

**FACTS**

**WHAT DOES HEARTWOOD MORTGAGE LLC DO WITH YOUR PERSONAL INFORMATION?**

<b>Why?</b>	Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.
<b>What?</b>	The types of personal information we collect and share depend on the product or service you have with us. This information can include: <ul style="list-style-type: none"> <li>▪ Social Security number and income</li> <li>▪ account balances, payment/transaction history, and employment information</li> <li>▪ credit history and credit scores</li> </ul>
<b>How?</b>	All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons <b>HEARTWOOD MORTGAGE LLC</b> chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does HEARTWOOD MORTGAGE LLC share?	Can you limit this sharing?
<b>For our everyday business purposes -</b> such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	<b>Yes</b>	<b>No</b>
<b>For our marketing purposes -</b> to offer our products and services to you	<b>Yes</b>	<b>No</b>
<b>For joint marketing with other financial companies</b>	<b>Yes</b>	<b>No</b>
<b>For our affiliates' everyday business purposes -</b> information about your transactions and experiences	<b>Yes</b>	<b>No</b>
<b>For our affiliates' everyday business purposes -</b> information about your creditworthiness	<b>Yes</b>	<b>Yes</b>
<b>For our affiliates to market to you</b>	<b>Yes</b>	<b>Yes</b>
<b>For nonaffiliates to market to you</b>	<b>Yes</b>	<b>Yes</b>

<b>To limit our sharing</b>	<ul style="list-style-type: none"> <li>▪ Mail the <b>form</b> below</li> </ul> <p><b>Please note:</b> If you are a <i>new</i> customer, we can begin sharing your information <b>45</b> days from the date we sent this notice. When you are <i>no longer</i> our customer, we continue to share your information as described in this notice. However, you can contact us at any time to limit our sharing.</p>
-----------------------------	--

<b>Questions?</b>	Call (512) 620-7051 or <a href="http://WWW.HEARTWOODMORTGAGELLC.COM/PRIVACY-STATEMENT/">WWW.HEARTWOODMORTGAGELLC.COM/PRIVACY-STATEMENT/</a>
-------------------	---

.....

**Mail-in Form**

Mark any/all you want to limit:	
<input type="checkbox"/> Do not share information about my creditworthiness with your affiliates for their everyday business purposes.	
<input type="checkbox"/> Do not allow your affiliates to use my personal information to market to me.	
<input type="checkbox"/> Do not share my personal information with nonaffiliates to market their products and services to me.	
Name	
Address	
City, State, Zip	
Loan #	<b>400861909</b>
<b>Mail to:</b>	
HEARTWOOD MORTGAGE LLC	
ATTN: PRIVACY OPT OUT	
6531 IRVINE CENTER DRIVE	
SUITE 100	
IRVINE, CA 92618	

## Who we are

Who is providing this notice?

HEARTWOOD MORTGAGE (NMLS # 2160975)

## What we do

How does HEARTWOOD MORTGAGE LLC protect my personal information?

To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.

How does HEARTWOOD MORTGAGE LLC collect my personal information?

We collect your personal information, for example, when you

- Apply for a loan
- Give us your income information
- Provide employment information
- Give us your employment history
- Provide your mortgage information

We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.

Why can't I limit all sharing?

Federal law gives you the right to limit only

- sharing for affiliates' everyday business purposes - information about your creditworthiness
- affiliates from using your information to market to you
- sharing for nonaffiliates to market to you

State laws and individual companies may give you additional rights to limit sharing. See below for more on your rights under state law.

What happens when I limit sharing for an account I hold jointly with someone else?

Your choices will apply to everyone on your account.

## Definitions

Affiliates

Companies related by common ownership or control. They can be financial and nonfinancial companies.

- *Our affiliates include companies OWNED DIRECTLY OR INDIRECTLY BY LD HOLDINGS GROUP, WHICH INCLUDE LENDING, TITLE, ESCROW, INSURANCE, AND REAL ESTATE COMPANIES SUCH AS LOANDEPOT.COM, LLC, CLOSING USA, LLC (AND COMPANIES THAT USE CLOSING USA IN THEIR NAME), AMERICAN COAST TITLE COMPANY, INC., MELLO HOME SERVICES, LLC, MELLO HOME INC., MELLO INSURANCE SERVICES, LLC (AND COMPANIES THAT USE MELLO IN THEIR NAME) AND RELATED COMPANIES AND SUBSIDIARIES; AND VISION CAPITAL, LLC (AND COMPANIES THAT USE VISION CAPITAL THEIR NAME), AND RELATED COMPANIES AND SUBSIDIARIES..*

Nonaffiliates

Companies not related by common ownership or control. They can be financial and nonfinancial companies.

- *Nonaffiliates we share with can include MORTGAGE COMPANIES, BANKS, TITLE AND ESCROW COMPANIES, INSURANCE COMPANIES, AND OTHER FINANCIAL SERVICES PROVIDERS, REALTORS, BUILDERS, REAL ESTATE COMPANIES, DIRECT MARKETING COMPANIES AND NON-PROFIT ORGANIZATIONS..*

Joint marketing

A formal agreement between nonaffiliated financial companies that together market financial products or services to you.

- *Our joint marketing partners include CREDIT CARD COMPANIES, INSURANCE COMPANIES AND OTHER FINANCIAL SERVICES PROVIDERS, REALTORS, BUILDERS AND OTHER RESIDENTIAL REAL ESTATE COMPANIES.*