THE DREAM CLLECTIVE

PROGRAM GUIDELINES





INTRODUCING THE DREAM COLLECTIVE

Western Australia is not just another State in Australia. It is one of the greatest places on the planet. It is brimming with natural riches and world class experiences, many that you can't find anywhere else.

The Dream Collective program has been created by Tourism Western Australia, in partnership with the Tourism Council of Western Australia, to promote and acknowledge the State's leading tourism operators and experiences.

The program is based on an independent set of criteria that incorporates a range of categories including website and online platforms, marketing and social media activity, as well as accreditation and a commitment to sustainability and accessibility. Its intent is to showcase Western Australia's leading tourism operators who consistently deliver high quality visitor experiences and celebrate the dream State.

We invite all Western Australian tourism operators to apply for consideration in the program, with applications opening May 2025. The Dream Collective recipients will be assessed on an annual basis.



PROGRAM BENEFITS

Western Australian tourism operators who successfully qualify and are recognised in The Dream Collective program will receive the following benefits:

- Priority in Tourism Western Australia's marketing and placements on <u>westernaustralia.com</u>.
- Priority consideration for posting and sharing across Tourism Western Australia's social media profiles followed by a global audience of 1.9 million.
- An official Dream Collective logo badge to utilise in the operators own marketing and digital channels. This badge will also be displayed automatically on ATDW profiles and on <u>westernaustralia.com</u> for consumers to immediately identify businesses that are included in the Dream Collective.



SCORING AND CRITERIA

Inclusion in the Dream Collective program is determined by weighted criteria and tourism operators will need to meet a scoring threshold to be included.

Tourism WA has developed a custom tool to assess businesses across the final criteria which consists of questions in relation to the following four categories:

- Customer reviews
- Website and online platforms
- Marketing activity
- Training and accreditation



ELIGIBILITY CRITERIA CHECKLIST

My tourism business is located, operates, and is registered in Western Australia
My tourism business offers customers a secure online booking service with instant confirmation
My tourism business has an active listing on the Australia Tourism Data Warehouse (ATDW)
My tourism business offers an experience to leisure travellers
My tourism business holds a sustainability standard:
· Sustainable Tourism Accreditation
· Sustainable Tourism Certification

- · National Accommodation, Recreation, and Tourism Accreditation
- ☐ My tourism business fits within the eligible product categories:
 - · Accommodation
 - · Attractions
 - Food/drink
 - · Hire
 - · Tours

NEW! My business has completed an accessibility review and my website contains detailed accessibility information, or I have enrolled in the Accessible Tourism Program and agree to complete an accessibility assessment and display detailed accessibility information on my website by 30 November 2025.*

If your tourism business meets the above criteria, we encourage you to apply for consideration in the Dream Collective program. Visit <u>wadreamcollective.com</u> to learn more.



^{*}An audit to confirm completion will be undertaken in December 2025.

INELIGIBILE PRODUCT LIST

The following product types are not currently eligible for assessment in the Dream Collective program.

COUNCIL SERVICES AND COMMUNITY CENTRES

- Aquatic/fitness/leisure/sports related facilities
- Council parks
- Gardens (unless a paid entry or scheduled and bookable tour is available)
- Libraries
- Town Halls

INFORMATION SERVICES

- Visitor Information Centres
- Trails

POINTS OF INTEREST

- Airports/ports/railway stations (unless a paid entry or scheduled and bookable tour is available)
- Beaches/lookouts/roads/hills
- Churches/cemeteries
- Universities or colleges (unless a paid entry or scheduled and bookable tour is available)

GENERAL SERVICES

- Tourism apps or travel cards
- Catering companies not part of a café or restaurant
- Photography/videography or wedding services
- Travel agencies or booking aggregators
- Accommodation booking agents or management companies
- Private holiday home rentals

If you are unsure as to whether your tourism business qualifies for consideration, please email <u>industry@westernaustralia.com</u>.



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 #WAtheDreamState





WESTERN AUSTRALIA

WALKING ON A DREAM

