

## **Bord Gáis Energy (BGE)**

### **“Gas 14% discount for 12 months when you purchase Hive Active Heating or 365 Boiler Care” Terms and Conditions of Offer**

*This Offer is applicable to EXISTING gas only customers that purchase a full price Hive Active Heating or 365 Boiler Care from Bord Gáis Energy Limited. (offer does not apply to existing Dual Fuel customers)*

Existing Gas customers that buy any of the below full price products:

- a) Hive Active Heating
- b) 365 Boiler Care
- c) Hive Active Heat and Complete Boiler Care
- d) Hive Active Heat and Complete Boiler Care +1
- e) 365 Boiler Care with Hive Active Heating

can get a 14% discount off the Standard BGE Unit Rate if they choose Level Pay and Paperless Billing.

If an existing gas customer already has a percentage discount on their account (e.g. for paying by level pay and/or paperless billing or a new customer discount) this will be increased to 14% from the date they agree to the offer and will be applied for 12 months from this date.

*All of the above percentage discounts are off the Bord Gáis Energy standard unit rate and for 12 months. After the additional 12-month period, customers who continue to pay by Level Pay and use paperless billing will receive a 5% discount on BGE’s standard unit rates.*

1. The gas supply service is subject to Bord Gáis Energy’s “Standard Terms and Conditions of Gas Supply” which can be found at <https://www.bordgaisenergy.ie/terms-and-conditions/> The 365 Boiler Care and Hive Active Heating Service is subject to Bord Gáis Energy’s “365 Boiler Care” & “Hive” terms and conditions which can be found at <https://www.bordgaisenergy.ie/homecare/boiler-service/>
2. New discount or discount extension will be applied to the customer’s account when purchasing any of the full priced products options a) to e)
3. New discount or discount extension will be applied after 365 Boiler Care or Hive Active Heating service has been completed.
4. To avail of this offer you must be successfully signed up to BGE with paperless billing and level pay, direct debit.
5. The 365 Boiler Care is limited to the following counties: Carlow, Cavan, Clare, Cork, Dublin, Galway (city), Kildare, Limerick, Louth, Meath, Monaghan, Tipperary, Waterford and Wicklow.
6. Hive Active Heating is limited to the following counties: Carlow, Cavan, Clare, Cork, Dublin, Galway (city), Kildare, Kilkenny, Limerick, Louth, Meath, Monaghan, Tipperary, Waterford and Wicklow.
7. If a tenant avails of the offer, then they can avail of the 365 Boiler Care or Hive Active Heating service, but it must be booked by the landlord as the owner of the property.
8. If the customer has recently had their boiler serviced, no alternative will be offered.

9. While attending the 365 Boiler Care or Hive Active Heating service appointment, if for any reason the boiler service or Hive installation cannot be completed, the discount or extension will apply.
10. The discount or discount extension will only be available at the premise that 365 Boiler Care or Hive Active Heating is completed.
11. Bord Gáis Energy is not obliged to enter into written correspondence regarding this Offer.
12. All offers must be agreed by the property owner, therefore tenants must have the service booked by the landlord.
13. The promoter is Bord Gáis Energy, PO Box 10943, Dublin 2.
14. The promoter reserves the right to amend these terms and conditions at their sole discretion.