Guide to logging in for the first time to your

E-BANKING

next bank
CRÉDIT AGRICOLE
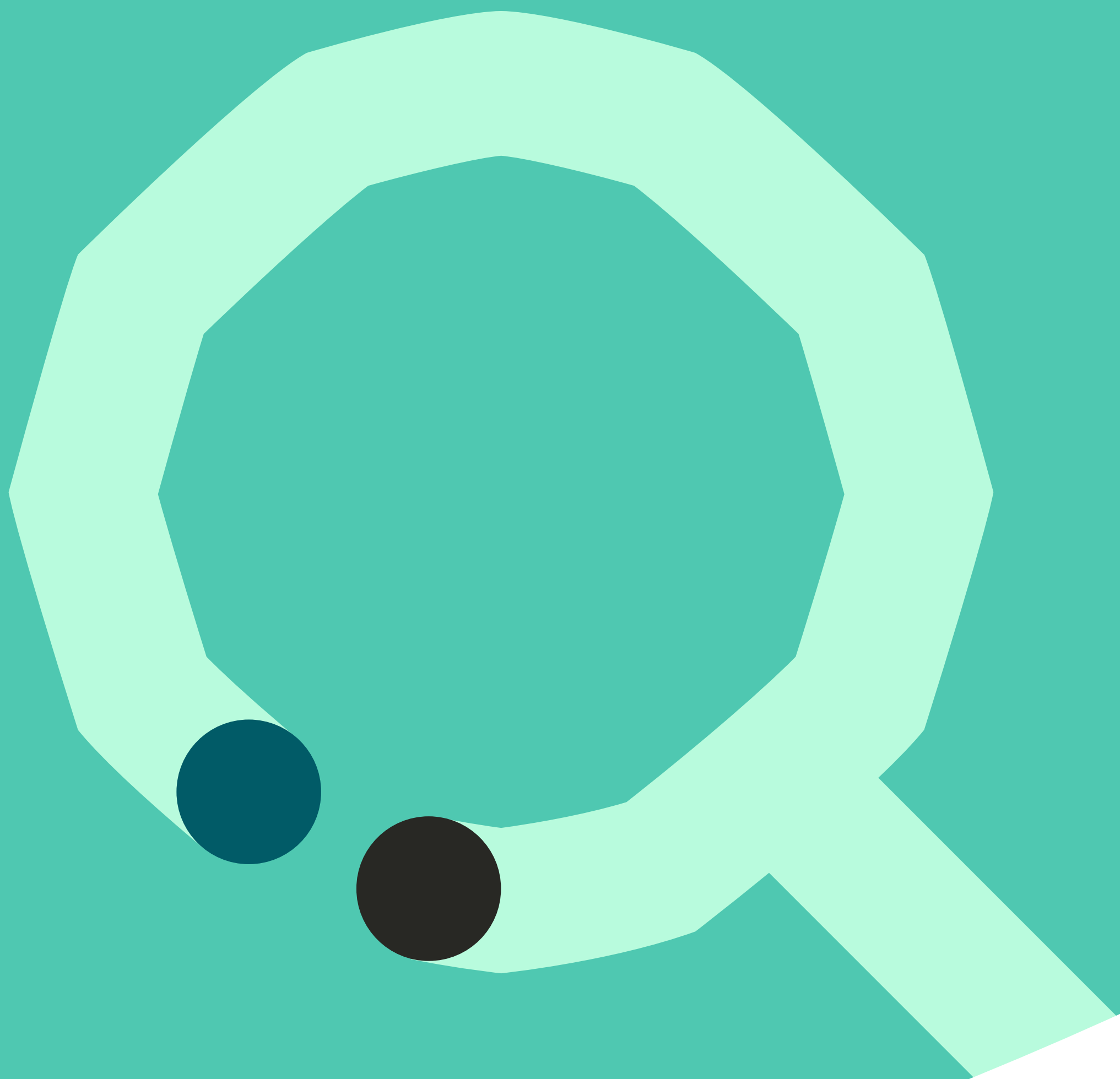
First login
to your e-banking

Are you ready to get started?

Please prepare the following:

— Your two letters entitled «E-banking login details» and «QR code to scan for your e-banking login.».

— Your mobile phone.

