



Department of Health

ANDREW M. CUOMO
Governor

HOWARD A. ZUCKER, M.D., J.D.
Commissioner

LISA J. PINO, M.A., J.D.
Executive Deputy Commissioner

November 16, 2020

DAL: DAL 20-15
SUBJECT: NH Legal Services Agencies
and Community Resources
Providing Resident Advocacy
Services Guide

Dear Nursing Home Administrator:

This letter is to inform you a Nursing Home (NH) Legal Services Agencies and Community Resources Providing Resident Advocacy Services Guide (“Guide”) has been developed to provide information to residents about free legal and resident advocacy services.

New York Codes, Rules and Regulations (NYCRR) Title 10 section 415.3, “Residents’ Rights,” requires Nursing Homes to provide residents with a detailed, written discharge/transfer notice, which must include specific information regarding a resident’s rights in this process, such as how to appeal a discharge/transfer determination; a statement that the resident has the right to be represented by legal counsel, a relative, themselves, a friend or a spokesperson in such appeal, per 10 NYCRR § 415.3(i)(1)(v)(e)(6); and the contact information of the State Long-Term Care Ombudsman, per 10 NYCRR § 415.3(i)(1)(v)(f).

Residents who wish to appeal an involuntary discharge from a nursing home may use the Guide to locate community based agencies, including the Long Term Care Ombudsman Program, that provide free or low-cost legal and advocacy services. Therefore, the Guide should be distributed to all residents who receive a notice of involuntary discharge or transfer to effectuate the resident rights set forth in 10 NYCRR § 415.3(i)(1)(v)(e),(f).

The New York State Department of Health in conjunction with the Office for the Aging reviews the information contained in the Guide and will provide updates as appropriate. If additional agencies are identified or other updates are necessary, please email nursinghomeinfo@health.ny.gov.

Sincerely,

Sheila McGarvey, Director
Division of Nursing Homes
and ICF/IID Surveillance
Center for Health Care Provider Services
and Oversight

Enclosure

cc: Claudette Royal – Director, Long Term Care Advocacy



Department of Health

ANDREW M. CUOMO
Governor

HOWARD A. ZUCKER, M.D., J.D.
Commissioner

LISA J. PINO, M.A., J.D.
Executive Deputy Commissioner

LEGAL SERVICES AGENCIES

AND

COMMUNITY RESOURCES

PROVIDING RESIDENT ADVOCACY SERVICES GUIDE

Division of Nursing Home and ICF/IID Surveillance
875 Central Avenue
Albany, New York 12206
nursinghomeinfo@health.ny.gov
(518) 518-408-5372

September 2020

Table of Contents

Table of Contents

HOW TO USE THIS DOCUMENT 8

ALL UPSTATE COUNTIES 10

CAPITAL DISTRICT REGIONAL OFFICE 11

ALBANY COUNTY 12

Legal Aid Society of Northeastern NY (Albany Office).....12

Albany County Department of Social Services12

CLINTON COUNTY 13

Clinton County Department of Social Services13

Legal Aid Society of Northeastern NY (Plattsburgh Office)13

COLUMBIA COUNTY 14

Columbia County Department of Social Services14

Legal Aid Society of Northeastern New York (Albany Office)14

DELAWARE COUNTY 15

Delaware County Department of Social Services15

Legal Aid Society of Mid-New York15

Legal Aid of Mid New York15

Legal Aid Society of Mid New York (Binghamton Office)15

ESSEX COUNTY 16

Essex County Department of Social Services16

Legal Aid Society of Northeastern NY (Plattsburgh Office)16

FRANKLIN COUNTY 17

Franklin County Department of Social Services.....17

Legal Aid Society of Northeastern NY (Plattsburgh Office)17

FULTON COUNTY 18

Fulton County Department of Social Services18

Legal Aid Society of Northeastern New York (Amsterdam Office)18

GREENE COUNTY 19

Greene County Department of Social Services19

Legal Aid Society of Northeastern New York (Albany Office)19

HAMILTON COUNTY 20

Hamilton County Department of Social Services.....20

Legal Aid Society of Northeastern NY (Plattsburgh Office)20

MONTGOMERY COUNTY 21

Montgomery County Department of Social Services21

Legal Aid Society of Northeastern New York (Amsterdam Office)21

OTSEGO COUNTY 22

Otsego County Department of Social Services22

Legal Aid Society of Mid New York (Utica Office)22

RENSSELAER COUNTY 23

Rensselaer County Department of Social Services23

Legal Aid Society of Northeastern New York (Albany Office)23

SARATOGA COUNTY 24

Saratoga County Department of Social Services24

Legal Aid Society of Northeastern New York (Saratoga Springs Office).....24

Table of Contents

SCHENECTADY COUNTY	25
<i>Schenectady County Department of Social Services</i>	25
<i>Legal Aid Society of Northeastern New York (Albany Office)</i>	25
SCHOHARIE COUNTY	26
<i>Schoharie County Department of Social Services</i>	26
<i>Legal Aid Society of Northeastern New York (Amsterdam Office)</i>	26
WARREN COUNTY	27
<i>Warren County Department of Social Services</i>	27
<i>Legal Aid Society of Northeastern New York (Saratoga Springs Office)</i>	27
WASHINGTON COUNTY	28
<i>Washington County Department of Social Services</i>	28
<i>Legal Aid Society of Northeastern New York (Saratoga Springs Office)</i>	28
CENTRAL NEW YORK REGIONAL OFFICE	29
BROOME COUNTY	30
<i>Broome County Department of Social Services</i>	30
<i>Legal Aid Society of Mid-New York (Binghamton Office)</i>	30
<i>The Deposit Foundation</i>	30
CAYUGA COUNTY	31
<i>Cayuga County Department of Health & Human Services</i>	31
<i>Human Rights Commission</i>	31
<i>Human Services Coalition</i>	31
CHENANGO COUNTY	32
<i>Chenango County Department of Social Services</i>	32
<i>Legal Aid Society</i>	32
CORTLAND COUNTY	33
<i>Cortland County Department of Social Services</i>	33
<i>Legal Services of Central New York, Inc.</i>	33
HERKIMER COUNTY	34
<i>Herkimer County Department of Social Services</i>	34
<i>Legal Aid Society of Mid-New York (Utica Office)</i>	34
JEFFERSON COUNTY	35
<i>Jefferson County Department of Social Services</i>	35
<i>Legal Aid Society of Mid-New York (Watertown Office)</i>	35
LEWIS COUNTY	36
<i>Lewis County Department of Social Services</i>	36
<i>Legal Aid Society of Mid-New York (Utica Office)</i>	36
<i>Legal Aid Society of Mid-New York (Watertown Office)</i>	36
MADISON COUNTY	37
<i>Madison County Department of Social Services</i>	37
<i>Legal Aid Society of Mid-New York (Utica Office)</i>	37
<i>Catholic Charities (Utica Office)</i>	37
ONEIDA COUNTY	38
<i>Oneida County Department of Social Services</i>	38
<i>McMahon & Grow, Attorneys</i>	38
<i>Central Association for the Blind</i>	38
<i>Catholic Charities (Utica Office)</i>	38

Table of Contents

<i>Catholic Charities (Rome Office)</i>	38
<i>Catholic Charities (Oneida Office)</i>	38
<i>Resources Center for Independent Living</i>	38
<i>Legal Aid Society of Mid-New York (Utica Office)</i>	38
ONONDAGA COUNTY	39
<i>Onondaga County Department of Social Services</i>	39
OSWEGO COUNTY	40
<i>Oswego County Department of Social Services</i>	40
<i>Legal Services of Central New York (Oswego Office)</i>	40
ST. LAWRENCE COUNTY	41
<i>St. Lawrence County Department of Social Services</i>	41
<i>Legal Aid Society of Northeastern New York (Plattsburgh Office)</i>	41
TIOGA COUNTY	42
<i>Tioga County Department of Social Services</i>	42
<i>Legal Assistance of Western NY, Inc.</i>	42
TOMPKINS COUNTY	43
<i>Tompkins County Department of Social Services</i>	43
<i>Legal Assistance of Western NY, Inc.</i>	43
NEW YORK METROPOLITAN REGION LONG ISLAND AREA	44
NASSAU COUNTY	45
<i>Nassau/Suffolk Law Services</i>	45
<i>Nassau County Department of Social Services</i>	45
<i>Community Legal Assistance Corp.</i>	45
<i>Jewish Association for Services for the Aged</i>	45
SUFFOLK COUNTY	46
<i>Nassau/Suffolk Law Services</i>	46
<i>Suffolk County Department of Social Services</i>	46
<i>Jewish Association for Services to the Aged</i>	46
<i>Legal Aid Society of Suffolk County</i>	46
<i>Long Island Advocacy Center, Inc.</i>	46
<i>Touro College</i>	46
NEW YORK METROPOLITAN REGION – NEW YORK CITY AREA	47
NEW YORK CITY	48
<i>Legal Services NYC</i>	48
<i>Mobilization for Justice, Inc. (formerly MFY Legal Services)</i>	48
BRONX	49
<i>Legal Aid Society – Bronx Office</i>	49
KINGS COUNTY (BROOKLYN)	50
<i>Legal Aid Society – Brooklyn Office</i>	50
NEW YORK COUNTY (MANHATTAN)	51
<i>Legal Aid Society – Harlem Office</i>	51
QUEENS (INCLUDING THE ROCKAWAYS)	52
<i>Legal Aid Society – Queens Office</i>	52
<i>Legal Services for the Elderly in Queens (JASA)</i>	52
RICHMOND COUNTY (STATEN ISLAND)	53

