



## Department of Health

**ANDREW M. CUOMO**  
Governor

**HOWARD A. ZUCKER, M.D., J.D.**  
Commissioner

**LISA J. PINO, M.A., J.D.**  
Executive Deputy Commissioner

# LEGAL SERVICES AGENCIES

**AND**

# COMMUNITY RESOURCES

# PROVIDING RESIDENT ADVOCACY SERVICES GUIDE

Division of Adult Care Facility and Assisted Living Surveillance  
875 Central Avenue  
Albany, New York 12206  
[acinfo@health.ny.gov](mailto:acinfo@health.ny.gov)  
(518) 408-1133

Revised: 11/11, 9/14, 11/15, 3/16, 11/16, 1/18, 3/19, 6/19, 11/19, 7/20

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## How to Use this Document

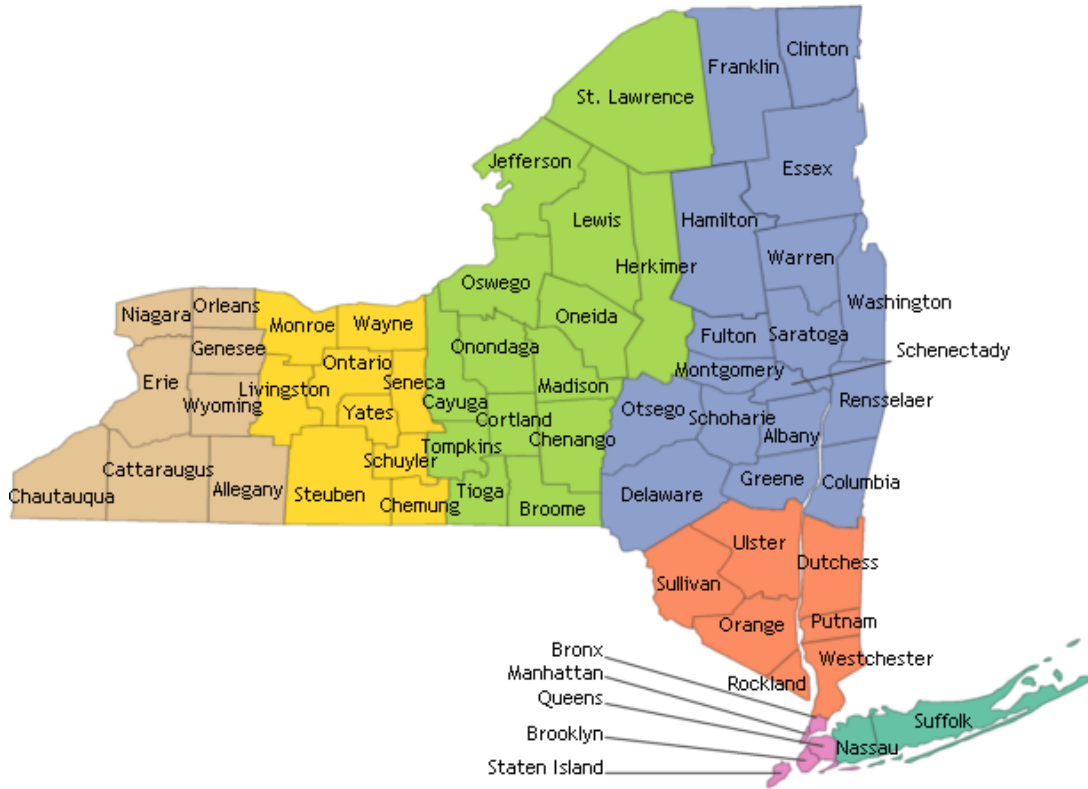
### How to Use this Document

1. This document is intended for those situations where the resident of an adult care facility has received a notice of termination of the Admission Agreement as is required. If the resident chooses to protest that termination, he or she must be given a chance to secure legal and advocacy services pursuant to Social Services Law §461-g(2) and Title 18 New York Code of Rules and Regulations §487.3(d)(4), §487.5(f)(5), §488.5(e)(7), and §490.5(f)(7). This document is designed to implement those provisions of law and regulation by listing persons and organizations which have indicated that they may be able to assist the resident.
2. Residents who receive the above-mentioned notice must be given a copy of the list of legal and advocacy services for the county in which the home or residence is located and all contiguous counties.
3. This list is set up by region (Long Island/Metropolitan, Capital District, Central New York and Western New York Regional Offices), with regional counties listed alphabetically. For each county is a list of those organizations and persons who have indicated that they are prepared to offer legal and advocacy services to our adult care facility population.
4. Please note that, while we have worked with some diligence on this document, we do not claim it to be exhaustive. That is why we included the pages for additions and deletions.
5. In the back of this document are several pages which can be removed. The purpose of these pages is to help the Department update this document. If you find a person or organization who should be included in this listing, or information which needs to be updated, please send the organization's contact information to the Department via email to [acinfo@health.ny.gov](mailto:acinfo@health.ny.gov).



## How to Use this Document

The Map below identifies each New York State county. Identify the county where your facility is located, and you will see the contiguous (i.e., surrounding) counties for which you should also receive information about available legal and advocacy services.



Map Source: [www.health.ny.gov](http://www.health.ny.gov).

**Notice of Termination**

# DOH-5237 30 Day Notice of Termination

NEW YORK STATE DEPARTMENT OF HEALTH  
Adult Care Facility/Assisted Living

## 30 Day Notice of Termination

**Facility Name:** \_\_\_\_\_ **Operating Certificate Number:** \_\_\_\_\_

To: \_\_\_\_\_  
Resident's Name/Facility Address \_\_\_\_\_ Room Number \_\_\_\_\_

You are hereby notified on \_\_\_\_\_ that \_\_\_\_\_ has  
Date Facility Operator/Administrator

decided to terminate your Admission/Residency Agreement signed on \_\_\_\_\_  
Date

and to discharge you on \_\_\_\_\_  
Date

The decision to terminate is in accordance with NYS Adult Care Facility Regulations found in 18 NYCRR Parts 487.5(f) and 488.5(e) **and explained in greater detail below.** The reason(s) for this action complies with your Admission/Residency Agreement and is as follows (check all that apply):

- The resident requires continual medical or nursing care or supervision which the adult care facility is not licensed to provide;
- The resident's behavior poses imminent risk of death or imminent risk of serious physical harm to him/herself or anyone else;
- The resident failed to make timely payment for all authorized charges, expenses and other assessments, if any, for services, including use and occupancy of the premises, materials, equipment and food which the resident agreed to pay pursuant to the resident's Admission/Residency Agreement;
- The resident repeatedly behaves in a manner which directly impairs the well-being, care or safety of the resident or other residents, or which substantially interferes with the orderly operation of the facility;
- This facility has had its operating certificate limited, revoked or temporarily suspended, or the operator has voluntarily surrendered the operating certificate of the facility to the Department of Health;
- A receiver has been appointed pursuant to the provisions of section 461-f of the NYS Social Services Law, and is providing for the orderly transfer of all residents in the facility to other facilities or is making other provision for the residents' continued safety and care;

Detailed Explanation: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

You have the right to object to this action pursuant to section 461-h of the NYS Social Services Law. If you object, you must notify the Operator or Administrator of your objection before the proposed discharge date. If you do not leave voluntarily, the operator is required to start a special court proceeding and abide by the determination of the court. You will not be discharged against your will unless the court rules in favor of the operator.

If the special court proceeding is instituted, you will receive notice of the hearing **at least five (5) days before its scheduled date.**

You have the right to present your reason(s) to the court why this Admission/Residency Agreement termination and discharge should not take place. This can be accomplished either in writing before the date of hearing or orally at the hearing.

You are encouraged to discuss this with and be represented by a lawyer or advocate. A list of legal and advocacy services is attached to this notice.

## Notice of Termination

**A copy of this notice has also been provided and/or sent to:**

Yourself (the resident)

Your next of kin, if known:

\_\_\_\_\_  
Name

\_\_\_\_\_  
Date

Person designated in your Admission/Residency Agreement as the responsible party other than your next of kin:

\_\_\_\_\_  
Name

\_\_\_\_\_  
Date

New York State Department of Health ACF/Assisted Living Regional Office within 5 days:

\_\_\_\_\_  
Regional Office

\_\_\_\_\_  
Date

A copy of the list of legal and advocacy services is attached to this notice.