— *Optional: Your computer or tablet if you wish to access your e-banking from a web browser.*

HELP

Why do I need my mobile phone?

E-banking connections are secured using the CA next bank e-banking app.

This means you will need your phone to install the mobile app and authenticate yourself when logging in in future.

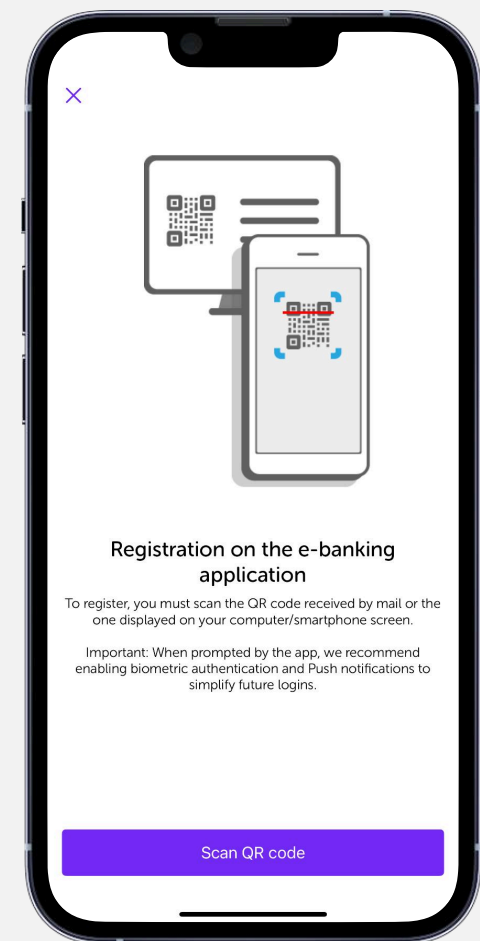### 1 Installing the CA next bank e-banking app on your phone

— Visit your usual app store to download the CA next bank e-banking app.

