#### **TERMS AND CONDITIONS OF USE**

(Last Updated: October 24, 2025)

**ARBITRATION NOTICE & CLASS ACTION WAIVER:** Except where prohibited by law (including for residents of the **Province of Québec** and the **European Union/EEA**), **Section 14** requires binding **individual arbitration** and a **waiver of class/representative actions**. Please read it carefully.

These Hasbro General Terms of Use (the "Terms") form a legally binding agreement between you and Hasbro, Inc. (collectively, Hasbro, the "Company," "we," "our," or "us"). These Terms govern your access to and use of the Company's websites, applications, games, online stores, events, forums, and related services (the "Services"). By accessing or using the Services, you agree to these Terms and to any additional terms that apply to specific Services (e.g., end user license agreements, event rules, product-specific terms or site-specific terms such as Hasbro Pulse), which are incorporated by reference.

If you do not agree to these Terms, do not use the Services.

## 1. Eligibility & Accounts

- 1.1 **Eligibility.** You represent that you (a) are of the legal age of consent in your jurisdiction (or have verifiable parental/guardian consent), (b) are not prohibited from using the Services under applicable law, and (c) have not been previously suspended or removed from the Services by the Company. The Services are void where prohibited.
- 1.2 **Account Registration.** Certain features may require an account. If applicable, You agree to provide accurate, current, and complete information ("**Registration Data**") and to keep it updated. You are solely responsible for safeguarding your credentials and for all activities under your account. Notify us promptly of any unauthorized use. **Accounts are licensed—not sold—and you have no ownership or property interest in any account.**
- 1.3 **Parental Control.** Where a minor uses the Services, the parent or legal guardian is responsible for the minor's activity and compliance with these Terms.

## 2. License & Acceptable Use

- 2.1 **License Grant.** Subject to these Terms, we grant you a personal, limited, revocable, non-exclusive, non-transferable, and non-sublicensable license to access and use the Services for your individual, non-commercial use.
- 2.2 **Reservation of Rights.** The Services are licensed, not sold. We and our licensors reserve all rights not expressly granted.
- 2.3 **Prohibited Activities.** You will not, and will not permit any third party to:
  - access or use the Services for any unlawful purpose or in violation of any policy or code of conduct we publish;
  - circumvent, disable, or interfere with security-related features, access control, or usage limits; probe, scan, or test the vulnerability of the Services;
  - access the Services via any automated means (including bots, spiders, scrapers) without our express authorization;
  - copy, modify, translate, adapt, create derivative works from, reverse engineer, decompile, or disassemble any part of the Services except to the limited extent such restrictions are prohibited by law;
  - forge headers, impersonate any person or entity, or misrepresent your affiliation;
  - upload, transmit, or distribute malware or any code that interferes with operation, security, or availability;
  - · interfere with or disrupt the Services or impose an unreasonable load on our infrastructure;
  - commercialize any part of the Services or any virtual items/currency except as expressly permitted;
  - engage in cheating, exploiting, hacking, account boosting, or using unauthorized third-party tools or emulators;
  - collect or attempt to collect personal information of other users in violation of law or our policies.

We may suspend or terminate access for suspected or actual violations.

#### 3. User Content

3.1 **Definition.** "**User Content**" means any content you create, upload, post, stream, transmit, or otherwise make available via the Services, including messages, text, images, audio, video, gameplay clips, names, likeness, and feedback.

- 3.2 **Your Responsibilities.** You are solely responsible for your User Content and represent that you have all rights necessary to grant the licenses below; that your User Content is accurate, lawful, and does not infringe or violate any rights or laws; and that it complies with these Terms and applicable policies.
- 3.3 **License to Company.** You grant the Company a worldwide, perpetual, irrevocable, royalty-free, transferable and sublicensable license to host, store, reproduce, adapt, modify, create derivative works from, publish, perform, display, distribute, and otherwise use your User Content in connection with operating, improving, promoting, and providing the Services. To the maximum extent permitted by law, you waive any moral rights or similar rights in User Content.
- 3.4 **Monitoring.** We may (but are not obligated to) monitor, screen, remove, or disable access to any User Content at our discretion, including to enforce these Terms, maintain fair gameplay, reduce abusive behavior, or comply with law.

## 4. Intellectual Property

- 4.1 **Ownership.** The Services and all content therein—including software, code, games, characters, artwork, animations, text, graphics, audio-visual effects, music, trade dress, trademarks, and other materials (collectively, "**Company IP**")—are owned by the Company or its licensors and are protected by intellectual property and other laws.
- 4.2 **No Transfer.** Except for the limited license in Section 2, no rights or interests in the Services or Company IP are transferred to you. All goodwill arising from the use of Company trademarks inures to the Company.

