

# Strathclyde

## Zoom Instructions

For these instructions, you will need the following username and password that have been sent you via e-mail and they will look like the below.

- Username: (StudentID)@student.strathclydeisc.com
- Password: Your date of birth in DDMMYYYY format.

If you have not been sent the above username and password, details please contact [StrathclydeISC.CSS@studygroup.com](mailto:StrathclydeISC.CSS@studygroup.com)

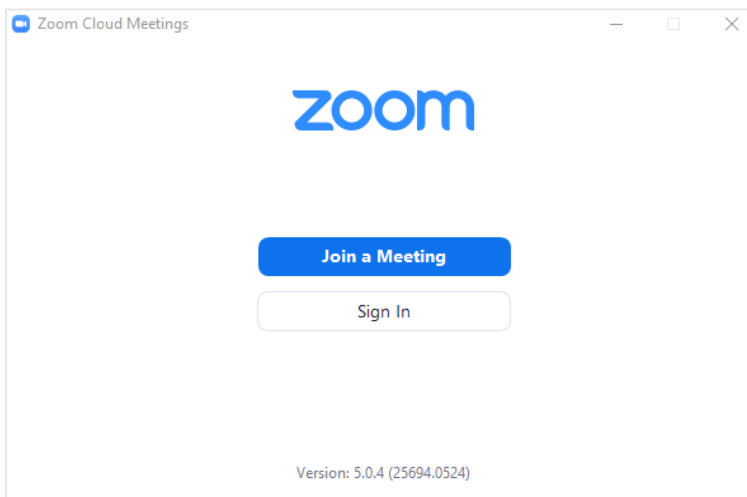
### How to access your live sessions using Zoom

Help guide for accessing Zoom (Cloud Meetings)

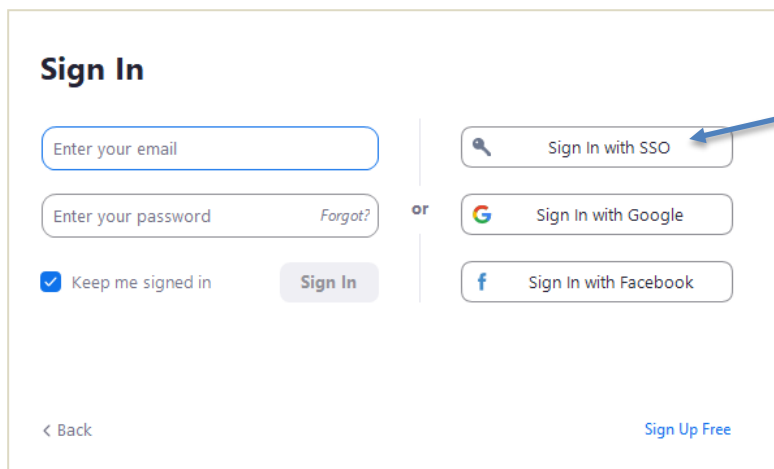
We provide all our students with a licenced Zoom account to make sure only our students can join any sessions. Because of this, it is important that you do not sign up for a free Zoom account.

Step 1: You will need to download and install the Zoom Client for Meetings app by going to <http://zoom.us/download>

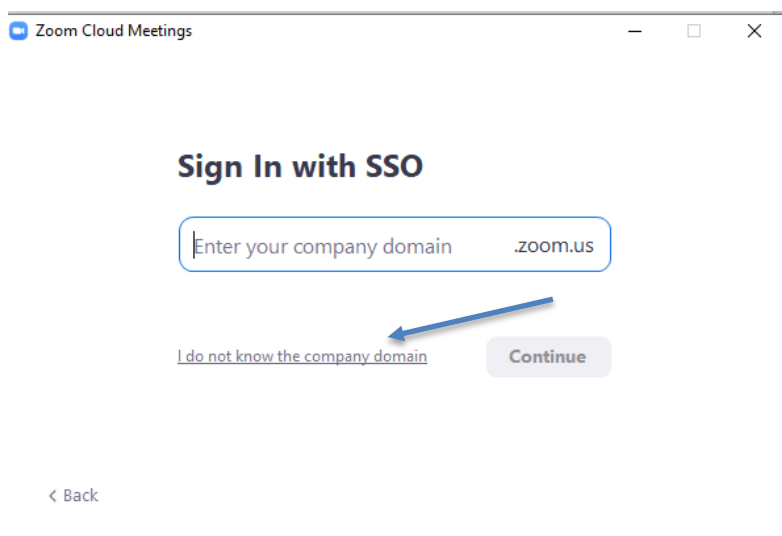
Step 2: Once downloaded, open the Zoom app (Zoom Cloud Meetings) and click 'Sign In' (see image below).