Download on the **App Store**

Available on the **Google Play**
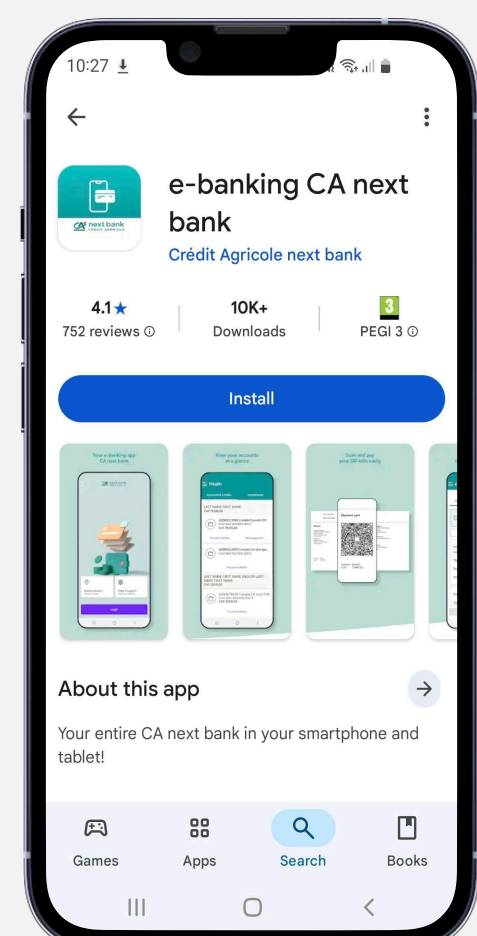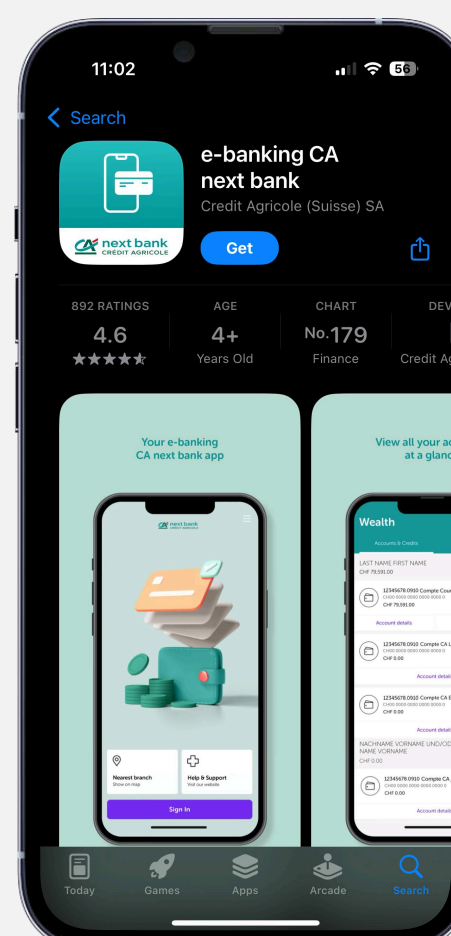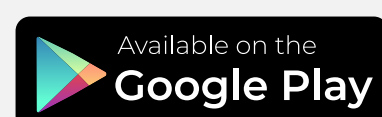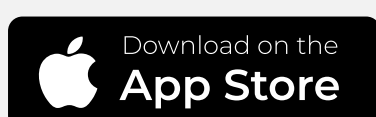
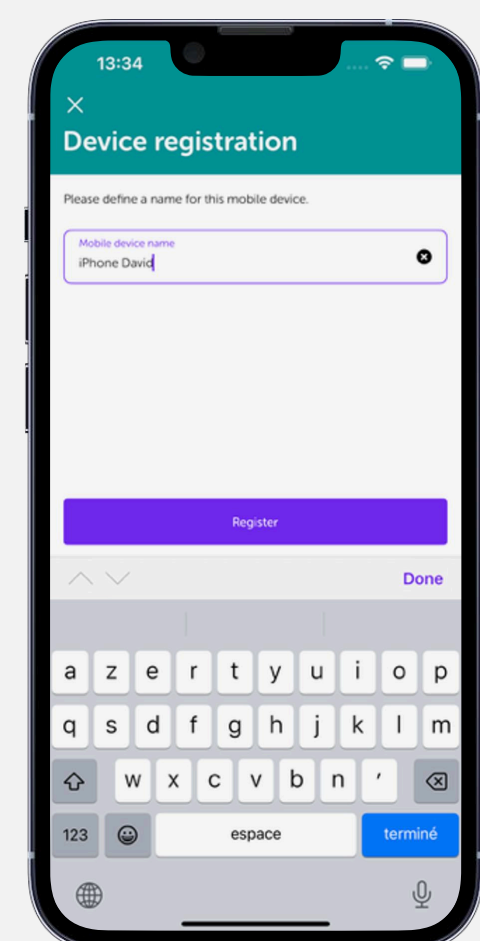# First login to your e-banking

2 ## Scan the QR Code

— Open the CA next bank e-banking app.

— Tap on «Register».

— Tap on «Scan QR code».

— Allow the app to access the camera.

— Scan the QR code shown on the letter titled «QR code to scan».

Registration on the e-banking application

To register, you must scan the QR code received by mail or the one displayed on your computer/smartphone screen.

Important: When prompted by the app, we recommend enabling biometric authentication and Push notifications to simplify future logins.

Scan QR code

3 ## Name your device

— Enter the name you wish to assign to your phone for e-banking access.

— Tap on «Register».

*This name will be used to identify your device. It can be useful if you connect multiple devices (mobile, tablet, etc.) to your account.*

Device registration

Please define a name for this mobile device.

Mobile device name
iPhone David

Register

4 ## Set your PIN

— Choose a 6-digit PIN and memorise it.

*This PIN will be required to authenticate you if you don't enable biometric authentication.*