## 5. Third-Party Services & Links

The Services may include links to or integrations with third-party sites, software, or services ("Third-Party Services"). Third-Party Services are not under our control; we are not responsible for their content, policies, or practices, and we do not endorse them. Your use of Third-Party Services is at your own risk and may be subject to additional terms and privacy policies.

#### 6. Privacy

Your use of the Services is subject to the Privacy Policy applicable to the Service you use, which explains how we collect, use, share, and protect personal information and the choices available to you. The Privacy Policy (here for hasbro.com, except instead here for Hasbro Pulse specifically) is incorporated by reference into these Terms.

## 7. Unsolicited Ideas & Feedback

We do not accept unsolicited ideas or proposals. If you nevertheless provide suggestions, ideas, or feedback ("Feedback"), you agree that we may use them without restriction or compensation and that such Feedback is non-confidential.

# 8. Compliance; Export & Sanctions

You will comply with all applicable laws, including export control and sanctions laws. Without limitation, you may not use or access the Services if you are located in, or are ordinarily resident in, a country or region embargoed by the United States, or if you are listed on any U.S. government restricted party list (including lists maintained by the U.S. Department of the Treasury's Office of Foreign Assets Control (OFAC) and the U.S. Department of Commerce's Bureau of Industry and Security (BIS)). You agree not to export, re-export, or transfer any software or technology in violation of the U.S. Export Administration Regulations (EAR) or other applicable laws.

## 9. Modifications; Availability

We may modify the Services and these Terms at any time. If we make material changes, we will provide notice (e.g., by updating the date at the top of these Terms, posting a notice, or sending an email, where appropriate). Changes become effective when made unless otherwise stated. If you do not agree to the revised Terms, you must stop using the Services. We may suspend or discontinue all or part of the Services at any time without liability.

## 10. Disclaimers

THE SERVICES (INCLUDING ANY CONTENT, SOFTWARE, VIRTUAL ITEMS/CURRENCY, AND PRODUCTS MADE AVAILABLE THROUGH THE SERVICES) ARE PROVIDED "AS IS" AND "AS AVAILABLE," WITH ALL FAULTS AND WITHOUT WARRANTY OF ANY KIND. TO THE FULLEST EXTENT PERMITTED BY LAW, THE COMPANY DISCLAIMS ALL WARRANTIES, EXPRESS, IMPLIED, OR STATUTORY, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, NON-INFRINGEMENT, AND QUIET ENJOYMENT, and any warranties arising out of course of dealing or usage of trade. We do not warrant that the Services will be uninterrupted, error-free, secure, or free of harmful components, or that defects will be corrected.

Some jurisdictions do not allow the exclusion of certain warranties, so some exclusions may not apply to you.

## 11. Limitation of Liability

TO THE FULLEST EXTENT PERMITTED BY LAW, THE COMPANY AND ITS PARENTS, SUBSIDIARIES, AFFILIATES, LICENSORS, AND SERVICE PROVIDERS, AND EACH OF THEIR RESPECTIVE OFFICERS, DIRECTORS, EMPLOYEES, AND AGENTS (COLLECTIVELY, "COMPANY PARTIES") WILL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, EXEMPLARY, OR PUNITIVE DAMAGES, OR ANY LOSS OF PROFITS, REVENUE, DATA, GOODWILL, OR OTHER INTANGIBLE LOSSES, ARISING OUT OF OR RELATED TO YOUR ACCESS TO OR USE OF (OR INABILITY TO ACCESS OR USE) THE SERVICES, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

EXCEPT FOR LIABILITY THAT CANNOT BE EXCLUDED OR LIMITED BY LAW AND FOR DIRECT DAMAGES ARISING FROM YOUR PURCHASE OF PHYSICAL PRODUCTS FROM US, THE TOTAL LIABILITY OF THE COMPANY PARTIES FOR ALL CLAIMS RELATING TO THE SERVICES WILL NOT EXCEED THE GREATER OF: (A) THE AMOUNT YOU PAID DIRECTLY TO THE COMPANY FOR THE SERVICE OR DIGITAL CONTENT GIVING RISE TO THE CLAIM IN THE 12 MONTHS PRECEDING THE EVENT GIVING RISE TO LIABILITY; OR (B) **US \$100**.

