

Boiler Services and Heat Pump Service

Summer Boiler Service Sale – 20% Discount off:

- Complete Boiler Care
- Complete Boiler Care +1
- 365 Boiler Care
- Heat Pump Service

Starting 8^h May 2023

We care about privacy and we protect your personal data. We recommend that you read our Privacy Notices, to understand how we collect and use your personal data and your data protection rights. Our Privacy Notices do not form part of the contract between you and us. You can find our Privacy Notices here.

Terms and Conditions for the Summer Boiler Service Sale (the “Summer Sale”)

- To be eligible for the 20% discount (the “Discount”) on Complete Boiler Care, Complete Boiler Care +1, 365 Boiler Care and Heat Pump (together the “Qualifying Products”), customers must comply with these Terms and Conditions.
- To be eligible for the Discount customers must comply with the following conditions (the “Conditions”):
 - buy or renew a Qualifying Product between 8th May 2023 and 31st July 2023 (inclusive) (the “Promotion Window”);
 - complete the Gas Boiler Service with Bord Gáis Energy during the Promotion Window or by the 31st of August 2023 at the latest;
 - where relevant, not be renewing the Qualifying Product using the continued cover feature.
- Subject to complying with the Conditions, the Discount will be applied automatically when the customer purchases the Qualifying Product.
- Customers will only be eligible for the Discount if the boiler service is booked during the promotion window and takes place before the 31st August 2023.
- Customers who are renewing their Qualifying Product must complete the renewal, whether by phone or online, during the Promotion Window. Where a renewal link or prompt is received prior to the Promotion Window, renewing customers will still be able to benefit from the Discount if they use the link or make contract with us during the Promotion Window and satisfy the Conditions.
- The Discount applies to any payment or renewal method apart from renewals using the continued cover product feature (however, please note that monthly direct debit payment is only available by phoning us on 01 611 01 45).
 - 365 Boiler Care is subject to engineer inspection to determine boiler suitability pre-service and if the boiler is unsuitable for 365 Boiler Care, the product may be transferred to Complete Boiler Care +1 or Complete Boiler Care and the Discount will still be applied.

- The Discount is available on Gas Boiler Services only. Gas Boiler Services are only available in the counties of Carlow, Cavan, Clare, Cork, Dublin, Kildare, Kilkenny, Galway, Laois, Limerick, Louth, Meath, Monaghan, Tipperary, Waterford & Wicklow. Customers outside of these counties will not be eligible for the Discount or any cash equivalent or alternative offer.
- The Discount does not apply to any repair or additional labour or parts that are required and are not covered by the Qualifying Product purchased by the customer.
- The Discount may not be used in conjunction with any other boiler services offers, promotions or discounts.
- All boiler care appointments/services must be agreed by the property owner; therefore, tenants must have the service booked by the landlord.
- We reserve the right, at our sole discretion, to pause the Summer Sale during the Promotion Window, extend it beyond 31st Jul 2023, end it before 31st July 2023 or amend the Conditions. If we decide to end or amend the scheme during the Promotion Window, customers who have already purchased Qualifying Products in compliance with these Terms and Conditions will still receive the full Discount.
- The Discount will only apply during the first year the customer holds the Qualifying Product. Any subsequent renewals will be taken out at full price, subject to any future promotions or discounts which the customer may be eligible for.
- We will monitor compliance with the Summer Sale. In the event of fraud, abuse, misuse, or not keeping to these Terms and Conditions, we reserve the right to end or suspend the scheme entirely or withdraw the Discount from specific customers. Where the Discount is withdrawn, the customer will be given the option of continuing with the Qualifying Product at full price (including paying any shortfall to us) or cancelling their Qualifying Product (subject to covering any costs incurred by Bord Gáis Energy during the period the customer held the Qualifying Product).
- Discounts applied in accordance with these Terms and Conditions are not transferrable and no cash alternatives are available.
- To benefit from the Discount, customers must be over 18, be the registered owner of the property where the Qualifying Product will be used and resident in the Republic of Ireland.
- The promoter is Bord Gáis Energy, PO Box 10943, Dublin 2.
- The promoter reserves the right to amend these Terms and Conditions at their sole discretion.

For more information on the terms and conditions of these services, please visit the following pages.

- [Complete Boiler Care terms and conditions](#)
- [Complete Boiler Care +1 terms and conditions](#)
- [365 Boiler Care terms and conditions](#)
- [Heat Pump Service terms and conditions](#)