Create a PIN

Create a 6-digit PIN. You will use this to log in and to sign transactions.
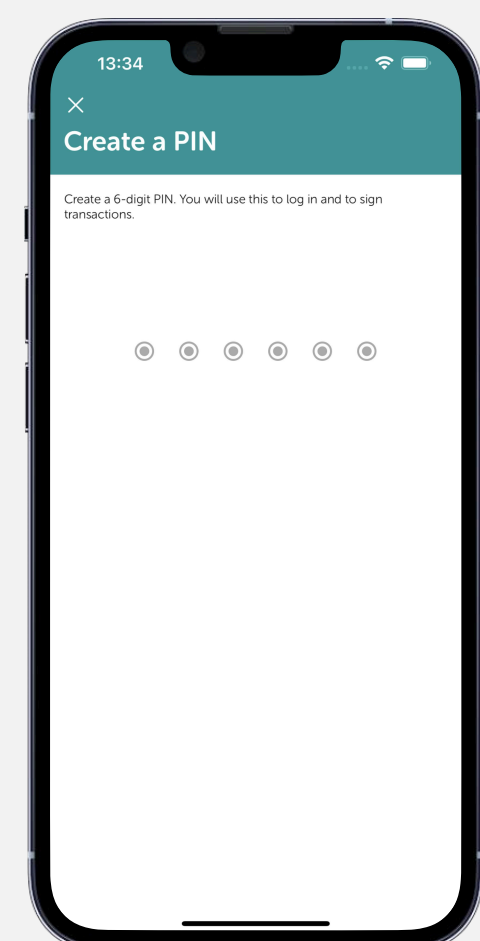
First login to your e-banking

5 **Authorization of biometric authentication**

— Tap on «Enable».

— Read the legal notice and tap on «Accept».

You may choose not to activate biometric authentication; in that case, your PIN code will be used for authentication.You can change this preference at any time in the settings of the CA next bank e-banking app.
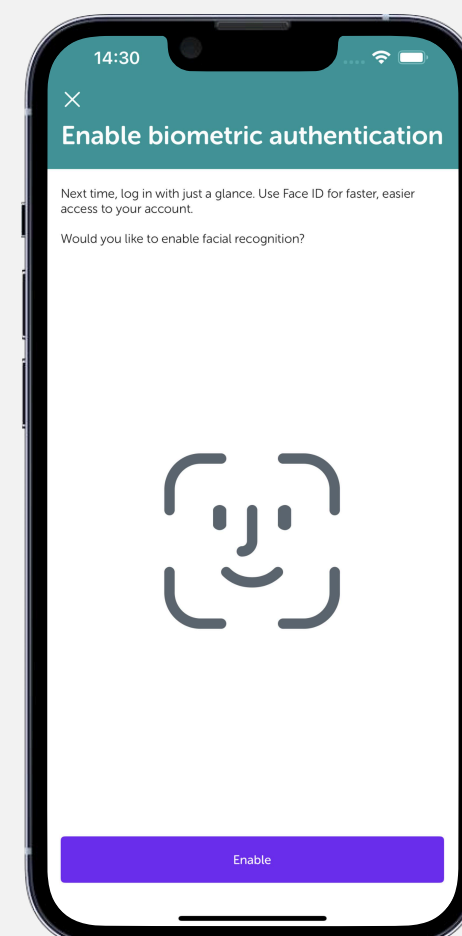
6 **Enable Push notifications**

— Tap on «Allow».

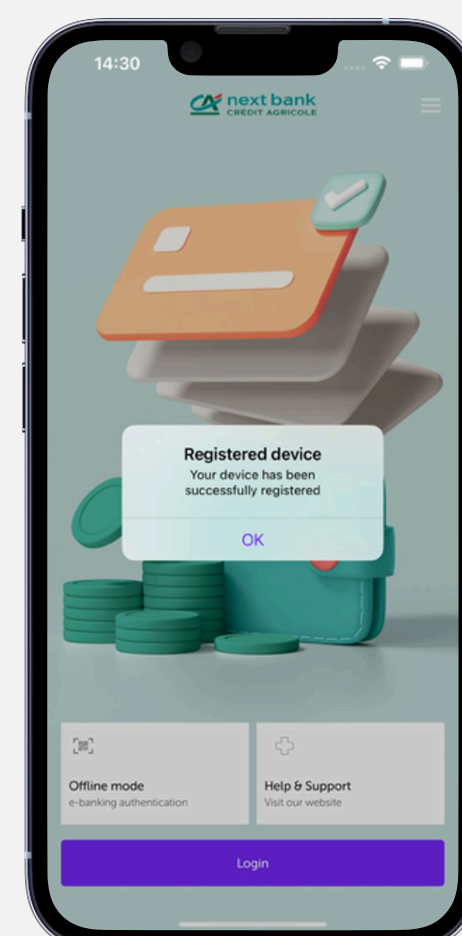— Allow your phone to receive real-time notifications.