\_\_\_\_\_  
Operator/Administrator Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Resident's Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Resident's Representative's Signature

\_\_\_\_\_  
Date

**All Upstate Counties**

## All Upstate Counties

Senior Legal Advice Helpline

1-844-481-0973

Monday through Friday – 9:00 AM to 11:00 AM

Provides answers to brief legal questions and referrals to other legal resources in the individual's county of residence.

## Capital District Regional Office

Albany, Clinton, Columbia, Delaware, Essex, Franklin, Fulton, Greene, Hamilton, Montgomery, Otsego, Rensselaer, Saratoga, Schenectady, Schoharie, Warren and Washington Counties.

Capital District Regional Office  
New York State Department of Health  
Adult Care Facility/Assisted Living Surveillance  
875 Central Avenue  
Albany, New York 12206  
(518) 408-5287

Albany County

Legal Aid Society of Northeastern NY (Albany Office)

95 Central Avenue

Albany, NY 12206

1-800-462-2922

P: (518) 462-6765

F: (518) 427-8352

Legal Line 1-833-628-0087

*Serves Albany, Columbia, Greene, Rensselaer and Schenectady Counties*

Albany County Department of Social Services

162 Washington Avenue

Albany, NY 12210

P: (518) 447-7300

F: (518) 447-7722

Clinton County

Clinton County Department of Social Services

13 Durkee Street  
Plattsburgh, NY 12901  
P: (518) 565-3300  
F: (518) 561-8101

Legal Aid Society of Northeastern NY (Plattsburgh Office)

100 Court Street  
Plattsburgh, NY 12901  
P: (518) 563-4022  
F: (518) 563-4058  
Toll free: 1 (800) 722-7380  
Legal Line 1-833-628-0087

*Serves Clinton, Essex, Franklin and Hamilton Counties*

Columbia County

Columbia County Department of Social Services

25 Railroad Avenue, P.O. Box 458

Hudson, NY 12534

P: (518) 828-9411

F: (518) 828-5401

Legal Aid Society of Northeastern New York (Albany Office)

95 Central Avenue

Albany, NY 12206

1 (800) 462-2922

P: (518) 462-6765

F: (518) 427-8352

Legal Line 1-833-628-0087

*Serves Albany, Columbia, Greene, Rensselaer and Schenectady Counties*



## Delaware County

### Delaware County Department of Social Services

111 Main Street, Suite 4

Delhi, NY 13753

P: (607) 832-5300

F: (607) 832-6034

### Legal Aid Society of Mid-New York

189 Main Street

P.O. Box 887

Oneonta, NY 13820

P: (607) 433-2220

F: (607) 433-1433

*Limited to Social Security & SSI Disability denials at this location*

### Legal Aid of Mid New York

120 Bleecker Street

Utica, NY 13501

P: (315) 793-7000

F: (315) 732-3202

Toll Free: 1-877-203-1062

*With appointments available in Oneonta:*

189 Main Street Suite 301

Oneonta, NY 13820

Toll free: 1 (877) 777-6152

P: (315) 793-7000 ext. 1

F: (315) 732-3202

*Serves Delaware and Otsego Counties*

### Legal Aid Society of Mid New York (Binghamton Office)

168 Water Street, 2<sup>nd</sup> floor

Binghamton, NY 13901

P: (607) 231-5900

F: (607) 724-7211

*Serves Delaware County*

Essex County

Essex County Department of Social Services

7551 Court Street, P.O. Box 217

Elizabethtown, NY 12932

P: (518) 873-3450

F: (518) 873-3472

Legal Aid Society of Northeastern NY (Plattsburgh Office)

100 Court Street

Plattsburgh, NY 12901

P: (518) 563-4022

F: (518) 563-4058

Toll free: 1 (800) 722-7380

Legal Line 1-833-628-0087

*Serves Clinton, Essex, Franklin and Hamilton Counties*

Franklin County

Franklin County Department of Social Services

184 Finney Blvd.  
Malone, NY 12953  
P: (518) 481-1888  
F: (518) 481-1424

Legal Aid Society of Northeastern NY (Plattsburgh Office)

100 Court Street  
Plattsburgh, NY 12901  
P: (518) 563-4022  
F: (518) 563-4058  
Toll free: 1 (800) 722-7380  
Legal Line 1-833-628-0087

*Serves Clinton, Essex, Franklin and Hamilton Counties*

Fulton County

Fulton County Department of Social Services

4 Daisy Lane, P.O. Box 549

Johnstown, NY 12095

P: (518) 736-5600

F: (518) 762-0080

Legal Aid Society of Northeastern New York (Amsterdam Office)

6 Market Street

Amsterdam, NY 12010

P: (518) 842-9466

F: (518) 843-1792

Legal Line 1-833-628-0087

*Serves Fulton, Montgomery and Schoharie Counties*

## Greene County

### Greene County Department of Social Services

411 Main Street, Suite 238

Catskill, NY 12414

P: (518) 719-3700

F: (518) 719-3695

### Legal Aid Society of Northeastern New York (Albany Office)

95 Central Avenue

Albany, NY 12206

1 (800) 462-2922

P: (518) 462-6765

F: (518) 427-8352

Legal Line 1-833-628-0087

*Serves Albany, Columbia, Greene, Rensselaer and Schenectady Counties*

## Hamilton County

Hamilton County Department of Social Services

P.O. Box 725, 139 White Birch Lane

Indian Lake, NY 12842

P: (518) 648-6131

F: (518) 648-5257

Legal Aid Society of Northeastern NY (Plattsburgh Office)

100 Court Street

Plattsburgh, NY 12901

P: (518) 563-4022

F: (518) 563-4058

Toll free: 1 (800) 722-7380

Legal Line 1-833-628-0087

*Serves Clinton, Essex, Franklin and Hamilton Counties*

## Montgomery County

### Montgomery County Department of Social Services

P O Box 745 – 64 Broadway

Fonda, NY 12068-0745

P: (518) 853-4646

F: (518) 853-8327

### Amsterdam Satellite Office

1290 Riverfront Center

Amsterdam, NY 12010

Phone: 518-212-5778

Fax: [518-212-5780](tel:518-212-5780)

### Legal Aid Society of Northeastern New York (Amsterdam Office)

6 Market Street

Amsterdam, NY 12010

P: (518) 842-9466

F: (518) 843-1792

Toll free: 1-800-821-8347

Legal Line 1-833-628-0087

*Serves Montgomery, Fulton and Schoharie Counties*

## Otsego County

### Otsego County Department of Social Services

County Office Building

197 Main Street

Cooperstown, NY 13326

P: (607) 547-4355

F: (607) 547-6437

### Legal Aid Society of Mid New York (Utica Office)

120 Bleecker Street

Utica, NY 13501

P: (315) 793-7000

F: (315) 732-3202

Toll Free (877) 203-1062

Serves Otsego and Delaware Counties

*With appointments available in Oneonta:*

189 Main Street Suite 301

Oneonta, NY 13820

P: 1 (315) 793-7000 ext. 1

F: 1 (315) 732-3202

Toll Free: 1 (877) 777-6152



Rensselaer County

Rensselaer County Department of Social Services

127 Bloomingrove Drive

Troy, NY 12180

P: (518) 833-6000

F: (518) 833-6186

Legal Aid Society of Northeastern New York (Albany Office)

95 Central Ave.

Albany, NY 12206

1 (800) 462-2922

P: (518) 462-6765

F: (518) 427-8352

Legal Line 1-833-628-0087

*Serves Albany, Columbia, Greene, Rensselaer and Schenectady Counties*

Saratoga County

Saratoga County Department of Social Services

County Complex  
152 West High Street  
Ballston Spa, NY 12020  
P: (518) 884-4140  
F: (518) 884-4199

Legal Aid Society of Northeastern New York (Saratoga Springs Office)

40 New Street  
Saratoga Springs, NY 12866  
P: (518) 587-5188  
F: (518) 587-0959  
Legal Line 1-833-628-0087

Schenectady County

Schenectady County Department of Social Services

797 Broadway # 301

Schenectady, NY 12305

P: (518) 388-4470

F: (518) 388-4644

Legal Aid Society of Northeastern New York (Albany Office)

95 Central Avenue

Albany, NY 12206

1 (800) 462-2922

P: (518) 462-6765

F: (518) 427-8352

Legal Line 1-833-628-0087

*Serves Albany, Columbia, Greene, Rensselaer and Schenectady Counties*

## Schoharie County

### Schoharie County Department of Social Services

County Office Building 2<sup>nd</sup> Floor

284 Main Street, P.O. Box 687

Schoharie, NY 12157

P: (518) 295-8334

F: (518) 295-8492

### Legal Aid Society of Northeastern New York (Amsterdam Office)

6 Market Street

Amsterdam, NY 12010

P: (518) 842-9466

F: (518) 843-1792

Legal Line 1-833-628-0087

*Serves Fulton and Schoharie Counties*

Warren County

Warren County Department of Social Services

Warren Co. Municipal Center-Annex Bldg.

