



**VIRGIN ACTIVE THAILAND  
LEARN TO SWIM  
FREE TRIAL PROGRAM**

Term and Condition

1. The Virgin Active Learn to Swim free trial is available from 1 March 2026 until withdrawn by Virgin Active. This trial is offered solely to provide new participants with the opportunity to experience an introductory swimming lesson.
2. This offer is valid exclusively for children aged 3 months to 11 years old who are first-time participants in the Learn to Swim program.
3. The free trial entitlement is limited to one (1) session per participant. Virgin Active reserves the right to decline or revoke the entitlement if the participant has previously enrolled in the program or has already redeemed a trial.
4. The trial is valid only for designated Learn to Swim classes on the dates, times, and at the specific clubs designated by Virgin Active.
5. The free trial cannot be transferred, exchanged for cash, sold, combined with any other promotion or offer, nor used as a discount or credit toward any future Virgin Active membership or program.
6. Advance registration through Virgin Active's official channels is strictly required. All trial slots and participation are subject to class capacity limits and availability at the time of booking.
7. If a participant needs to cancel or reschedule, they must notify the club at least 24 hours in advance. Failure to attend without prior notice will result in the immediate forfeiture of the free trial privilege.
8. Participants must be in good physical health and fit to engage in exercise and swimming activities. Any existing medical conditions, injuries, or health limitations must be disclosed to Virgin Active staff prior to participation.
9. Children must wear appropriate swimwear. Infants and toddlers who are not yet potty-trained must wear approved, leak-proof swim diapers at all times while in the pool.
10. Instructors reserve the right to refuse entry or ask a child to leave the pool if they appear unwell or if their behaviour poses a safety risk to themselves or others.
11. The participating child must be accompanied by a parent or legal guardian (aged 20 or older) at all times.
12. The parent or legal guardian must complete and sign a Health Declaration and Liability Waiver form at the club reception before the child can enter the pool.
13. The parent or legal guardian must remain on the club premises / at the poolside for the entire duration of the trial class.
14. By participating in the free trial, the participant acknowledges and agrees that participation is voluntary and undertakes to comply fully with all rules, regulations, safety guidelines, and instructions provided by Virgin Active staff and instructors.
15. While all reasonable measures are taken to ensure safety, participation is at the child's and parent's own risk. Virgin Active and its staff shall not be held liable for any personal injury, illness, or loss of/damage to personal property during the trial class, except where caused by gross negligence on the part of the club.
16. Virgin Active reserves the right to immediately terminate the free trial entitlement if the participant or guardian displays inappropriate behaviour or fails to comply with club rules.
17. Virgin Active reserves the right to change, reschedule, or cancel trial session dates and times at its sole discretion, without prior notice.
18. Virgin Active reserves the right to amend, modify, or withdraw these Terms & Conditions at any time, without prior notice.



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