

Legal

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1. Legal

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This provision does not affect our liability for death or personal injury caused by our negligence, liability for misrepresentation or fraudulent misrepresentation; or any other liability which cannot be excluded or limited under applicable law.

9. Viruses

- a. You must not misuse the Site by knowingly introducing computer viruses or other material which is malicious or technologically harmful. You must not attempt to gain unauthorised access to the Site, the server on which the Site are stored, or any server, computer or database connected to the Site.
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10. Variation

We may vary these Terms from time to time. Please ensure that you review these Terms regularly as you will be deemed to have accepted a variation if you continue to use the Site after any variation has been posted.

11. Contacting Us

If you have any concerns about content which appears on the site, please contact marketing@eal.org.uk.

12. Applicable Law

These Terms and any dispute or claim arising out of or in connection with them or their subject matter shall be governed by and construed in accordance with the law of England and Wales.

Website cookie use

This page tells you what you need to know about the cookies we use, mainly for our portals, why we use them, and what that means. All these cookies are important for our websites and portals to function properly and for us to supply the service you expect.

A cookie is a small file of letters and numbers that we store on your browser or the hard drive of your computer if you agree. Cookies contain information that is transferred to your computer's hard drive. They may be used to help the site recognise your computer the next time you visit. Some cookies also help us monitor how well our site are performing and collect information about our visitors to help us to improve the services that we can offer to you and to improve your user experience within our site.

Our site uses cookies to distinguish you from other users of our site. This helps us to provide you with a good experience when you browse our site and also allows us to improve our site.

Cookies we use

We use a number of cookies, the most important of which are the forms authentication cookie (created when a user logs in) and the portalroles cookie, which stores what roles a user has access to in the current portal.

The forms authentication cookie are by default temporary (session) cookies and not persistent cookies, however users can make them persistent by checking the "remember me" checkbox on the login control. This can be removed via the UI or a setting in the browser you are using.

The portals role cookie is persistent but it only exists for 1 minute - and its contents are encrypted as well as containing a portalid to make sure that they only apply for that portal. We use the expiry here as we want to be sure to refresh the users portal roles to pick up any alterations that may have occurred e.g. if an admin has added the user to new roles.

Other cookies in our portals

As well as these two, if you are using one of our portals, you may also see one other cookie if you choose to install and use the usersonline module as it creates cookies to track when an anonymous user logs in so that it does not miscount active users. To avoid this cookie, log in as host and go to host->host settings and ensure "enable users online" is unchecked (this is the default).

A cookie is created called "language" to store the current language - in a monolingual install this is simply the browser default language, but if the site supports multiple languages then this may be different based on the language selected by clicking in the languages skin object.

A cookie with the name ".ASPXANONYMOUS" is also created by asp.net anonymous authentication. This can be disabled by setting enabled=false in the anonymousidentification node in web.config.

If you are using the mobile redirection capabilities (added in 6.1.0 for PE/EE, and 6.1.5 for all editions), two optional cookies may be created. The cookies are called "disablemobileredirect" (which disables redirects when a mobile device is detected) and "disabledredirectpresist" which stores a cookie with a lifetime of 20 minutes to indicate that redirects are not allowed.

The DNNPersonalization cookie is used to store personalization data (such as tab expansion) for anonymous users. Authenticated users personalization data is stored in their profile.

Can website users choose to block cookies?

You can block cookies by activating the setting on your browser that allows you to refuse the setting of all or some cookies. However, if you use your browser settings to block all cookies (including essential cookies) you may not be able to access all or parts of our site.

If you have any questions or concerns, please contact us at marketing@eal.org.uk.

Website accessibility

We want to make sure that everybody is able to use the sites easily, so we try and build them with accessibility in mind. Broadly, we aim to comply with WCAG 2 (<http://www.w3.org/WAI/WCAG20/glance/>). We are working to ensure all older sites and content are made compliant with these accessibility standards and will build these in for any future web sites and portals we implement.

Examples of what we do are:

- The standard font used throughout the site is sans serif for easy legibility.
- Wherever possible, we use live text instead of graphics to reduce the download time of pages and let screen readers access the copy. And where possible, images, have an alternative text attribute associated to them.
- Some users might find the site easier to read by increasing the size at which text is displayed. To do this you can adjust your browser's settings by going to the View menu, then select 'text size' or 'text zoom' or 'zoom' and increase the size of the text.

Problems accessing the site

If you have difficulty accessing the site or have any comments or feedback on how we can improve your online experience, please contact marketing@eal.org.uk.