

Our policies



Policy on Practitioner-Only Products

Integría Healthcare is proud to offer exceptional products solely for use by healthcare professionals. Those products are designated Practitioner-Only and are governed by the Therapeutic Goods Act 1989 and Therapeutic Goods Regulations 1990. In order to assist in understanding our Policy in regards to these products, please see below:

Access to Practitioner-Only Products

To purchase Practitioner-Only products and any information for such products (product catalogues, websites etc), you must have a recognised tertiary qualification or be a current member of a recognised Australian association.

To apply for an account with Integría to purchase Practitioner-Only products, you will need to provide copies of your relevant qualifications or a Therapeutic Goods Administration (TGA) Advertising Exemption Certificate provided by your Association.

TGA Recognised Healthcare Practitioners

The TGA recognises the following healthcare practitioners:

1. Medical practitioners, psychologists, dentists, pharmacists, optometrists, chiropractors, physiotherapists, nurses, midwives, dental hygienists, dental prosthetists, dental therapists or osteopaths; or
2. Herbalists, homoeopathic practitioners, naturopaths, nutritionists, practitioners of traditional Chinese medicine or podiatrists registered under a law of a State or Territory.

If you require further information, please refer to:

- Therapeutic Goods Act: Refer to paragraph 42AA(1) (a) and (c) of the [Therapeutic Goods Act](#)
- Therapeutic Goods Regulations: Schedule 1 of the [Therapeutic Goods Regulations](#) for the health professionals to which this applies. Indications of use are to be displayed.

Supply of Practitioner-Only Products

According to the TGA, therapeutic goods which are labeled for 'practitioner dispensing only' should only be supplied to an individual after consultation with a healthcare professional.

A consultation with a Healthcare Professional ought to provide a discreet area where patient privacy can be assured and consultation records should be maintained in compliance with the Healthcare Professionals Associations guidelines on prescribing.

Healthcare Professionals are required to supply an instruction label with the product following a consultation.

Display of Practitioner-Only Products

For members of the Complementary Medicines Australia (CMA), their Code of Practice requires:

All products must be located so that they are inaccessible for self selection by anyone other than a Healthcare Professional.

Other Requirements

It is your own responsibility to be compliant with the requirements of your professional association, professional indemnity insurer and state or territory legal requirements.

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Integría, committed to natural healthcare