

# We're here to help with any questions you may have

If you'd like to cancel your contract with us, please complete the form below within the following cooling off periods:

**14 days** from the date you agreed to your contract if you signed up online or by phone or **30 days** if you signed up via one of our doorstep sales agents.

Then send it to: **Customer Service, Bord Gáis Energy, PO Box 10943, Dublin 2**

## Cancellation form:

Name:

Address:

**Service to be cancelled:**

Residential electricity	<input type="checkbox"/>
Residential gas	<input type="checkbox"/>
HomeCare (boiler services/Hive)	<input type="checkbox"/>

Date of contract:

MPRN (if applicable):

GPRN (if applicable):

Customer signature:

Date:

### If you need any help, get in touch

Call our team on **01 611 01 01**  
email us at [info@bordgais.ie](mailto:info@bordgais.ie)  
or visit [bordgaisenergy.ie](http://bordgaisenergy.ie)