You may choose not to activate push notifications. However, we recommend enabling them for the app to function properly (e.g., for online purchase authentication requests).
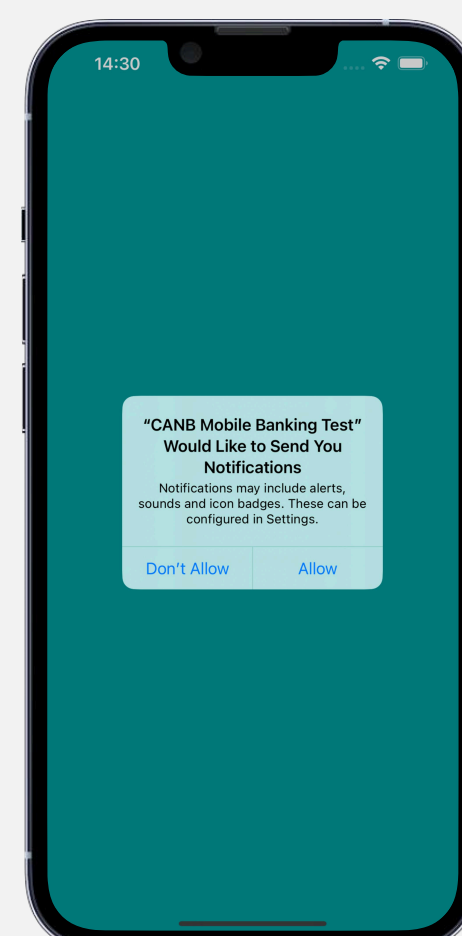
7 **Registration complete**

— Tap «OK». Your device has been successfully registered.
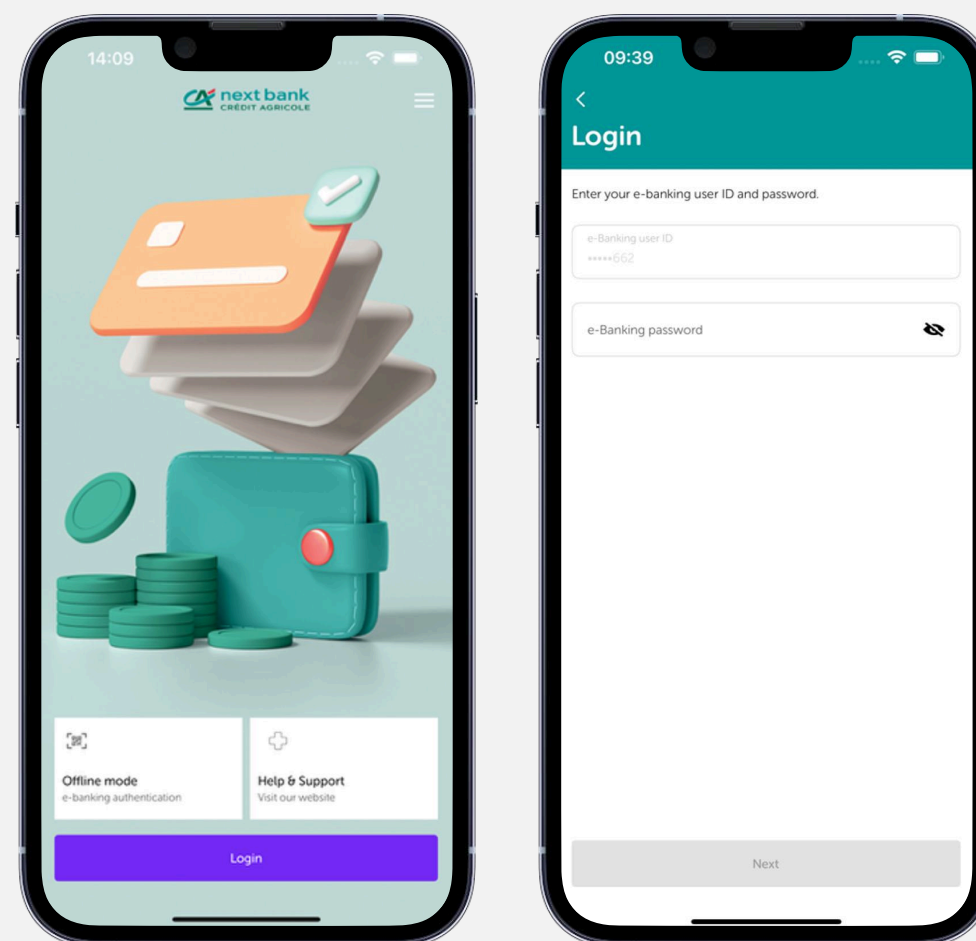
You can now continue and enter your user ID.

