

# Guide: First login to your e-banking platform



# Start by installing these essential apps for your e-banking now!



## SecureAccess CA next bank

The app for securely logging in to your e-banking from all your devices.



## e-banking CA next bank

The app for securely carrying out your banking transactions on your mobile phone or tablet.

Download them from your usual app store:



# Getting started: first login to the e-banking platform from a computer or tablet

## 1 Are you ready to start? You should have:



A computer or tablet



Your 2 letters:  
"E-banking login details"  
and "Coloured mosaic to scan"



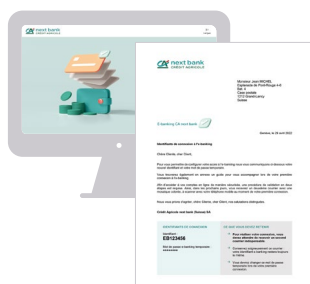
Your mobile phone

## 2 Installing the SecureAccess app on your mobile phone



- Go to your usual app store.
- Install the SecureAccess CA next bank app to secure your login.
- Delete the old HID Approve app.

## 3 Go to the [www.ca-nextbank.ch](http://www.ca-nextbank.ch) website



On your computer or tablet:

- Go to the [www.ca-nextbank.ch](http://www.ca-nextbank.ch) website.
- Click on the "e-banking" button.
- Enter the user ID and temporary password you received in your "E-banking login details" letter.
- Click on "Log in".

# Getting started: first login to the e-banking platform from a computer or tablet

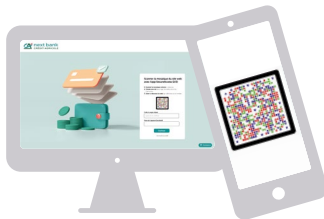


## 4 Activating the SecureAccess app on your mobile phone



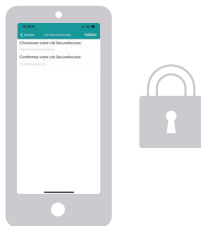
### 1. Scanning the mosaic in your letter

- On your mobile phone, open the SecureAccess app.
- Tap on “Scan the mosaic of your letter”.
- Scan the mosaic printed in your “Coloured mosaic to scan” letter and keep the app open.
- On the website, enter the secure one-time code displayed on your mobile phone.



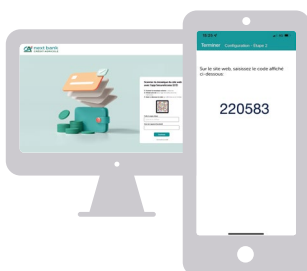
### 2. Scanning the mosaic on the website

- On your mobile phone, with the SecureAccess app still open, scan the mosaic that is now displayed on the website.



### 3. Securing the SecureAccess app

- On your mobile phone, choose a personal SecureAccess security code and memorise it.
- You will be asked for it every time you log in to your e-banking platform.
- If your mobile phone offers it, you can enable facial or fingerprint recognition.



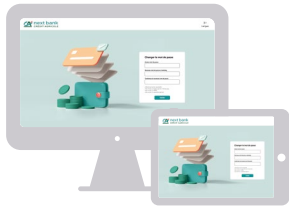
### 4. Entering the code displayed on your mobile

- On the website, enter the secure one-time code displayed on your mobile phone.
- You can choose to give your mobile phone a name to identify it more easily.
- The SecureAccess app is now activated on your mobile phone.

# Getting started: first login to the e-banking platform from a computer or tablet



## 5 Changing the temporary password



### On your computer or tablet:

- Enter the temporary password from your "E-banking login details" letter.
- Choose a new password for future logins to the e-banking platform.
- Confirm this new password.

## 6 That's it: you've successfully completed your first login!

Rest assured, future logins to your e-banking platform will be easier and faster.

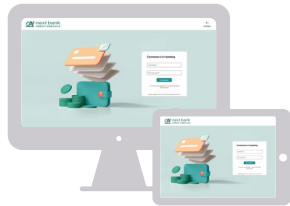
All you will have to do is to:

- Enter your user ID and the e-banking password you chose.
- Scan the coloured mosaic that appears on the website.
- Enter your personal SecureAccess security code (or use facial or fingerprint recognition).

# First login to the e-banking app



## 1 Are you ready to start? You should have:



**Logged in for the first time on your computer or tablet**

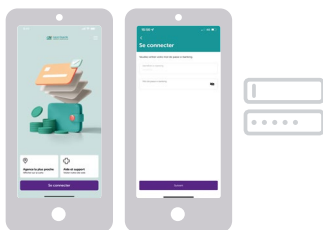
**Your user ID and e-banking password**

## 2 Installing the e-banking CA next bank app on your mobile phone



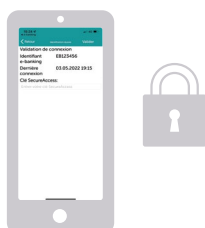
- Go to your usual app store.
- Install the e-banking CA next bank app.
- Delete the old CA next bank app.

## 3 Entering your login details



- Open your e-banking CA next bank app.
- Enter your user ID and e-banking password.
- Tap on "Log in".

## 4 Securing the login



- Enter your personal SecureAccess security code (or use facial or fingerprint recognition).
- Tap on "Confirm".
- That's it, you're done!

# How can we help you?

A technical problem?  
A follow-up question?

Find all the help you need on:

[www.ca-nextbank.ch/  
ebanking-en](http://www.ca-nextbank.ch/ebanking-en)



**THE BANK  
VERY CLOSE  
TO YOU**