Terms & Conditions: Free workout terms

1. Registration for a free 5-day workout ("Offer") is deemed acceptance of these terms and conditions.
2. Free workout offer is available from 1 November – 31 December 2026.
3. The start date must be within 5 days after registration date.
4. This Offer is available for the person who have not previously had a free workout at any Virgin Active Club and eligible to work out at any Virgin Active Club in Thailand.
5. To redeem the Offer, please contact Virgin Active and book your complimentary workout through the online booking form available at https://www.virginactive.co.th/en/free-trial.
6. To qualify for the free 5-day workout, you must be 20 years or older and must be a local Thai resident with ID or a foreign resident with a valid long-term visa or non-immigrate visa only. This Offer is not available for tourist.
7. If the invitee is under 20 at the time of joining, their parent or guardian will be required to attend our Club in person to sign Virgin Active's Membership Agreement and all associated forms.
8. All free workouts and class bookings are subject to availability.
9. This Offer limits to one 5-day workout per person.
10. The free workout Offer is not transferable, exchangeable for cash or for individual sale and cannot be used in conjunction with any other offer nor to offset the cost of any future Virgin Active Membership fees.
11. Virgin Active reserves the right to verify the identity of the person presenting for their free workout including their name, age and address and whether they have had a free workout with Virgin Active before.
12. The invitee must have fulfilled all club usage criteria before the free workout can be redeemed. Usage criteria includes completing and fulfilling a pre-activity Virgin Active Health Check Questionnaire. Virgin Active reserves the right to request medical documentation about the invitee from a registered medical practitioner before permitting the invitee to participate in gym activities.
13. Any personal information an invitee provides will be collected, stored and used in accordance with the Virgin Active's privacy policy applicable in your country available at www.virginactive.co.th/en/legal-stuff
14. By accepting this Offer, the invitee agrees to comply with the rules and regulations of Virgin Active and all directions provided by Virgin Active while using any club.
15. Virgin Active reserves the right to amend, withdraw or terminate the offer or alter the specification without prior notice.

COLLECTION STATEMENT

Virgin Active (Thailand) Limited ("Virgin Active", "we", "our") is committed to protecting your privacy. We have asked you to provide us with personal information, including your name and contact details, so that we can contact you to schedule a free workout at our club and so we can let you know about our clubs and services, for marketing and for the other purposes set out in our Privacy Policy. If you do not provide this information, we may not be able to contact you to schedule a time for you to enjoy a visit to our club or to provide you with information about our clubs and services. Our Privacy Policy, available at the "Legal Stuff" link at www.virginactive.co.th/en/legal-stuff explains how we collect, use and disclose your personal information, how you can access and correct the personal information that we hold about you, how you may contact us to complain about a breach of the relevant privacy legislation in your country, and how we will deal with such a complaint. If you have any queries or would like further information about our privacy policies or practices, please contact our Privacy Officer using the details set out in our Privacy Policy. By claiming your workout you consent to the collection, use and disclosure of your personal information as described in this collection notice and the Virgin Active Privacy Policy.