



The Kramp app

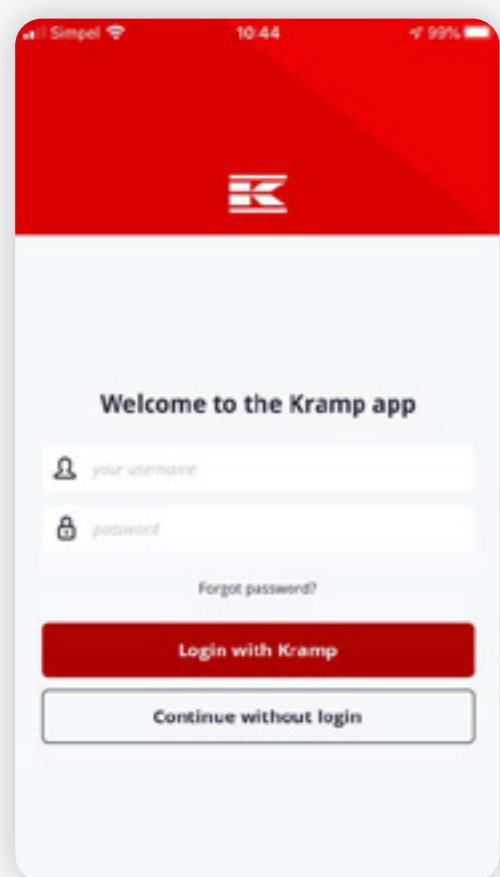
Pro tips!

With the Kramp App it's easier than ever to find parts. The app helps Kramp dealers in their day-to-day business by making it easier to find products and the contents of a delivery.

Download & update

EVERYONE

Download the app on the Google Play and Apple App stores. Make sure to update your versions so you don't miss out on new possibilities!



Login

DEALER KOS

Login with your username or email address to view your orders, scan your boxes and order products on the webshop.

Are you working with Kramp Online Service (KOS)? Your customers can also use the app without any extra effort! Don't have an account with Kramp? You can continue as guest.

Box scan

DEALER

- Login and scan the shipping label on a crate or box to see its contents
- Scan the shipping label barcode (above or next to your address) on a crate, carton box or other delivery
- Don't scan the unique box barcode
- You can only scan boxes that belong to you, because of safety and privacy reasons

After scanning you will see the contents of your box without opening it, so you can quickly find that important part for your customer.



Product barcode scan

EVERYONE

- Scan your product barcodes and view product information immediately
- You can scan all Kramp 128 barcodes and most EAN codes
- Barcode not recognized? That's a pity! But we'll share this value with our product data team and try our best to do better soon!

