



Kolbe & Kolbe Millwork Co., Inc.

LIMITED WARRANTY FOR PREFINISHING

Our products are primarily manufactured with wood. Wood, by its nature, has natural variations in color or texture and these are not defects. Bleed-through of pitch is also not a wood defect. Wood will expand and shrink and must be protected from moisture or excessive heat and dryness. The new woodwork must be protected from these elements of nature and all edges and faces of doors and windows must be thoroughly finished by the purchaser or all warranties shall not apply. Additionally, paint/finishes are not maintenance free items, nor always "perfect" matches between substrate. Please refer to the numerous additional publications on finishing/maintaining/refinishing as published by Kolbe & Kolbe.

This limited warranty extends to all WINDOW and DOOR products manufactured by Kolbe & Kolbe Millwork Co., Inc. This warranty applies only if the Kolbe & Kolbe product is installed in a structure located within the United States of America or Canada. Kolbe & Kolbe does not warrant any product which is installed outside the United States or Canada.

A. The Factory Applied Primer on Kolbe & Kolbe's standard wood exterior latex primed units is warranted for a period of five (5) years from the date of purchase against cracking, peeling, checking or delaminating, subject to the following terms and exclusions:

1. Factory primed units must be field finished within thirty (30) days of installation with a latex topcoat.
2. Latex priming of stile and rail doors will void any and all warranties to doors. All sash doors must be 'oil base' field primed or factory polyurea primed for this warranty to apply.
3. Defects not covered under this warranty include, but are not limited to, failures related to knots, finger-joints, stile and rail separation, cracking or failure of the substrate, improper installation and maintenance and moisture penetration through the glazing interface or due to improper caulking or cleaning of mortar residue.
4. If the primer fails and the conditions set forth above have been satisfied, Kolbe & Kolbe will provide the full cost of replacement paint (only) during the first year of this warranty; seventy-five percent (75%) thereof during the second year; fifty percent (50%) thereof during the third year; and twenty-five percent (25%) thereof during the fourth and fifth years.

B. Interior prefinish: Applies to all finishes, stains, latex finish, and/or K-Kron/Flexacron, that the interior finish is warranted for a period of five (5) years from the date of purchase against cracking, peeling, checking or delaminating subject to the following exclusions: (1) Defects not covered under this warranty include, but are not limited to: failures related to knots, finger-joints, stile and rail separation, cracking or failure of the substrate, improper installation and maintenance, moisture penetration, or due to improper cleaning. (2) Should the finish fail and the conditions set forth herein have been satisfied, Kolbe & Kolbe will provide the full cost of replacement paint during the first year of this warranty; seventy-five percent (75%) thereof during the second year; fifty percent (50%) thereof during the third year; and twenty-five percent (25%) thereof during the fourth and fifth years.

C. Kolbe & Kolbe's optional K-Kron/Flexacron high performance exterior prefinish 'system' is a package of three products designed to work together to give the highest quality coating for wood windows and doors. These three products are PILT (a preservative wood treatment), Polyurea primer, and K-Kron topcoat. The following warranty is extended on all Factory Finished K-Kron Units:

1. Film Integrity – 10 Years – The K-Kron system provides excellent film performance and will resist cracking, peeling, flaking, etc. of the applied paint film for a period of ten (10) years after purchase. Failures or defects not covered include substrate failures; i.e., knots, cracks, panel shifts, or joint separation. In addition, failures due to improper installation and maintenance or moisture penetration due to improper caulking or glazing are not covered.
2. Color Retention – 5 Years – It is warranted that there shall be a maximum of five (5) Delta E Units (NBS) color change, per AAMA 605 Spec. for a period of five (5) years after purchase. Not covered is any color change which results from movement of pitch through the film.

