

VIRGIN ACTIVE SINGAPORE

5-DAY FREE TRIAL TERMS & CONDITIONS



1. Registration for a 5-day free trial (5-Day Trial) is deemed acceptance of these terms and conditions. 5-day trial period will commence from the selected start date when the free trial offer is claimed.
2. 5-Day Trial offer is available between 1 November 2026 and 25 December 2026, unless extended by Virgin Active (Offer Period).
3. During the Offer Period persons who have not had a free workout at a Virgin Active Club will be offered free 5-day trial at any Virgin Active Club in Singapore.
4. To qualify for the free 5-day trial, you must be 18 years or older and must be a local resident with ID. One 5-Day Trial per person.
5. To redeem the Offer, the invitee must complete the 5-Day Trial form on Virgin Active's website and complete the fields in the form to set up their 5-Day Trial.
6. During the 5-Day Trial persons who register will be able to book classes via Virgin Active app or other platform we make available, subject to Virgin Active's Booking Rules and availability.
7. A 5-Day Trial is not transferable, exchangeable for cash or for individual sale and cannot be used in conjunction with any other offer nor to offset the cost of any future Virgin Active Membership fees. 5-Day Trial does not include Personal Training, café or any ancillary services.
8. Virgin Active reserves the right to verify the identity of the person presenting for their free trial including their name, age and address and whether they have had a free 5-Day Trial with Virgin Active before.
9. The invitee must have fulfilled all club usage criteria before the 5-Day Trial can be redeemed. Usage criteria includes completing and fulfilling a pre-activity Virgin Active Health Check Questionnaire. Virgin Active reserves the right to request medical documentation about the invitee from a registered medical practitioner before permitting the invitee to participate in gym activities.
10. Any personal information an invitee provides will be collected, stored and used in accordance with Virgin Active's Privacy Policy.
11. The invitee who takes up the Offer accepts the rules and regulations of the Virgin Active Clubs and agrees to abide by all directions of Virgin Active in using a Virgin Active Club.
12. Under 18 wishing to redeem a 5-Day Trial must be accompanied by a parent or guardian to accept these T&Cs and complete the guest registration process.
13. 5-Day Trial is available for a limited time only and are subject to change at the discretion of Virgin Active

COLLECTION STATEMENT Virgin Active Singapore Pte Ltd ("Virgin Active", "we", "our") is committed to protecting your privacy. We have asked you to provide us with personal information, including your name and contact details, so that we can contact you to schedule a free workout at our club, so that we can arrange your 5-Day Trial and so we can let you know about our clubs and services, for marketing and for the other purposes set out in our Privacy Policy. If you do not provide this information, we may not be able to contact you to schedule a time for you to enjoy a visit to our club or to provide you with information about our clubs and services. Our Privacy Policy, available at the "Legal Stuff" link at www.virginactive.com.sg explains how we collect, use and disclose your personal information, how you can access and correct the personal information that we hold about you, how you may contact us to complain about a breach of the relevant privacy legislation in your country, and how we will deal with such a complaint. If you have any queries or would like further information about our privacy policies or practices, please contact our Privacy Officer using the details set out in our Privacy Policy. By claiming your 5-Day Trial you consent to the collection, use and disclosure of your personal information as described in this collection notice and the Virgin Active Privacy Policy.