Table of Contents

<i>Legal Aid Society – Staten Island Office</i>	53
DUTCHESS COUNTY	55
<i>Dutchess County Department of Community and Family Services</i>	55
<i>Dutchess County Bar Association</i>	55
<i>Dutchess County Community Action Agency</i>	55
<i>Dutchess County – Public Defender</i>	55
<i>Family Services, Inc.</i>	55
<i>Legal Services of the Hudson Valley</i>	55
<i>Dutchess County Community Action</i>	55
ORANGE COUNTY	56
<i>Orange County Department of Social Services</i>	56
<i>Orange County Department of Social Services</i>	56
<i>Legal Services of Hudson Valley</i>	56
PUTNAM COUNTY	57
<i>Putnam County Department of Social Services</i>	57
<i>Putnam County Legal Aid Society, Inc.</i>	57
ROCKLAND COUNTY	58
<i>Rockland County Department of Social Services</i>	58
<i>Legal Aid Society of Rockland County, Inc.</i>	58
<i>Legal Services of the Hudson Valley</i>	58
SULLIVAN COUNTY	59
<i>Sullivan County Division of Health & Family Services</i>	59
<i>Legal Services, Hudson Valley (Main Office)</i>	59
<i>Sullivan Legal Aid Panel, Inc.</i>	59
ULSTER COUNTY	60
<i>Ulster County Department of Social Services</i>	60
<i>Kingston AARP #2039</i>	60
<i>Mid-Hudson Legal Services, Inc.</i>	60
<i>Mid-Hudson Senior Citizen Law Project</i>	60
<i>Ulster County Crime Victims Assistance Program</i>	60
<i>Ulster County Consumer Affairs</i>	60
WESTCHESTER COUNTY	61
<i>Westchester County Department of Social Services</i>	61
<i>Legal Services of the Hudson Valley</i>	61
<i>Westchester Hispanic Coalition</i>	61
<i>Mount Vernon Office for the Aging</i>	61
WESTERN REGIONAL OFFICE- BUFFALO AREA	62
ALLEGANY COUNTY	63
<i>Allegany County Department of Social Services</i>	63
<i>New York Connects</i>	63
<i>Legal Assistance of Western N.Y./Southern Tier Legal Services</i>	63
<i>Center for Elder Law & Justice</i>	63
<i>NYS Division of Human Rights (Rochester Office)</i>	63
CATTARAUGUS COUNTY	64
<i>Cattaraugus County Department of Social Services</i>	64
<i>Southern Tier Legal Services/Legal Assistance of Western NY</i>	64

Table of Contents

<i>NYS Division of Human Rights (Buffalo Office)</i>	64
<i>Center for Elder Law & Justice</i>	64
CHAUTAUQUA COUNTY	65
<i>Chautauqua County Department of Social Services</i>	65
<i>NYS Division of Human Rights (Buffalo Office)</i>	65
<i>Legal Assistance of Western N.Y./Southern Tier Legal Services</i>	65
<i>Center for Elder Law & Justice</i>	65
ERIE COUNTY	66
<i>Erie County Department of Social Services</i>	66
<i>Protective Services for Older Adults</i>	66
<i>NYS Division of Human Rights (Buffalo Office)</i>	66
<i>Mental Health Association of Erie County</i>	66
<i>Center for Elder Law & Justice</i>	66
GENESEE COUNTY	67
<i>Genesee County Department of Social Services</i>	67
<i>NYS Division of Human Rights (Rochester Office)</i>	67
<i>Neighborhood Legal Services, Inc.</i>	67
<i>Legal Assistance of Western NY</i>	67
<i>Center for Elder Law & Justice</i>	67
NIAGARA COUNTY	68
<i>Niagara County Department of Social Services</i>	68
<i>NYS Division of Human Rights (Buffalo Office)</i>	68
<i>Center for Elder Law & Justice</i>	68
ORLEANS COUNTY	69
<i>Orleans County Department of Social Services</i>	69
<i>NYS Division of Human Rights (Rochester Office)</i>	69
WYOMING COUNTY.....	70
<i>Wyoming County Department of Social Services</i>	70
<i>Neighborhood Legal Services, Inc.</i>	70
<i>NYS Division of Human Rights (Rochester Office)</i>	70
<i>Center for Elder Law & Justice</i>	70
CHEMUNG COUNTY	72
<i>Chemung County Department of Social Services Human Resource Center</i>	72
<i>Chemung County Neighborhood Legal Services, Inc.</i>	72
<i>Neighborhood Justice Project</i>	72
LIVINGSTON COUNTY	73
<i>Livingston County Department of Social Services</i>	73
<i>NYS Division of Human Rights (Rochester Office)</i>	73
<i>Legal Assistance of Western NY</i>	73
MONROE COUNTY.....	74
<i>Monroe County Department of Human Services</i>	74
<i>NYS Division of Human Rights (Rochester Office)</i>	74
<i>Legal Aid Society of Rochester, NY, Inc.</i>	74
<i>Volunteer Legal Services Project of Monroe County, Inc.</i>	74
<i>Legal Services for Adults</i>	74
<i>Monroe County Legal Assistance Corporation</i>	74
ONTARIO COUNTY	75

Table of Contents

Ontario County Department of Social Services 75
NYS Division of Human Rights (Rochester Office) 75
Legal Assistance of Western NY 75
Neighborhood Legal Services, Inc. 76
Center for Elder Law & Justice..... 76

SCHUYLER COUNTY 77
Schuyler County Department of Social Services 77
NYS Division of Human Rights (Rochester Office) 77
The Neighborhood Justice Project..... 77

SENECA COUNTY 78
Seneca County Department of Social Services 78
Legal Assistance of Western NY 78
NYS Division of Human Rights (Rochester Office) 78

STEBEN COUNTY 79
Steuben County Department of Social Services 79
Legal Assistance of Western N.Y./Southern Tier Legal Services 79
NYS Division of Human Rights (Rochester Office) 79

WAYNE COUNTY 80
Wayne County Department of Social Services 80
NYS Division of Human Rights (Rochester Office) 80
Legal Assistance of Western NY 80

YATES COUNTY 81
Yates County Department of Social Services..... 81
Legal Assistance of Western NY 81
NYS Division of Human Rights (Rochester Office) 81

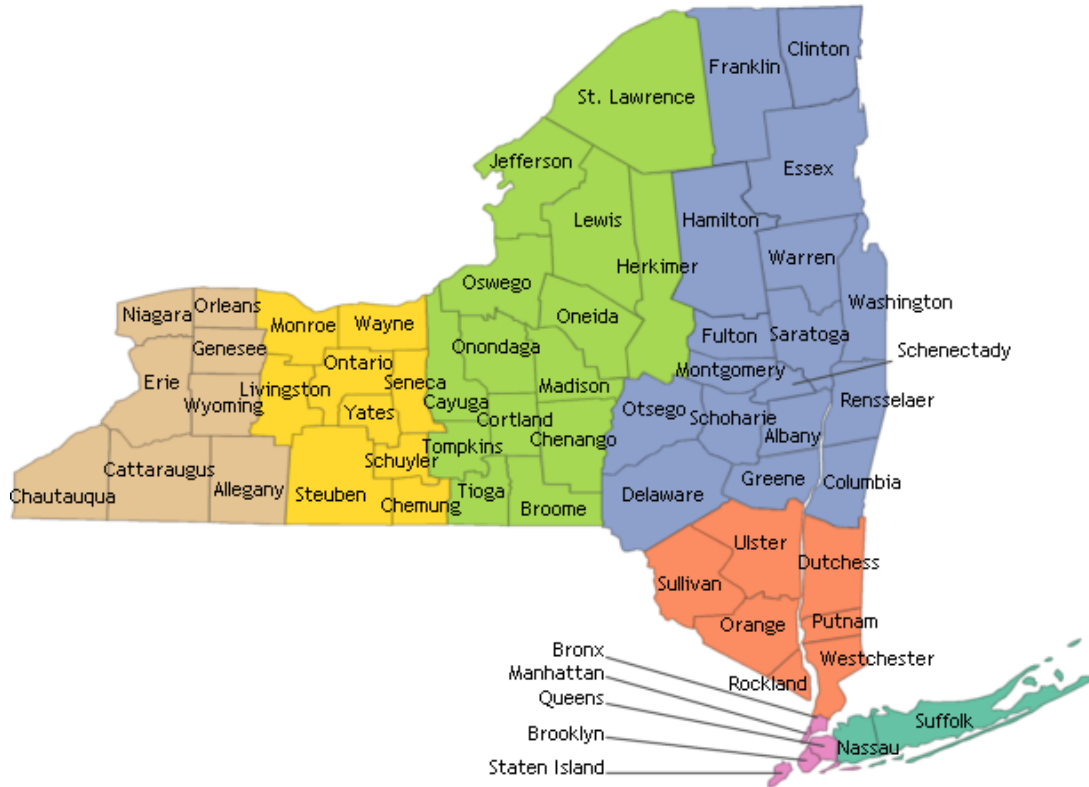
NEW YORK STATE LONG TERM CARE OMBUDSMAN DIRECTORY **82**

NEW YORK STATE OFFICE FOR THE AGING - LOCAL OFFICES FOR THE AGING..... **85**

How to Use this Document

1. This document is intended for those situations where the resident of a residential health care facility has received a notice of an involuntary discharge. If the resident chooses to protest that discharge, he or she must be given a chance to secure legal and advocacy services. DAL 20-15, 10 NYCRR section 415.3(iv)(e)(6). This document is designed to assist residents and their families in securing advocacy and legal services by listing persons and organizations which have indicated that they may be able to assist the resident.
2. **Residents who receive the above-mentioned notice must be given a copy of the list of legal and advocacy services for the county in which the residential health care facility residence is located and all contiguous counties.**
3. This list is set up by region (Capital District, Central New York, Long Island, Metropolitan Area, and Western New York Regional Offices), with regional counties listed alphabetically. Under each county is a list of those organizations and persons who have indicated that they are prepared to offer legal and advocacy services to residents.
4. Please note that this list is not exhaustive.
5. At the end of this document is the Changes to Legal and Advocacy Form. The purpose of this form is to help the Department update this document. If you find a person or organization who should be included in this listing, or information which needs to be updated, please send the organization's contact information to the Department via email to nursinghomeinfo@health.ny.gov.