In the event a failure occurs, Kolbe & Kolbe Millwork Co., Inc., reserves the right to determine the best method needed to correct the situation, including but not limited to, the refinishing in the field of the failed part. In order for the warranty to be in effect, you must notify us in writing of the failure within thirty (30) days of the discovery of such problem and provide documentation. We may require clear pictures along with paint chips if available of the affected product. If we repaint, we will use normal repainting practices including a trade paint product or other suitable alternatives. The warranty also applies to the part we repainted/refinished, repaired, or replaced, but only for the unexpired portion of the warranty period applicable to the original part.

Factory requested 'mixing' of prefinish products by Kolbe & Kolbe, such as a latex top coat put over the K-Kron (polyurea) primer is not warranted and is not a standard item we offer. The products are by two different vendors, and though they may be compatible, we will not expect one vendor to warrant a product over/under another vendor's product.

D. Kolbe & Kolbe warrants the paint performance on its Aluminum Clad Products as follows:

1. **Standard Clad Products.** The aluminum on our standard clad products (Standard Clad is defined as having a roll formed cladding on the frame and sash), is finished with a polyester coating that is warranted against cracking, checking, or peeling, (lose adhesion) for a period of twenty (20) years from the date of purchase. Excluded from this warranty is any minute fracturing which may occur in the fabrication (roll forming) of the parts.

(over)

Coating is warranted for a period of five (5) years from the date of purchase against chalking in excess of ASTM D-659-80 number eight (8) rating, determined by the procedure outlined in ASTM D-659-80 specification test, and, against color change of more than five (5) Delta E units as determined by ASTM method D-2244-79.

Exceptions from this warranty, for any polyester coating, apply to any color other than Kolbe & Kolbe's then current clad color standards (currently white, rustic, beige, sand, and hartford green). Special color finishes (non-standard colors), if of a quantity sufficient to be factory finished by our vendor, shall be warranted as stated herein. For cladding colors finished with our K-Kron finish in our factory (typically special colors, or one of our standard K-Kron colors), the warranty covering our K-Kron finish shall apply.

In the event a failure occurs within the warranty period, Kolbe & Kolbe will, at its option, either (1) refinish the product in the field, or (2) pay the cost of refinishing the product to the customer.

2. Ultra Line and/or Magnum Series of Products. The aluminum on our Ultra Line and/or Magnum Series is finished with a fluoropolymer coating that will not crack, check, or peel (lose adhesion) and is warranted for a period of thirty (30) years from the date of purchase. This warranty does not include minute fracturing or surface mars which may occur in the fabrication of the parts.

For twenty (20) years from the date of purchase, the coating is warranted against chalking in excess of ASTM D-4214-89 number eight (8) rating, determined by the procedure outlined in ASTM D-4214-89 specification test, and, against change in color of more than five (5) Delta E units as determined by ASTM method D-2244-79.

This warranty applies to all fluoropolymer finished colors. Our non-fluoropolymer coating exceptions apply to any non-fluoropolymer coating which is supplied on a clad product. For cladding colors finished with our K-Kron finish and/or a Baked Enamel finish, the warranty covering our K-Kron finish in all instances shall apply.

If the polyester/fluoropolymer coating(s) fail to comply with the stated warranty, you will be required to provide to us and assist us in determining the exact cause of the failure. ASTM and NCCA testing procedures will be used. Kolbe & Kolbe reserves the right to select contractors and pay for labor and material reasonably necessary to repaint, repair, or replace, at Kolbe's option, the failed product. In order for the warranty to be in effect, however, you must notify Kolbe & Kolbe Millwork Co., Inc., in writing of the failure within thirty (30) days of the discovery of such failure and provide documentation thereof requested by Kolbe & Kolbe. If we repaint, we will use normal painting practices, including polyester/fluoropolymer or other suitable alternatives. This warranty also applies to the part we repaint, repair or replace but only for the unexpired portion of the warranty period applicable to the original part.

