



VIRGIN ACTIVE THAILAND INVITE A FRIEND TERMS & CONDITIONS

1. Information on how to participate in the 'Invite a Friend' (**Offer**) forms part of these terms and conditions. Participation is deemed acceptance of these terms and conditions.
2. Offer commences 1 September 2023 and is open until 30 September 2023 or until withdrawn by Virgin Active. (**Offer Period**).
3. This Offer is only open to Thailand residents aged 20 years and over who are current members of the Thailand Virgin Active Fitness Clubs (**VA Member**) and to friends of VA Members who are Thailand residents aged 20 years and over, who have not previously received a free workout under this Offer.
4. During the Offer Period, VA Members will be allocated a number of invitations or hyperlink to invite their friend(s) for a free 1-visit workout (**Invitation**). Invitations can be used by VA Members to invite a person of their choice (**Invitee**), subject to condition 3, to have a free workout at any Virgin Active Fitness Club in Thailand.
5. Once allocated Invitations, in order to invite the Invitee(s), the VA Member must either share the hyperlink provided by Virgin Active or enter the Invitee's details including their first and last name, email address and mobile phone number into the template provided. The VA Member must ensure that they have the Invitee's consent to submit any personal details into the Virgin Active system in accordance with Virgin Active's Privacy Policy available at www.virginactive.co.th. Once the VA Member has entered the relevant details, an email or SMS invitation, to the email address or phone number which the VA Member has registered with Virgin Active, will be sent to the Invitee inviting them to attend a free 1-day workout at the Virgin Active Fitness Clubs or the friend will be asked to complete their details into the fields provided in the hyperlink to attend a free 1-day workout at Virgin Active Fitness Clubs (**Free Workout Voucher**).
6. To redeem the Offer, once the Invitee receives the Free Workout Voucher, the Invitee must confirm that their personal details are correct and that they consent to Virgin Active's Privacy Policy. Once this step is complete, the Invitee can either make an online booking for an appointment with a Virgin Active Relationship Consultant or; take their Free Workout Voucher and present it when they attend the Virgin Active Fitness Club.
7. The Invitee must attend their free workout session within two (2) weeks of validating their details, otherwise they will forfeit the Free Workout Voucher. A Free Workout Voucher can only be used once.
8. This Offer is only valid for the person whose name appears on the Free Workout Voucher.
9. The Free Workout Voucher is not transferable, exchangeable for cash or for individual sale and cannot be used in conjunction with any other offer nor to offset the cost of any future Virgin Active Fitness Club Membership fees.
10. Virgin Active reserves the right to verify the identity of the person presenting the Free Workout Voucher, including their name, age and address as well as whether they have been referred previously to the Virgin Active Fitness Clubs under this Offer.
11. Virgin Active Thailand reserves the right to amend, withdraw or terminate the Offer or alter the specification without prior notice.
12. The Invitee must have fulfilled all club usage criteria before the Free Workout Voucher

can be redeemed. Usage criteria includes completing and fulfilling a pre-activity Virgin Active Fitness Clubs Health Check Questionnaire. Virgin Active reserves the right to request medical documentation about the Invitee from a registered medical practitioner before permitting the Invitee to redeem the Free Workout Voucher.

13. Any personal information a VA Member or Invitee provides will be collected, stored and used in accordance with Virgin Active's privacy policy available at www.virginactive.co.th.

14. The Invitee who takes up the Offer accepts the rules and regulations of the Virgin Active Fitness Clubs and agrees to abide by all directions of Virgin Active in using a Virgin Active Fitness Club.

15. This Offer is in no way sponsored, endorsed or administered by, or associated with, Facebook, Twitter or Google+. By participating in the Offer, entrants release Facebook, Twitter and Google+ from any liability for any loss (including any damage, claim, injury, cost or expense) which is suffered or incurred by any person in connection with the Offer.

