

Gas Boiler Services



Summer Boiler Service Sale – 20% Discount:

- Complete Boiler Care
- Complete Boiler Care +1
- 365 Boiler Care

Starting 1st May 2025

We care about privacy, and we protect your personal data. We recommend that you read our Privacy Notices, to understand how we collect and use your personal data and your data protection rights. Our Privacy Notices do not form part of the contract between you and us. You can find our Privacy Notices [here](#).

Terms and Conditions for the Summer Sale on Boiler Service (the “Summer Sale”)

- To be eligible for the 20% discount (the “**Discount**”) on Complete Boiler Care, Complete Boiler Care +1 or 365 Boiler Care (together the “**Qualifying Products**”), customers must comply with these Terms and Conditions:
 - buy, or be eligible to renew, a Qualifying Product between 1st May 2025 and 30th June 2025 (inclusive) (the “**Promotion Window**”); and
 - have the boiler service completed by Bord Gáis Energy on or before 31st July 2025.
 - Customers who are eligible to renew their existing Bord Gáis Energy plan using the continued cover feature will not be eligible for the 20% discount under the Summer Sale.
- Subject to the customer complying with these Terms and Conditions, the Discount will be applied automatically to the purchase price when the customer purchases the Qualifying Product.
- Customers will only be eligible for the Discount if the boiler service is booked during the Promotion Window and the boiler service is completed by Bord Gáis Energy on or before 31st July 2025. Please note that boiler services: -
 - booked in advance of the Promotion Window but which are carried out by Bord Gáis Energy during it; or
 - booked during the Promotion Window but which are carried out by Bord Gáis Energy after 31st July 2025, may not qualify for the Discount.
- The Discount applies to any payment method, however, please note that monthly direct debit payment is only available by phoning us on 01 611 01 45.
- The Discount applies to any renewal of a Qualifying Product, except where such renewal is part of the continued cover feature of a Qualifying Product. Customers who are renewing their Qualifying Product must complete the renewal, whether online or by phone, during the Promotion Window. Where a renewal link or prompt is received in advance of the Promotion Window, renewing customers will still be able to benefit from the Discount if they satisfy the Conditions during the Promotion Window.
- 365 Boiler Care, and Complete Boiler Care +1, is subject to engineer inspection to determine boiler suitability pre-service and if the boiler is unsuitable for the product selected, the

product may be transferred to an alternative Bord Gáis Energy boiler care service (for example, 365 Boiler Care may be transferred to Complete Boiler Care +1 or Complete Boiler Care) in which case the Discount will still apply.

- The Discount is available on Gas Boiler Services only. The Qualifying Product is only available in the counties of Carlow, Cork, Dublin, Kildare, Kilkenny, Laois, Limerick, Louth, Meath, Tipperary, Waterford, and Wicklow. Customers residing in counties other than those named above will not be entitled to avail of the Discount or to any cash equivalent or alternative offer.
- The Discount does not apply to any repair or additional labour, or parts required, and which are not covered by the Qualifying Product purchased by the customer.
- The Discount may not be used in conjunction with any other boiler services offers, promotions or discounts other than where expressly permitted in accordance with the relevant terms and conditions.
- All boiler care appointments/services must be agreed by the registered owner of the property. Where tenants are in situ at a property, the boiler service is required to be booked by the registered owner of the property.
- Bord Gáis Energy reserves its rights to pause the Summer Sale during the Promotion Window, extend it beyond 30th June 2025, or end it before 30th June 2025, or amend the Conditions. If Bord Gáis Energy decides to end or amend the Summer Sale during the Promotion Window, customers who have already purchased Qualifying Products in accordance with these Terms and Conditions will be eligible to avail of the Discount.
- The Discount will only apply during the first year the customer purchases the Qualifying Product. The Discount will not apply to any subsequent boiler services, including any renewals booked by the customer, which remain subject to any future promotions or discounts on offer by Bord Gáis Energy at that time.
- Bord Gáis Energy will monitor compliance with the Summer Sale and where it uncovers, any evidence of fraud, abuse, misuse, or non-compliance with these Terms and Conditions, Bord Gáis Energy reserves the right to end or suspend the Summer Sale entirely or withdraw the Discount from specific customers. Where the Discount is withdrawn, the customer will be given the option of continuing with the Qualifying Product at full price (including paying any shortfall to us) or cancelling their Qualifying Product (subject to covering any costs incurred by Bord Gáis Energy during the period the customer held the Qualifying Product).
- Discounts applied in accordance with these Terms and Conditions are not transferrable and no cash alternatives are available.
- To benefit from the Discount, customers must be over 18, the registered owner of the property where the Qualifying Product will be used and a resident of the Republic of Ireland.
- The promoter of the Summer Sale is Bord Gáis Energy, PO Box 10943, Dublin 2.
- The promoter reserves the right to amend these Terms and Conditions at its sole discretion.

May 2025