1340 State Street, Route 9

Lake George, NY 12845

P: (518) 761-6300

F: (518) 824-8812

Legal Aid Society of Northeastern New York (Saratoga Springs Office)

40 New Street

Saratoga Springs, NY 12866

P: (518) 587-5188

F: (518) 587-0959

Legal Line 1-833-628-0087

*Serves Saratoga, Washington, and Warren Counties*

Washington County

Washington County Department of Social Services

383 Broadway, Building B

Fort Edward, NY 12828

P: (518) 746-2300

F: (518) 746-2355

Legal Aid Society of Northeastern New York (Saratoga Springs Office)

40 New Street

Saratoga Springs, NY 12866

P: (518) 587-5188

F: (518) 587-0959

Legal Line 1-833-628-0087

*Serves Saratoga, Washington, and Warren Counties*

**Central New York Regional Office: (315) 477-8472**

## Central New York Regional Office

Broome, Cayuga, Chenango, Cortland, Herkimer, Jefferson, Lewis, Madison, Oneida, Onondaga, Oswego, St. Lawrence, Tioga, and Tompkins Counties.

Central New York Regional Office  
New York State Department of Health  
Adult Care Facility/Assisted Living Surveillance  
217 South Salina Street, 4<sup>th</sup> Floor  
Syracuse, N.Y. 13202  
(315) 477-8472

## Broome County

### Broome County Department of Social Services

36-42 Main St.  
Binghamton, NY 13905  
(607) 778-8850

### Legal Aid Society of Mid-New York (Binghamton Office)

168 Water Street, 2<sup>nd</sup> Floor  
Binghamton, NY 13901  
P: (607) 231-5900  
F: (607) 724-7211

### Legal Helpline

1 (877) 777-6152  
*Consumer or income maintenance matters*

### The Deposit Foundation

119 Front Street  
Deposit, NY 13754  
(607) 467-4000  
*Provides referrals to services/programs in Broome and Delaware Counties*



## Cayuga County

### Cayuga County Department of Health & Human Services

County Office Building

160 Genesee St.

Auburn, NY 13021

(315) 253-1011 ext. 7

### Human Rights Commission

Westminster Manor

17 William Street

Auburn, NY 13021

(315) 252-2929

Contact: *Fred Richardson*

### Human Services Coalition

23 Chapman Avenue

Auburn, NY 13021

(315) 253-9743

Email - [admin@human-services.org](mailto:admin@human-services.org)

## Chenango County

### Chenango County Department of Social Services

5 Court Street

Norwich, NY 13815

P: (607) 337-1500

F: (607) 337-1525

Toll Free: (877) 337-1501

### Legal Aid Society

27 West Main Street

Norwich, NY 13815

(607) 336-8256

Cortland County

Cortland County Department of Social Services  
60 Central Avenue  
Cortland, NY 13045  
(607) 753-5265

Legal Services of Central New York, Inc.  
1 North Main Street, Suite 308  
Cortland, NY13045  
P: (607) 428-8400  
Toll Free: (877) 777-6152

## Herkimer County

### Herkimer County Department of Social Services

301 North Washington St, Suite 2110

Herkimer, NY 13350

(315) 867-1291

### Legal Aid Society of Mid-New York (Utica Office)

120 Bleecker Street

Utica, NY 13501

P: (315) 793-7000

F: (315) 732-3202

Toll Free: (877) 203-1062

Jefferson County

Jefferson County Department of Social Services  
250 Arsenal Street  
Watertown, NY 13601  
(315) 782-3000  
Protective Services for Adults: (315) 785-3210

Legal Aid Society of Mid-New York (Watertown Office)  
215 Washington Street, Suite 202  
Watertown, NY 13601  
P: (315) 955-6700  
F: (315) 785-9118

## Lewis County

### Lewis County Department of Social Services

5274 Outer Stowe Street

P O Box 193

Lowville, NY 13367

P: (315) 376-5400

F: (315-376-4112

### Legal Aid Society of Mid-New York (Utica Office)

120 Bleecker Street

Utica, NY 13501

P: (315) 793-7000

F: (315) 732-3202

Toll Free: 1-877-203-1062

### Legal Aid Society of Mid-New York (Watertown Office)

215 Washington Street, Suite 202

Watertown, NY 13601

P: (315) 955-6700

F: (315) 785-9118

## Madison County

### Madison County Department of Social Services

133 North Court Street #1

Wampsville, NY 13163

P: (315) 366-2211

F: (315) 366-2553

### Legal Aid Society of Mid-New York (Utica Office)

120 Bleecker Street

Utica, NY 13501

P: (315) 793-7000

F: (315) 732-3202

Toll Free: 1-877-203-1062

### Catholic Charities (Utica Office)

1408 Genesee Street

Utica, NY 13502

(315) 724-2158

**Central New York Regional Office: (315) 477-8472**

**Oneida County**

Oneida County Department of Social Services

800 Park Avenue

Utica, NY 13501

(315) 798-5700

McMahon & Grow, Attorneys

301 North Washington St.

Rome, NY 13440

(315) 336-4700

Central Association for the Blind

2200 Dwyer Avenue

Utica, NY 13501

(315) 223-3950

*Serves blind and visually impaired persons*

Catholic Charities (Utica Office)

1408 Genesee St.

Utica, NY 13502

(315) 724-2158

Catholic Charities (Rome Office)

212 West Liberty Street

Rome, NY 13440

(315) 337-5260

Catholic Charities (Oneida Office)

1081 Northside Shopping Center – Box 2

Oneida, NY 13421

(315) 363-5274

Resources Center for Independent Living

131 Genesee Street

Utica, NY 13503

P: (315) 797-4642

F: (315) 797-4747

Toll Free: (877) 397-4126

Legal Aid Society of Mid-New York (Utica Office)

120 Bleecker Street

Utica, NY 13501

P: (315) 793-7000

F: (315) 732-3202

Toll Free: 1-877-203-1062



Onondaga County

Onondaga County Department of Social Services

421 Montgomery St.  
Syracuse, NY 13202  
(315) 435-2815

Legal Services of Central New York, Inc.

221 S. Warren Street, Suite 300  
Syracuse, NY 13202  
(315) 703-6500  
Toll Free: 1 (877) 777-6152

Volunteer Lawyers Project of Onondaga County, Inc

221 S. Warren Street, Suite 200  
Syracuse, NY 13202-1860  
P: (315) 471-3409  
F: (315) 939-1466

Oswego County

Oswego County Department of Social Services  
100 Spring Street  
Mexico, NY 13114  
(315) 963-5000

Legal Services of Central New York (Oswego Office)  
108 Bridge Street  
Oswego, NY 13126  
(315) 532-6900  
(877) 777-6152

**Central New York Regional Office: (315) 477-8472**

St. Lawrence County

St. Lawrence County Department of Social Services

6 Judson Street

Canton, NY 13617

(315) 379-2111

(315) 379-2278

Protective Services for Adults: (315) 379-2148

Legal Aid Society of Northeastern New York (Plattsburgh Office)

100 Court Street

Plattsburgh, NY 12901

(518) 563-4022

Legal Line 1-833-628-0087

Tioga County

Tioga County Department of Social Services  
1062 State Route 38  
Owego, N.Y. 13827  
(607) 687-8300

Legal Assistance of Western NY, Inc.  
902 Taber Street, Suite 1  
Ithaca, N.Y. 14850  
(607) 273-3667  
Toll Free: (800) 724-4170

Tompkins County

Tompkins County Department of Social Services

320 W. State Street

Ithaca, N.Y. 14850

(607) 274-5680

*Protective Services for Adults:* (607) 274-5323

Legal Assistance of Western NY, Inc.

