

“Your Loyalty Plan” Tariff

Bord Gáis Energy - Terms and Conditions of “Your Loyalty Plan” Residential Tariff

November 2022

- 1. Customer Eligibility** - existing Bord Gáis Energy residential electricity or gas customers who have been with us for at least 3 years are eligible for Your Loyalty Plan Tariff.
- 2. Contract** – with the Your Loyalty Plan Tariff, the customer will be supplied under our standard Terms and Conditions of Gas or Electricity Supply (Ongoing Contract/ No Fixed Term Contract).
- 3. Price** - Your Loyalty Plan Tariff is a Tariff which will give new unit rates only to the customer. Standing Charges remain the same as under our Standard Tariffs. See [Our Tariffs & Prices | Bord Gáis Energy \(bordgaisenergy.ie\)](#) for full details of the tariff.
- 4. Term of Tariff** – Customers can stay on the Your Loyalty Plan Tariff unless you choose another offer/ tariff/ contract with Bord Gáis Energy.
- 5. If you leave BGE** - Once a customer leaves Bord Gáis Energy, he/she will lose Your Loyalty Plan Tariff and will not be able to choose this tariff if he/she returns to Bord Gáis Energy as a customer (as you need to be with BGE for at least 3 years to be eligible for this tariff).
- 6. Changing Your Tariff** – customers can change from Your Loyalty Plan Tariff at any time. However, customers will lose and become ineligible for Your Loyalty Plan Tariff if they sign-up to a new offer which does not include Your Loyalty Tariff plan. For example, if the customer signs up to one of our other Tariffs which may or may not include a discount.
- 7. Application of Tariff** - It may take up to more than 7 days to apply this new tariff, but the effective date will be the date customer signed up for it