

# I-MED online upgrade: New features and benefits



Visit [portal.i-medonline.com.au](http://portal.i-medonline.com.au)

I-MED Online has undergone a significant upgrade, introducing a fresh look and improved user functionality. The enhanced operating and navigational features simplify the users ability to access their I-MED patient results.

**!** There is no change to your username or password, existing users can retain their current access credentials to use this new version.

**It is now faster and easier to perform the following key functions:**

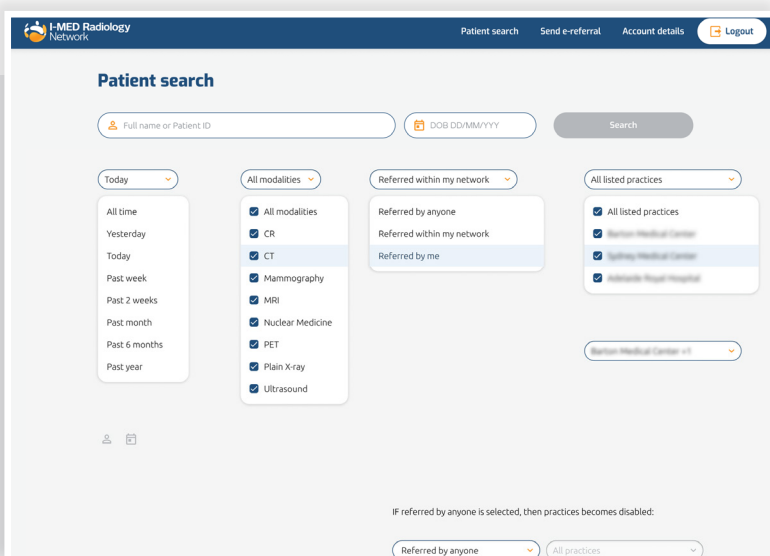
- Patient Search
- Viewing reports/images
- Break glass
- Send e-Referral

## Patient search

Increasing the security and accuracy of your search, users are now required to enter the date of birth and patient name in the search fields.

In addition to the primary search fields (Name, Patient ID and DOB) there is a submenu of filters that can refine results by the following details:

- Date of study
- Modality
- Referrer status
- Linked Practices (created during set-up)



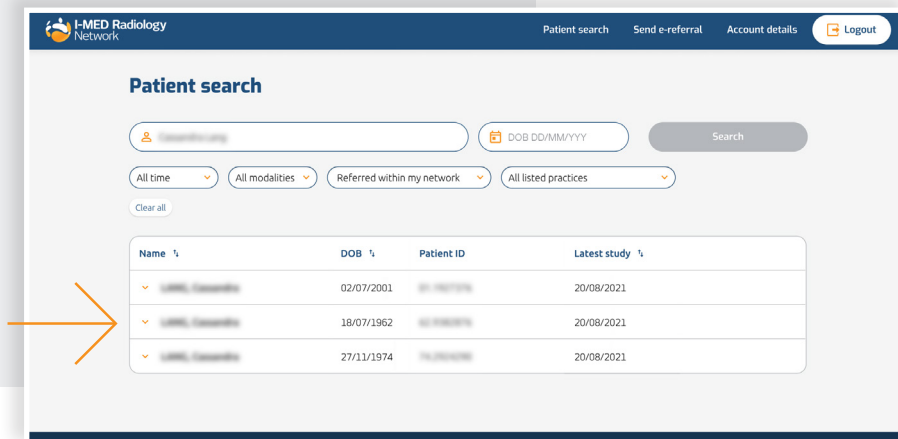
The screenshot shows the 'Patient search' interface. At the top, there are navigation links for 'Patient search', 'Send e-referral', 'Account details', and 'Logout'. The main search area includes a text input for 'Full name or Patient ID', a date input for 'DOB DD/MM/YYYY', and a 'Search' button. Below the search fields, there are several filter menus:

- Today:** A dropdown menu with options: All time, Yesterday, Today, Past week, Past 2 weeks, Past month, Past 6 months, Past year.
- All modalities:** A list of checkboxes for: All modalities, CR, CT, Mammography, MRI, Nuclear Medicine, PET, Plain X-ray, Ultrasound.
- Referred within my network:** A dropdown menu with options: Referred by anyone, Referred within my network, Referred by me.
- All listed practices:** A dropdown menu with options: All listed practices, Nelson Medical Center, Whangarei Medical Center, Whangarei Hospital.

At the bottom, there is a note: 'If referred by anyone is selected, then practices becomes disabled:' followed by two dropdown menus: 'Referred by anyone' and 'All practices'.