902 Taber Street, Suite 1

Ithaca, N.Y. 14850

(607) 273-3667

Toll Free: (800) 724-4170

**Long Island Regional Office: (631) 851-3098**

## Long Island Regional Office

Nassau and Suffolk Counties.

Central Islip Regional Office  
New York State Department of Health  
Adult Care Facility/Assisted Living Surveillance  
320 Carleton Avenue, Suite 5000  
Central Islip, New York 11722  
(631) 851-3098

Nassau County

Nassau/Suffolk Law Services

1 Helen Keller Way  
Hempstead, NY 11550  
P: (516) 292-8100  
F: (516) 292-6529

Nassau County Department of Social Services

60 Charles Lindbergh Blvd.  
Uniondale, NY 11553  
(631) 227-8519

Community Legal Assistance Corp.

73 Main Street  
Hempstead, NY 11550  
(516) 463-5934

Jewish Association for Services for the Aged

158 Third Street  
Mineola, NY 11501  
(516) 742-2050

## Suffolk County

### Nassau/Suffolk Law Services

1757 Veterans' Hwy.  
Islandia, NY 11749  
P: (631) 232-2400  
F: (631)-232-2489

### Suffolk County Department of Social Services

3085 Veterans' Memorial Hwy.  
Ronkonkoma, NY 11779  
(631) 854-9930

Riverhead Center  
893 E. Main St.  
Riverhead, NY 11901  
P: (631) 852-3500

Smithtown Center  
200 Wireless Boulevard  
Hauppauge, NY 11788  
(631) 853-8714

### Jewish Association for Services to the Aged

74 Hauppauge Road  
Commack, NY 11725  
P: (631) 462-1864

### Legal Aid Society of Suffolk County

John P. Cohalan, Jr. Courthouse  
400 Carleton Ave., 4<sup>th</sup> Floor  
Central Islip, N.Y. 11722  
P: (631) 665-5300  
F: (631) 853-7798

### Long Island Advocacy Center, Inc.

490 Wheeler Ave., Suite 165J  
Hauppauge, NY 11788  
(631) 234-0467

### Touro College

Jacob Fuchsberg Law Center  
225 Eastview Drive  
Central Islip, NY 11722  
P: (631) 761-7000



## Metropolitan Area Regional Office

Bronx, Kings (Brooklyn), New York (Manhattan), Queens, Richmond (Staten Island), Dutchess, Orange, Putnam, Rockland, Sullivan, Ulster and Westchester Counties

Metropolitan Area Regional Office  
New York State Department of Health  
Adult Care Facility Program/Assisted Living Surveillance  
90 Church St., 15<sup>th</sup> Floor  
New York, NY 10007  
(212) 417-4440

**Metropolitan Area Regional Office: (631) 851-3098**

New York City

Legal Services NYC

Intake hotline: (917) 661-4500

*Citywide*

Mobilization for Justice, Inc. (formerly MFY Legal Services)

100 William Street, 6<sup>th</sup> Floor

New York, NY 10038

P: (212) 417-3700

F: (212) 417-3891

Adult Home Advocacy Project intake hotline: (877) 417-2427

*Citywide*

**Metropolitan Area Regional Office: (631) 851-3098**

Bronx

Legal Aid Society – Bronx Office

260 E 161 Street  
Bronx, NY 10451  
(718) 991-4758

**Metropolitan Area Regional Office: (631) 851-3098**

Kings County (Brooklyn)

Legal Aid Society – Brooklyn Office

111 Livingston Street, 7th Floor

Brooklyn, NY 11201

(718) 645-3111 (if age 60 or over)

(718) 722-3100 (all others)

**Metropolitan Area Regional Office: (631) 851-3098**

New York County (Manhattan)

Legal Aid Society – Harlem Office

2090 Adam Clayton Powell Boulevard, 3<sup>rd</sup> Floor

New York, NY 10027

(212) 426-3000

**Metropolitan Area Regional Office: (631) 851-3098**

Queens (including the Rockaways)

Legal Aid Society – Queens Office

120-46 Queens Boulevard  
Kew Gardens, NY 11415  
(718) 286-2450

Legal Services for the Elderly in Queens (JASA)

9777 Queens Boulevard  
Rego Park, NY 11374  
(718) 286-1500  
*(clients must be age 60 or over)*

**Metropolitan Area Regional Office: (631) 851-3098**

Richmond County (Staten Island)

Legal Aid Society – Staten Island Office

60 Bay Street

Staten Island, NY 10301

(347) 422-5333

**Metropolitan Area Regional Office: (631) 851-3098**

Dutchess County

Dutchess County Department of Community and Family Services

Central Office	Eastern Dutchess Government Center
60 Market Street	131 Country House Road
Poughkeepsie, NY 12601	Millbrook, NY 12545
(845) 486-3000	(845) 677-5532

Dutchess County Department of Mental Hygiene

230 North Road  
Poughkeepsie, NY 12601  
(845) 485-9700

*Serves mentally disabled, developmentally disabled, alcohol and drug abuse*

Hotline: Helpline for crisis intervention, telephone counseling information and referral 24hr/day,  
7 days/week Call or Text (845) 485-9700

Dutchess County Bar Association

P.O. Box 1837  
Poughkeepsie, NY 12602  
(845) 473-2488 (Lawyer Referral)

Dutchess County Community Action Agency

77 Cannon Street  
Poughkeepsie, NY 12601  
(845) 452-5104  
*Serves low income, elderly and handicapped*

Dutchess County – Public Defender

45 Market Street  
Poughkeepsie, NY 12601  
(845) 486-2280  
(800) 660-8818

Family Services, Inc.

29 North Hamilton Street #109  
Poughkeepsie, NY 12601  
(845) 452-1110

Legal Services of the Hudson Valley

One Civic Center Plaza, Suite 506  
Poughkeepsie, N.Y. 12601  
(845) 471-0058

Dutchess County Community Action

44 E. Market Street #46  
Red Hook, N.Y. 12571  
(845) 758-1740



Orange County

Orange County Department of Social Services

23 Hatfield Ln  
Goshen, NY 10924  
(845) 291-2800

Orange County Department of Social Services

Box Z  
11 Quarry Road  
Goshen, NY 10924  
(845) 291-4000

Legal Services of Hudson Valley

90 Maple Street  
Newburgh, NY 12550  
(845) 569-9110

Putnam County

Putnam County Department of Social Services

110 Old Route 6  
Carmel Hamlet, NY 10512

(845) 808-1500 Ext. 45312

Putnam County Legal Aid Society, Inc.

12 Fair Street  
Carmel, N.Y. 10512  
(845) 225-8466

*Provides assigned legal counsel to indigent persons*

Rockland County

Rockland County Department of Social Services

Building L  
50 Sanatorium Rd.  
Pomona, NY 10970  
(845) 364-3032

Legal Aid Society of Rockland County, Inc.

P.O. Box 314  
2 Congers Rd.  
New City, NY 10956  
(845) 634-3627

*Serves persons below 125% of poverty level with meritorious cases in civil law*

Legal Services of the Hudson Valley

7 Perlman Drive 2<sup>nd</sup> Floor  
Spring Valley, NY 10977  
(914) 949-1305

Sullivan County

Sullivan County Division of Health & Family Services

PO Box 231  
16 Community Lane  
Liberty, NY 12754

Family Services (845) 292-0100

Legal Services (845) 807-0498

Legal Services, Hudson Valley (Main Office)

309 E Broadway  
Monticello, NY 12748  
(845) 569-9110 Ext. 200  
*Monday – Friday: 10 AM – 4 PM*

Sullivan Legal Aid Panel, Inc.