Nothing in these Terms limits or excludes liability for death or personal injury caused by negligence, fraud, fraudulent misrepresentation, gross negligence, willful misconduct, or any other liability that cannot be limited or excluded by law.

#### 12. Indemnification

You agree to defend, indemnify, and hold harmless the Company Parties from and against any claims, actions, demands, losses, damages, liabilities, costs, and expenses (including reasonable attorneys' fees) arising out of or related to: (a) your access to or use of the Services; (b) your User Content; (c) your violation of these Terms or any applicable law; or (d) your infringement or misappropriation of any third-party right. We may assume exclusive defense and control of any matter subject to indemnification by you, in which case you agree to cooperate with us.

## 13. Termination; Suspension; Survival

We may suspend or terminate your access to the Services (and any associated licenses) at any time, with or without notice, including where we reasonably believe you have violated these Terms or applicable law. Upon termination, your license rights immediately cease, and you may lose access to accounts, Virtual Currency/Items, and data. Sections 4–5 and 7–16, together with any other provisions intended to survive, will survive termination.

## 14. Governing Law; Dispute Resolution; Arbitration

# 14.A. Governing law; venue; time to bring claims.

Your use of the Services constitutes acknowledgment of, and agreement to, the Arbitration Agreement, subject to the terms below.

- **14.A.1. Governing Law.** These Terms, your use of the Services, your interactions with Hasbro, and any issues arising out of them will be deemed entered into in Massachusetts and governed by laws of the Commonwealth of Massachusetts, without regard to its choice of laws principles (except as to California residents whose Disputes are subject to arbitration per Section 14.B. below). The application of the United Nations Convention on Contracts for the International Sale of Goods is expressly excluded.
- **14.A.2. Venue & Jurisdiction.** To the extent not subject to arbitration per Section 14.B. below, you and Hasbro both consent and agree to the exclusive jurisdiction and venue of the state and federal courts within Suffolk County, Massachusetts for any Disputes between us. You waive your right to argue that the state and federal courts in Suffolk County, Massachusetts are an improper venue.
- **14.A.3. Time to Bring Claims.** To the fullest extent permissible by applicable law, in no event will you bring any claim, action, or proceeding related to or arising out of these Terms, your use (or inability to use) of the Services, or your interactions with Hasbro more than one (1) year after the cause of action arose.
- **14.A.4. Fees**. In the event any litigation is brought by either party in connection with these Terms (except for arbitration by a California resident per Section 14.B. below), the prevailing party in such litigation shall be entitled to recover from the other party all the reasonable costs, attorneys' fees and other expenses incurred by such prevailing party in the litigation.

## 14.B. Dispute Resolution: Arbitration.

**14.B.1. Arbitration**. You agree that all disputes, claims, demands, or controversies between us ("Disputes"), whether such Dispute arose before, on, or subsequent to you entering these Terms, and if not resolved through the informal dispute resolution procedure set forth in Section 14.B.2 below, shall be exclusively resolved by individual binding arbitration. This includes without limitation any Disputes arising from these Terms, any part of the relationship between you and us, or your use (or inability to use) the Services, or your interactions with Hasbro. This section applies whether the dispute or claim is based in contract, tort, statute, fraud, unfair competition, misrepresentation or any other legal doctrine. Notwithstanding the foregoing and the Class Action/Jury Trial Waiver below, you and Hasbro each retain the right to seek injunctive or other equitable relief in a court of competent jurisdiction to prevent the actual or threatened infringement, misappropriation or violation of a party's copyrights, trademarks, trade secrets, patents, or other IP rights. Either party may also

elect to have Disputes heard in small claims court seeking only individualized relief, so long as the action is not removed or appealed to a court of general jurisdiction. If any court or arbitrator determines that this Arbitration Agreement is void or unenforceable for any reason as to Disputes arising before the date of posting of this Arbitration Agreement, then you may still be bound to previous versions of this Arbitration Agreement by reason of your separate agreement to those previous versions. If (i) you timely provide a valid Opt-Out Notice as provided below, and you are not bound to any previous or other arbitration agreements with us; (ii) any Dispute is determined not to be subject to arbitration or resolution; or (iii) any court of competent jurisdiction or arbitrator, after exhaustion of all appeals, determines that the Waiver of Class Action Remedies, as provided below, is void or unenforceable for any reason, or that your Dispute can proceed on a class, collective, representative, or consolidated basis (other than the Mass Filing Procedures, as provided below), then you and We each irrevocably agree that the exclusive jurisdiction and venue with respect to such Dispute shall be the federal or state courts of competent jurisdiction in the Commonwealth of Massachusetts, and any such Dispute and these Terms shall be governed by and construed in accordance with the substantive and procedural laws of the state of the Commonwealth of Massachusetts, without regard to choice or conflict of law principles.