The map below identifies each New York State county. Identify the county where your facility is located, and you will see the contiguous (i.e., surrounding) counties for which the facility should also provide information about available legal and advocacy services.



Map Source: www.health.ny.gov.

All Upstate Counties

All Upstate Counties

Senior Legal Advice Helpline

1-844-481-0973

Monday through Friday – 9:00 AM to 11:00 AM

Provides answers to brief legal questions and referrals to other legal resources in the individual's county of residence.

Capital District Regional Office

Capital District Regional Office

Albany, Clinton, Columbia, Delaware, Essex, Franklin, Fulton, Greene, Hamilton, Montgomery, Otsego, Rensselaer, Saratoga, Schenectady, Schoharie, Warren and Washington Counties.

Capital District Regional Office
New York State Department of Health
Nursing Home and ICF/IID Surveillance
875 Central Avenue
Albany, New York 12206
Phone: (518) 408-5372

Capital District Regional Office

Albany County

Legal Aid Society of Northeastern NY (Albany Office)

95 Central Avenue

Albany, NY 12206

1-800-462-2922

P: (518) 462-6765

F: (518) 427-8352

Legal Line 1-833-628-0087

Serves Albany, Columbia, Greene, Rensselaer and Schenectady Counties

Albany County Department of Social Services

162 Washington Avenue

Albany, NY 12210

P: (518) 447-7300

F: (518) 447-7722

Capital District Regional Office

Clinton County

Clinton County Department of Social Services

13 Durkee Street
Plattsburgh, NY 12901
P: (518) 565-3300
F: (518) 561-8101

Legal Aid Society of Northeastern NY (Plattsburgh Office)

100 Court Street
Plattsburgh, NY 12901
P: (518) 563-4022
F: (518) 563-4058
Toll free: 1 (800) 722-7380
Legal Line 1-833-628-0087

Serves Clinton, Essex, Franklin and Hamilton Counties

Capital District Regional Office

Columbia County

Columbia County Department of Social Services

25 Railroad Avenue, P.O. Box 458

Hudson, NY 12534

P: (518) 828-9411

F: (518) 828-5401

Legal Aid Society of Northeastern New York (Albany Office)

95 Central Avenue

Albany, NY 12206

1 (800) 462-2922

P: (518) 462-6765

F: (518) 427-8352

Legal Line 1-833-628-0087

Serves Albany, Columbia, Greene, Rensselaer and Schenectady Counties

Capital District Regional Office

Delaware County

Delaware County Department of Social Services

111 Main Street, Suite 4
Delhi, NY 13753
P: (607) 832-5300
F: (607) 832-6034

Legal Aid Society of Mid-New York

189 Main Street
P.O. Box 887
Oneonta, NY 13820
P: (607) 433-2220
F: (607) 433-1433
Limited to Social Security & SSI Disability denials at this location

Legal Aid of Mid New York

120 Bleecker Street
Utica, NY 13501
P: (315) 793-7000
F: (315) 732-3202
Toll Free: 1-877-203-1062

With appointments available in Oneonta:

189 Main Street Suite 301
Oneonta, NY 13820
Toll free: 1 (877) 777-6152
P: (315) 793-7000 ext. 1
F: (315) 732-3202
Serves Delaware and Otsego Counties

Legal Aid Society of Mid New York (Binghamton Office)

168 Water Street, 2nd floor
Binghamton, NY 13901
P: (607) 231-5900
F: (607) 724-7211
Serves Delaware County

Capital District Regional Office

Essex County

Essex County Department of Social Services

7551 Court Street, P.O. Box 217

Elizabethtown, NY 12932

P: (518) 873-3450

F: (518) 873-3472

Legal Aid Society of Northeastern NY (Plattsburgh Office)

100 Court Street

Plattsburgh, NY 12901

P: (518) 563-4022

F: (518) 563-4058

Toll free: 1 (800) 722-7380

Legal Line 1-833-628-0087

Serves Clinton, Essex, Franklin and Hamilton Counties

Capital District Regional Office

Franklin County

Franklin County Department of Social Services

184 Finney Blvd.

Malone, NY 12953

P: (518) 481-1888

F: (518) 481-1424

Legal Aid Society of Northeastern NY (Plattsburgh Office)

100 Court Street

Plattsburgh, NY 12901

P: (518) 563-4022

F: (518) 563-4058

Toll free: 1 (800) 722-7380

Legal Line 1-833-628-0087

Serves Clinton, Essex, Franklin and Hamilton Counties

Capital District Regional Office

Fulton County

Fulton County Department of Social Services

4 Daisy Lane, P.O. Box 549

Johnstown, NY 12095

P: (518) 736-5600

F: (518) 762-0080

Legal Aid Society of Northeastern New York (Amsterdam Office)

6 Market Street

Amsterdam, NY 12010

P: (518) 842-9466

F: (518) 843-1792

Legal Line 1-833-628-0087

Serves Fulton, Montgomery and Schoharie Counties

Capital District Regional Office

Greene County

Greene County Department of Social Services

411 Main Street, Suite 238

Catskill, NY 12414

P: (518) 719-3700

F: (518) 719-3695

Legal Aid Society of Northeastern New York (Albany Office)

95 Central Avenue

Albany, NY 12206

1 (800) 462-2922

P: (518) 462-6765

F: (518) 427-8352

Legal Line 1-833-628-0087

Serves Albany, Columbia, Greene, Rensselaer and Schenectady Counties

Capital District Regional Office

Hamilton County

Hamilton County Department of Social Services

P.O. Box 725, 139 White Birch Lane

Indian Lake, NY 12842

P: (518) 648-6131

F: (518) 648-5257

Legal Aid Society of Northeastern NY (Plattsburgh Office)

100 Court Street

Plattsburgh, NY 12901

P: (518) 563-4022

F: (518) 563-4058

Toll free: 1 (800) 722-7380

Legal Line 1-833-628-0087

Serves Clinton, Essex, Franklin and Hamilton Counties

Capital District Regional Office

Montgomery County

Montgomery County Department of Social Services

P O Box 745 – 64 Broadway

Fonda, NY 12068-0745

P: (518) 853-4646

F: (518) 853-8327

Amsterdam Satellite Office

1290 Riverfront Center

Amsterdam, NY 12010

Phone: 518-212-5778

Fax: [518-212-5780](tel:518-212-5780)

Legal Aid Society of Northeastern New York (Amsterdam Office)

6 Market Street

Amsterdam, NY 12010

P: (518) 842-9466

F: (518) 843-1792

Toll free: 1-800-821-8347

Legal Line 1-833-628-0087

Serves Montgomery, Fulton and Schoharie Counties

Capital District Regional Office

Otsego County

Otsego County Department of Social Services

County Office Building

197 Main Street

Cooperstown, NY 13326

P: (607) 547-4355

F: (607) 547-6437

Legal Aid Society of Mid New York (Utica Office)

120 Bleecker Street

Utica, NY 13501

P: (315) 793-7000

F: (315) 732-3202

Toll Free (877) 203-1062

Serves Otsego and Delaware Counties

With appointments available in Oneonta:

189 Main Street Suite 301

Oneonta, NY 13820

P: 1 (315) 793-7000 ext. 1

F: 1 (315) 732-3202

Toll Free: 1 (877) 777-6152

Capital District Regional Office

Rensselaer County

Rensselaer County Department of Social Services

127 Bloomingrove Drive

Troy, NY 12180

P: (518) 833-6000

F: (518) 833-6186

Legal Aid Society of Northeastern New York (Albany Office)

95 Central Ave.

Albany, NY 12206

1 (800) 462-2922

P: (518) 462-6765

F: (518) 427-8352

Legal Line 1-833-628-0087

Serves Albany, Columbia, Greene, Rensselaer and Schenectady Counties

Capital District Regional Office

Saratoga County

Saratoga County Department of Social Services

County Complex

152 West High Street

Ballston Spa, NY 12020

P: (518) 884-4140

F: (518) 884-4199

Legal Aid Society of Northeastern New York (Saratoga Springs Office)

40 New Street

Saratoga Springs, NY 12866

P: (518) 587-5188

F: (518) 587-0959

Legal Line 1-833-628-0087

Capital District Regional Office

Schenectady County

Schenectady County Department of Social Services

797 Broadway # 301

Schenectady, NY 12305

P: (518) 388-4470

F: (518) 388-4644

Legal Aid Society of Northeastern New York (Albany Office)

95 Central Avenue

Albany, NY 12206

1 (800) 462-2922

P: (518) 462-6765

F: (518) 427-8352

Legal Line 1-833-628-0087

Serves Albany, Columbia, Greene, Rensselaer and Schenectady Counties

Capital District Regional Office

Schoharie County

Schoharie County Department of Social Services

County Office Building 2nd Floor

284 Main Street, P.O. Box 687

Schoharie, NY 12157

P: (518) 295-8334

F: (518) 295-8492

Legal Aid Society of Northeastern New York (Amsterdam Office)

6 Market Street

Amsterdam, NY 12010

P: (518) 842-9466

F: (518) 843-1792

Legal Line 1-833-628-0087

Serves Fulton and Schoharie Counties

Capital District Regional Office

Warren County

Warren County Department of Social Services

Warren Co. Municipal Center-Annex Bldg.