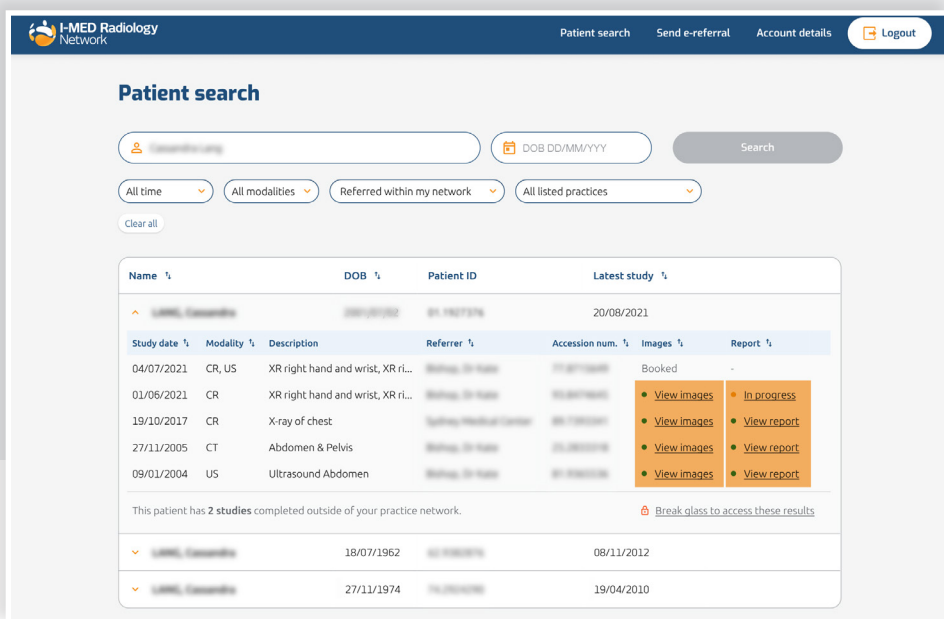
Search results are shown in chronological order, with the most recent study appearing at the top.

The drop-down arrow beside the patient's name will reveal all relevant demographic and study details. Each line reflects an individual accession number.



## Viewing reports and images

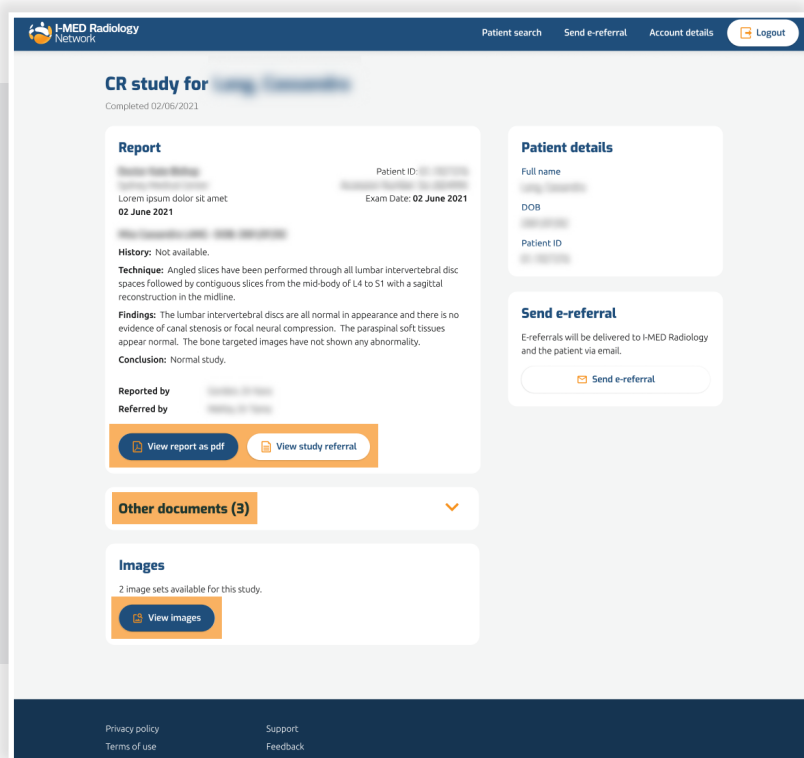
When looking at an expanded view of your patient's search results, the corresponding images and report can be viewed via the hyperlinks on the right.



## View Report hyperlink

This will open the written report on screen. You can also:

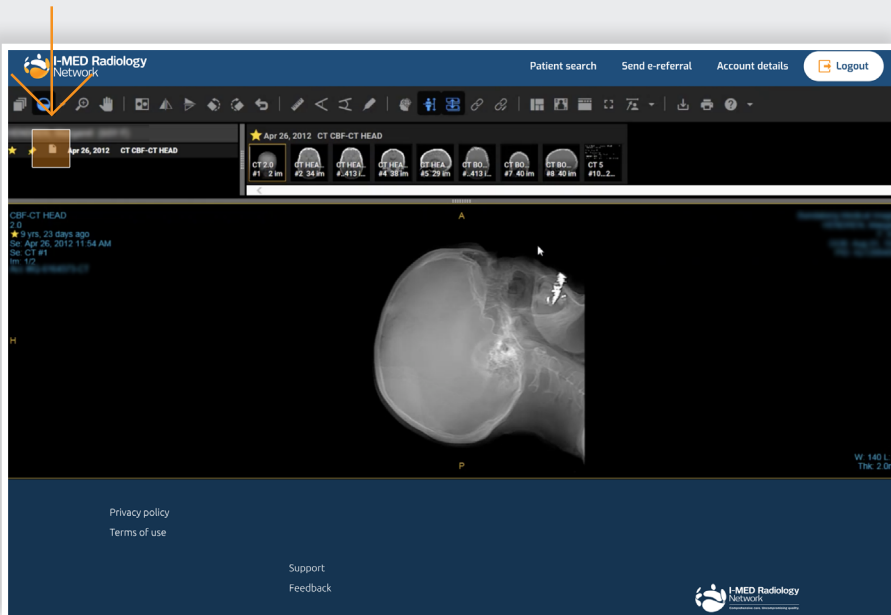
- Download a pdf version
- View the original study referral
- Other available scanned documents
- Navigate directly to the 'View images' page without going back to the homepage