11 Bank Street  
Monticello, N.Y. 12701  
(845) 794-4094

## Ulster County

### Ulster County Department of Social Services

1011 Development Court  
Kingston, NY 12401  
(845) 334-5015

### Kingston AARP #2039

Esopus Town Hall  
284 Broadway  
Port Ewen, NY 12466  
*Serves retired seniors*

### Mid-Hudson Legal Services, Inc.

550 Aaron Court  
Kingston, NY 12401  
(845) 331-9373  
Intake 1-877-574-8549

### Mid-Hudson Senior Citizen Law Project

331 Main Street 2<sup>nd</sup> Floor  
Poughkeepsie, NY 12601  
(845) 471-0058

### Ulster County Crime Victims Assistance Program

5 Pearl Street  
Kingston, NY 12401  
(845) 340-3443 or Hotline (845) 340-3442  
*Serves victims of crime only*

### Ulster County Consumer Affairs

239 Golden Hill Lane, Ste 5  
Kingston, NY 12401  
(845) 340-3260

Westchester County

Westchester County Department of Social Services

112 East Post Road  
White Plains, NY 10601  
(914) 995-5000

Legal Services of the Hudson Valley

Main Office

90 Maple Avenue.  
White Plains, N.Y. 10601  
(914) 949-1305

Yonkers

30 South Broadway, 6<sup>th</sup> Floor  
Yonkers, N.Y. 10701  
(914) 376-3757

Mount Vernon

100 E. First Street, Suite 810  
Mount Vernon, N.Y. 10550  
(914) 813-6880

Peekskill

1 Park Place, Suite 202  
Peekskill, N.Y. 10566  
(914) 402-2192

Westchester Hispanic Coalition

46 Waller Avenue.  
White Plains, NY 10605  
(914) 948-8466  
(914) 948-8467

*Serves Latino Community*

Mount Vernon Office for the Aging

City Hall 1 Roosevelt Square  
Mount Vernon, NY 10550  
(914) 665-2300

*Serves persons 60 and over in the City of Mount Vernon*

## Western Regional Office

Allegany, Cattaraugus, Chautauqua, Chemung, Erie, Genesee, Livingston, Monroe, Niagara, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates Counties.

Western Regional Office  
New York State Department of Health  
Adult Care Facility/Assisted Living Surveillance  
335 E. Main St, 1<sup>st</sup> Floor  
Rochester, NY 14604  
(585) 423-8185

## Allegany County

### Allegany County Department of Social Services

County Office Building  
7 Court Street, Rm 127  
Belmont, NY 14813  
(585) 268-9622

### New York Connects

6085 State Route 19N  
Belmont, NY 14813  
1 (866) 268-9390

### Legal Assistance of Western N.Y./Southern Tier Legal Services

16 William Street  
P O Box 272

Bath, NY 14810  
(607) 776-4126

Toll Free (877) 776-4126

*Serves people with civil legal problems who are unable to pay for an attorney in Allegany and Steuben Counties*

### Center for Elder Law & Justice

438 Main Street, Suite 1200  
Buffalo, NY 14202  
(716) 853-3087

### NYS Division of Human Rights (Rochester Office)

One Monroe Square  
259 Monroe Ave., Suite 308  
Rochester, NY 14607  
P: (585) 238-8250

*Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates Counties*



## Cattaraugus County

### Cattaraugus County Department of Social Services

200 Erie Street  
Little Valley, NY 14755  
(716) 938-6913

### Southern Tier Legal Services/Legal Assistance of Western NY

103 S. Barry Street  
Olean, NY 14760  
(716) 373-4701

*Serves persons with civil legal problems who are unable to pay for an attorney*

### NYS Division of Human Rights (Buffalo Office)

65 Court St., Suite 506  
Buffalo, NY 14202  
P: (716) 847-7632  
F: (716) 847-3445

*Serves Cattaraugus, Chautauqua, Erie and Niagara Counties*

### Center for Elder Law & Justice

438 Main Street, Suite 1200  
Buffalo, NY 14202  
(716) 853-3087

## Chautauqua County

### Chautauqua County Department of Social Services

7 North Erie St.  
Hall R. Clothier Building  
Mayville, NY 14757  
(716) 753-4998

### NYS Division of Human Rights (Buffalo Office)

65 Court St., Suite 506  
Buffalo, NY 14202  
P: (716) 847-7632  
F: (716) 847-3445  
*Serves Cattaraugus, Chautauqua, Erie and Niagara Counties*

### Legal Assistance of Western N.Y./Southern Tier Legal Services

115 E. Third St.  
Jamestown, NY 14701  
(716) 664-4535

### Center for Elder Law & Justice

438 Main Street, Suite 1200  
Buffalo, NY 14202  
(716) 853-3087

Chemung County

Chemung County Department of Social Services Human Resource Center  
425 Pennsylvania Avenue  
Elmira, NY 14904  
(607) 737-5302

Chemung County Neighborhood Legal Services, Inc.  
215 East Church St., Suite 301  
Elmira, NY 14901  
(607) 734-1647

Neighborhood Justice Project  
325 Lake St.  
Elmira, NY 14901  
(607) 734-6512

## Erie County

### Erie County Department of Social Services

95 Franklin Street, Fl 8  
Buffalo, NY 14202  
(716) 858-8000

### Protective Services for Older Adults

Erie County Department of Senior Services  
95 Franklin St., Room 1329  
Buffalo, NY 14202 – 3958  
(716) 858-8526

### NYS Division of Human Rights (Buffalo Office)

65 Court St., Suite 506  
Buffalo, NY 14202  
P: (716) 847-7632  
F: (716) 847-3445  
*Serves Cattaraugus, Chautauqua, Erie and Niagara Counties*

### Mental Health Association of Erie County

999 Delaware Ave.  
Buffalo, NY 14209  
(716) 886-1242  
*Serves past or present adult mental health clients with a focus on SSI issues.*  
*Restrictions: Erie County low income residents presently seeking or receiving mental health services.*

### Center for Elder Law & Justice

438 Main Street, Suite 1200  
Buffalo, NY 14202  
(716) 853-3087

## Genesee County

### Genesee County Department of Social Services

3837 W. Main Street

Batavia, NY 14020

(585) 344-2580

### NYS Division of Human Rights (Rochester Office)

One Monroe Square

259 Monroe Ave., Suite 308

Rochester, NY 14607

P: (585) 238-8250

*Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates Counties*

### Neighborhood Legal Services, Inc.

45 Main Street

Batavia, NY 14020

(585) 343-5503

*Serves Genesee, Orleans and Wyoming Counties*

### Legal Assistance of Western NY

361 S. Main St., Suite A.

Geneva, NY 14456

(315) 781-1465 and 1 (866) 781-5235

*Serves residents of Genesee, Livingston, Ontario, Seneca, Wayne and Yates Counties*

### Center for Elder Law & Justice

438 Main Street, Suite 1200

Buffalo, NY 14202

(716) 853-3087

## Livingston County

### Livingston County Department of Social Services

1 Murray Hill Drive

Mt. Morris, N.Y. 14510

P: (585) 243-7300

P: (585) 335-1748

F: (585) 243-7364

### NYS Division of Human Rights (Rochester Office)

One Monroe Square

259 Monroe Ave., Suite 308

Rochester, NY 14607

P: (585) 238-8250

*Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates Counties*

### Legal Assistance of Western NY

361 S. Main St., Suite A.

Geneva, NY 14456

(315) 781-1465 and 1 (866) 781-5235

*Serves residents of Genesee, Livingston, Ontario, Seneca, Wayne and Yates Counties*

## Monroe County

### Monroe County Department of Human Services

111 Westfall Road  
Rochester, NY 14620  
(585) 753-6960

### NYS Division of Human Rights (Rochester Office)

One Monroe Square  
259 Monroe Ave., Suite 308  
Rochester, NY 14607  
P: (585) 238-8250

*Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates Counties*

### Legal Aid Society of Rochester, NY, Inc.

One West Main St., Suite 800  
Rochester, NY 14614  
(585) 232-4090

### Volunteer Legal Services Project of Monroe County, Inc.

1 West Main St. #500  
Rochester, NY 14614  
(585) 232-3051  
*Serves persons at or below 125% of federal poverty level in civil matters*

