VIRGIN ACTIVE AUSTRALIA
PAY NOTHING 'TIL 2027 TERMS & CONDITIONS

1. Offer Period

The offer is available from **12:00am on 9 November 2026 until 11:59pm on 30 November 2026**, based on the local time of the participating Virgin Active club.

2. The Offer

Eligible members who join and commence an eligible membership during the Offer Period will receive **complimentary Membership Dues from their membership commencement date until 31 December 2026 inclusive.**

Membership Dues waived during the complimentary period will not be charged or collected at a later date.

3. Eligible Memberships and Clubs

The offer is available on eligible **12 Month memberships** at participating Virgin Active Australia clubs.

Bondi Westfield is excluded from this offer.

The following membership types and arrangements are excluded from the offer:

- Vitality memberships;
- Corporate Discounted memberships;
- Corporate Funded memberships;
- 1 Month memberships;
- 12 Week memberships; and
- 6 Month U25 membership at Bondi Junction.

4. Eligible Members

The offer is available to:

- new members; and
- previous Virgin Active members whose membership ended at least **28 days prior to rejoining.**

Existing Virgin Active members are not eligible for this offer.

The offer is limited to **one redemption per eligible person.**

5. Joining Requirements

To receive the offer, members must:

- complete Virgin Active's membership application process;
- accept the applicable Membership Agreement;
- provide valid ongoing payment details;
- complete the required health screening and Health Commitment Statement; and
- where under 18 years of age, satisfy all applicable parent or guardian consent requirements.

6. Membership Payments from January 2027

Standard Membership Dues for the member's selected membership and club will apply from **1 January 2027**.

The first payment will be processed on **24 December 2026** and will cover the period from **1 January 2027 to 6 January 2027**.

Ongoing Membership Dues will then be collected fortnightly in accordance with the member's Payment Agreement commencing January 7th 2027.

No Membership Dues relating to the complimentary membership period will be charged or recovered at a later date.

7. Minimum Commitment and Minimum Cost

The minimum commitment for an eligible membership is **52 weeks**.

The member may commence using their membership from their chosen membership start date during the Offer Period.

The complimentary period ending 31 December 2026 is included within the 52-week minimum commitment period.

Before joining, members will be provided with:

- their applicable ongoing Membership Dues;
- their payment schedule; and
- their total minimum payable amount,

taking this offer into account.

8. Joining Fees and Additional Services

Any applicable joining or compulsory activation fees will be **waived as part of this offer.**

The offer applies to eligible Membership Dues only.

Personal training, retail purchases and any optional products or services are excluded from the offer and must be paid for separately where purchased.

9. Other Offers and Promotions

This offer cannot be combined with another joining promotion unless expressly permitted by Virgin Active.

Corporate and Vitality discounts cannot be used in conjunction with this offer.

10. Membership Conditions

Club access, bookings, cooling-off rights, membership freezes, cancellation, transfers, renewal and other membership conditions are governed by the member's applicable Membership Agreement and applicable law.

Where a member is approved for a membership freeze during the complimentary period, the complimentary period will **continue to end on 31 December 2026 and will not be paused, moved or extended.**

The effect of an approved freeze on the member's minimum commitment will otherwise be governed by the applicable Membership Agreement.

11. Privacy and Consumer Rights

Personal information will be collected, used and handled in accordance with Virgin Active Australia's Privacy Policy.

Nothing in these Terms & Conditions excludes, restricts or modifies any rights or remedies that cannot lawfully be excluded, restricted or modified under the Australian Consumer Law.

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