

# VIRGIN ACTIVE AUSTRALIA REFERRAL OFFER TERMS



1. Offer commences on 1 July 2024 and is open until withdrawn by Virgin Active (the Offer Period).
2. Qualifying Virgin Active Members (the Referrer) who have referred a non-member (the Referee) to join Virgin Active Australia on a 12-month adult membership agreement (a Membership Agreement), the Referrer will receive four (4) weeks of Membership Dues or Freeze Fee (whichever is applicable) for free (the Offer).
3. For the Referrer to be eligible for the offer, the Referrer and the Referee must both have completed the referral process (the Referral Process) before the Referee signs their Membership Agreement.
4. To complete the Referral Process:
  - a. The Referrer must share the Refer a Friend link (available in [mylocker.virginactive.com.au](https://mylocker.virginactive.com.au)) with the Referee for them to complete the contact form;
  - b. The Referee must complete the contact form generated by [mylocker.virginactive.com.au](https://mylocker.virginactive.com.au) and shared with them by the Referrer;
  - c. The Referee must sign their Membership Agreement and all associated application forms, payment authority forms and Club Rules within 90 days from the date that the Referee completed the contact form generated by the Referrer. If the Referee is under 18 years at the time of joining, their parent or guardian will be required to attend our Club in person to sign Virgin Active's Membership Agreement and all associated application forms, payment authority forms and Club Rules on behalf of the Joining Invitee. and
5. For the avoidance of doubt, if a Referee has received more than one hyperlink for a referral, the first hyperlink that they click on shall be the relevant link for the purposes of the Offer.
6. The offer does not apply if:
  - a. The Referee joins on a Vitality, Home Club, Off Peak, Student, Under 23, Once-a-Weeker, 12 week engagement or Corporate funded membership
  - b. The offer is not available to Virgin Active Members who complete a Break Up Form to end their membership (as that term is defined in Virgin Active's Membership Agreement) prior to the direct debit at which any reward(s) would be applied.
7. A Referrer can refer multiple Referees and can receive four (4) weeks of membership dues or Freeze Fee (whichever is applicable) for free for each Referee that joins in accordance with the Offer. For example, if one Referee joins, the Referrer will receive four (4) weeks month of membership dues or Freeze Fee (whichever is applicable). If two Referees are referred by the same Referrer in the same four (4) weeks, the Referrer will receive eight (8) consecutive weeks of membership dues or freeze fees (whichever is applicable) for free.
8. The Referrer must be over 18 years of age to benefit from the Offer.
9. The Offer cannot be used in conjunction with any other offer.
10. The Offer is subject to availability and may be withdrawn at any time.
11. Virgin Active reserves the right to recoup any free Membership Dues, Activation Fees or Freeze Fees applied to a Virgin Active Member's account if the Referee terminates their Virgin Active membership during their Cooling Off Period.
12. The offer is available to Virgin Active members and are not transferable, exchangeable for cash, available by way of refund on Membership Dues or for individual sale and cannot be used in conjunction with any other offer. Virgin Active Limited reserves the right to amend these Terms and Conditions and the Offer at any time without notice, including in the event of fraudulent behaviour.
13. Virgin Active Limited is not liable for the reproduction of this Offer or any indirect access via third party websites or otherwise and where such reproduction misstates or omits any of the information or Terms and Conditions connected with this Offer it shall not be valid. This Offer may only be offered to you by Virgin Active Limited.
14. Nothing in these Terms and Conditions shall be deemed to exclude or restrict any of the Eligible Persons' statutory rights as a consumer. Details are accurate at time of writing. This Offer and its Terms and Conditions are subject to the laws of the State where your Virgin Active club is located.