

Terms & Conditions for My Insights Soft Launch

Bord Gáis Energy | My Insights Raffle for €300 credit

Participants of our soft launch of My Insights are entered into a raffle with a chance to win €300 credit on their energy bill.

To enter:

- ✓ Log into your Bord Gais account and interact with Insights
- ✓ Answer the survey that appears when using Insights, each survey completed counts as an additional entry into our prize draw.
- ✓ Maximum of 5 draw entries per customer (Total of 5 surveys)

IMPORTANT: Make sure to complete the survey in the required week, otherwise your entry will not be counted.

The raffle entry closes on the 2nd of August 2026. The winner will be contacted to receive the prize before 7th of August 2026.

T&Cs apply

Submission of an entry will be taken to mean acceptance of these terms and conditions.

22nd June 2026 – 2nd August 2026

1. **Eligibility:** This competition is open to those aged 18 or over, who reside in the Republic of Ireland or Northern Ireland (excluding employees of Bord Gáis Energy (the 'Promoter') and its subsidiary companies, their agencies and anyone professionally connected with this promotion) who submit by 3pm on 2nd of August (the 'Closing Date').
2. **Prize:** 1 winner will win €300 credit on their bill. Prize allocation is at the discretion of the Promoter. Should any prize element be unavailable at the time, Bord Gáis Energy reserves the right to substitute with a prize of equal or greater value. Prizes are non-transferable and there is no cash alternative for the prize.
3. **Winner Selection:** Winner will be chosen randomly by preferred date from all correct entries received by the Closing Date and will be notified before 5pm on 7th of August.
4. **Communication:** The Promoter may contact competition entrants via phone, e-mail and/or any other means of communication for the purpose of notifying competition winner and to attain delivery details etc. If a winner does not respond to the Promoter within 1 day of being notified by the Promoter and/or the Promoter is unable to contact the winner, then the prize will be forfeited, and the Promoter will be entitled to select another winner in accordance with the process set out above.
5. **Promoter's Discretion:** The Promoter retains the sole discretion to withhold prizes without liability if, in its view, a winner or runner-up is ineligible, the entry is invalid, or a winner does not meet the necessary requirements as set out in these terms and conditions. The Promoter reserves the right to withdraw or amend the Promotion where it becomes necessary to do so. The Promoter's decision is final, and no correspondence will be entered into about it.
6. **Responsibility:** The Promoter does not accept responsibility for late, lost, ineligible or incomplete submissions or entries. Responsibility cannot be accepted for entries invalidated by technical problems of any kind or problems accessing the internet/website. All internet connection charges shall be the entrant's responsibility.
7. **Entrants' Details:** Details of participants and winners shall be retained by the Promoter for the purpose of this Promotion. By entering the competition participants accept that should they win their name (initial and surname), address (county/place) and image of their entry may be used for publicity and may be published online, in print or in any other outlet/media seen fit by the Promoter. Personal data supplied during the course of this Promotion may be passed on to third party suppliers only in so far as required for the fulfilment/delivery/arrangement of the prize. Participants may withdraw their consent to the retention/publication of such data at any time by declaring such withdrawal to the Promoter by emailing digitalxteam@bordgais.ie.
8. **Acceptance of Terms and Conditions:** By participating in the Promotion, participants are deemed to have accepted these terms and conditions. The Promoter reserves the right to refuse entry or refuse to award the prize to anyone in breach of these terms and conditions.
9. **Liability:** To the extent permitted by law, the Promoter excludes all liability whatsoever to entrants and the winner in relation to the Promotion and the prize(s) to be awarded.
10. **The Promoter:** The Promoter is Bord Gáis Energy, 1 Warrington Place, Dublin 2.
11. **Amendment of Terms and Conditions:** The Promoter reserves the right to amend these terms and conditions at their sole discretion and without notice.