The full warranty applies for 100% of the financial responsibility for corrective action in the manner specified herein when attributable to failures of the polyester paint for the first ten (10) years from the date of purchase. During the succeeding ten (10) to twenty (20) years, Kolbe & Kolbe will be liable for the following percentages of the financial responsibility for corrective action attributable to polyester paint failures: year 11 - 90%; year 12 - 80%; year 13 - 70%; year 14 - 60%; year 15 - 50%; year 16 - 40%; year 17 - 30%; year 18 - 20%; year 19 - 10%; and year 20 - 5%. The full warranty applies for 100% of the financial responsibility for corrective action when attributable to fluoropolymer paint performance for the first twenty (20) years from date of purchase. For the succeeding ten (10) years, Kolbe & Kolbe's financial responsibility for corrective action attributable to fluoropolymer paint failures is as follows: year 21 - 90%; year 22 - 80%; year 23 - 70%; year 24 - 60%; year 25 - 50%; year 26 - 40%; year 27 - 30%; year 28 - 20%; year 29 - 10%; and year 30 - 5%.

The warranty for the finishes on our Standard, Ultra Line, and/or Magnum Series does not apply to circumstances which we do not control, including: (a) fire or other casualty or physical damage from chemical exposure (b) unusual harmful fumes (c) corrosive or aggressive atmospheres (d) any product which has been abused, altered, modified, used in a manner not originally intended, or stored contrary to our instructions (e) detriment due to 'air pollution' or caustic washes (f) environmental conditions or use exceeding design standards (g) high salt spray locations except as follows - For our Standard or Fluoropolymer Finished Clad Products the paint finish is warranted to protect the underlying aluminum from corrosion due to salt spray for a period of 10 (ten) years. In these salt spray applications, should a defect covered by this warranty be brought to our attention, Kolbe will, at its option: (1) Refinish the product (2) Repair the product (3) Provide replacement part(s) or product(s), or (4) If we find that repair or replacement is not practical, we may elect to refund the original purchase price of the product. Any refinishing will be done with standard commercial refinishing techniques and will not necessarily be the same finish as originally applied to the product. After the first 2 (two) years, there will be a charge for labor for any refinishing or repair, but any required parts will be provided free of charge.

There are no implied warranties of merchantability or fitness for a particular purpose or other warranties which extend beyond the description on the face hereof. Furthermore, Kolbe & Kolbe does not warrant any special product or item which is manufactured according to specifications provided by the customer, its agents or representatives. Under no circumstances will Kolbe & Kolbe be liable for costs of shipping, applicable taxes, or any incidental or consequential damages including, but not limited to, the payment of any costs or expenses of disassembly, removal or reinstallation of the product or any part, including, without limitation, the insulated glass, any costs or expense relating to painting (except as provided by this warranty), staining or any other activity necessary in finishing the reinstallation or damage or loss to other property.

PROCEDURE FOR CUSTOMER TO FOLLOW IN SEEKING PERFORMANCE UNDER THIS LIMITED WARRANTY:

Written notice of any claim under this Warranty must be given to Kolbe & Kolbe Millwork Co., Inc., 1323 S. Eleventh Avenue, Wausau, Wisconsin 54401-5998, promptly when discovered, and in any event, within any of the above stated warranty periods. In the case of a defect reasonably discoverable by inspection of any product upon receipt of shipment from Kolbe & Kolbe, notice must be given within thirty (30) days thereafter and before the product is installed. No warranty or warranties shall apply in the absence of such notice. After receipt of such notice, a representative of Kolbe & Kolbe will examine the claim and advise the customer concerning disposition of the claim. Kolbe & Kolbe shall not be liable for any product repaired or replaced without its prior written consent.

Some states do not allow limitation on how long an implied warranty lasts, and some states do not allow the exclusion or limitation of incidental or consequential damages, so these limitations or exclusions may not apply to you. These warranties give you specific legal rights and you may also have other rights which may vary from state to state. No customer, distributor, sales person, dealer, retailer or other representative of Kolbe & Kolbe has the authority to alter or change these warranties either orally or in writing.