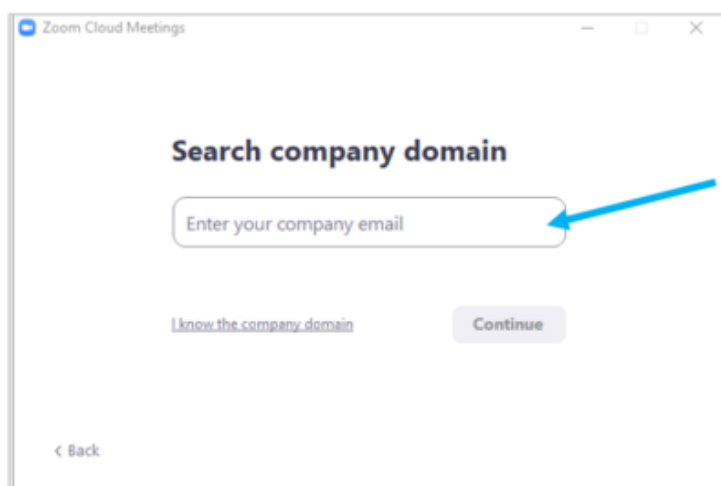
Step 3: Click 'Sign in with SSO' (see image below).



Step 4: The next screen will ask you to 'Enter your company domain' but instead you must click 'I do not know the company domain' and then click 'continue' (see image below).



Step 5: The next screen will ask you to 'Enter your company email' but instead you must enter your username, which has been sent you by email and then click continue (see image below).



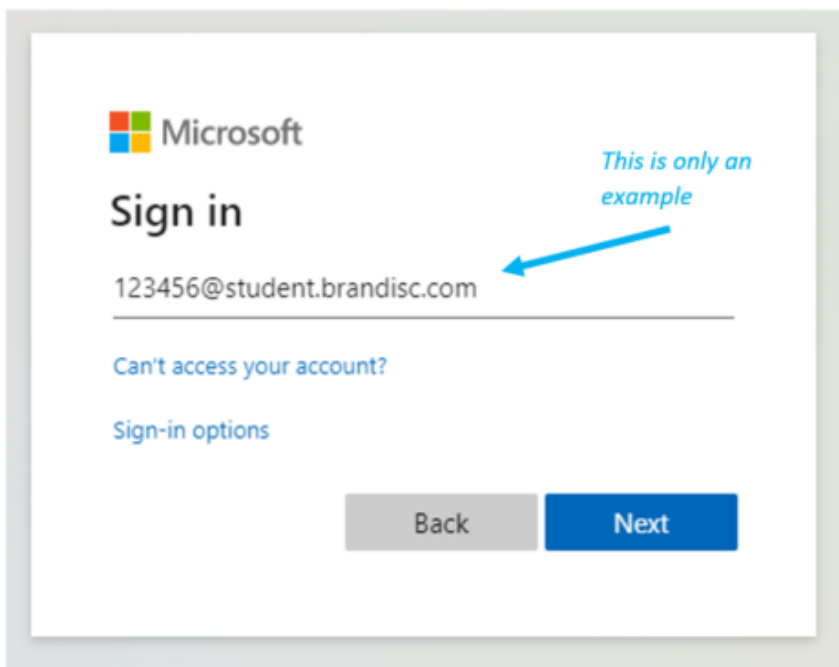
This is the same username and password that you use for Study Smart. You might be able to log in automatically.

