



Gas Boiler Installations

Direct Boiler Installation Offer – €150 Discount:

Starting 13th May 2024

We care about privacy, and we protect your personal data. We recommend that you read our Privacy Notices, to understand how we collect and use your personal data and your data protection rights. Our Privacy Notices do not form part of the contract between you and us. You can find our Privacy Notices [here](#).

Terms and Conditions for the Direct Boiler Installation Offer 2024 (the “Direct Boiler Offer”)

This offer gives you a Discount on a Qualifying Product.

We recommend that you read these terms and conditions carefully, as they set out our responsibilities to you and the terms and conditions which you need to comply with as a recipient of the Direct Boiler Offer.

By availing of the Direct Boiler Offer, you agree to these terms and conditions. They are separate to and distinct from any other contracts you may have with us.

What the words mean

“**Bord Gáis Energy**” or “**we**” or “**us**” means Bord Gáis Energy Limited, a limited company incorporated in Ireland with company number 463078 and having its registered address at 1, Warrington Place, Dublin 2 and, for the avoidance of doubt, includes all employees, servants, agents, contractors, and sub-contractors of Bord Gáis Energy (and all employees of any such agents, contractors, and sub-contractors).

“**Discount**” means a discount of €150 (incl. VAT) off the purchase price of the Qualifying Product, in accordance with these Terms and Conditions.

“**End Date**” means 30 June 2024.

“**Boiler**” means the single mains gas central heating domestic boiler to be installed as part of the Installation.

“**Local Hero**” means the trader you engage through the Local Heroes platform, www.localheroes.ie, who installs your Boiler. The Local Hero must be a gas installer who is registered with the Register of Gas Installers of Ireland (“RGII”).

“**Offer Code**” means the one-time code (SUMMERSALE150) provided by Bord Gáis Energy in connection with the Direct Boiler Offer.

“**Qualifying Product**” means the Boiler and any associated parts to be installed by Bord Gáis Energy.

Taking part

- The Direct Boiler Offer is for personal use only and cannot be used for business or commercial reasons.
- We reserve the right, at our absolute discretion, to reject, withdraw, or not provide you with the Discount.
- We want you to benefit from this Direct Boiler Offer in a responsible and considerate way. You agree not to use the Discount in any way that would be or could be perceived as spam, bulk messages, or bulk posts, or

in any type of messages or posts to third parties, or on online marketplaces or social media, for example Amazon, Twitter / X or Facebook.

- Receipt of the Discount is subject to you using the Offer Code when purchasing the Qualifying Product.

How to redeem a discount

- To redeem a Discount, you must:
 - apply the Discount Code when making the final payment by mentioning this code to the Customer Support Agent over the phone.
 - not have used an Offer Code to previously purchase the same Qualifying Product under the Direct Boiler Offer – only one Offer Code can be redeemed against each Qualifying Product; and
 - not use the Discount in conjunction with any other offer or incentive.
- The Discount will be offset against the cost of the Qualifying Product.
- The Discount Code made available as part of the Direct Boiler Offer will be active from 13 May 2024 to 30 July 2024. After the End Date, it will not be possible to redeem the Discount other than where you have completed an application for a Qualifying Product on Bord Gáis Energy prior to the End Date, but the installation takes place after the End Date.

General

- To avail of the Direct Boiler Offer, you must be aged 18 or over, the registered owner of the property where the Qualifying Product will be used, and a resident in the Republic of Ireland.
- From time-to-time, we may also make other changes to the Direct Boiler Offer and to these terms and conditions. In such circumstances, any Discount we agreed to provide to you before we make changes to the offer will continue to apply, subject to any qualifying criteria.
- The Discount does not apply to any repair or additional labour, or parts required, and which are not covered by the Qualifying Product purchased by you.
- The Discount may not be used in conjunction with any other boiler installation offers, promotions or discounts.
- We will monitor compliance with the Direct Boiler Offer. In the event of fraud, abuse, misuse, or failure to comply with these terms and conditions, for example, spamming people with an Offer Code, we can disable Offer Codes, not provide, withdraw, or reclaim a Discount, end, or suspend the Direct Boiler Offer or stop you from participating in the offer.
- We reserve the right to pause the Direct Boiler Offer, extend it beyond the End Date, end it before the End Date, or amend the Terms and Conditions. If we decide to end or amend the Direct Boiler Offer prior to the End Date, customers who have already purchased Qualifying Products in accordance with these Terms and Conditions will be eligible to avail of the Discount.
- Bord Gáis Energy will monitor compliance with the Direct Boiler Offer and where it uncovers, any evidence of fraud, abuse, misuse, or non-compliance with these Terms and Conditions, Bord Gáis Energy reserves the right to end or suspend the Direct Boiler Offer entirely or withdraw the Discount from specific customers. Where the Discount is withdrawn, the customer will be given the option of continuing with the Qualifying Product at full price (including paying any shortfall to us) or cancelling their Qualifying Product (subject to covering any costs incurred by Bord Gáis Energy during the period the customer held the Qualifying Product).
- Discounts applied in accordance with these Terms and Conditions are not transferrable and no cash alternatives are available.

- The promoter of the Direct Boiler sale is Bord Gáis Energy, PO Box 10943, Dublin 2.
- The promoter reserves the right to amend these Terms and Conditions at its sole discretion.

May 2024