

Bord Gáis Energy (BGE)
14% discount on residential gas supply for 12 months when you purchase Hive Active Heating or 365 Boiler Care

Offer Valid from 12th February 2018 to 30th September 2019

Terms and Conditions of Offer

This Offer is applicable to EXISTING gas only customers that purchase a full price Hive Active Heating or 365 Boiler Care from Bord Gáis Energy Limited (offer does not apply to existing Dual Fuel customers).

Existing Gas customers that buy any of the products listed a) to e) below can get a 14% discount off the standard BGE unit rate for gas if they choose to pay by direct debit and opt for paperless billing:

- a) Hive Active Heating
- b) 365 Boiler Care
- c) Hive Active Heat and Complete Boiler Care
- d) Hive Active Heat and Complete Boiler Care +1
- e) 365 Boiler Care with Hive Active Heating

If an existing gas customer already has a percentage discount on their account (e.g. for paying by Direct Debit and/or paperless billing or a new customer discount) this will be increased to 14% from the date they agree to the offer and will be applied for 12 months from this date.

All of the above percentage discounts are off the Bord Gáis Energy standard unit rate and for 12 months. After the additional 12-month period, customers who continue to pay by Direct Debit and use paperless billing will receive a 5% discount on BGE's standard unit rates.

1. Gas supply service is subject to “*Terms and Conditions of Supply for Residential Gas Customers*” which can be found [here](#).
2. 365 Boiler Care is subject to the “*Terms and Conditions for 365 Boiler Care – Boiler Care Agreement*” which can be found [here](#).
3. Complete Boiler Care is subject to the “*Terms and Conditions for Complete Boiler Care- Boiler Care Agreement*” which can be found [here](#).
4. Complete Boiler Care +1 is subject to the “*Terms and Conditions for Complete Boiler Care +1 – Boiler Care Agreement*” which can be found [here](#).

5. Hive Active Heating is subject to the “*Bord Gáis Energy Terms and Conditions of Sale: Hive*” which can be found [here](#).
6. Paperless billing is subject to the “*Terms and Conditions of Online Paperless Billing*” which can be found [here](#).
7. New discount or discount extension will be applied to the customer’s account when purchasing any of the full priced products options a) to e) above from 12 February 2018 to 30 September 2019.
8. New discount or discount extension will be applied after 365 Boiler Care or Hive Active Heating service has been completed.
9. To avail of this offer you must be successfully signed up to BGE with paperless billing and direct debit.
10. The 365 Boiler Care is limited to the following counties: Carlow, Cork, Dublin, Kildare, Kilkenny, Laois, Limerick, Louth, Meath, Waterford and Wicklow.
11. Hive Active Heating is limited to the following counties: Carlow, Cavan, Clare, Cork, Dublin, Galway (city), Kildare, Kilkenny, Limerick, Louth, Meath, Monaghan, Tipperary, Waterford and Wicklow.
12. If a tenant avails of the offer it must be agreed and booked by the property owner/landlord. Therefore the property owner/landlord must book the 365 Boiler Care or Hive Active Heating service directly with BGE.
13. If the customer has recently had their boiler serviced, no alternative will be offered.
14. While attending the 365 Boiler Care or Hive Active Heating service appointment, if for any reason the boiler service or Hive installation cannot be completed, the discount or extension will apply.
15. The discount or discount extension will only be available at the property where the 365 Boiler Care or Hive Active Heating is completed.
16. Bord Gáis Energy is not obliged to enter into written correspondence regarding this offer.
17. All offers must be agreed by the property owner, therefore tenants must have the service booked by the landlord.
18. The promoter is Bord Gáis Energy, PO Box 10943, Dublin 2.

19. Bord Gáis Energy reserves the right to amend these terms and conditions at their sole discretion.