- **14.B.2. Initiating Arbitration.** You and Hasbro agree to make reasonable, good faith efforts to informally resolve any dispute before initiating arbitration. If a party intends to seek arbitration, they must first send the other a written notice that describes the nature and basis of the claim or dispute and sets forth the relief sought. If we do not reach an agreement to resolve the dispute within forty-five (45) days after the notice is received, the party seeking redress may commence an arbitration. You may initiate an arbitration proceeding by sending Hasbro a written notice explaining the claim and what remedy you want from Hasbro. If you initiate arbitration against Hasbro, you must send a copy to Hasbro at the following address: Hasbro, Inc, ATTN: Legal Department, 1027 Newport Avenue, Pawtucket, RI 02862.
- 14.B.3. Arbitration administration. Disputes will be settled by binding individual arbitration in the English language conducted by the Judicial Arbitration Mediation Services, Inc. ("JAMS") in accordance with the JAMS Comprehensive Arbitration Rules and Procedures, and the Mass Arbitration Procedures and Guidelines, https://www.jamsadr.com/mass-arbitration-procedures, as applicable (collectively, "JAMS Rules"), except as modified by this Arbitration Agreement and the Federal Arbitration Act ("FAA") will govern its interpretation and enforcement and any proceedings under it. It is the intent of the parties that the FAA and the JAMS Rules (as applicable) shall preempt all state laws to the fullest extent permitted by law. The laws of the Commonwealth of Massachusetts, without regard to choice or conflict of law principles, shall govern (except as to California residents, in which case California law shall govern): (i) any issue regarding the interpretation or enforcement of this Arbitration Agreement to which the FAA and JAMS Rules are found not to apply, and (ii) any other issue in a Dispute arbitrated hereunder. If 20 or more similar Disputes are submitted for arbitration by or with the assistance, coordination, or cooperation of the same law firm, group of law firms, cooperating law firms, or organization, JAMS shall administer those Disputes concurrently in accordance with the JAMS Mass Arbitration Procedures, except as modified by this Arbitration Agreement, and shall batch the Disputes to ensure a fair, efficient, and economical administration.
- **14.B.4. Arbitration Process.** The arbitration shall be conducted by a single arbitrator with substantial relevant commercial experience, who shall be selected from the appropriate list of JAMS arbitrators and mutually agreed upon by the parties. The arbitrator, and not any federal, state, or local court or agency, shall have exclusive authority to resolve any Disputes relating to the interpretation, applicability, enforceability, or formation of this Arbitration Agreement, including any Dispute that all or any part of this Arbitration Agreement is void or voidable, and further, that the arbitrator shall also be responsible for determining all threshold arbitrability issues, including issues relating to whether these Terms are unconscionable or illusory, in whole or in part, and any defense to arbitration, including waiver, delay, laches, or estoppel. The parties may agree to waive hearings and resolve Disputes through submission of documents. Any arbitration hearing will be conducted remotely by telephone or video conference to the extent possible, but if the arbitrator determines, or the parties agree, that a hearing should be conducted in person, the arbitration hearing will take place as close to your residence as practicable, or another agreed-upon locale. Judgment upon an award rendered by the arbitrator may be entered in any court having jurisdiction or application may be made to such court for judicial acceptance of any award and an order of enforcement, as the case may be.
- **14.B.5. Arbitration Confidentiality.** You and Hasbro agree that any dispute, claim or controversy that has been submitted to arbitration, and all related proceedings including any settlement agreement, shall be kept confidential. However, the prevailing party in any arbitration may file the arbitration award with any court of competent jurisdiction to have that award confirmed in a court order or judgment.
- **14.B.6. Arbitration Costs.** Your responsibility to pay any JAMS filing, administrative, and arbitrator fees will be solely as set forth in the JAMS Rules and pursuant to applicable law.
- **14.B.7. Arbitration Opt-Out**. You may opt out of this Arbitration Agreement. To do so, you must email DPO@hasbro.com a notice ("Opt-Out Notice") no later than 30 days after you first agreed to this Arbitration Agreement ("Opt-Out Period"). The Opt-Out Notice must contain your full legal name, your complete mailing and email address and phone number, a clear statement that you wish to opt out of this Arbitration Agreement, and your signature. If your Opt-Out Period has passed, you are not eligible to opt out of this Arbitration Agreement, and you will be bound to the terms and conditions of this Arbitration Agreement.