If you cannot remember your username and password, search for an email from **StrathclydeISC.CSS@studygroup.com**. It will contain the account username and password, which you also use for Zoom. Please also check your Spam/Junk folder. You should see some blue text shown below.

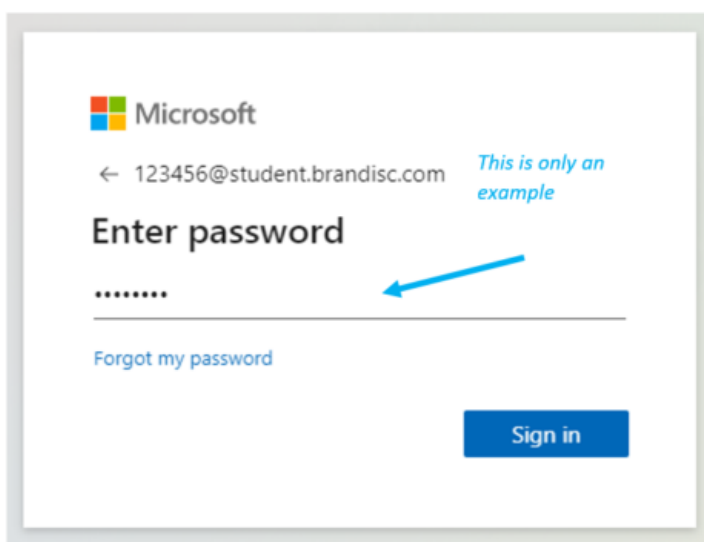
Your account username:

Your password:

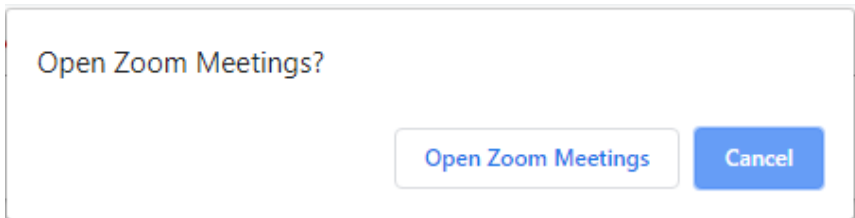
Step 6: After you click 'Continue', a browser will launch with a logon screen. This screen will ask for your 'email address' again, but instead, you must enter your username and password, which has been sent to you by email (see image below).



Step 7: Enter your password and click 'Sign in' (see image below).

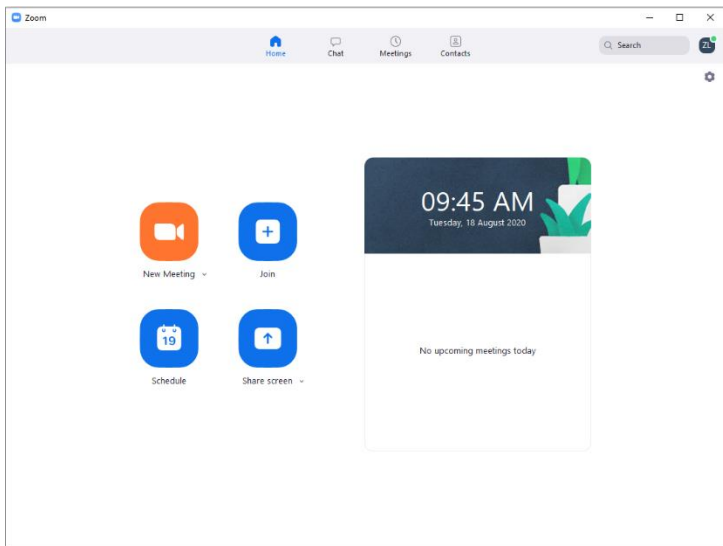


Step 8: A pop up will appear asking if you want to Open Zoom Meetings – click Open Zoom Meetings (see image below).



The Zoom app will now open, and you will be logged in!

Step 9: Click on 'Join' in the next screen (see image below).



Step 10: enter in Meeting ID and click 'Join'.