### Legal Services for Adults

c/o Catholic Family Center  
87 North Clinton Ave.  
Rochester, NY 14604  
(585) 546-7220  
*Serves persons 60 and over in civil matters*

### Monroe County Legal Assistance Corporation

1 West Main St. #400  
Rochester, NY 14614  
(716) 325-2520  
*Serves those with income at or below 150% of poverty level*

Niagara County

Niagara County Department of Social Services  
20 East Ave., PO Box 506  
Lockport, NY 14094  
(716) 278-8400

NYS Division of Human Rights (Buffalo Office)  
Walter Mahoney State Office Bldg.  
65 Court St., Suite 506  
Buffalo, NY 14202  
(716) 847-7632

Center for Elder Law & Justice  
438 Main Street, Suite 1200  
Buffalo, NY 14202  
(716) 853-3087



**Western Regional Office: (585) 423-8185**

Ontario County

Ontario County Department of Social Services

3010 County Complex Drive

Canandaigua, NY 14424

P: (877) 814-6907

P: (585) 396-4060

F: (585) 396.4980

NYS Division of Human Rights (Rochester Office)

One Monroe Square

259 Monroe Ave., Suite 308

Rochester, NY 14607

P: (585) 238-8250

*Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates Counties*

Legal Assistance of Western NY

361 S. Main St., Suite A.

Geneva, NY 14456

(315) 781-1465 and 1 (866) 781-5235

*Serves residents of Genesee, Livingston, Ontario, Seneca, Wayne and Yates Counties*

**Western Regional Office: (585) 423-8185**

Orleans County

Orleans County Department of Social Services

14016 Route 31 West

Albion, NY 14411

(585) 589-7000

NYS Division of Human Rights (Rochester Office)

One Monroe Square

259 Monroe Ave., Suite 308

Rochester, NY 14607

P: (585) 238-8250

*Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates Counties*

Neighborhood Legal Services, Inc.

45 Main Street

Batavia, NY 14020

(585) 343-5503

*Serves Genesee, Orleans and Wyoming Counties*

Center for Elder Law & Justice

438 Main Street, Suite 1200

Buffalo, NY 14202

(716) 853-3087

## Schuyler County

Schuyler County Department of Social Services  
323 Owego Street Unit 3  
Montour Falls, NY 14865  
(607) 533-8303

## NYS Division of Human Rights (Rochester Office)

One Monroe Square  
259 Monroe Ave., Suite 308  
Rochester, NY 14607  
P: (585) 238-8250  
*Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben,  
Wayne, Wyoming and Yates Counties*

## The Neighborhood Justice Project

P.O. Box 366  
111 9<sup>th</sup> Street  
Watkins Glen, NY 14891  
(607) 535-4757

**Western Regional Office: (585) 423-8185**

Seneca County

Seneca County Department of Social Services

Seneca County Office Building

1 Dipronio Drive

Waterloo, NY 13165

(315) 539-1800

Legal Assistance of Western NY

361 S. Main St., Suite A.

Geneva, NY 14456

(315) 781-1465 and 1 (866) 781-5235

*Serves residents of Genesee, Livingston, Ontario, Seneca, Wayne and Yates Counties*

NYS Division of Human Rights (Rochester Office)

One Monroe Square

259 Monroe Ave., Suite 308

Rochester, NY 14607

P: (585) 238-8250

*Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates Counties*

## Steuben County

### Steuben County Department of Social Services

3 East Pulteney Square

Bath, NY 14810

(607) 664-2000

### Legal Assistance of Western N.Y./Southern Tier Legal Services

16 William Street

P O Box 272

Bath, NY 14810

(607) 776-4126

Toll Free (877) 776-4126

*Serves people with civil legal problems who are unable to pay for an attorney in Allegany and Steuben Counties*

### NYS Division of Human Rights (Rochester Office)

One Monroe Square

259 Monroe Ave., Suite 308

Rochester, NY 14607

P: (585) 238-8250

*Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates Counties*

**Western Regional Office: (585) 423-8185**

Wayne County

Wayne County Department of Social Services

77 Water Street

P.O. Box 10

Lyons, NY 14489

(315) 946-4881

NYS Division of Human Rights (Rochester Office)

One Monroe Square

259 Monroe Ave., Suite 308

Rochester, NY 14607

P: (585) 238-8250

*Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates Counties*

Legal Assistance of Western NY

361 S. Main St., Suite A.

Geneva, NY 14456

(315) 781-1465 and 1 (866) 781-5235

*Serves residents of Genesee, Livingston, Ontario, Seneca, Wayne and Yates Counties*

## Wyoming County

Wyoming County Department of Social Services  
466 North Main Street  
Warsaw, NY 14569-1080  
(585) 786-8900

Neighborhood Legal Services, Inc.  
45 Main Street  
Batavia, NY 14020  
(585) 343-5503  
*Serves Genesee, Orleans and Wyoming Counties*

NYS Division of Human Rights (Rochester Office)  
One Monroe Square  
259 Monroe Ave., Suite 308  
Rochester, NY 14607  
P: (585) 238-8250  
*Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates Counties*

Center for Elder Law & Justice  
438 Main Street, Suite 1200  
Buffalo, NY 14202  
(716) 853-3087

**Western Regional Office: (585) 423-8185**

Yates County

Yates County Department of Social Services

County Office Building  
417 Liberty St., Suite 2122  
Penn Yan, NY 14527  
(315) 536-5183

Legal Assistance of Western NY

361 S. Main St., Suite A.  
Geneva, NY 14456  
(315) 781-1465 and 1 (866) 781-5235  
*Serves residents of Genesee, Livingston, Ontario, Seneca, Wayne and Yates Counties*

NYS Division of Human Rights (Rochester Office)

One Monroe Square  
259 Monroe Ave., Suite 308  
Rochester, NY 14607  
P: (585) 238-8250  
*Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates Counties*



**Changes to Legal and Advocacy List**

To: NYS. Department of Health  
Division of Adult Care Facility/Assisted Living Surveillance  
875 Central Avenue  
Albany, New York 12206  
Attn: Bureau of Quality & Surveillance

From:

Subject: **Changes to Legal and Advocacy List**

- Please contact the below listed person or organization in order that they be added to the Legal and Advocacy List.
- Please contact the below listed person or organization in order that they might be deleted from the Legal and Advocacy List.
- Please contact the below listed person or organization in order that the information listed in the Legal and Advocacy List might be updated.

Name or Organization/Person \_\_\_\_\_

Current Address \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Current Phone Number (     ) \_\_\_\_\_

## New York State Long Term Care Ombudsman Directory

### **REGION 1**

#### **SUFFOLK COUNTY**

Family Service League  
55 Horizon Drive  
Huntington, NY 11743  
(631) 470-6755

### **REGION 2**

#### **NASSAU COUNTY**

Family and Children's Association  
Ombudservice – Suite 20  
100 East Old Country Road  
Mineola, NY 11501  
(516) 466-9718

### **REGION 3**

#### **NEW YORK CITY**

Center for Independence of the Disabled  
841 Broadway, Suite 301  
New York, NY 10003  
For Bronx, Manhattan and Richmond  
(212) 812-2901  
For Kings and Queens (212) 812-2911

### **REGION 4**

#### **PUTNAM/ROCKLAND**

#### **WESTCHESTER COUNTIES**

Tri County Long Term Care Ombudsman  
Program  
10 North Street  
Cold Spring, NY 10516  
(914) 500-3406

### **REGION 5**

#### **COLUMBIA/DUTCHESS/GREENE ORANGE/SULLIVAN/ULSTER COUNTIES**

Hudson Valley LTC Ombudsman Program  
7 Pine Woods Road, Suite 3C  
Hyde Park, NY 12538  
(845) 229-4680

### **REGION 6**

#### **ALBANY/FULTON/HAMILTON MONTGOMERY/RENSSELEAR SARATOGA/SCHENECTADY/SCHOHARIE WARREN/WASHINGTON COUNTIES**

Catholic Charities Senior/Caregiver Support  
1462 Erie Boulevard, 2nd Floor  
Schenectady, NY 12305  
(518) 372-5667, Ext. 213

