a record year for electronic payments



Bancontact, the most frequently used card



billion Bancontact payments

+16%

more than 2020

million contactless payments

+85%

more than 2020



72.2

million cash withdrawals

+5%

more than 2020



17.4

million cards in circulation

92.1%

cards can pay contactless

Paying mobile with Bancontact and Payconiq was a hit in 2021



million Belgians paid mobile in 2021



465.123

contact points where you can pay mobile with Bancontact or Payconia



204

million mobile payments

+62% more than 2020



29.5

million payments between friends

+74% more than 2020

Supported by 20 banks | 8 banks embedded*













































Embedded apps have integrated the mobile Bancontact functionality in their own apps. KBC, CBC and ING also have the Payconiq functionality integrated in their own app.

Belgians also pay online more often mobile



of all online payments are mobile in December 2021



224 million online payments

+35% more than 2020



Rating **App Store**

4.8 ********





Online



In store



On festivals