First login to your e-banking
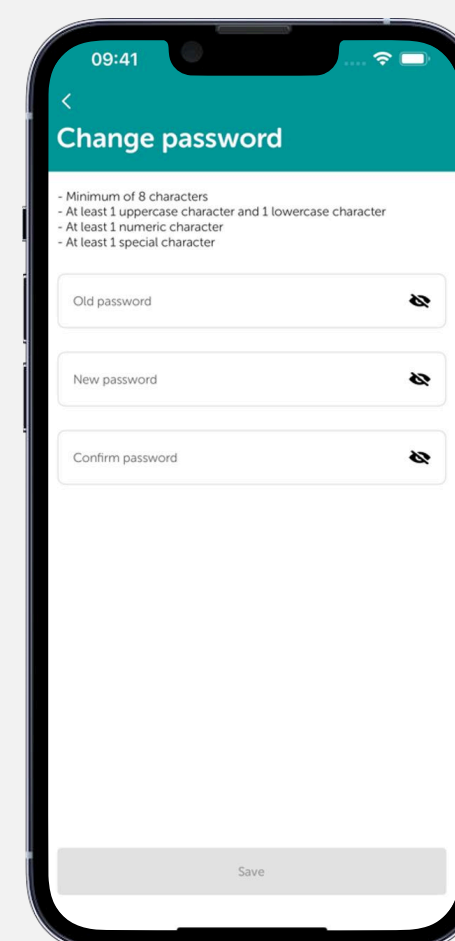
8 ### Enter your user ID and temporary password

— Tap on «Log in».

— Enter the user ID and temporary password provided in your welcome letter.

— Tap on «Next».

9 ### Set a new password

— Create a new password, following the criteria displayed on the screen.

— Enter it again to confirm, then tap «Save».

## Congratulations: You've finished setting up your e-banking!

— You can now access your e-banking.

— To log in from your computer or tablet, follow the instructions on the next page.

Access your e-banking from a computer or tablet

Log in from the website www.ca-nextbank.ch

— Go to www.ca-nextbank.ch, click on the «E-banking» button at the top right.

— Enter your username and the password you chose when you first logged in.

— Click on "Sign in."

— In the CA next bank e-banking app, confirm the connection.

— **Congratulations! You are now logged in to your e-banking account.**
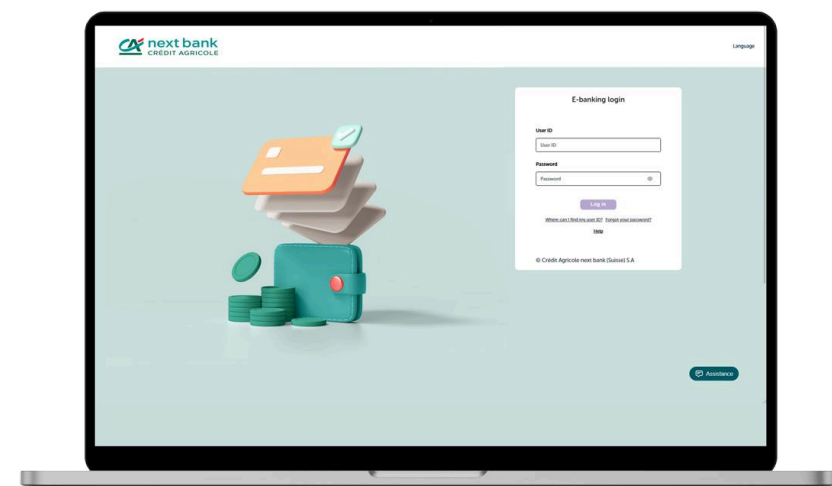
Do you have another question?
Check out our FAQ at www.ca-nextbank.ch/en/faq

We are here for you.
Find your advisor's contact details in your secure e-banking messaging system.