Wasp
BARCODE TECHNOLOGIES

Customer Success Story

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Wasp BARCODE TECHNOLOGIES + TWIST BIOSCIENCE

Customer Success Story

The Client: Twist Bioscience

Twist Bioscience is a San Francisco-based synthetic biology company that has developed a proprietary silicon-based manufacturing process for the production of synthetic DNA.

The Challenge

The company was tracking spare parts manually using a Google spreadsheet. This process was ineffective due to a lack of a strict check-in and check-out process as well as a need for a unique identifier on each spare part. The inefficiency also costs the company money because they would repeatedly purchase duplicate parts due to not being able to locate parts when needed.

The Solution

Harbert Barki, Systems Engineer at Twist Bioscience, recognized the need for a more efficient, automated inventory management system. Based on his previous experience with Wasp Barcode Technologies as well as affordability, he decided to implement InventoryCloud.

The Result

Upon implementation, all costs associated with lost and misplaced spare parts were eliminated.

"Since implementing InventoryCloud, we are saving tens of thousands of dollars per month which would otherwise be spent on replacing lost or misplaced parts," said Barki.

According to Barki, the solution is easy to use and train others on. He has personally trained four other employees to use the system. Features which he finds the most useful include the ability to label each item with a barcode, easily check-in and check-out each part, and the ability to upload a picture of each part into the system.

"I absolutely recommend InventoryCloud to others," said Barki. "It's easy to setup, low cost, and it's simply a great product."