### **REGION 7**

#### **CLINTON/ESSEX/FRANKLIN COUNTIES**

North Country Center for Independence  
80 Sharron Avenue  
Plattsburgh, NY 12901  
(518) 562-1732

### **REGION 8**

#### **JEFFERSON/LEWIS/ST. LAWRENCE COUNTIES**

Northern Regional Center for Independent  
Living, Inc.  
210 Court Street #107  
Watertown, NY 13601  
(315) 785-8703

### **REGION 9**

#### **HERKIMER/MADISON/ONEIDA OTSEGO COUNTIES**

Resource Center for Independent  
Living, Inc.  
409 Columbia Street/P.O. Box 210  
Utica, NY 13503-0210  
(315) 272-1872

### **REGION 10**

#### **CAYUGA/CORTLAND/ONONDAGA OSWEGO COUNTIES**

ARISE Child and Family Service, Inc  
635 James St.  
Syracuse, NY 13203  
(315) 671-5108

### **REGION 11**

#### **BROOME/CHENANGO/DELAWARE TIOGA COUNTIES**

Action for Older Persons  
200 Plaza Dr., Suite B  
Vestal, NY 13850  
(607) 722-1251

### **REGION 12**

#### **CHEMUNG/SCHUYLER/TOMPKINS COUNTIES**

Tompkins County Office for the Aging  
214 West Martin Luther King Jr./State St.  
Ithaca, NY 14850  
(607) 274-5498

**REGION 13  
MONROE/GENESEE/LIVINGSTON  
ONTARIO/ORLEANS/SENECA/WAYNE  
WYOMING/YATES COUNTIES  
LIFESPAN**

Long Term Care Ombudsman Program  
1900 South Clinton Avenue, Suite 13  
Rochester, NY 14618  
(585) 287-6414  
TOLL FREE # 1 (800) 454-5030

**REGION 14  
ALLEGANY/STEUBEN COUNTIES**

AIM Independent Living Center, Inc.  
271 E. First Street  
Corning, NY 14830  
(607) 962-8225 ext.112

**REGION 15  
CATTARAUGUS/CHAUTAUQUA  
ERIE/NIAGARA COUNTIES**

People Inc.  
2747 Main Street, 2<sup>nd</sup> Floor  
Buffalo, NY 14214  
(716) 817-9222

**NEW YORK STATE**

Claudette Royal  
State Long Term Care Ombudsman  
NYS Office for the Aging  
2 Empire State Plaza  
Albany, NY 12223-1251  
(518) 408-1469 or (518) 473-8718  
1 (855) 582-6769  
Email: [claudette.royal@aging.ny.gov](mailto:claudette.royal@aging.ny.gov)

**New York State Office for the Aging**

**New York State Office for the Aging - Local Offices for the Aging**

**Albany County Department for Aging**

162 Washington Ave  
Albany, NY 12210  
(518) 447-7198  
FAX: (518) 447-7188

**Oneida County Office for the Aging/Continuing Care**

Michael J. Romano, Director  
120 Airline Street - Suite 201  
Oriskany, NY 13424  
(315) 798-5456  
FAX: (315) 768-3658

**Allegany County Office for the Aging**

Madeleine Gasdik, Director  
6085 Route 19 N  
Belmont, NY 14813  
(585) 268-9390  
FAX: (585) 268-9657

**Onondaga Department of Adult & Long Term Care Services**

Peter J. Headd, Deputy Commissioner  
Civic Center - 10th Floor  
421 Montgomery Street  
Syracuse, NY 13202  
(315) 435-2362  
FAX: (315) 435-3129

**Broome County Office for the Aging**

Lisa Schuhle, Acting Director  
Broome County Office Building  
60 Hawley Street, 4th Floor  
PO Box 1766  
Binghamton, NY 13902-1766  
(607) 778-2411  
FAX: (607) 778-2316

**Ontario County Office for the Aging**

Irene Coveny, Director  
3019 County Complex Drive  
Canandaigua, NY 14424-9502  
(585) 396-4040  
FAX: (585)396-7490

**Cattaraugus County Department of Aging**

Catherine M. Mackay, Director  
One Leo Moss Drive, Suite 7610  
Olean, NY 14760-1101  
(716) 373-8032  
FAX: (716) 701-3730

**Orange County Office for the Aging**

Ann Marie Maglione, Director  
18 Seward Avenue  
Middletown, NY 10940  
(845) 615-3700  
FAX: (845) 346-1191

**Cayuga County Office for the Aging**

Brenda Wiemann, Director  
160 Genesee Street  
Auburn, NY 13021-3483  
(315) 253-1226  
FAX: (315) 253-1151

**Orleans County Office for the Aging**

Melissa Blonar, Director  
County Administration Building  
14016 Route 31West  
Albion, NY 14411-9382  
(585) 589-3191  
FAX: (585) 589-3193

**Chautauqua County Office for the Aging**

Dr. Mary Ann Spanos, Director  
7 North Erie Street  
Mayville, NY 14757-1027  
(716) 753-4471  
FAX: (716) 753-4477

**Oswego County Office for the Aging**

Sara Sunday, Administrator  
County Office Complex  
70 Bunner St., PO Box 3080  
Oswego, NY 13126-3080  
(315) 349-3484  
FAX: (315) 349-8413

**New York State Office for the Aging**

**Chemung County Department of Aging & Long  
Term Care**

Pamela M. Brown, Director  
P.O. Box 588  
425 Pennsylvania Avenue  
Elmira, NY 14902-0588  
(607) 737-5520  
FAX: (607) 737-5521

**Chenango County Area Agency on Aging**

Brian Wessels, Director  
County Office Bldg., 5 Court St.  
Norwich, NY 13815-1794  
(607) 337-1770  
FAX: (607) 337-1749

**Clinton County Office for the Aging**

Crystal Carter, Director  
135 Margaret Street, Suite 105  
Plattsburgh, NY 12901-2966  
(518) 565-4620  
FAX: (518) 565-4812

**Columbia County Office for the Aging**

Kevin McDonald, Administrator  
325 Columbia Street  
Hudson, NY 12534  
(518) 828-4258  
FAX: (518) 822-0010

**Cortland County Area Agency on Aging**

Elizabeth Haskins, Director  
County Office Building  
60 Central Avenue  
Cortland, NY 13045-2746  
(607) 753-5060  
FAX: (607) 758-5528

**Delaware County Office for the Aging**

Wayne Shepard, Director  
97 Main Street, Suite 2  
Delhi, NY 13753-1066  
607-832-5750  
FAX: 607-832-6050

**Otsego County Office for the Aging**

Tamie MacDonald, Director  
Meadows Office Complex - Suite 5  
140 Co Hwy 33W  
Cooperstown, NY 13326  
(607) 547-4232  
FAX: (607) 547-6492

**Putnam County Office for Senior Resources**

Michael Cunningham, Director  
110 Old Route 6, Bldg. A  
Carmel, NY 10512-2196  
(845) 808-1700 Ext. 47105  
FAX: (845) 225-1915

**Rensselaer County Unified Family Services**

Carol Rosbozom, Commissioner  
Department for the Aging  
1600 Seventh Avenue  
Troy, NY 12180-3798  
(518) 270-2730  
FAX: (518) 270-2737

**Rockland County Office for the Aging**

Tina Cardoza-Izquierdo, Director  
Robert L. Yeager Health Center, Bldg. B  
50 Sanatorium Road  
Pomona, NY 10970-0350  
(845) 364-2110  
FAX: (845) 364-2348  
E-mail: [cardozaT@co.rockland.ny.us](mailto:cardozaT@co.rockland.ny.us)

**St. Lawrence County Office for the Aging**

Andrea Montgomery, Director  
80 State Highway 310, Suite 7  
Canton, NY 13617-1497  
(315) 386-4730  
FAX: (315) 386-8636

**Saratoga County Office for the Aging**

Sandra Cross, Director  
152 West High Street  
Ballston Spa, NY 12020-3528  
(518) 884-4100  
FAX: (518) 884-4104

**New York State Office for the Aging**

**Dutchess County Office for the Aging**

Todd Tancredi, Director  
27 High Street  
Poughkeepsie, NY 12601-1962  
(845) 486-2555  
FAX: (845) 486-2571  
email: [ttancredi@dutchessny.gov](mailto:ttancredi@dutchessny.gov)

