



RECIPROCAL RIGHTS VIRGIN ACTIVE THAILAND

VIRGIN ACTIVE COLLECTION CLUB MEMBERS

12 Weeks (Goal Getter) and 12 Months (Long Termer) Collection club members can use all Virgin Active clubs in Thailand free of charge. Collection club members can also visit our Virgin Active clubs in Australia, Singapore, the United Kingdom (with the exclusion of the Chiswick Riverside Health & Racquet Club), South Africa, Namibia, Botswana and Italy an unlimited number of times per calendar year, free of charge.

To visit other Virgin Active clubs, simply flash your Collection club membership card at the club for access.

Collection clubs in Thailand include Empire Tower, EmQuartier, Siam Discovery and Wireless Road.

VIRGIN ACTIVE LIFE CENTRE CLUB MEMBERS

12 weeks (Goal Getter) or 12 Months (Long Termer) Life Centre club members can only use other Life Centre clubs in Thailand free of charge. Life Centre club members can also visit Virgin Active Collection clubs in Thailand by paying 50% of the Guest Fee applicable at that club, payable upon each visit to a Collection club. Check our Price List (available at reception) for the applicable Guest Fee.

Life Centre club members can also visit our Virgin Active clubs (except those listed as a Collection club) in Australia, Singapore, the United Kingdom, South Africa, Namibia, Botswana and Italy for a total of 21 times every calendar year. For a full list of included and excluded clubs, please see your Home Club.

To visit these above-mentioned Virgin Active clubs, simply approach our friendly Receptionists for a passport from your Home Club Manager before you go.

CORPORATE MEMBERSHIPS

Some corporate memberships are subject to restrictions on what clubs can be accessed. See your Home Club or your Membership Terms for any special terms and conditions that apply to your corporate membership.

ONCE-A-WEEKER MEMBERSHIPS

Once-a-Weeker memberships purchased at Life Centre membership clubs can access any club in Thailand with the exception of a Collection club. Once-a-Weeker memberships purchased at Collection membership clubs can access any club in Thailand by advance booking. Once-a-Weeker members receive one club visit per week. Additional visits including visits to our overseas clubs can be purchased as casual visit bookings by paying the applicable Guest Fee.

GYM FLOOR ONLY MEMBERSHIPS

Gym floor only members have access to the gym floor only at their Home Club. Class visits or visits to other Clubs can be purchased as casual visit bookings by paying the applicable Guest Fee at the time of booking. Paid for casual booking rules apply for any class bookings. This membership type is only available at certain Clubs.

HOME AND AWAY CLUBS

The club that you join and pay your Membership Dues at is called your Home Club, as shown on your Membership Application Form. An Away Club is any other Virgin Active club that you may visit from time to time.

Virgin Active reviews Home and Away Club visits on a regular basis. Membership Dues differ from club to club so we ask that you use your Home Club more than an Away Club.

USING OTHER CLUBS

If you are using an Away Club more than your Home Club, our Customer Service Team will contact you and let you know that your Home Club will be transferred to the applicable Away Club with effect from the next direct debit date.

You will then begin to pay the Membership Dues of your new Home Club which may be more or less than those applicable at your initial Home Club.

A Transfer Fee applies to all Home Club transfers. Check our Price List (available at reception) for the applicable Transfer Fee.

CHANGING HOME CLUBS

You can choose to change your Home Club to any other Virgin Active club in Thailand.

To complete a Home Club transfer, simply pop into a Club and fill in a Change of Circumstances Form at the reception. The Club must receive the Change of Circumstances Form at least three days prior to the start of the fortnightly billing period (i.e. close of business Sunday) from which you would like the change to be effective.

A Transfer Fee applies to all Home Club transfers. Check our Price List (available at reception) for the applicable Transfer Fee. You must pay the Membership Dues applicable at the new Home Club that you transfer to from the date of transfer.

All undefined terms used in this Policy are explained in the Membership Terms. Virgin Active reserves the right to update this Policy from time to time. Check with your Home Club for the current Policy.

Virgin Active (Thailand) Limited
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