

## Smart Tariffs

### Terms and Conditions of Tariff

#### Bespoke Smart Tariff

February 2021

- 1) These are Bord Gáis Energy's terms and conditions for our Bespoke Smart Tariff. These terms and conditions set out the details of this tariff and should be read in conjunction with our Conditions of Supply for Electricity to Smart Meter SME Business Customers (Fixed Term or no fixed Term). These can be found at: <https://www.bordgaisenergy.ie/resources/terms-and-conditions/>
- 2) Our Bespoke Smart Tariff (STOD) is a Time of Use Tariff. A "**Time of Use Tariff**" means a smart meter tariff that charges you different rates depending on when you use electricity.
- 3) The different charging times/ bands for our Bespoke Smart Tariff are:
  - a. Day: 8am to 11pm
  - b. Night: 11pm to 8am
  - c. Peak: 5pm to 7pm
  - d. Winter & Summer

Where Winter is November, December, January & February.

- 4) To review your current charges or discuss your tariff and contract options please contact our dedicated Business Team on 01 611 01 52.
- 5) With the Bespoke Smart Tariff, electricity consumption data will be collected for this tariff daily in half hourly intervals (half hourly consumption data) and sent to ESB Networks. It will be displayed in 'day', 'night' and 'peak' intervals.
- 6) The meter configuration for this Tariff is MCC12 (as displayed on your Smart Meter bill). Where you choose this Time of Use Tariff configuration called MCC12, half hourly consumption data may be provided to us by ESB Networks. Where half hourly consumption data is available to us, we can provide a breakdown of this data to you. This gives you a breakdown of your electricity usage for every half hour of the day.
- 7) You can access up to 24 months of your historic half hourly consumption data through our Website via your online account. You must have an online account with us to use this service. The amount of half hourly consumption data will be less if you joined us in the last 24 months and will be available for however long you have been with us. This half hourly consumption data can be downloaded to your own electronic device. We will regularly refresh this so it is accurate and up to date. Export data (where applicable and if available) can also be accessed on the same basis.
- 8) Customers on this tariff can choose to be billed monthly or every two months. You can choose a billing day on any day between 1 – 28 of the month.
- 9) Our preferred method of payment is by Direct Debit. Your direct debit will be taken 14 days after the billing date.