**Erie County Dept. of Senior Services**

Mr. Timothy Hogues, Commissioner  
Erie County Department of Senior Services  
95 Franklin Street, Rm 1329  
Buffalo, NY 14202-3985  
(716) 858-8526  
Fax (716) 858-6468

[nyconnects@erie.gov](mailto:nyconnects@erie.gov) | <http://www.erie.gov>

**Essex County Office for the Aging**

Krissy Leerkes, Acting Director  
P.O. Box 217 - 100 Court Street  
Elizabethtown, NY 12932-0217  
(518) 873-3695  
FAX: (518) 873-3784

**Franklin County Office for the Aging**

Becky Preve, Director  
355 West Main Street, Suite 447  
Malone, NY 12953-1826  
(518) 481-1526  
FAX: (518) 481-1635

**Fulton County Office for Aging and Youth**

Andrea Fettinger, Director  
19 N. William Street  
Johnstown, NY 12095-2534  
(518) 736-5650  
FAX: (518) 762-0698

**Schenectady County Department of Senior & Long  
Term Care Services**

Cathryn Bern-Smith, Manager  
107 Nott Terrace, Suite 202  
Schaffer Heights  
Schenectady, NY 12308-3170  
(518) 382-8481 x 9-313  
FAX: (518) 382-0194  
email: [cathryn.bern-smith@schenectadycounty.com](mailto:cathryn.bern-smith@schenectadycounty.com)

**Schoharie County Office for the Aging**

Nancy Dingee, Director  
113 Park Place, Suite 3  
Schoharie, NY 12157  
(518) 295-2001  
FAX: (518) 295-2015

**Schuyler County Office for the Aging**

Tamre Waite, Director  
323 Owego Street, Suite 165  
Montour Falls, NY 14865-9625  
(607) 535-7108  
FAX:(607) 535-6832  
Mailing Address:  
323 Owego Street, Unit 7  
Montour Falls, NY 14865-9625

**Seneca County Office for the Aging**

Angela Reardon, Director  
1 DiPronio Drive  
Waterloo, NY 13165-1681  
(315) 539-1765  
FAX: (315) 539-1923

**Seneca County Office for the Aging**

**Seneca Nation of Indians  
Office for the Aging**  
Lesley Kennedy, Director  
28 Thomas Indian School Drive  
Irving, NY 14081  
(716) 532-5778  
FAX: (716) 532-5077

**New York State Office for the Aging**

**Genesee County Office for the Aging**

Ruth Spink, Director  
Batavia-Genesee Senior Center  
2 Bank Street  
Batavia, NY 14020-2299  
(585) 343-1611  
FAX: (585) 344-8559

**St. Regis Mohawk**

LoraLee LaFrance, Director  
29 Business Park Road  
Hogansburg, NY 13655  
(518)358-2963  
FAX: (518)358-3071  
Mailing: 412 State Route 37  
Akwasasne, NY 13655

**Greene County Department for the Aging**

Terry McGee Ward, Director of Aging Services  
411 Main Street  
Catskill, NY 12414  
(518) 719-3555  
FAX: (518) 719-3798

**Steuben County Office for the Aging**

Patty Baroody, Director  
3 E. Pulteney Square  
Bath, NY 14810-1510  
(607) 664-2298  
FAX: (607) 664-2371

**Hamilton County \*\* see Warren/Hamilton**

**Suffolk County Office for the Aging**

Holly Rhodes-Teague, Director  
H. Lee Dennison Building, 3rd Floor  
100 Veterans Memorial Highway  
P.O. Box 6100  
Hauppauge, NY 11788-0099  
(631) 853-8200  
FAX: (631) 853-8225

**Herkimer County Office for the Aging**

Kathy Fox, Director  
109 Mary Street, Suite 1101  
Herkimer, NY 13350-2924  
(315) 867-1121  
FAX: (315) 867-1448

**Sullivan County Office for the Aging**

Deborah Allen, Director  
100 North Street, P.O. Box 5012  
Sullivan County Government Center  
Monticello, NY 12701  
(845) 807-0241  
FAX: (845) 807-0260

**Jefferson County Office for the Aging**

Mr. Timothy Ruetten, Director  
Jefferson County Office for the Aging  
175 Arsenal Street 2nd Floor  
Watertown, NY 13601  
(315) 785-3191  
FAX: (315) 785-5095  
[truetten@co.jefferson.ny.us](mailto:truetten@co.jefferson.ny.us)

**Tioga Opportunities, Inc.**

Department of Aging Services  
Christine Shaver, Director  
Countryside Community Center  
9 Sheldon Guile Blvd.  
Owego, NY 13827  
(607) 687-4120  
FAX: (607)687-4147

**Lewis County Office for the Aging**

Brenda Bourgeois, Director  
7660 N. State Street  
Lowville, NY 13367-0408  
(315) 376-5313  
FAX: (315) 376-5105

**Tompkins County Office for the Aging**

Lisa Holmes, Director  
214 W. Martin Luther King Jr./State St.  
Ithaca, NY 14850  
(607) 274-5482  
FAX: (607) 274-5495

**New York State Office for the Aging**

**Livingston County Office for the Aging**

Sue Carlock, Director  
Livingston County Office for the Aging  
3 Murray Hill Drive  
Mt. Morris, NY 14510-1601  
(585) 243-7520  
FAX: (585) 243-7516

**Ulster County Office for the Aging**

Shelley Wagar, Director  
1003 Development Court  
Kingston, NY 12401  
(845) 340-3456  
FAX: (845) 340-3583

**Madison County Office for the Aging**

Julie Harney, Executive Director  
138 Dominick Bruno Blvd.  
Canastota, NY 13032  
(315) 697-5700  
FAX: (315) 697-5777

**Warren/Hamilton Counties Offices for the Aging**

Deana Park, Director  
Human Services Building  
1340 State Route 9  
Lake George, NY 12845  
518-761-6347

**Monroe County Office for the Aging**

Julie Allen Aldrich, Director  
Monroe Community Hospital  
435 East Henrietta Road  
Room 3rd Floor, West  
(Faith Wing)  
Rochester, NY 14620  
(585) 753-6280  
FAX: (585) 753-6281

**Washington County Office for the Aging & Disability Resource Center**

Gina Cantanucci-Mitchell, Director  
Office for Aging and Disability Resources  
383 Broadway  
Fort Edward, NY 12828  
(518) 746-2420  
FAX: (518) 746-2418

**Montgomery County Office for the Aging, Inc.**

David Jordan, Director  
135 Guy Park Avenue  
Amsterdam, New York 12010  
(518)843-2300 Ext. 229  
FAX: (518)843-7478

**Wayne County Department of Aging and Youth**

Penny Shockley, Director of Aging & Youth  
1519 Nye Road, Suite 300  
Lyons, NY 14489-9111  
(315) 946-5624  
FAX: (315) 946-5649

**Nassau County Department of Human Services Office for the Aging**

Lisa A. Murphy, Commissioner  
60 Charles Lindbergh Boulevard  
Suite #260  
Uniondale, NY 11553-3691  
(516) 227-8900  
FAX: (516) 227-8972

**Westchester County Department of Senior Programs & Services**

Mae Carpenter, Commissioner  
9 South First Avenue, 10th Floor  
Mt. Vernon, NY 10550-3414  
(914) 813-6400  
FAX: (914) 813-6399

**New York City Department for the Aging**

Donna M. Corrado, Ph.D., Commissioner  
2 Lafayette Street, 7th Floor  
New York, NY 10007-1392  
Within five boroughs of NYC - 311  
Outside of boroughs - (212) 639-9675  
TTY - (212) 504-4115  
FAX: (212) 442-1095

**Wyoming County Office for Aging**

Angela Milillo, Deputy Director  
8 Perry Avenue  
Warsaw, NY 14569  
(585) 786-8833  
FAX: (585) 786-8832



**New York State Office for the Aging**

**Niagara County Office for the Aging**

Kenneth M. Genewick, Director  
111 Main Street, Suite 101  
Lockport, NY 14094-3718  
(716) 438-4020  
FAX: (716) 438-4029

**Yates County Area Agency on Aging**

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