

# VIRGIN ACTIVE AUSTRALIA TOWEL AGREEMENT



**Welcome to Virgin Active. Working out with us is even easier with fresh towels. Now there are no excuses.**

This Agreement sets out the terms on which Virgin Active (Australia) Pty Ltd (“we” or “us”) will provide you with towels at Virgin Active Australia Health Clubs. It will last as long as you have a valid membership agreement or until you terminate this Agreement. This Agreement will be frozen if you freeze your membership. If you return early from freeze this agreement will re-activate the day you return. If you have any questions about this Agreement, please contact your Home Club Reception team.

## **PAYMENT**

You authorise us to vary your fortnightly membership dues payment authority to include your towel dues. Towel dues may vary from time to time. We will give you 14 days’ notice of any changes by emailing you or updating your member portal at [virginactive.com.au](http://virginactive.com.au).

## **HOW DOES IT WORK?**

- For \$4 per week (paid fortnightly), Members will be entitled to receive 1 towel per visit upon entry, up to 2 visits per day. That’s a max of 1 per visit, 2 per day if you visit twice.
- Towels must be collected from reception upon presentation of your Membership card. When your towel is returned after your workout, your Membership card will be returned.
- Towels are for use by the Member who enters this Agreement. Towels cannot be shared or given to other Members.
- If a towel is not returned, or is damaged, we will debit your account \$10 to cover the replacement cost of the towel.
- If you do not comply with this towel agreement Virgin Active may terminate this agreement.

## **CANCELLATION POLICY**

Let us know via email or in club at least 3 days before the next billing date (i.e. close of business Sunday before the billing date) to cancel your Agreement.