1340 State Street, Route 9

Lake George, NY 12845

P: (518) 761-6300

F: (518) 824-8812

Legal Aid Society of Northeastern New York (Saratoga Springs Office)

40 New Street

Saratoga Springs, NY 12866

P: (518) 587-5188

F: (518) 587-0959

Legal Line 1-833-628-0087

Serves Saratoga, Washington, and Warren Counties

Capital District Regional Office

Washington County

Washington County Department of Social Services

383 Broadway, Building B

Fort Edward, NY 12828

P: (518) 746-2300

F: (518) 746-2355

Legal Aid Society of Northeastern New York (Saratoga Springs Office)

40 New Street

Saratoga Springs, NY 12866

P: (518) 587-5188

F: (518) 587-0959

Legal Line 1-833-628-0087

Serves Saratoga, Washington, and Warren Counties

Central New York Regional Office

Central New York Regional Office

Broome, Cayuga, Chenango, Cortland, Herkimer, Jefferson, Lewis, Madison, Oneida, Onondaga, Oswego, St. Lawrence, Tioga, and Tompkins Counties.

Central New York Regional Office
New York State Department of Health
Nursing Home and ICF/IID Surveillance
217 South Salina Street, 4th Floor
Syracuse, N.Y. 13202
(315) 477-8472

Central New York Regional Office

Broome County

Broome County Department of Social Services

36-42 Main St.
Binghamton, NY 13905
(607) 778-8850

Legal Aid Society of Mid-New York (Binghamton Office)

168 Water Street, 2nd Floor
Binghamton, NY 13901
P: (607) 231-5900
F: (607) 724-7211

Legal Helpline

1 (877) 777-6152
Consumer or income maintenance matters

The Deposit Foundation

119 Front Street
Deposit, NY 13754
(607) 467-4000
Provides referrals to services/programs in Broome and Delaware Counties

Central New York Regional Office

Cayuga County

Cayuga County Department of Health & Human Services

County Office Building

160 Genesee St.

Auburn, NY 13021

(315) 253-1011 ext. 7

Human Rights Commission

Westminster Manor

17 William Street

Auburn, NY 13021

(315) 252-2929

Contact: Fred Richardson

Human Services Coalition

23 Chapman Avenue

Auburn, NY 13021

(315) 253-9743

Email - admin@human-services.org

Central New York Regional Office

Chenango County

Chenango County Department of Social Services

5 Court Street

Norwich, NY 13815

P: (607) 337-1500

F: (607) 337-1525

Toll Free: (877) 337-1501

Legal Aid Society

27 West Main Street

Norwich, NY 13815

(607) 336-8256

Central New York Regional Office

Cortland County

Cortland County Department of Social Services
60 Central Avenue
Cortland, NY 13045
(607) 753-5265

Legal Services of Central New York, Inc.
1 North Main Street, Suite 308
Cortland, NY 13045
P: (607) 428-8400
Toll Free: (877) 777-6152

Central New York Regional Office

Herkimer County

Herkimer County Department of Social Services

301 North Washington St, Suite 2110
Herkimer, NY 13350
(315) 867-1291

Legal Aid Society of Mid-New York (Utica Office)

120 Bleecker Street
Utica, NY 13501
P: (315) 793-7000
F: (315) 732-3202
Toll Free: (877) 203-1062

Central New York Regional Office

Jefferson County

Jefferson County Department of Social Services

250 Arsenal Street

Watertown, NY 13601

(315) 782-3000

Protective Services for Adults: (315) 785-3210

Legal Aid Society of Mid-New York (Watertown Office)

215 Washington Street, Suite 202

Watertown, NY 13601

P: (315) 955-6700

F: (315) 785-9118

Central New York Regional Office

Lewis County

Lewis County Department of Social Services

5274 Outer Stowe Street

P O Box 193

Lowville, NY 13367

P: (315) 376-5400

F: (315-376-4112

Legal Aid Society of Mid-New York (Utica Office)

120 Bleecker Street

Utica, NY 13501

P: (315) 793-7000

F: (315) 732-3202

Toll Free: 1-877-203-1062

Legal Aid Society of Mid-New York (Watertown Office)

215 Washington Street, Suite 202

Watertown, NY 13601

P: (315) 955-6700

F: (315) 785-9118

Central New York Regional Office

Madison County

Madison County Department of Social Services

133 North Court Street #1

Wampsville, NY 13163

P: (315) 366-2211

F: (315) 366-2553

Legal Aid Society of Mid-New York (Utica Office)

120 Bleecker Street

Utica, NY 13501

P: (315) 793-7000

F: (315) 732-3202

Toll Free: 1-877-203-1062

Catholic Charities (Utica Office)

1408 Genesee Street

Utica, NY 13502

(315) 724-2158

Central New York Regional Office

Oneida County

Oneida County Department of Social Services

800 Park Avenue

Utica, NY 13501

(315) 798-5700

McMahon & Grow, Attorneys

301 North Washington St.

Rome, NY 13440

(315) 336-4700

Central Association for the Blind

2200 Dwyer Avenue

Utica, NY 13501

(315) 223-3950

Serves blind and visually impaired persons

Catholic Charities (Utica Office)

1408 Genesee St.

Utica, NY 13502

(315) 724-2158

Catholic Charities (Rome Office)

212 West Liberty Street

Rome, NY 13440

(315) 337-5260

Catholic Charities (Oneida Office)

1081 Northside Shopping Center – Box 2

Oneida, NY 13421

(315) 363-5274

Resources Center for Independent Living

131 Genesee Street

Utica, NY 13503

P: (315) 797-4642

F: (315) 797-4747

Toll Free: (877) 397-4126

Legal Aid Society of Mid-New York (Utica Office)

120 Bleecker Street

Utica, NY 13501

P: (315) 793-7000

F: (315) 732-3202

Toll Free: 1-877-203-1062

Central New York Regional Office

Onondaga County

Onondaga County Department of Social Services

421 Montgomery St.
Syracuse, NY 13202
(315) 435-2815

Legal Services of Central New York, Inc.

221 S. Warren Street, Suite 300

Syracuse, NY 13202

(315) 703-6500

Toll Free: 1 (877) 777-6152

Volunteer Lawyers Project of Onondaga County, Inc

221 S. Warren Street, Suite 200

Syracuse, NY 13202-1860

P: (315) 471-3409

F: (315) 939-1466

Central New York Regional Office

Oswego County

Oswego County Department of Social Services

100 Spring Street
Mexico, NY 13114
(315) 963-5000

Legal Services of Central New York (Oswego Office)

108 Bridge Street
Oswego, NY 13126
(315) 532-6900
(877) 777-6152

Central New York Regional Office

St. Lawrence County

St. Lawrence County Department of Social Services

6 Judson Street

Canton, NY 13617

(315) 379-2111

(315) 379-2278

Protective Services for Adults: (315) 379-2148

Legal Aid Society of Northeastern New York (Plattsburgh Office)

100 Court Street

Plattsburgh, NY 12901

(518) 563-4022

Legal Line 1-833-628-0087

Central New York Regional Office

Tioga County

Tioga County Department of Social Services
1062 State Route 38
Owego, N.Y. 13827
(607) 687-8300

Legal Assistance of Western NY, Inc.
902 Taber Street, Suite 1
Ithaca, N.Y. 14850
(607) 273-3667
Toll Free: (800) 724-4170

Central New York Regional Office

Tompkins County

Tompkins County Department of Social Services

320 W. State Street

Ithaca, N.Y. 14850

(607) 274-5680

Protective Services for Adults: (607) 274-5323

Legal Assistance of Western NY, Inc.

902 Taber Street, Suite 1

Ithaca, N.Y. 14850

(607) 273-3667

Toll Free: (800) 724-4170

Long Island Regional Office

New York Metropolitan Region Long Island Area

Nassau and Suffolk Counties.

Central Islip Regional Office
New York State Department of Health
Nursing Home and ICF/IID Surveillance
Court House Corporation Center
320 Carlton Avenue, Suite 5000
Central Islip, New York 11722
(631) 851-3612

Long Island Regional Office

Nassau County

Nassau/Suffolk Law Services

1 Helen Keller Way
Hempstead, NY 11550
P: (516) 292-8100
F: (516) 292-6529

Nassau County Department of Social Services

60 Charles Lindbergh Blvd.
Uniondale, NY 11553
(631) 227-8519

Community Legal Assistance Corp.