## View images hyperlink

This will open the image viewer and showcase all available radiology images associated with the accession number.

You can view the images and report concurrently by clicking the 'report' icon while in the image viewer.



## Break glass function

It is now easier to identify and access 'break glass' studies. Update your search parameters using the filters at the top, to identify studies outside your network. In particular, you will need to select 'Referred by anyone' in the third drop-down filter to locate hidden studies.

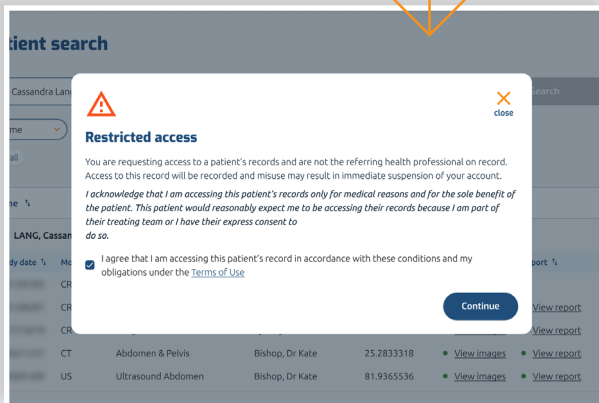
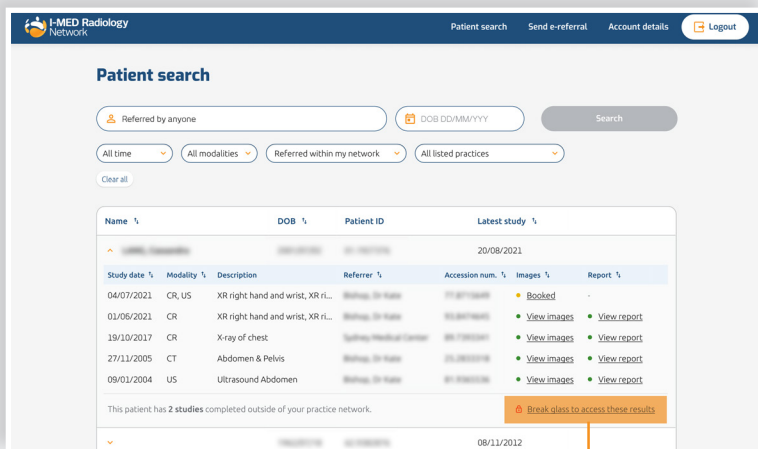
If outside studies exist, a confirmation message underneath the list of visible studies will appear. To access these studies, click the 'Break glass to access these results' hyperlink beside this message.

Studies that are hidden behind the 'break glass' are represented by the padlock icon on the right-hand side of each row.

You will need to accept the Terms and Conditions with breaking glass.



In this latest version, break glass action is now required once per patient, rather than by study in the former version.



Once access is granted, you can view images and reports via the hyperlinks as you would for studies within your network.

## Send an e-Referral

Request follow-up imaging via e-Referral from within I-MED Online, in 4 simple steps.

All known patient and referrer details will auto-populate, making it faster and reducing the likelihood of entering incorrect information. The user can then simply enter the exam and clinical details into the free text fields, confirm and send!

**Send e-referral**

This form will be emailed to I-MED Radiology and the patient once all steps are complete. If you leave before completing all steps in this form, the e-referral will not be sent.

**Patient details**

All fields must be completed before continuing.

Full name  DOB  Gender

Mobile number  Patient will receive SMS with booking details

Email address (optional)  Patient will be emailed a copy of the request

Address

Suburb  Postcode  State

**Continue**

**Send e-referral**

This form will be emailed to I-MED Radiology and the patient once all steps are complete. If you leave before completing all steps in this form, the e-referral will not be sent.

**Examination and clinical details**

All fields must be completed before continuing.

Exam description

Clinical description

IV Contrast Alert (optional)  
Please indicate whether contrast allergy, renal disease or diabetes metformin treatment apply

**Continue**

1 Patient details  
2 Examination and clinical details  
3 Referring practitioner  
4 Confirm and send

1 Patient details  
2 Examination and clinical details  
3 Referring practitioner  
4 Confirm and send

## Contact us for support

For assistance with any technical issues you may have, please call or email our Referrer Success Team.

Call us on:  
1300 147 852

Or email us at:  
referrer.success@i-med.com.au