

Wasp
BARCODE TECHNOLOGIES

Customer Success Story



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- Brittany Little, TCU Sports Nutrition

The Client: TCU Sports Nutrition Department

Texas Christian University (TCU) is a private university located in Fort Worth, Texas. TCU, a member of the Big 12 conference, competes in 21 Division 1 sports. In order to maximize student athletes' performance, TCU enlists the services of its Sports Nutrition Department. The department's primary goal is to educate student athletes on how proper nutritional "fueling" can create a competitive advantage and provide carefully selected nutritional resources to athletes before, during and after training.

In order to facilitate their goal, the department created The Horned Frog Fueling Station, located in the Bob Lily Performance Center Weight Room.

The performance center acts as the main foodservice hub for the program, but the department also operates many satellite fueling locations at team facilities across the campus for each of TCU's athletic teams. At each fueling station, athletes can select from a number of different nutritional options, including individualized, made-to-order recovery smoothies, energy bars, and various snack items.

Website

www.gofrogs.com

The Challenge

To manage The Horned Frog Fueling Station, the department must track and maintain inventory of foods stocked in three pantry locations. The inventory requires not only stock counts, but also expiration dates. "We were just doing manual inventory checks by going into our storage areas and making notes about what items seemed to be running low," said Brittany Little, TCU Sports Nutrition Graduate Assistant. "With over 40 vendors and more than 300 food products to track, we needed to find an inventory management system to streamline our foodservice operation."

The Solution

TCU Sports Nutrition implemented InventoryCloud from Wasp Barcode Technologies to better track the food in their pantry. "We have peace of mind now," said Little. "InventoryCloud has been a stress reliever for us."

Easy to Implement

It was a priority to find an inventory management system that the departments' volunteers, many of whom are undergraduate students, could easily learn using the department iPads," said Little. "We really liked that WASP had a user-friendly app that could be used on our iPads." The department has a WASP scanner mounted next to their iPads which they use to scan products into the InventoryCloud app. Their fueling station managers also use the Wasp DR3 mobile device to perform various transactions on the go.

Easy to Onboard

The TCU team began learning InventoryCloud using Wasp's online training and reached out to customer support when they needed additional assistance. "Wasp Customer Service really stood out. We were able to easily request help to customize reports," said Little.

Easy to Scale

Using InventoryCloud, the department can now accurately track and manage food stocks anywhere on campus and provide inventory visibility to all program stakeholders.

The Result

InventoryCloud has helped TCU Sports Nutrition solve a number of problems. Aside from tracking food and managing expiration dates, the department has also been able to save money by reducing food waste "We have been able to streamline and standardize our ordering processes; as a result, we are now making optimal use of our limited storage space and can avoid running out of important products!"

"InventoryCloud has incredible capabilities," said Little. "I have already recommended it to another Big 12 school that came to our facility for a tour!"