73 Main Street
Hempstead, NY 11550
(516) 463-5934

Jewish Association for Services for the Aged

158 Third Street
Mineola, NY 11501
(516) 742-2050

Long Island Regional Office

Suffolk County

Nassau/Suffolk Law Services

1757 Veterans' Hwy.
Islandia, NY 11749
P: (631) 232-2400
F: (631)-232-2489

Suffolk County Department of Social Services

3085 Veterans' Memorial Hwy.
Ronkonkoma, NY 11779
(631) 854-9930

Riverhead Center
893 E. Main St.
Riverhead, NY 11901
P: (631) 852-3500

Smithtown Center
200 Wireless Boulevard
Hauppauge, NY 11788
(631) 853-8714

Jewish Association for Services to the Aged

74 Hauppauge Road
Commack, NY 11725
P: (631) 462-1864

Legal Aid Society of Suffolk County

John P. Cohalan, Jr. Courthouse
400 Carleton Ave., 4th Floor
Central Islip, N.Y. 11722
P: (631) 665-5300
F: (631) 853-7798

Long Island Advocacy Center, Inc.

490 Wheeler Ave., Suite 165J
Hauppauge, NY 11788
(631) 234-0467

Touro College

Jacob Fuchsberg Law Center
225 Eastview Drive
Central Islip, NY 11722
P: (631) 761-7000

New York City Regional Office

New York Metropolitan Region – New York City Area

Bronx, Kings (Brooklyn), New York (Manhattan), Queens, Richmond (Staten Island)

New York City Regional Office
New York State Department of Health
Nursing Home and ICF/IID
90 Church St., 15th Floor LTCP/NH
New York, NY 10007
(212) 417-4999

New York City Regional Office

New York City

Legal Services NYC

Intake hotline: (917) 661-4500

Citywide

Mobilization for Justice, Inc. (formerly MFY Legal Services)

100 William Street, 6th Floor

New York, NY 10038

P: (212) 417-3700

F: (212) 417-3891

Adult Home Advocacy Project intake hotline: (877) 417-2427

Citywide

New York City Regional Office

Bronx

Legal Aid Society – Bronx Office

260 E 161 Street
Bronx, NY 10451
(718) 991-4758

New York City Regional Office

Kings County (Brooklyn)

Legal Aid Society – Brooklyn Office

111 Livingston Street, 7th Floor

Brooklyn, NY 11201

(718) 645-3111 (if age 60 or over)

(718) 722-3100 (all others)

New York City Regional Office

New York County (Manhattan)

Legal Aid Society – Harlem Office

2090 Adam Clayton Powell Boulevard, 3rd Floor

New York, NY 10027

(212) 426-3000

New York City Regional Office

Queens (including the Rockaways)

Legal Aid Society – Queens Office

120-46 Queens Boulevard
Kew Gardens, NY 11415
(718) 286-2450

Legal Services for the Elderly in Queens (JASA)

9777 Queens Boulevard
Rego Park, NY 11374
(718) 286-1500
(clients must be age 60 or over)

New York City Regional Office

Richmond County (Staten Island)

Legal Aid Society – Staten Island Office

60 Bay Street

Staten Island, NY 10301

(347) 422-5333

New Rochelle Regional Office

New Rochelle Regional Office
NYS Department of Health
145 Huguenot Street
New Rochelle, NY 10801
Phone: (914) 654-7058

Dutchess, Orange, Putnam, Rockland, Sullivan, Ulster and Westchester Counties

New Rochelle Regional Office

Dutchess County

Dutchess County Department of Community and Family Services

Central Office	Eastern Dutchess Government Center
60 Market Street	131 Country House Road
Poughkeepsie, NY 12601	Millbrook, NY 12545
(845) 486-3000	(845) 677-5532

Dutchess County Department of Mental Hygiene

230 North Road
Poughkeepsie, NY 12601
(845) 485-9700

Serves mentally disabled, developmentally disabled, alcohol and drug abuse

Hotline: Helpline for crisis intervention, telephone counseling information and referral 24hr/day,
7 days/week Call or Text (845) 485-9700

Dutchess County Bar Association

P.O. Box 1837
Poughkeepsie, NY 12602
(845) 473-2488 (Lawyer Referral)

Dutchess County Community Action Agency

77 Cannon Street
Poughkeepsie, NY 12601
(845) 452-5104
Serves low income, elderly and handicapped

Dutchess County – Public Defender

45 Market Street
Poughkeepsie, NY 12601
(845) 486-2280
(800) 660-8818

Family Services, Inc.

29 North Hamilton Street #109
Poughkeepsie, NY 12601
(845) 452-1110

Legal Services of the Hudson Valley

One Civic Center Plaza, Suite 506
Poughkeepsie, N.Y. 12601
(845) 471-0058

Dutchess County Community Action

44 E. Market Street #46
Red Hook, N.Y. 12571
(845) 758-1740

New Rochelle Regional Office

Orange County

Orange County Department of Social Services

23 Hatfield Ln
Goshen, NY 10924
(845) 291-2800

Orange County Department of Social Services

Box Z
11 Quarry Road
Goshen, NY 10924
(845) 291-4000

Legal Services of Hudson Valley

90 Maple Street
Newburgh, NY 12550
(845) 569-9110

New Rochelle Regional Office

Putnam County

Putnam County Department of Social Services

110 Old Route 6
Carmel Hamlet, NY 10512

(845) 808-1500 Ext. 45312

Putnam County Legal Aid Society, Inc.

12 Fair Street
Carmel, N.Y. 10512

(845) 225-8466

Provides assigned legal counsel to indigent persons

New Rochelle Regional Office

Rockland County

Rockland County Department of Social Services

Building L
50 Sanatorium Rd.
Pomona, NY 10970
(845) 364-3032

Legal Aid Society of Rockland County, Inc.

P.O. Box 314
2 Congers Rd.
New City, NY 10956
(845) 634-3627

Serves persons below 125% of poverty level with meritorious cases in civil law

Legal Services of the Hudson Valley

7 Perlman Drive 2nd Floor
Spring Valley, NY 10977
(914) 949-1305

New Rochelle Regional Office

Sullivan County

Sullivan County Division of Health & Family Services
PO Box 231
16 Community Lane
Liberty, NY 12754

Family Services (845) 292-0100
Legal Services (845) 807-0498

Legal Services, Hudson Valley (Main Office)
309 E Broadway
Monticello, NY 12748
(845) 569-9110 Ext. 200
Monday – Friday: 10 AM – 4 PM

Sullivan Legal Aid Panel, Inc.
11 Bank Street
Monticello, N.Y. 12701
(845) 794-4094

New Rochelle Regional Office

Ulster County

Ulster County Department of Social Services

1011 Development Court
Kingston, NY 12401
(845) 334-5015

Kingston AARP #2039

Esopus Town Hall
284 Broadway
Port Ewen, NY 12466
Serves retired seniors

Mid-Hudson Legal Services, Inc.

550 Aaron Court
Kingston, NY 12401
(845) 331-9373
Intake 1-877-574-8549

Mid-Hudson Senior Citizen Law Project

331 Main Street 2nd Floor
Poughkeepsie, NY 12601
(845) 471-0058

Ulster County Crime Victims Assistance Program

5 Pearl Street
Kingston, NY 12401
(845) 340-3443 or Hotline (845) 340-3442
Serves victims of crime only

Ulster County Consumer Affairs

239 Golden Hill Lane, Ste 5
Kingston, NY 12401
(845) 340-3260

New Rochelle Regional Office

Westchester County

Westchester County Department of Social Services

112 East Post Road
White Plains, NY 10601
(914) 995-5000

Legal Services of the Hudson Valley

Main Office

90 Maple Avenue.
White Plains, N.Y. 10601
(914) 949-1305

Yonkers

30 South Broadway, 6th Floor
Yonkers, N.Y. 10701
(914) 376-3757

Mount Vernon

100 E. First Street, Suite 810
Mount Vernon, N.Y. 10550
(914) 813-6880

Peekskill

1 Park Place, Suite 202
Peekskill, N.Y. 10566
(914) 402-2192

Westchester Hispanic Coalition

46 Waller Avenue.
White Plains, NY 10605
(914) 948-8466
(914) 948-8467

Serves Latino Community

Mount Vernon Office for the Aging

City Hall 1 Roosevelt Square
Mount Vernon, NY 10550
(914) 665-2300

Serves persons 60 and over in the City of Mount Vernon

Buffalo Area Office

Western Regional Office- Buffalo Area

Allegany, Cattaraugus, Chautauqua, Erie, Genesee, Niagara, Orleans, and Wyoming Counties.

