Frontline Leaders and Individual Contributors

Interviewing Skills



Leadership Solutions

With DDI by your side, you can design powerful leadership experiences for leaders at all levels.

Interaction Management[®] — Engaging courses and tools proven to build skills for personal, team, and organizational success. Leading Meetings: Use Time Effectively C vc Addressing Poor Performance C VC WB (1) Leading Self: Turn Awareness into Impact C VC Building and Sustaining Trust C 120 VC WB Coaching: Move People Forward C VC WB Leading Teams: Achieve More Together C vc Communicating with Impact* C VC WB Leading Virtually VC Communication: Connect Through Conversations* C W WB Making High-Quality Decisions C VC WB Conversations to Inspire Performance C VC Navigating Beyond Conflict C VC Creating an Inclusive Environment C VC Networking for Enhanced Collaboration C VC Delegation: Engage and Empower People C VC Reinforcing Leadership Development C vo Developing Yourself and Others C VC WB Resolving Workplace Conflict C 🚾 🐨 🗝 🕕 • Driving Change C 💯 VC WB HC 🕕 Setting Goals and Reviewing Results C VC WB HC Embracing Change C VC Strategies for Influencing Others C 120 VC Engaging and Retaining Talent C VC WB Strengthening Your Partnerships C VC Executing Strategy at the Front Line C VC Valuing Differences Fostering Innovation C VC Your Leadership Journey C 120 VC WB High-Impact Feedback and Listening C VC WB Business Impact Leadership® — High-impact courses designed to turn strategy into reality and lead organizations forward. Mid-Level and Senior-Level Leaders

- Coaching for High Performance C vc
- Cultivating Networks and Partnerships C vo
- Developing Organizational Talent C VC
- Influencing for Organizational Impact C VC
- Instilling a Culture of Innovation C VC

 Making Change Happen C VC Mastering Decision Dynamics C vc

Leading with a Global Perspective C vc

- Mastering Emotional Intelligence C VC
- Translating Strategy into Results C VC

Targeted Selection[®] — Training that provides a structured approach to behavioral interviewing.

- The Art of Behavioral Interviewing C VC WB
- The Science of Behavioral Interviewing C vc was

*Foundation Course 🧿 Classroom 💯 Under120 (2-hour classroom course) 🚾 Virtual Classroom 🕼 Virtual Reality 👐 Web-based Additional Industry Specific Versions: HC Health Care U Industrial

Microcourses — Short bursts of learning focused on a single topic or skill.

- Addressing Poor Work Habits
- Authenticity and Transparency
- Being Business Savvy
- Being Prepared to Take the HEAT
- Boost Your Resilience
- Building an Inclusive Culture
- Building Partnerships Inside and Outside Your Organization
- Building Rapport Virtually
- · Building Relationships
- Building Trust in Your Work Environment
- Coaching Challenges: Tips from a Coach
- Communicating Effectively to Improve Your Leadership Brand
- Communicating Virtually
- Creating a Coaching Culture on Your Team
- Data-Driven Decision Making
- · Developing Individual Team Members
- Discover Your Unique Coach Qualities
- · Embracing Change: Yourself & Others
- Ensuring Your Team Avoids Burnout
- Everyday Engagers
- Finding Control During Change
- · Giving Feedback for Improvement
- Giving Positive Feedback

- · Handling Emotion and Upset
- · Helping Your Team Achieve High Performance
- Influencing Others to Make Things Happen
- Interaction Skills Challenge
- · Leading Self in Times of Crisis
- Leading Teams Virtually
- · Leading Virtual Meetings
- · Letting Go and Delegating More
- · Leveraging Diversity
- Making Accelerated Decisions
- Managing a Multigenerational Team
- Mastering Executive Interactions
- · On to the Next Adventure
- Preparing for Difficult Conversations
- Prioritizing and Productivity
- · Resolving a Conflict You're Involved In
- SMART Goals
- Stand and Huddle: Short Meetings that Address Team Challenges
- Strengthening Your Partnerships
- Starting Strong
- Steps to Great Service
- The Power of Seeking
- Unconscious Bias: Awareness into Action

Diversity & Inclusion — Solutions to support D&I initiatives.

Ignite Your Impact: Women in Leadership^{sм}

Declare Your Brand C VC

Influence Your Career C vc

Fail Forward C VC

- Leaders/Men as Allies C VC
 - Radiate Confidence C VC
 - Super-Power Your Network C VC

Inclusive Leadership Series

- Inclusion: Build Empathy VC VR
- Inclusion: Take Action VC
- Assessments Online tools to identify, promote, and develop leaders.
- Leader3 Ready[®] Leadership assessment for middle management.
- Leadership Mirror® Web-based, multi-rater feedback system for 360-degree surveys.
- Manager Ready[®] Management assessment to evaluate frontline leader preparedness and diagnose skill gaps.

DDI's Pinpoint: Curate and deliver your blended program with DDI's digital platform. Your leaders can have a seamless and personalized experience with interactive content like self-insight tools, simulations, games, job aids, and more.

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Diversity & Inclusion

Microcourses

Assessment Tools

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