

HYROX PERSONAL TRAINING PACKAGE

TERMS & CONDITIONS



These Terms & Conditions are to be read in conjunction with the Virgin Active Singapore Personal Training Agreement ("PT Agreement"). In the event of any inconsistency between these Terms & Conditions and the PT Agreement, these Terms & Conditions shall prevail regarding the HYROX package.

PAYMENT & PACKAGE VALIDITY

1. Payment for PT HYROX packages must be made in full in advance of any training sessions taking place.
2. Package inclusions, validity periods, and session entitlements are as follows:

Package	Sessions	Validity
HYROX INTRO	3 Sessions	1 Month from the date of purchase
HYROX GO	12 Sessions	4 Months from the date of purchase
HYROX PERFORMANCE	24 Sessions	6 Months from the date of purchase
HYROX GO BUDDY	12 Sessions	4 Months from the date of purchase
HYROX PERFORMANCE BUDDY	24 Sessions	6 Months from the date of purchase

3. All sessions must be booked in advance and are subject to certified PT HYROX coach availability. Virgin Active Singapore does not guarantee the availability of any specific coach.
4. Sessions not utilised within the package validity period shall automatically expire and be forfeited without refund, unless otherwise agreed in writing by Virgin Active Singapore.
5. Standard Virgin Active Singapore PT cancellation and rescheduling policies apply to all PT HYROX sessions.
6. PT HYROX package sessions are non-transferable, non-refundable (except as required by law), and cannot be exchanged for cash or other services.

BUDDY PACKAGE CONDITIONS

7. Buddy packages are valid for a maximum of two (2) participants per session. All participants must attend the same session together.
8. Buddy Package sessions are designed for the attendance of all booked participants. If any participant fails to attend without providing at least 24 hours' notice of cancellation or rescheduling, the session will proceed for those present. One full session will be deducted from the shared package balance, and any absent participants will forfeit their entitlement for that session.
9. Unused or missed sessions may be deducted in accordance with Virgin Active Singapore cancellation policies.

TRAINING E-BOOKLET

10. Members who purchase PT HYROX Go, Performance, or Buddy Package for the first time will receive one PT HYROX Training e-booklet in PDF format via email.
11. The PT HYROX Training e-booklet and all intellectual property rights therein remain the exclusive property of Virgin Active. It is provided for personal, non-commercial use only. Virgin Active Singapore (and/or its licensors) retains all intellectual property rights to the e-booklet. It must not be reproduced, distributed, shared publicly, or used for commercial purposes without Virgin Active Singapore's prior written permission.
12. The e-booklet entitlement applies only to first-time package purchases and does not apply to renewals or extensions.

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13. Virgin Active Singapore reserves the right to update or amend the e-booklet format, content, or distribution method from time to time to ensure content accuracy or improve user experience without prior notice.
14. Virgin Active Singapore is not responsible for unsuccessful delivery due to incorrect email information provided by the member.

WORKSHOPS

15. Members who purchase a PT HYROX Go, Performance, or Buddy Package will be entitled to priority booking access for a HYROX Workshop. This priority booking window will open one (1) week in advance of the standard booking window, strictly subject to availability.
 - The priority booking entitlement must be utilised within the validity period of the purchased package.
16. The priority booking entitlement is limited to one (1) booking per workshop type per member, regardless of the number of packages purchased.
17. All Workshop participation is subject to venue capacity limits, availability and advance registration.
18. Late cancellations or no-shows for a booked workshop will result in the forfeiture of the priority booking entitlement for that specific workshop type.
19. Priority booking entitlements are non-transferable, non-refundable, and cannot be exchanged for cash or other services.
20. Virgin Active Singapore reserves the right to amend workshop dates, formats, coaches, venues, schedules, or discontinue workshops due to operational requirements or circumstances beyond our control. Virgin Active Singapore will endeavor to provide reasonable notice of such changes where practicable.
21. HYROX Workshops are available to all active Virgin Active Singapore members. However, the exclusive one-week priority booking access is reserved solely for eligible PT HYROX package holders as outlined in Clause 15.

GENERAL CONDITIONS

22. Package validity periods will run concurrently with your membership and will continue to elapse during any membership freeze or suspension periods unless the freeze is due to medical reasons supported by a valid medical certificate and approved by Virgin Active Singapore.
23. Members acknowledge that HYROX training involves high-intensity physical activity. By participating, members represent and warrant that they are in good physical condition and have no medical reason or impairment that might prevent them from participating safely. Members voluntarily assume all risks associated with participation. To the fullest extent permitted by law, Virgin Active Singapore shall not be liable for any injury, loss, or damage suffered by the member arising out of or in connection with the PT HYROX sessions, except where caused by Virgin Active Singapore's negligence.
24. Virgin Active Singapore reserves the right to amend, withdraw, or terminate the product and these Terms & Conditions at any time upon reasonable notice. Any updated Terms & Conditions will be made available at the club or via Virgin Active Singapore official communication channels, and shall apply to all subsequent bookings and purchases.
25. To the maximum extent permitted by law, Virgin Active Singapore, its affiliates, and staffs shall not be liable for any direct, indirect, or consequential loss, damage, injury, or death arising out of or in connection with the member's participation in the PT HYROX package or workshops, except where such death or personal injury is caused by the negligence of Virgin Active Singapore.

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26. By purchasing a PT HYROX package, members consent to the collection, use, and disclosure of their personal data (including email addresses for e-booklet distribution and workshop registration) in accordance with Virgin Active Singapore Privacy Policy.
27. If any provision of these T&Cs is found to be invalid, illegal, or unenforceable by a court of competent jurisdiction, the remaining provisions shall continue in full force and effect.
28. These T&Cs shall be governed by and construed in accordance with the laws of Singapore, and any disputes arising out of these T&Cs shall be subject to the exclusive jurisdiction of the courts of Singapore.