Buffalo Regional Office
New York State Department of Health
584 Delaware Avenue
Buffalo, NY 14202
(716) 847-4320

Buffalo Area Office

Allegany County

Allegany County Department of Social Services

County Office Building
7 Court Street, Rm 127
Belmont, NY 14813
(585) 268-9622

New York Connects

6085 State Route 19N
Belmont, NY 14813
1 (866) 268-9390

Legal Assistance of Western N.Y./Southern Tier Legal Services

16 William Street
P O Box 272

Bath, NY 14810
(607) 776-4126

Toll Free (877) 776-4126

Serves people with civil legal problems who are unable to pay for an attorney in Allegany and Steuben Counties

Center for Elder Law & Justice

438 Main Street, Suite 1200
Buffalo, NY 14202
(716) 853-3087

NYS Division of Human Rights (Rochester Office)

One Monroe Square
259 Monroe Ave., Suite 308
Rochester, NY 14607
P: (585) 238-8250

Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates Counties

Buffalo Area Office

Cattaraugus County

Cattaraugus County Department of Social Services

200 Erie Street
Little Valley, NY 14755
(716) 938-6913

Southern Tier Legal Services/Legal Assistance of Western NY

103 S. Barry Street
Olean, NY 14760
(716) 373-4701

Serves persons with civil legal problems who are unable to pay for an attorney

NYS Division of Human Rights (Buffalo Office)

65 Court St., Suite 506
Buffalo, NY 14202
P: (716) 847-7632
F: (716) 847-3445

Serves Cattaraugus, Chautauqua, Erie and Niagara Counties

Center for Elder Law & Justice

438 Main Street, Suite 1200
Buffalo, NY 14202
(716) 853-3087

Buffalo Area Office

Chautauqua County

Chautauqua County Department of Social Services

7 North Erie St.

Hall R. Clothier Building

Mayville, NY 14757

(716) 753-4998

NYS Division of Human Rights (Buffalo Office)

65 Court St., Suite 506

Buffalo, NY 14202

P: (716) 847-7632

F: (716) 847-3445

Serves Cattaraugus, Chautauqua, Erie and Niagara Counties

Legal Assistance of Western N.Y./Southern Tier Legal Services

115 E. Third St.

Jamestown, NY 14701

(716) 664-4535

Center for Elder Law & Justice

438 Main Street, Suite 1200

Buffalo, NY 14202

(716) 853-3087

Buffalo Area Office

Erie County

Erie County Department of Social Services

95 Franklin Street, Fl 8
Buffalo, NY 14202
(716) 858-8000

Protective Services for Older Adults

Erie County Department of Senior Services
95 Franklin St., Room 1329
Buffalo, NY 14202 – 3958
(716) 858-8526

NYS Division of Human Rights (Buffalo Office)

65 Court St., Suite 506
Buffalo, NY 14202
P: (716) 847-7632
F: (716) 847-3445
Serves Cattaraugus, Chautauqua, Erie and Niagara Counties

Mental Health Association of Erie County

999 Delaware Ave.
Buffalo, NY 14209
(716) 886-1242
*Serves past or present adult mental health clients with a focus on SSI issues.
Restrictions: Erie County low income residents presently seeking or receiving mental health services.*

Center for Elder Law & Justice

438 Main Street, Suite 1200
Buffalo, NY 14202
(716) 853-3087

Buffalo Area Office

Genesee County

Genesee County Department of Social Services
3837 W. Main Street
Batavia, NY 14020
(585) 344-2580

NYS Division of Human Rights (Rochester Office)

One Monroe Square
259 Monroe Ave., Suite 308
Rochester, NY 14607
P: (585) 238-8250
Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates Counties

Neighborhood Legal Services, Inc.

45 Main Street
Batavia, NY 14020
(585) 343-5503
Serves Genesee, Orleans and Wyoming Counties

Legal Assistance of Western NY

361 S. Main St., Suite A.
Geneva, NY 14456
(315) 781-1465 and 1 (866) 781-5235
Serves residents of Genesee, Livingston, Ontario, Seneca, Wayne and Yates Counties

Center for Elder Law & Justice

438 Main Street, Suite 1200
Buffalo, NY 14202
(716) 853-3087

Buffalo Area Office

Niagara County

Niagara County Department of Social Services
20 East Ave., PO Box 506
Lockport, NY 14094
(716) 278-8400

NYS Division of Human Rights (Buffalo Office)
Walter Mahoney State Office Bldg.
65 Court St., Suite 506
Buffalo, NY 14202
(716) 847-7632

Center for Elder Law & Justice
438 Main Street, Suite 1200
Buffalo, NY 14202
(716) 853-3087

Buffalo Area Office

Orleans County

Orleans County Department of Social Services

14016 Route 31 West

Albion, NY 14411

(585) 589-7000

NYS Division of Human Rights (Rochester Office)

One Monroe Square

259 Monroe Ave., Suite 308

Rochester, NY 14607

P: (585) 238-8250

Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates Counties

Buffalo Area Office

Wyoming County

Wyoming County Department of Social Services
466 North Main Street
Warsaw, NY 14569-1080
(585) 786-8900

Neighborhood Legal Services, Inc.
45 Main Street
Batavia, NY 14020
(585) 343-5503
Serves Genesee, Orleans and Wyoming Counties

NYS Division of Human Rights (Rochester Office)
One Monroe Square
259 Monroe Ave., Suite 308
Rochester, NY 14607
P: (585) 238-8250
Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates Counties

Center for Elder Law & Justice
438 Main Street, Suite 1200
Buffalo, NY 14202
(716) 853-3087

Rochester Area Office

Western Regional Office
New York State Department of Health
Nursing Home and ICF/IID Surveillance
335 E. Main St, 1st Floor
Rochester, NY 14604
(585) 423-8020

Rochester Area Office

Chemung County

Chemung County Department of Social Services Human Resource Center
425 Pennsylvania Avenue
Elmira, NY 14904
(607) 737-5302

Chemung County Neighborhood Legal Services, Inc.
215 East Church St., Suite 301
Elmira, NY 14901
(607) 734-1647

Neighborhood Justice Project
325 Lake St.
Elmira, NY 14901
(607) 734-6512

Rochester Area Office

Livingston County

Livingston County Department of Social Services

1 Murray Hill Drive

Mt. Morris, N.Y. 14510

P: (585) 243-7300

P: (585) 335-1748

F: (585) 243-7364

NYS Division of Human Rights (Rochester Office)

One Monroe Square

259 Monroe Ave., Suite 308

Rochester, NY 14607

P: (585) 238-8250

Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates Counties

Legal Assistance of Western NY

361 S. Main St., Suite A.

Geneva, NY 14456

(315) 781-1465 and 1 (866) 781-5235

Serves residents of Genesee, Livingston, Ontario, Seneca, Wayne and Yates Counties

Rochester Area Office

Monroe County

Monroe County Department of Human Services

111 Westfall Road
Rochester, NY 14620
(585) 753-6960

NYS Division of Human Rights (Rochester Office)

One Monroe Square
259 Monroe Ave., Suite 308
Rochester, NY 14607
P: (585) 238-8250

Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates Counties

Legal Aid Society of Rochester, NY, Inc.

One West Main St., Suite 800
Rochester, NY 14614
(585) 232-4090

Volunteer Legal Services Project of Monroe County, Inc.

1 West Main St. #500
Rochester, NY 14614
(585) 232-3051
Serves persons at or below 125% of federal poverty level in civil matters

Legal Services for Adults

c/o Catholic Family Center
87 North Clinton Ave.
Rochester, NY 14604
(585) 546-7220
Serves persons 60 and over in civil matters

Monroe County Legal Assistance Corporation

1 West Main St. #400
Rochester, NY 14614
(716) 325-2520
Serves those with income at or below 150% of poverty level

Rochester Area Office

Ontario County

Ontario County Department of Social Services

3010 County Complex Drive

Canandaigua, NY 14424

P: (877) 814-6907

P: (585) 396-4060

F: (585) 396.4980

NYS Division of Human Rights (Rochester Office)

One Monroe Square

259 Monroe Ave., Suite 308

Rochester, NY 14607

P: (585) 238-8250

Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates Counties

Legal Assistance of Western NY

361 S. Main St., Suite A.

Geneva, NY 14456

(315) 781-1465 and 1 (866) 781-5235

Serves residents of Genesee, Livingston, Ontario, Seneca, Wayne and Yates Counties

Rochester Area Office

Neighborhood Legal Services, Inc.

45 Main Street

Batavia, NY 14020

(585) 343-5503

Serves Genesee, Orleans and Wyoming Counties

Center for Elder Law & Justice

438 Main Street, Suite 1200

Buffalo, NY 14202

(716) 853-3087

Rochester Area Office

Schuyler County

Schuyler County Department of Social Services
323 Owego Street Unit 3
Montour Falls, NY 14865
(607) 533-8303

NYS Division of Human Rights (Rochester Office)

One Monroe Square
259 Monroe Ave., Suite 308
Rochester, NY 14607
P: (585) 238-8250
*Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben,
Wayne, Wyoming and Yates Counties*

The Neighborhood Justice Project

P.O. Box 366
111 9th Street
Watkins Glen, NY 14891
(607) 535-4757

Rochester Area Office

Seneca County

Seneca County Department of Social Services

Seneca County Office Building

1 Dipronio Drive

Waterloo, NY 13165

(315) 539-1800

Legal Assistance of Western NY

361 S. Main St., Suite A.

Geneva, NY 14456

(315) 781-1465 and 1 (866) 781-5235

Serves residents of Genesee, Livingston, Ontario, Seneca, Wayne and Yates Counties

NYS Division of Human Rights (Rochester Office)

One Monroe Square

259 Monroe Ave., Suite 308

Rochester, NY 14607

P: (585) 238-8250

Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates Counties

Rochester Area Office

Steuben County

Steuben County Department of Social Services

3 East Pulteney Square

Bath, NY 14810

(607) 664-2000

Legal Assistance of Western N.Y./Southern Tier Legal Services

16 William Street

P O Box 272

Bath, NY 14810

(607) 776-4126

Toll Free (877) 776-4126

Serves people with civil legal problems who are unable to pay for an attorney in Allegany and Steuben Counties

NYS Division of Human Rights (Rochester Office)

One Monroe Square

259 Monroe Ave., Suite 308

Rochester, NY 14607

P: (585) 238-8250

Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates Counties

Rochester Area Office

Wayne County

Wayne County Department of Social Services

77 Water Street

P.O. Box 10

Lyons, NY 14489

(315) 946-4881

NYS Division of Human Rights (Rochester Office)

One Monroe Square

259 Monroe Ave., Suite 308

Rochester, NY 14607

P: (585) 238-8250

Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates Counties

Legal Assistance of Western NY

361 S. Main St., Suite A.

Geneva, NY 14456

(315) 781-1465 and 1 (866) 781-5235

Serves residents of Genesee, Livingston, Ontario, Seneca, Wayne and Yates Counties

