

January 31, 2025

Dear valued customer,

We are closely monitoring changes in U.S., Canadian and other governments' trade policies, including with respect to import and export, taxes, customs, duties, tariffs, and the like. We understand that changes can create uncertainty, and we are committed to navigating these challenges with transparency and diligence.

As a distributor, our primary goal is to mitigate any adverse effects on our customers to the best of our ability. As such, our team is actively working with our vendors and manufacturers to assess the situation and explore all possible measures to minimize potential disruptions. We are dedicated to maintaining the quality of the products and services we sell while ensuring that our customers continue to receive the best value.

We will continue to communicate with you and provide additional updates as new information becomes available. As the situation evolves, we may need to make adjustments as necessary. Please stay in touch with your account representative(s) so that we can work together to provide you with good service during this time.

Thank you for your continued trust and partnership. Your understanding and support are greatly appreciated during this time.