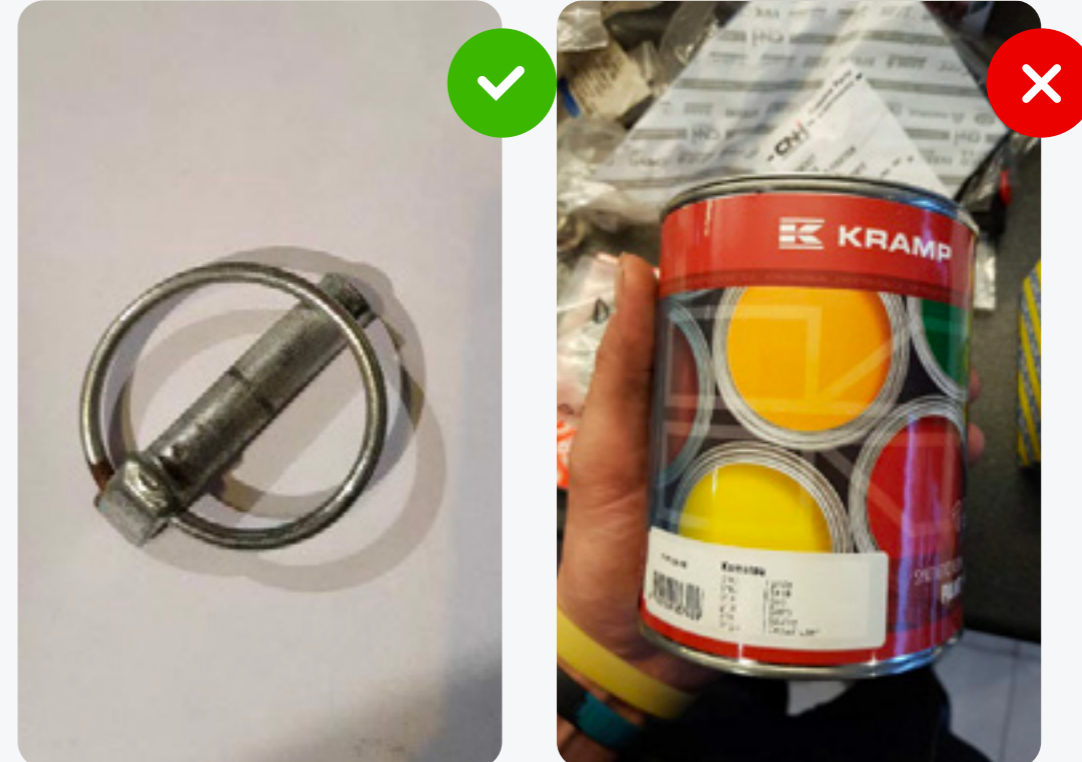
Product recognition

BETA

EVERYONE

Product recognition was launched as a beta version. It can do a lot, but it won't be perfect at first. So we have some tips for better results:

- Place the product on a neutral background (for example on a white table)
- Check if only the product is visible in the picture, so no other items
- Check if the product is well lit



After clicking on a result you will sometimes be asked to leave your feedback. Please use this and help us to improve the results!