16. These terms and conditions are subject to the laws of Thailand.

Invite a Friend Reward Details 1 September – 30 September 2023

1. Offer commences on 1 September 2023 to 30 September 2023 or until withdrawn by Virgin Active. (Offer Period).

2. Qualifying VA Members who have invited a friend for a free workout in accordance with the 'Invite a friend' terms and conditions' will receive two (2) weeks of Membership Dues or Freeze Fee (whichever is applicable) for free (Member Reward) when all of the following conditions are met:

- a. the Joining Invitee must join a Virgin Active Fitness Club within 90 days from the date that the Joining Invitee received their Invitation for a free 1 visit workout;
- b. the Joining Invitee must join Virgin Active Fitness Clubs by 12.01am on 1 May 2023 and 11.59pm on 30 June 2023 or until withdrawn by Virgin Active; and
- c. the Joining Invitee must sign Virgin Active's Membership Agreement and all associated application forms, payment authority forms and Club Rules. If the Joining Invitee becoming a member of Virgin Active Fitness Club is under 20 years at the time of joining, their parent or guardian will be required to attend our Club in person to sign Virgin Active's Membership Agreement and all associated application forms, payment authority forms and Club Rules on behalf of the Joining Invitee

3. Virgin Active will apply the Reward to the VA Member's next direct debits such that the VA Member will receive one Membership Dues or Freeze Fee payments discounted by 50% (or, 2 weeks at half price). If more than one Invitee referred by a VA Member subsequently becomes a member in accordance with clause 2, the Member Reward will be applied to subsequent direct debits so that no more than 50% off can be applied to a single direct debit. For example, if two Rewards are received, these will be applied across two direct debits (or, 4 weeks at half price). The Member Reward will only be applied where the hyperlink that the Joining Invitee has used to redeem their free workout matches the unique code in the hyperlink shared by the VA Member. For the avoidance of doubt, if a Joining Invitee has received more than one hyperlink for a free workout, the first hyperlink that they click on to redeem the free workout offer will be the one that qualifies for the Reward.

4. The Member Reward is the equivalent of one (1) week of the Membership Dues or Freeze Fee amount applicable to the VA Member at the date of the direct debits that the Member Reward is being applied. The Member Reward does not extend to personal training or other additional services or fees (such as credit card fees) that form part of the VA Member's direct debit.
5. If an Invitee joins Virgin Active within 30 days from their respective VA Member's joining date the VA member will receive an additional one week of Membership Dues or Freeze Fee (whichever is applicable) for free. The Member Reward is the equivalent of two (2) weeks (50% for 2 direct debits) of the Membership Dues or Freeze Fee amount applicable. when
 - a. The Joining Invitee must join a Virgin Active Club within 30 days from the joining date of the VA Member.
 - b. the Joining Invitee must sign Virgin Active's Membership Agreement and all associated application forms, payment authority forms and Club Rules. If the Joining Invitee becoming a member of Virgin Active Fitness Club is under 20 years at the time of joining, their parent or guardian will be required to attend our Club in person to sign Virgin Active's Membership Agreement and all associated application forms, payment authority forms and Club Rules on behalf of the Joining Invitee
6. All VA Members who qualify for the Reward will be notified by email. In addition, VA Members can check with their Home Club reception to confirm when the Reward will be applied to their account. All VA Members must keep Virgin Active up to date with current contact details as Virgin Active will notify VA Members to the email address Virgin Active has on its records.
7. The Member Reward is not available to VA Members who complete a Break Up Form to end their membership (as that term is defined in Virgin Active's Membership Agreement) prior to the direct debit at which the Member Reward would be applied.
8. Virgin Active reserves the right to recoup any free Membership Dues, Freeze Fees or Activation Fee discount applied to a VA Member or Joining Invitee's account if the Joining Invitee leaves Virgin Active Fitness Clubs during their Cooling Off Period.
9. Any personal information a VA Member or Invitee provides will be used, disclosed or dealt with in accordance with Virgin Active's privacy policy available at www.virginactive.co.th.
10. These terms and conditions are subject to the laws of Thailand.