris
Commissioner Shawn Landres
Commissioner Edward McIntyre
Commissioner Dion Rambo
Heidi Oliva, Network Chair
Diane Park, Productivity Manager
Dr. Nichelle Shaw, Productivity Manager (Alternate)