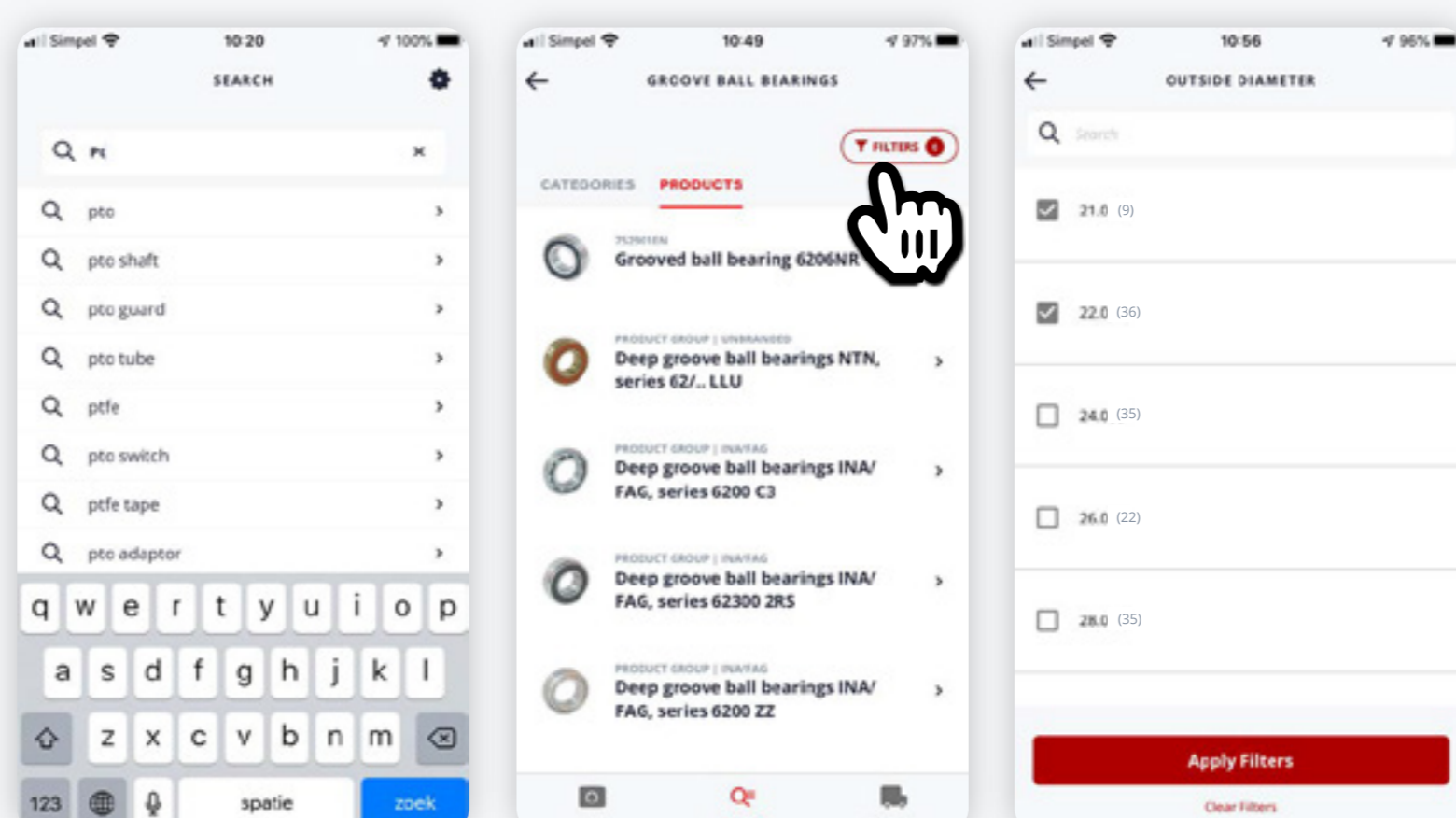


Browse, filter & search products

EVERYONE

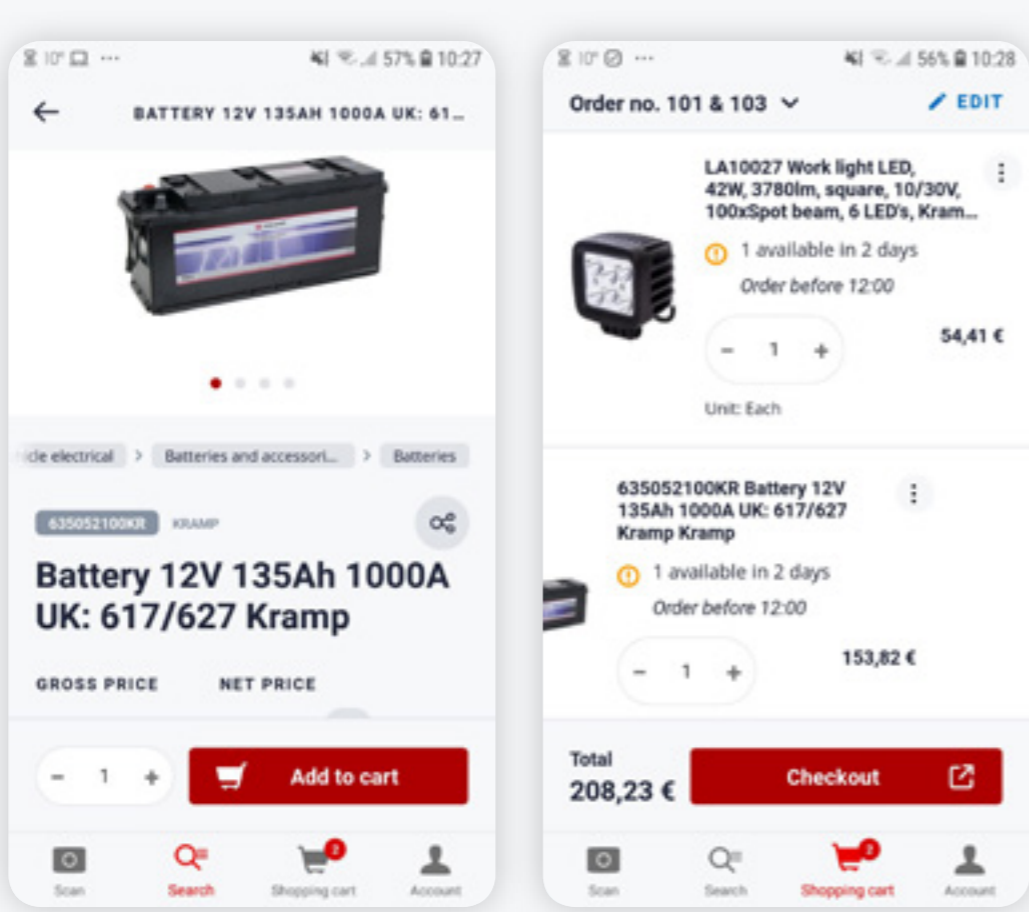
Next to scanning, you can also use the search or categories to find your product.

