

Smart Tariffs

Terms and Conditions of Tariff

Smart Time of Use Tariff (ToU)

October 2021

Bord Gáis Energy has stopped selling Smart Time of Use Tariff. However, if you're an existing customer on ToU tariff, you can choose to either remain on this tariff or change your smart tariff.

- 1) These are Bord Gáis Energy's terms and conditions for our Smart Time of Use Tariff. These terms and conditions set out the details of this tariff and should be read in conjunction with our Electricity Smart Metering Terms and Conditions (Fixed Term or no Fixed Term) or our Dual Fuel Terms and Conditions with Electricity Smart Metering (whichever is applicable to the offer you have agreed to). These can be found at: [Service & supply Ts&Cs | Bord Gáis Energy \(bordgaisenergy.ie\)](#)
- 2) Our Smart Time of Use Tariff or ToU is a Time of Use Tariff. A **"Time of Use Tariff"** means a smart meter tariff that charges you different rates depending on when you use electricity.
- 3) The different charging times/ bands for our ToU are:
 - a. Day: 8am to 11pm
 - b. Night: 11pm to 8am
 - c. Peak: 5pm to 6pm
- 4) The current tariffs or charges for each time band can be viewed on our website at: [Our Tariffs & Prices | Bord Gáis Energy \(bordgaisenergy.ie\)](#)
- 5) With the Smart ToU Tariff, electricity consumption data will be collected for this tariff daily in half hourly intervals (half hourly consumption data) and sent to ESB networks. It will be displayed in 'day', 'night' and 'peak' intervals.
- 6) The meter configuration for this Tariff is MCC12 (as displayed on your Smart Meter bill). Where you choose this Time of Use Tariff configuration called MCC 12, half hourly consumption data may be provided to us by ESB Networks. Where half hourly consumption data is available to us, we can provide a breakdown of this data to you. This gives you a breakdown of your electricity usage for every half hour of the day.
- 7) You can access up to 24 months of your historic half hourly consumption data through our Website via your online account. You must have an online account with us to use this service. The amount of half hourly consumption data will be less if you joined us in the last 24 months and will be available for however long you have been with us. This half hourly consumption data can be downloaded to your own electronic device. We will regularly refresh this so it is accurate and up to date. Export data (where applicable and if available) can also be accessed on the same basis.
- 8) Customers on this tariff can choose to be billed monthly or every two months. You can choose a billing day on any day between 1 – 28 of the month.
- 9) Our preferred method of payment is by Direct Debit. Your Direct Debit will be taken 14 days after the billing date. You may lose any discount that was applicable for paying by Direct Debit if you stop paying by Direct Debit.
- 10) Our preferred billing method is by paperless billing but a paper bill is also available. Please call us on 01 611 01 04 to sign up for a paper bill. You may lose any discount that was applicable for paying by paperless billing if you change to a paper bill.
- 11) You are able to change your smart meter tariff within the terms of your contract terms and conditions by contacting us 01 611 01 04 or through your online account. We will explain any conditions associated with this change when you sign-up for the new smart meter tariff