

Access Pass and Welcome Bundle—FAQs

1. What does a new Ambassador get with the \$49.95 Access Pass?

When you join with a digital Access Pass you become an Epicure Ambassador and get paid to share products you love. You receive two packs of 10 printed catalogues on your back office available to add to your next personal order.

Plus, you get access to:

- Earn up to 33% on everything you sell
- Receive a 20% discount on products you buy and early access to new products
- Invites to don't-miss personal growth & wellness events
- Opportunity to earn cash bonuses, free product, and gifts when you refer new Ambassadors
- Extra cash bonuses, perks, and free product in your first 3 months
- Done-for-you digital creative content
- Exclusive Ambassador apparel
- Personalized shopping link and website
- Back-office website full of training and resources, how-to videos, product info, and more
- Templates, videos, reel frameworks, scripts to personalize your social feed
- Mentors & trainers to help you launch and get repeat orders

2. Is the Access Pass a one-time purchase?

The Access Pass is the fee to join as an Epicure Ambassador. Each year on the anniversary of the date you joined you will be asked to renew your Access Pass for \$29.95. This renewal includes the yearly cost of your annual liability insurance. This insurance is included in your first Access Pass purchase for your first year.

Note: Those who joined prior to April 1, 2023, will be asked to renew their Access Pass each January 1, starting in 2024.

3. When are Welcome Bundles eligible to be purchased?

When you join with your Ambassador Access Pass for \$49.95 on or after May 1, 2023, you are eligible to purchase the Welcome Bundles along with your Access Pass or for 30 days after your join date.

4. What if I joined in April 2023 for \$49.95, can I purchase the Welcome Bundles?

Yes, if you joined for \$49.95 in April and did not purchase the Business Kit, as part of the program launch you will be eligible to purchase the Welcome Bundles from May 1 to May 31, 11:59 pm (PT).

5. How long do I have to purchase a Welcome Bundle?

You have 30 days from your join date to purchase one or more Welcome Bundles.

6. If I did not purchase a Welcome Bundle when I joined, can I still purchase one or more?

Yes, you have up to 30 days from your join date to purchase any available Welcome Bundles.

7. If I was only able to purchase one Welcome Bundle when I joined, can I still purchase the other two?
Yes, you have up to 30 days from your join date to purchase any remaining Welcome Bundles.

8. Can I buy more than one of the same Welcome Bundle?

No. Each bundle is limited to one per new Ambassador.

9. Can host rewards be used to purchase Welcome Bundles?

No, host rewards cannot be used towards Welcome Bundle purchases.

10. What is the difference in the Welcome Bundles and what's included in each?

Please refer to your [New Ambassador page](#) on MyEpicure for more details on the Welcome Bundles.

11. What if an item is no longer available in the Welcome Bundle I want to purchase?

There will always be replacement items for any product that is not currently available.

12. One of the Welcome Bundles says it includes an "Epic Box", what does that mean?

That Bundle includes the specially printed Epic Box packaging along with the rest of the Welcome Bundle products. This is so you can show off the box as a sample to potential Customers to show them how the Epic Box arrives at their door full of new product each month.

13. If I reactivate, will I be eligible to purchase a Welcome Bundle?

No, a reactivation is not eligible. To be eligible you must be inactive for 6 months, rejoin as a New Ambassador, then are eligible to again purchase Welcome Bundles.

14. Will I get QV when I purchase a Welcome Bundle?

Yes, you will earn QV on any Welcome Bundle(s) you purchased, which goes toward your totals for remaining active.

15. Will I earn commission/compensation on the Welcome Bundles?

No, the Welcome Bundles are already discounted, and they count towards QV totals, but they are non-compensable.

16. What do Welcome Bundle purchases count towards?

As mentioned in question 14, the QV for each Bundle counts towards your 250 QV over 3 months to stay active. The dollar amounts count toward sales totals for you to earn the New Ambassador Rewards and towards your personal monthly sales. The dollar amount also counts towards your Leader's qualifications and towards sales points for the President's Club Incentive Trip (once you submit \$250 in your Month 1).

17. How do I purchase a Welcome Bundle?

When you join, you may choose any Welcome Bundles along with your Access Pass or choose none. After you've joined, when you login to your MyEpicure back office, you can click on the "Welcome Bundle offer" link in the top navigation area of MyEpicure or the first link in the main MyEpicure menu. A special Welcome Bundle order page will be created to complete your order.

Examples:



18. How will I know how much time I have left to order the Welcome Bundles?

Email reminders will be sent out, as well as the top bar reminder across MyEpicure.

19. How do I get the social assets that I can use to share about these Welcome Bundles?

They can be found on the [New Ambassador page](#) on MyEpicure.

20. How much is shipping for Welcome Bundles.

Shipping cost is \$7.95 per Welcome Bundle.