- When you start typing, we will provide you with additional suggestions used by other customers
- Ended up on the right category? Use filters to narrow down your results.



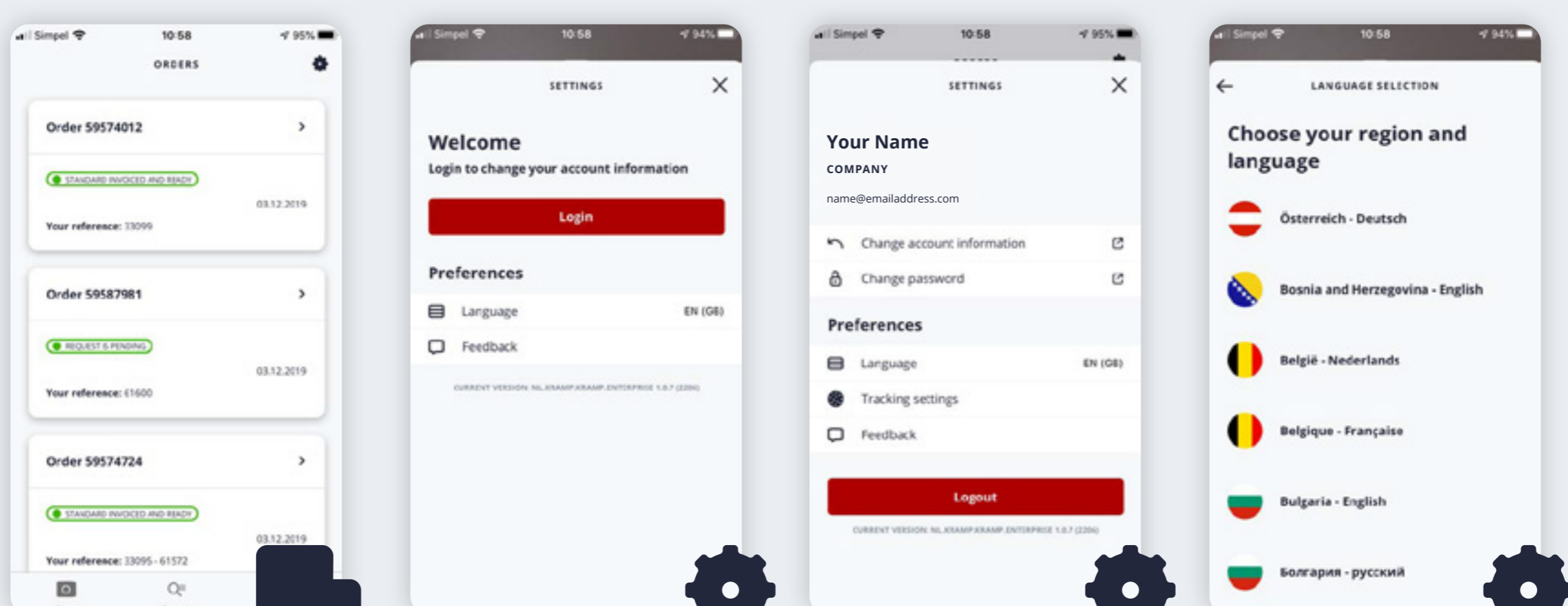
Product information & ordering

EVERYONE *



- Technical information
- Product pictures + zoom
- Share product webshop URL via e-mail or Whatsapp
- Accessories & spare parts
- Videos & documents
- Shopping cart

Manage your orders and settings



View your orders of the last 60 days

Leave feedback and change your settings

After login: view your details and change your preferences

Choose your language

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