Rochester Area Office

Yates County

Yates County Department of Social Services

County Office Building
417 Liberty St., Suite 2122
Penn Yan, NY 14527
(315) 536-5183

Legal Assistance of Western NY

361 S. Main St., Suite A.
Geneva, NY 14456
(315) 781-1465 and 1 (866) 781-5235
Serves residents of Genesee, Livingston, Ontario, Seneca, Wayne and Yates Counties

NYS Division of Human Rights (Rochester Office)

One Monroe Square
259 Monroe Ave., Suite 308
Rochester, NY 14607
P: (585) 238-8250
Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates Counties

New York State Long Term Care Ombudsman Directory

REGION 1

SUFFOLK COUNTY

Family Service League
55 Horizon Drive
Huntington, NY 11743
(631) 470-6755

REGION 2

NASSAU COUNTY

Family and Children's Association
Ombudservice – Suite 20
100 East Old Country Road
Mineola, NY 11501
(516) 466-9718

REGION 3

NEW YORK CITY

Center for Independence of the Disabled
841 Broadway, Suite 301
New York, NY 10003
For Bronx, Manhattan and Richmond
(212) 812-2901
For Kings and Queens (212) 812-2911

REGION 4

PUTNAM/ROCKLAND

WESTCHESTER COUNTIES

Tri County Long Term Care Ombudsman
Program
10 North Street
Cold Spring, NY 10516
(914) 500-3406

REGION 5

COLUMBIA/DUTCHESS/GREENE

ORANGE/SULLIVAN/ULSTER COUNTIES

Hudson Valley LTC Ombudsman Program
7 Pine Woods Road, Suite 3C
Hyde Park, NY 12538
(845) 229-4680

REGION 6

ALBANY/FULTON/HAMILTON

MONTGOMERY/RENSSELEAR

SARATOGA/SCHENECTADY/SCHOHARIE

WARREN/WASHINGTON COUNTIES

Catholic Charities Senior/Caregiver Support
1462 Erie Boulevard, 2nd Floor
Schenectady, NY 12305
(518) 372-5667, Ext. 213

New York State Long Term Care Ombudsman Directory

REGION 7

CLINTON/ESSEX/FRANKLIN COUNTIES

North Country Center for Independence
80 Sharron Avenue
Plattsburgh, NY 12901
(518) 562-1732

REGION 8

**JEFFERSON/LEWIS/ST. LAWRENCE
COUNTIES**

Northern Regional Center for Independent
Living, Inc.
210 Court Street #107
Watertown, NY 13601
(315) 785-8703

REGION 9

**HERKIMER/MADISON/ONEIDA
OTSEGO COUNTIES**

Resource Center for Independent
Living, Inc.
409 Columbia Street/P.O. Box 210
Utica, NY 13503-0210
(315) 272-1872

REGION 10

**CAYUGA/CORTLAND/ONONDAGA
OSWEGO COUNTIES**

ARISE Child and Family Service, Inc
635 James St.
Syracuse, NY 13203
(315) 671-5108

REGION 11

**BROOME/CHENANGO/DELAWARE
TIOGA COUNTIES**

Action for Older Persons
200 Plaza Dr., Suite B
Vestal, NY 13850
(607) 722-1251

New York State Long Term Care Ombudsman Directory

**REGION 12
CHEMUNG/SCHUYLER/TOMPKINS
COUNTIES**

Tompkins County Office for the Aging
214 West Martin Luther King Jr./State St.
Ithaca, NY 14850
(607) 274-5498

**REGION 13
MONROE/GENESEE/LIVINGSTON
ONTARIO/ORLEANS/SENECA/WAYNE
WYOMING/YATES COUNTIES
LIFESPAN**

Long Term Care Ombudsman Program
1900 South Clinton Avenue, Suite 13
Rochester, NY 14618
(585) 287-6414
TOLL FREE # 1 (800) 454-5030

**REGION 14
ALLEGANY/STEUBEN COUNTIES**

AIM Independent Living Center, Inc.
271 E. First Street
Corning, NY 14830
(607) 962-8225 ext.112

**REGION 15
CATTARAUGUS/CHAUTAUQUA
ERIE/NIAGARA COUNTIES**

People Inc.
2747 Main Street, 2nd Floor
Buffalo, NY 14214
(716) 817-9222

NEW YORK STATE

Claudette Royal
State Long Term Care Ombudsman
NYS Office for the Aging
2 Empire State Plaza
Albany, NY 12223-1251
(518) 408-1469 or (518) 473-8718
1 (855) 582-6769
Email: claudette.royal@aging.ny.gov

New York State Office for the Aging

New York State Office for the Aging - Local Offices for the Aging

<https://aging.ny.gov/local-offices>

Albany County Department for Aging

162 Washington Ave
Albany, NY 1221
(518) 447-7198
FAX: (518) 447-7188

Oneida County Office for the Aging/Continuing Care

Michael J. Romano, Director
120 Airline Street - Suite 201
Oriskany, NY 13424
(315) 798-5456
FAX: (315) 768-3656
ofa@ocagov.net

Allegany County Office for the Aging

Anita Mattison, Director
6085 Route 19 N
Belmont, NY 14813
(585) 268-9390
FAX: (585) 268-9657

Onondaga Department of Adult & Long Term Care Services

Lisa D. Alford, Commissioner
Civic Center - 10th Floor
421 Montgomery Street
Syracuse, NY 13202
(315) 435-2362
FAX: (315) 435-3129

Broome County Office for the Aging

Lisa Schuhle, Acting Director
Broome County Office Building
60 Hawley Street, 4th Floor
PO Box 1766
Binghamton, NY 13902-1766
(607) 778-2411
FAX: (607) 778-2316
ofa@co.broome.ny.us

Ontario County Office for the Aging

Irene Coveny, Director
3019 County Complex Drive
Canandaigua, NY 14424-9502
(585) 396-4040
FAX: (585) 396-7490
onofo@co.ontario.ny.us

Cattaraugus County Department of Aging

Catherine M. Mackay, Director
One Leo Moss Drive, Suite 7610
Olean, NY 14760-1101
(716) 373-8032
FAX: (716) 701-3730

Orange County Office for the Aging

Ann Marie Maglione, Director
40 Matthews Street
Third Floor, Suite 305
Goshen, NY 10924
(845) 615-3700
FAX: (845) 360-9266
ofa@orangecountygov.com

Cayuga County Office for the Aging

Brenda Wiemann, Director
160 Genesee Street
Auburn, NY 13021-3483
(315) 253-1226
FAX: (315) 253-1151
ccofo@cayugacounty.us

Orleans County Office for the Aging

Melissa Blonar, Director
County Administration Building
14016 Route 31 West
Albion, NY 14411-9382
(585) 589-3191
FAX: (585) 589-3193

New York State Office for the Aging

Chautauqua County Office for the Aging

Dr. Mary Ann Spanos, Director
7 North Erie Street
Mayville, NY 14757-1027
(716) 753-4471
FAX: (716) 753-4477
ccnyc@co.chautauqua.ny.us

Oswego County Office for the Aging

Sara Sunday, Administrator
County Office Complex
70 Bunner St., PO Box 3080
Oswego, NY 13126-3080
(315) 349-3484
FAX: (315) 349-8413
ofa@oswegocounty.com/

Chemung County Department of Aging & Long Term Care

Kim Salisbury, Director
P.O. Box 588
425 Pennsylvania Avenue
Elmira, NY 14902-0588
(607) 737-5520
FAX: (607) 737-5521
ofa@chemungcountyny.gov

Otsego County Office for the Aging

Tamie Reed, Director
Meadows Office Complex - Suite 5
140 Co Hwy 33W
Cooperstown, NY 13326
(607) 547-4232
FAX: (607) 547-6492
aginginfo@otsegocounty.com

Chenango County Area Agency on Aging

Brian Wessels, Director
County Office Bldg., 5 Court St.
Norwich, NY 13815-1794
(607) 337-1770
FAX: (607) 337-1749
chenaaoa@co.chenango.ny.us

Putnam County Office for Senior Resources

Michael Cunningham, Director
110 Old Route 6, Bldg. 1
Carmel, NY 10512-2196
(845) 808-1700 Ext. 47105
FAX: (845) 225-1915

Clinton County Office for the Aging

Crystal Carter, Director
135 Margaret Street, Suite 105
Plattsburgh, NY 12901-2966
(518) 565-4620
FAX: (518) 565-4812

Rensselaer County Unified Family Services

Carol Rosbozom, Commissioner
Department for the Aging
1600 Seventh Avenue
Troy, NY 12180-3798
(518) 270-2730
FAX: (518) 270-2736

Columbia County Office for the Aging

Kevin McDonald, Administrator
325 Columbia Street
Hudson, NY 12534
(518) 828-4258
FAX: (518) 822-0010

Rockland County Office for the Aging

Tina Cardoza-Izquierdo, Director
Robert L. Yeager Health Center, Bldg. B
50 Sanatorium Road
Pomona, NY 10970-0350
(845) 364-2110
FAX: (845) 364-2348
ofa@co.rockland.ny.us

New York State Office for the Aging

Cortland County Area Agency on Aging

Elizabeth Haskins, Director
County Office Building
60 Central Avenue
Cortland, NY 13045-2746
(607) 753-5060
FAX: (607) 758-5528
ccaaa@cortland-co.org