If you opt out of this Arbitration Agreement, all other provisions of the Terms will continue to apply to you. Additionally, if you opt out of this Arbitration Agreement, you may still be bound to previous versions of this

Arbitration Agreement or other arbitration agreements by reason of your separate agreement to them, including subsequent agreements to arbitrate. In other words, opting out of this Arbitration Agreement shall have no effect on any other arbitration agreements you entered into with us.

If we make any future changes to this Arbitration Agreement (other than a change to the Notice Address or other non-material changes), we will provide you with notice (to the extent we have your contact information). You may reject any such change by sending an email to dpo@hasbro.com within 30 days of the posting of the amended arbitration agreement that provides: (i) your full legal name, (ii) your complete mailing address, (iii) your phone number, (iv) the change(s) you are rejecting, (v) and, if applicable, the username or email address associated with your account with us. **This is not an opt out of arbitration altogether.** Your continued use of the Services after this 30-day period constitutes acknowledgment of, and agreement to, the changes to the Arbitration Agreement.

14.B.8. Waiver of Collective Action (aka Class Action) Remedies. You and we agree that, to the maximum extent permitted by law, each party is waiving the right to a trial by jury or to participate as a plaintiff, claimant, or class member in any class, collective, private attorney general, representative, or consolidated proceeding (other than the permitted Mass Filing Procedures). This means that you and we may not bring a Dispute on behalf of a class or group and may not bring a Dispute on behalf of any other person unless doing so as a parent, guardian, or ward of a minor or in another similar capacity for an individual who cannot otherwise bring their own individual Dispute. This also means that you and we may not participate in any class, collective, private attorney general, representative, or consolidated proceeding brought by any third party, and any arbitration will be conducted only on an individual basis (other than as permitted by the batching provisions in this Agreement and the JAMS Mass Arbitration Procedures). You and we may, however, participate in a class-wide settlement. You also agree that: (i) no finding or stipulation of fact in any other arbitration, judicial or similar proceeding may be given preclusive or collateral estoppel effect in any arbitration hereunder (unless determined in another proceeding between the parties); and (ii) and no conclusion of law in any other arbitration may be given any weight in any arbitration hereunder (unless determined in another proceeding between the parties). If you or we file or cause to be filed in court (other than small claims court) a complaint alleging a Dispute that is subject to arbitration under this Arbitration Agreement, the defendant/respondent will notify the party or the party's attorney (if an attorney has entered an appearance) of the existence of this Arbitration Agreement, and request that the complaint be withdrawn. If the party does not withdraw the action within 10 calendar days of service of that notice, and the defendant/respondent successfully moves to compel arbitration of the Dispute, the defendant/respondent shall be entitled to its costs and fees (including reasonable attorneys' fees) incurred in seeking to enforce this Arbitration Agreement.

#### 15. Intellectual Property Complaints

We respect intellectual property rights. If you believe content on the Services infringes your rights, please send a notice including: (a) your contact information; (b) a description of the work you claim is infringed; (c) the location of the allegedly infringing material; (d) a statement of good-faith belief that use is not authorized; (e) a statement under penalty of perjury that the information is accurate and that you are authorized to act; and (f) your physical or electronic signature. See **Section 16** for submission details.

## 16. Notices; Contact

Unless a Service specifies a different method, legal notices to the Company must be sent to the following address and will be deemed given when received. Notices to you may be provided via the Services, email, or your account.

Hasbro, Inc. Attention: Legal Department 1027 Newport Avenue Pawtucket, RI 02861

## 17. Miscellaneous

- 17.1 **Entire Agreement.** These Terms, together with any additional terms incorporated by reference, are the entire agreement between you and the Company regarding the Services and supersede prior or contemporaneous agreements on the subject.
- 17.2 **Severability.** If any provision is held invalid or unenforceable, it will be enforced to the maximum extent permitted, and the remaining provisions will remain in full force.
- 17.3 **No Waiver.** Failure to enforce any provision will not constitute a waiver.
- 17.4 **Assignment.** You may not assign or transfer these Terms or any rights or obligations hereunder without our prior written consent. We may assign these Terms without restriction.
- 17.5 **Force Majeure.** We are not liable for any delay or failure to perform due to causes beyond our reasonable control, including acts of God, war, terrorism, embargoes, epidemics/pandemics, government orders, labor disputes, supply failures, or internet/telecommunications outages.
- 17.6 **Electronic Communications.** You consent to receive communications electronically and agree that agreements, notices, disclosures, and other communications we provide electronically satisfy any legal

requirements that such communications be in writing.

