

VIRGIN ACTIVE AUSTRALIA CHANGES TO SWIMSTERS MEMBERSHIP APRIL 2026



We are making some changes to our Swimsters program to make things simpler.

This letter is an agreement to vary how long your child's membership lasts and how Membership Fees are paid. All other terms of the existing membership agreement (the **Terms**) continue to apply.

From, **Monday 20 April 2026** your child's membership agreement will continue for the minimum commitment period you select below, being either:

(a) 12 weeks; or

(b) 12 months

(each a **Commitment Period**).

At the end of each Commitment Period, your child's membership will automatically renew for successive two-week commitment periods (each an **Ongoing Commitment Period**) unless or until you give us a valid Notice of Termination in accordance with paragraph 7 of the Terms.

Rather than paying for each Commitment Period in advance, from **Monday 20 April 2026** Swimsters Membership Fees will be payable fortnightly on the same date as your Gym Membership Fees.

We are also making some changes to the membership terms to give you more flexibility to manage your child's swimming lessons:

- **Freeze:** you will be able to freeze your child's swimming lessons for up to four fortnights in any calendar year by paying the applicable freeze fee.
- **Early cancellation:** If you are in a 12-month initial commitment period and you wish to cancel your Swimming by Direct Debit early, you can do so by paying the lesser of the early termination fee set out in the club price list at the date of cancellation or the remainder of the amount outstanding under the agreement.

Please select your preferred Commitment Period below, sign and date this document and return to us in club or via email to LTS_Norwest@virginactive.com.au by no later than Sunday 29 March 2026.

If you do not wish to continue your child's Swimsters membership, please email LTS_Norwest@virginactive.com.au or speak to us in club by Sunday 29 March 2026. If we do not hear from you by **Sunday 29 March 2026** your child's membership will be transferred to a 12-week Commitment Period from **Monday 20 April 2026** and we will take your first fortnightly payment on **Thursday 16 April 2026**.

I (name) _____

parent or guardian of (child's name) _____

Hereby consent to the terms of my child's
Swimsters membership being amended as set
out above, with effect from:

(Date) _____

I select a Commitment Period of:

12 months 12 weeks

Signature (of the account holder or
credit card holder who pays the membership dues) _____

Print name _____

Date _____