



*"She sets about her work vigorously; her arms are strong for her tasks." Proverbs 31:17*

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During these unprecedented times, cleaning protocols are very important to keep everyone as safe and healthy as possible. The CDC has issued cleaning protocols for keeping all areas as safe as possible from Coronavirus and here at Pro31 Cleaning Solutions we take these measures very seriously. We would like to assure you that we adhere to these protocols and have altered how we clean, as well as the products that we use.

Whenever possible we wait at least 48 hours before entering locations after the guests have departed. This waiting period aids in the natural remediation of germs and viruses on hard and soft surfaces. This helps to keep our crews safe and healthy. All of our employees wear masks and gloves and have access to appropriate PPE and have had training sessions on proper procedure.

We are now cleaning all properties with an antibacterial disinfectant called HI-Con 128, it is a hospital grade disinfectant that is approved by the CDC. Following is the description from the MSDS sheet:

*DESCRIPTION: This product is for use on hard, non-porous inanimate surfaces in: Hospitals, medical and dental offices and clinics, healthcare facilities, nursing homes. Day care centers and nurseries, kindergartens, and preschools. Restaurants and bars, kitchens, cafeterias, fast food operations. Supermarkets, convenience stores, retail and wholesale establishments. Institutional facilities, laboratories, factories, business and office buildings, restrooms, hotels and motels. Schools, colleges, churches, athletic facilities and locker rooms, exercise facilities, gymnasiums. This product is formulated for use on hard, non-porous inanimate surfaces such as: Counters, stovetops, sinks bathroom/kitchen. Tanning spas/beds, tanning equipment. Shower stalls, shower doors and curtains, bathtubs and glazed tiles, toilets, urinals. Tables, chairs, desks, workstations, washable walls, cabinets, doorknobs. This product is designed for use on the following hard, non-porous environmental surfaces: vinyl, painted surfaces, plastic surfaces, glazed ceramic, glazed porcelain, chrome, stainless steel, aluminum, laminated surfaces and baked enamel surfaces associated with floors, walls, ceilings, - any washable food and non-food contact surface where disinfection is required. This product's non-dulling formula eliminates the time and labor normally required for rinsing.*

We are taking away all soiled linens and towels to be cleaned at our commercial laundry facility where we handle them within the CDC guidelines for medical grade laundry. This ensures that all linens and towels are as germ and virus free as possible when placed back into rental properties. We are spraying mattresses, pillows and upholstery with an antibacterial aerosol spray, similar to Lysol. We believe that these cleaning and laundry protocols are a thorough and safe way to clean and ready each property safely for all it's guests.

As of this time, the Governor of Maine is still requiring out of state visitors to complete a 14-day quarantine when they visit. Maine residents do not have to quarantine when they move about the state. We realize that this can change the way that guests are using homes and properties, as well as their outings and activities. We offer a concierge service for those who wish to have their grocery shopping and supplies ready for them upon arrival. The fee for this service averages between \$50 - \$75.00 depending on the tasks requested and the price of the purchased supplies. To utilize this service, guests can email us at [pro31cleaners@gmail.com](mailto:pro31cleaners@gmail.com). The complete concierge service can be handled directly between guests and Pro31.

Here is a list of websites that can be helpful to keep up to date with the current conditions here in Maine.

Acadia National Park updates <https://www.nps.gov/acad/planyourvisit/conditions.htm>

Maine Visitors Center information <https://visitmaine.com/together>

<https://www.maine.gov/decd/> Maine Department of Economic and Community Development

Please know that we take our job very seriously and are doing all that we can to assure a safe environment for all of our clients, guests of our clients and our crews. Please feel free to reach out to us. Communication and flexibility is key as we move throughout this post-Covid world.

Stay safe and well.