17.7 **Headings; Interpretation.** Headings are for convenience only and do not affect interpretation. "Including" means "including without limitation."

# Hasbro Pulse (US) Terms of Sale & Use

Last Updated: October 24, 2025

These **Hasbro Pulse Terms of Sale & Use** (the "**Terms**") govern your purchase of products, participation in crowdfunding and pre-order campaigns, and related services offered through our U.S. websites, mobile applications, and associated platforms (collectively, the "**Services**"). These Terms supplement the **Hasbro General Terms of Use** and the **Hasbro Privacy Policy** (incorporated by reference).

By placing an order, creating an account, or backing a project, you agree to these Terms. If you do not agree, do not use the Services.

# 1. Eligibility & Accounts

- You must be at least 16 years old to use the Services. If you are under 18, you may only use the Services under the supervision of a parent or quardian, who accepts responsibility for your activity.
- You must provide accurate and complete registration details and safeguard your account credentials. Unauthorized use of another person's account or credentials is prohibited.
- You are responsible for all activity under your account, including where you permit others to access it.

## 2. Orders & Payments

- By submitting an order or backing a project, you authorize us (or our U.S.-based third-party payment processors) to charge your chosen payment method for the total amount (including applicable U.S. sales tax, shipping, and fees).
- Orders are subject to acceptance and availability. We may cancel or refuse orders for reasons including suspected fraud, unauthorized activity, errors in pricing/inventory, or violations of these Terms.
- Prices, fees, and availability may change until order confirmation. Final charges may vary due to promotions, tax adjustments, or shipping fees.

# 3. Crowdfunded & Pre-Order Products

- A **Crowdfunded Product** is only produced and shipped if its minimum backing goal is met during the stated project period. Your pledge becomes a binding **Order** only if the project succeeds.
- Your payment method will be charged only if the project is successful; otherwise, no funds will be collected.
- Estimated delivery dates are projections and subject to change. Production delays do not entitle you to cancellation unless required by U.S. law.
- We may revoke a backing or cancel an order for suspected violations of these Terms.

# 4. Shipping, Delivery & Risk of Loss

- We currently ship only to the 50 United States, the District of Columbia, Puerto Rico, Guam, U.S.
  Virgin Islands, and APO/FPO addresses. We do not ship internationally.
- Shipping options, fees, and estimated delivery times are shown at checkout and may vary by location.
- Title and risk of loss transfer to you once the product is delivered to the carrier.

## 5. Returns, Cancellations & Refunds

- Our **Shipping & Return Policy** (available here) explains your rights regarding cancellations, returns, and refunds.
- Certain products (such as collectibles, digital goods, or active-production crowdfunded items) may be non-cancellable except as required by law.
- Your rights are subject to applicable **U.S. federal and state consumer protection laws**.

## 6. Product Information, Errors & Availability

- We aim to provide accurate product information, pricing, and availability, but errors may occur. We reserve the right to correct errors (including after an order is placed) and limit or cancel orders based on inaccuracies.
- Images are illustrative only; actual products may vary in color, design, or packaging.
- We may limit purchase quantities per customer, per order, or per account. Products are for personal use only and not for resale without authorization.

## 7. User Reviews & Content

• Users may post ratings, reviews, and product questions, subject to our moderation policies.

- By posting, you grant us a worldwide, royalty-free, perpetual license to use, display, and distribute your content for the operation and promotion of the Services.
- You represent that your submissions are accurate, lawful, non-misleading, and comply with applicable guidelines, including the **FTC Endorsement Guides**.
- We reserve the right to remove or edit content that violates these Terms.

# 8. Compliance with U.S. Law

- You are responsible for ensuring your purchases and use of products comply with applicable **U.S. federal**, **state**, **and local laws**.
- Products may not be exported, re-exported, or used in violation of U.S. export control and sanctions laws, including those enforced by the U.S. Department of Commerce (BIS) and the U.S. Department of the Treasury (OFAC).

# 9. Customer Support & Contact

- For questions regarding your order, please contact **Customer Service** at 1-866-278-4264.
- California residents may also contact the **California Department of Consumer Affairs, Consumer Information Division** at (800) 952-5210 (Cal. Civ. Code § 1789.3).