

Smart Tariffs

Terms and Conditions of Tariff

Standard Smart Tariff (SST)

October 2021

- 1) These are Bord Gáis Energy's terms and conditions for our Standard Smart Tariff (applicable to both standard and green smart offers).
- 2) These terms and conditions set out the details of this tariff and should be read in conjunction with our Electricity Smart Metering Terms and Conditions (Fixed Term or no Fixed Term) or our Dual Fuel Terms and Conditions with Electricity Smart Metering (whichever is applicable to the offer you have agreed to). These can be found at: [Service & supply Ts&Cs | Bord Gáis Energy \(bordgaisenergy.ie\)](https://www.bordgaisenergy.ie/service-supply-ts-cs)
- 3) Our Standard Smart Tariff or SST is a Time of Use Tariff. A **"Time of Use Tariff"** means a smart meter tariff that charges you different rates depending on when you use electricity.
- 4) The different charging times/ bands for our SST are:
 - a) Day: 8am to 11pm
 - b) Night: 11pm to 8am
 - c) Peak: 5pm to 7pm
- 5) The times/ bands set out in clause 5 above are times/ bands set by regulation and are subject to change following any future regulatory decisions.
- 6) The current tariffs or charges for each time band can be viewed on our website at: [Our Tariffs & Prices | Bord Gáis Energy \(bordgaisenergy.ie\)](https://www.bordgaisenergy.ie/our-tariffs-prices)
- 7) With the SST, electricity consumption data will be collected from your smart meter by ESB Networks every two months, but displayed in 'day', 'night' and 'peak' intervals.
- 8) Our SST has the meter configuration of MCC16. This is displayed on your Smart Meter bill.
- 9) Customers on this tariff will be billed every two months.
- 10) Our preferred method of payment is by Direct Debit. Your Direct Debit will be taken 14 days after the billing date. You may lose any discount that was applicable for paying by Direct Debit if you stop paying by Direct Debit.
- 11) Our preferred billing method is by paperless billing, but a paper bill is also available. Please call us on 01 611 01 04 to sign up for a paper bill. You may lose any discount that was applicable for paying by paperless billing if you change to a paper bill.
- 12) You are able to change your smart meter tariff within the terms of your contract terms and conditions by contacting us 01 611 01 04, or through your online account. We will explain any conditions associated with this change when you sign-up for the new smart meter tariff.
- 13) If signing up for green energy, your 100% renewable electricity and 10% green gas will be supplied from renewable sources. Please see [bordgaisenergy.ie](https://www.bordgaisenergy.ie) for more details.