

VIRGIN ACTIVE SINGAPORE
GAME IT OUT: MEMBER REFERRAL CAMPAIGN
TERMS AND CONDITIONS



These Terms and Conditions govern the Game It Out: Member Referral Campaign ("Campaign") conducted by Virgin Active Singapore Pte Ltd ("Organiser"). By participating in this Campaign, participants ("Members") agree to be bound by these Terms and Conditions.

1. Campaign Period

The Campaign will run from 1 March 2025, 00:00 hours (Singapore time) to 27 April 2025, 23:59 hours (Singapore time) ("Campaign Period").

2. Eligibility

- 2.1 The Campaign is open to all existing Members of the Organiser.
- 2.2 Participants must be at least 18 years of age at the time of participation.
- 2.3 Employees, contractors, its affiliates and their immediate family members of the Organiser are not eligible to participate.

3. Referral Mechanism

- 3.1 Members must refer friends using the unique referral link ("IAF Link") generated through their member account in mylocker.
- 3.2 Referrals made outside of the IAF Link will not be eligible for the Campaign.
- 3.3 All terms and conditions related to the standard "Invite a Friend" programme, not explicitly addressed in these Terms and Conditions, can be found in the "Invite a Friend" terms and conditions located at www.virginactive.com.sg/legal-stuff.

4. Raffle Draw and Prizes

4.1 Category 1: Eligible Friends Referred (\$20 Grab Vouchers):

- 4.1.1 Members will receive one (1) entry into the raffle draw for each unique friend referred and fulfilled the following:
 - Invitation via Organiser's member portal mylocker using the IAF Link during the Campaign Period,
 - Members must invite a friend using the Invite a Friend by sending the IAF link via mylocker.
 - The invited friend must visit any Virgin Active Singapore clubs and complete the check-in process at reception by 27 April 2025.
- 4.1.2 Seventy (70) winners will be selected at random from all eligible entries.
- 4.1.3 Each winner will receive one (1) \$20 Grab voucher.
- 4.1.4 A Member can only win one (1) Grab voucher.

4.2 Category 2: Membership Sign-Up (Mandai Rainforest Resort Stay):

- 4.2.1 Members will receive one (1) entry into the raffle draw for each unique friend who signs up and fulfilled the following:

- Invitation via Organiser's member portal mylocker using the IAF Link during the Campaign Period
 - Members must invite a friend using the Invite a Friend by sending the IAF link via mylocker.
 - The invited friend must visit any Virgin Active Singapore clubs and complete the check-in process at reception by 27 April 2025.
 - The invited friend must sign up for a "Goal Getter" or "Long Termer" membership with the Organiser during the Campaign Period,
- 4.2.2 Five (5) winners will be selected at random from all eligible entries.
- 4.2.3 Each winner will receive a one (1) night stay at Mandai Rainforest Resort by Banyan Tree in Singapore
- 4.2.4 A Member can only win one (1) hotel stay.
- 4.3 A Member may win both a Grab voucher and a hotel stay. Singapore clubs and complete the check-in process at reception by 27 April 2025.
- 4.4 The Organiser reserves the right to substitute any prize with another of equivalent value without prior notice.
- 4.5 Prizes are non-transferable and non-exchangeable for cash.
- 4.6 The raffle draw will be conducted by 20 June 2025.
- 4.7 Winners will be notified via their registered email with the Organiser within 30 days of the raffle draw.
- 4.8 Winners must collect their prizes in person at a location designated by the Organiser within fourteen (14) calendar days from the date of notification. Failure to collect the prize within this period will result in forfeiture of the prize. The Organiser reserves the right to discard the forfeited prize, donate it to a charity of its choice, or use it for any other purpose at its discretion.
- 4.9 The Organiser's decision regarding the winners is final and binding.

5. General Terms:

- 5.1 The Organiser reserves the right to disqualify any participant found to be in violation of these Terms and Conditions or engaging in fraudulent or abusive activities.
- 5.2 Incomplete, duplicate or invalid submissions will be deemed ineligible for the Lucky Draw.
- 5.3 The Organiser reserves the right to amend, modify, or terminate the Campaign or these Terms and Conditions at any time without prior notice.
- 5.4 The Organiser shall not be liable for any loss, damage, or injury arising from or in connection with the Campaign or the prizes.
- 5.5 By participating in the Campaign, Members consent to the collection, use, and disclosure of their personal data by the Organiser for the purposes of administering the Campaign and for other marketing and promotional purposes, in accordance with the Organiser's privacy policy and the Personal Data Protection Act (PDPA) of Singapore.
- 5.6 This Campaign and these Terms and Conditions shall be governed by and construed in accordance with the laws of Singapore.
- 5.7 In the event of any dispute, the Organiser's decision shall be final and binding.