

01

FORENSIC COLLECTION AND DATA IDENTIFICATION

Upon the elimination of the breach threat, JND promptly employs our cutting-edge eDiscovery solution to identify the affected data.



02

DATA CULLING AND REVIEW

Within a secure cloud-hosted platform, JND's team of experts will deploy patented tools and workflows to perform a comprehensive review and analysis, identifying potentially impacted individuals, and data.



03

NOTICE TO IMPACTED INDIVIDUALS

Utilizing our industry-leading expert noticing services, JND will notify all potentially impacted individuals via mail or email, ensuring compliance with the varied Federal and State notification requirements.



04

CONTACT CENTER / CUSTOMER COMMUNICATIONS

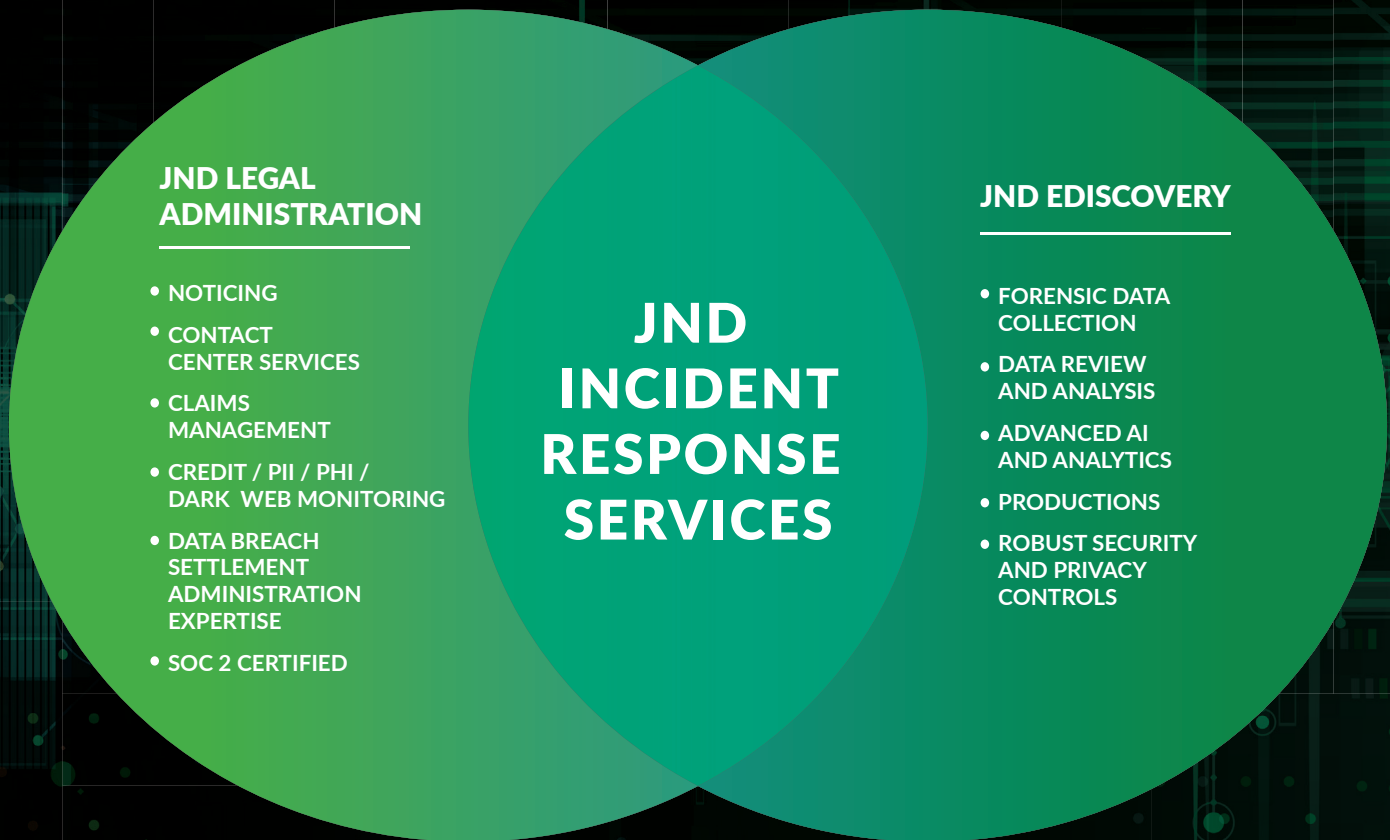
Having handled tens of millions of calls and supporting multiple languages, JND's call centers will be the point of contact for all communications. We also draft crisis communications and FAQs.



05

CREDIT, DARK WEB, PII AND PHI MONITORING

Leveraging our relationships with the three leading credit bureaus, JND can offer credit, dark web, PII and PHI monitoring services and assist potentially impacted individuals to activate these services.



JND's industry leading Legal Notice, Settlement Administration, and eDiscovery Solutions combine to deliver JND's comprehensive Incident Response Services.

Successfully responding to a data breach requires forensic identification, a detailed understanding of the impacted data, comprehensive noticing and communication capabilities, and remediation services in the form of credit, dark web, PII and PHI monitoring. JND is expert in delivering these services. Through the integration of these core services provided by JND Legal Administration and JND eDiscovery, JND is excited to add Incident Response Services to our existing array of offerings.

About JND Legal Administration

JND Legal Administration is the nation's foremost legal services management and settlement administration solutions provider. With significant data breach settlement administration expertise, JND serves global corporations, plaintiff and defendant law firms, and U.S. government entities, and has offices in California, Minnesota, New York, and Washington.

About JND eDiscovery

JND eDiscovery is a division of JND Legal Administration and a Relativity Gold Partner. JND eDiscovery's professional services team provides a full spectrum of eDiscovery solutions to a broad network of corporate legal departments, law firms, and government agencies, and advises them in all aspects of their eDiscovery systems.

For more information about JND and JND eDiscovery, visit www.JNDLA.com and www.JNDLA.com/eDiscovery.