Delaware County Office for the Aging

Wayne Shepard, Director
97 Main Street, Suite 2
Delhi, NY 13753-1066
607-832-5750
FAX: 607-832-6050
ofa@co.delaware.ny.us

Dutchess County Office for the Aging

Todd Tancredi, Director
114 Delafield Street
Poughkeepsie, NY 12601-1962
(845) 486-2555
FAX: (845) 486-2571
ofa@dutchessny.gov

Erie County Dept. of Senior Services

David Shenk, Commissioner
Erie County Department of Senior Services
95 Franklin Street, Rm 1329
Buffalo, NY 14202-3985
(716) 858-8526
Fax (716) 858-6468
SeniorInfo@erie.gov

Essex County Office for the Aging

Krissy Leerkes, Acting Director
132 Water Street, P.O. Box 217
Elizabethtown, NY 12932-0217
(518) 873-3695
FAX: (518) 873-3784

St. Lawrence County Office for the Aging

Andrea Montgomery, Director
80 State Highway 310, Suite 7
Canton, NY 13617-1497
(315) 386-4730
FAX: (315) 386-8636

Saratoga County Office for the Aging

Sandra Cross, Director
152 West High Street
Ballston Spa, NY 12020-3528
(518) 884-4100
FAX: (518) 884-4104
aging@saratogacountyny.gov

**Schenectady County Department of Senior & Long
Term Care Services**

Cathryn Bern-Smith, Manager
107 Nott Terrace, Suite 305
Schaffer Heights
Schenectady, NY 12308-3170
(518) 382-8481
FAX: (518) 382-0194
email: cathryn.bern-smith@schenectadycounty.com

Schoharie County Office for the Aging

Nancy Dingee, Director
113 Park Place, Suite 3
Schoharie, NY 12157
(518) 295-2001
FAX: (518) 295-2015

Schuyler County Office for the Aging

Tamre Waite, Director
323 Owego Street, Suite 165
Montour Falls, NY 14865-9625
(607) 535-7108
FAX:(607) 535-6832
Mailing Address:
323 Owego Street, Unit 7
Montour Falls, NY 14865-9625
ofa@co.schuyler.ny.us

New York State Office for the Aging

Franklin County Office for the Aging

Michelle Breen, Director
355 West Main Street, Suite 447
Malone, NY 12953-1826
(518) 481-1526
FAX: (518) 481-1635
frankofa@franklincony.org

Fulton County Office for Aging and Youth

Andrea Fettinger, Director
19 N. William Street
Johnstown, NY 12095-2534
(518) 736-5650
FAX: (518) 762-0698
fcofa@co.fulton.ny.us

Genesee County Office for the Aging

Diana Fox, Director
Batavia-Genesee Senior Center
2 Bank Street
Batavia, NY 14020-2299
(585) 343-1611
FAX: (585) 345-3086
ofa@co.genesee.ny.us

Greene County Department for the Aging

Terry McGee Ward, Director of Aging Services
411 Main Street
Catskill, NY 12414
(518) 719-3555
FAX: (518) 719-3798
aging@discovergreene.com

Hamilton County ** see Warren/Hamilton

Herkimer County Office for the Aging

Kathy Fox, Director
109 Mary Street, Suite 1101
Herkimer, NY 13350-2924
(315) 867-1121
FAX: (315) 867-1448
hcofa@herkimercounty.org

Seneca County Office for the Aging

Angela Reardon, Director
2465 Bonadent Drive, Suite 4
Waterloo, NY 13165-1681
(315) 539-1765
FAX: (315) 539-1923
areardon@co.seneca.ny.us

Seneca County Office for the Aging
Seneca Nation of Indians
Office for the Aging

Lesley Kennedy, Director
28 Thomas Indian School Drive
Irving, NY 14081
(716) 532-5778
FAX: (716) 532-5077

St. Regis Mohawk

LoraLee LaFrance, Director
29 Business Park Road
Hogansburg, NY 13655
(518) 358-2963
FAX: (518) 358-3071
Mailing: 412 State Route 37
Akwesasne, NY 13655

Steuben County Office for the Aging

Patty Baroody, Director
3 E. Pulteney Square
Bath, NY 14810-1510
(607) 664-2298
FAX: (607) 664-2371

Suffolk County Office for the Aging

Holly Rhodes-Teague, Director
H. Lee Dennison Building, 3rd Floor
100 Veterans Memorial Highway
P.O. Box 6100
Hauppauge, NY 11788-0099
(631) 853-8200
FAX: (631) 853-8225
aging.office@suffolkcountyny.gov

Sullivan County Office for the Aging

Lisa-Anne Deoul, Director
100 North Street, P.O. Box 5012
Sullivan County Government Center
Monticello, NY 12701
(845) 807-0241
FAX: (845) 807-0260

New York State Office for the Aging

Jefferson County Office for the Aging

Chris Ingersoll, Director
Jefferson County Office for the Aging
175 Arsenal Street 2nd Floor
Watertown, NY 13601
(315) 785-3191
FAX: (315) 785-5095

Lewis County Office for the Aging

Crystal Collette, Director
7660 N. State Street
Lowville, NY 13367-0408
(315) 376-5313
FAX: (315) 376-5105
ofa@lewiscounty.ny.gov

Livingston County Office for the Aging

Sue Carlock, Director
Livingston County Office for the Aging
3 Murray Hill Drive
Mt. Morris, NY 14510-1601
(585) 243-7520
FAX: (585) 243-7516
ofta@co.livingston.ny.us

Madison County Office for the Aging

Julie Harney, Executive Director
138 Dominick Bruno Blvd.
Canastota, NY 13032
(315) 697-5700
FAX: (315) 697-5777

Monroe County Office for the Aging

Julie Allen Aldrich, Director
Monroe Community Hospital
435 East Henrietta Road
3rd Floor, West
(Faith Wing)
Rochester, NY 14620
(585) 753-6280
FAX: (585) 753-6281
MCOFA@monroecounty.gov

Tioga Opportunities, Inc.

Department of Aging Services
Christine Shaver, Director
Countryside Community Center
9 Sheldon Guile Blvd.
Owego, NY 13827
(607) 687-4120
FAX: (607)687-4147

Tompkins County Office for the Aging

Lisa Monroe, Director
214 W. Martin Luther King Jr./State St.
Ithaca, NY 14850
(607) 274-5482
FAX: (607) 274-5495

Ulster County Office for the Aging

Susan Koppenhaver, Director
1003 Development Court
Kingston, NY 12401
(845) 340-3456
FAX: (845) 340-3583

Warren/Hamilton Counties Offices for the Aging

Deana Park, Director
Human Services Building
1340 State Route 9
Lake George, NY 12845
(518) 761-6347
FAX: (518) 761-6344

Washington County Office for the Aging & Disability Resource Center

Gina Cantanucci-Mitchell, Director
Office for Aging and Disability Resources
383 Broadway
Fort Edward, NY 12828
(518) 746-2420
FAX: (518) 746-2418
OfficeForTheAging@co.washington.ny.us

New York State Office for the Aging

Montgomery County Office for the Aging, Inc.

David Jordan, Director
135 Guy Park Avenue
Amsterdam, New York 12010
(518) 843-2300 Ext. 229
FAX: (518)843-7478
mcofadjordan@nycap.rr.com

**Nassau County Department of Human Services
Office for the Aging**

Carolyn McCummings, Commissioner
60 Charles Lindbergh Boulevard
Suite #260
Uniondale, NY 11553-3691
(516) 227-8900
FAX: (516) 227-8972
seniors@hhsnassaucountyny.us

New York City Department for the Aging

Lorraine Cortes-Vazquez, Ph.D., Commissioner
2 Lafayette Street, 7th Floor
New York, NY 10007-1392
Within five boroughs of NYC - 311
Outside of boroughs - (212) 639-9675
TTY - (212) 504-4115
FAX: (212) 442-1095

Niagara County Office for the Aging

Kenneth M. Genewick, Director
111 Main Street, Suite 101
Lockport, NY 14094-3718
(716) 438-4020
FAX: (716) 438-4029
OFA@niagaracounty.com

Wayne County Department of Aging and Youth

Penny Shockley, Director of Aging & Youth
1519 Nye Road, Suite 300
Lyons, NY 14489-9111
(315) 946-5624
FAX: (315) 946-5649
aging@co.wayne.ny.us

**Westchester County Department of Senior Programs
& Services**

Mae Carpenter, Commissioner
9 South First Avenue, 10th Floor
Mt. Vernon, NY 10550-3414
(914) 813-6400
FAX: (914) 813-6399
jsw1@westchestergov.com

Wyoming County Office for Aging

Andrea Aldinger, Director
8 Perry Avenue
Warsaw, NY 14569
(585) 786-8833
FAX: (585) 786-8832
officeaging@wyomingco.net

Yates County Area Agency on Aging

Rebecca Bonsignore, Director
417 Liberty Street, Suite 1116
Penn Yan, NY 14527
(315) 536-5515
FAX: (315) 536-5514

Changes to Legal and Advocacy List

To: NYS Department of Health
Division of Nursing Home and ICF/IID Surveillance
875 Central Avenue
Albany, New York 12206
nursinghomeinfo@health.ny.gov

From:

Subject: **Changes to Legal and Advocacy List**

- Please contact the below listed person or organization in order that they be added to the Legal and Advocacy List.
- Please contact the below listed person or organization in order that they might be deleted from the Legal and Advocacy List.
- Please contact the below listed person or organization in order that the information listed in the Legal and Advocacy List might be updated.

Name of Organization/Person _____

Current Address _____

Current Phone Number () _____

Email Address: _____